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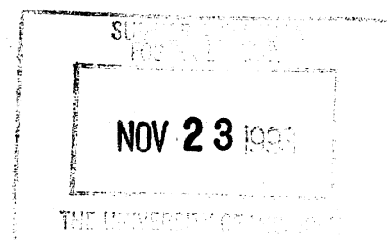
Different Environmental Services for
Different Income Groups in LDC Cities:
Second-Best Efficiency Arguments

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Different Environmental Services for Different Income Groups
in LDC Cities: Second-Best Efficiency Arguments¹

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I. Introduction

The conventional arguments for providing basic environmental services to the poor in less developed country (LDC) cities run to externalities and merit-goods.³ These arguments urge that cities make some kind of basic service available to the poor because they will otherwise suffer socially unacceptable consequences to themselves and/or impose negative externalities on others.

We offer different kinds of arguments for providing basic environmental services to the poor in LDC cities: second-best efficiency arguments. When the poor are many and very poor, the city may maximize social welfare, within a budget constraint, by offering two kinds of basic services to its residents, a first-class service that the rich will want and a second-class

service that the poor will be able to afford. The cases considered here can be added to the well-known merit-good and externality arguments. These arguments also give a theoretical foundation to the growing practice of offering different classes of service at different prices to different income groups in LDC cities.

This concern about differential provision of urban environmental services is not just a theoretical point. Consider three important examples where three different classes of service are possible. For drinking water, there are in-house taps, neighborhood taps or kiosks, and distant unclean rivers or pools. For sewage, there are in-house flush toilets, neighborhood flush or chemical latrines, and "bush toilets". And for solid waste collection, there are regular curbside pickups, neighborhood dumpsters, and private scavenging with on-street litter and degradation. In each case, the first-class and second-class methods are vastly superior to third-class "provision". Below, we will formally model the supply and demand -- and pricing -- of first-class and second-class service provision by the municipality.

What makes these models particularly relevant to LDC cities -- as opposed to cities in more prosperous countries -- are three things: 1) inadequate revenue sources and hence strict budget constraints on service provision, which forces LDC municipalities to charge prices above marginal costs; 2) sizeable income differentials between rich and poor in the cities, which leads to greatly different effective demands for basic urban services; and 3) large numbers of poor people, relative to the numbers of rich, which makes the total revenue earned from the poor and the consumer surplus derived by the poor quantitatively important magnitudes, despite the low effective demands of poor households.

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² Department of Economics, Lorch Hall, The University of Michigan, Ann Arbor, MI 48109 (E-mail: CAROLYN.FISCHER@UM.CC.UMICH.EDU or GD46@UM.CC.UMICH.EDU). We are indebted to Jane Hall for suggesting that we formalize these arguments.

³ For a survey of the conventional issues and criteria for urban environmental service provision and pricing, see Bahl and Linn, 1992, Chapters 9 and 10.

What follows are three exercises in maximizing overall consumer surplus -- simply summed, across rich and poor groups, without income distribution weights -- subject to a constraint on the total revenue that needs to be generated. In this paper, we will not raise any issues of externalities or merit-good attributes. But in each of the three exercises, the possibility will arise that it is socially optimal to provide two types of service and to price these services in a manner that induces the rich to buy first-class service and the poor second-class service.

Briefly, the three different second-best efficiency arguments developed here:

1. Price Discrimination. If the municipality needs to raise prices above marginal costs, its ever higher prices gather revenues from the rich but drive the poor out of the market. If the poor are so driven out, they neither derive consumer surplus from consumption nor generate revenue for the city. A two-price system permits the municipality to charge high prices to the rich, and hence gain high revenues from them, while charging low prices to the poor, generating both consumer surplus and revenue there. (Section III)

2. Marginal-Cost Differentials. If the marginal costs of providing different types of service differ, then the city may be able to generate more consumer surplus for any given total revenue by offering different services to different income groups. (Section IV)

3. Capital-Market Imperfections. If there are once-and-for-all hookup costs to be covered, and the interest rates of the poor are distorted upward by capital-market imperfections, then the city may be able to increase total consumer surplus, for any

given present value of total revenue, by offering the poor subsidized hookup. The subsidies would then be recaptured through either higher hookup fees on the rich or higher per-unit prices for all users. (Section V)

Section II develops the demand and cost framework that will be used for each of these three cases.

II. The Demand for the Two Types of Service

Consider two groups of municipal residents, which for brevity we will call the Rich and the Poor (with subscripts i equal to r and p , respectively). They have identical tastes for a particular urban service, though they do not have identical incomes with which to purchase it. The service can be made available in two different ways, which we will call "first-class" service and "second-class" service (with subscripts j equal to 1 and 2, respectively). Households, whether Rich or Poor, must decide which of the two classes of services to purchase, and how much of that service to consume.³

Since the purpose of the paper is simply to show the existence of these second-best arguments, any plausible demand structure will suffice. So we choose a very simple demand structure. All Rich households are identical, and all Poor households are identical. Demand by each household in each income group for each type of service is assumed to be linear, ranging from a willingness to pay for the first unit of the j th service of $A_j Y_i$, (where A_j is the fraction of income that each group is willing to pay and Y_i is the income of each member of

³ Of course, if the prices of the services are sufficiently high, a household may decide to purchase neither first-class service nor second-class service, relying either on no service at all or on some private-sector "third-class" delivery system -- which is not modeled here.

the group) down to a maximum consumption level of B_j (where the household is satiated at a price of zero). In functional form, the quantity demanded of the j th service by a household in the i th income group (Q_{ij}) is

$$(1) \quad Q_{ij} = \begin{cases} 0 & \text{if } P_j > A_j Y_i \\ \frac{B_j(A_j Y_i - P_j)}{A_j Y_i} & \text{if } 0 < P_j < A_j Y_i \\ B_j & \text{if } P_j = 0 \end{cases}$$

Note three things about the demand function:

1. The point of satiation (i.e. B_j) is independent of income. The reason for this is that, at a price of zero, income provides no constraint to consumption; since each income group has identical tastes, each reaches satiation at the same consumption level.⁴ But the point of satiation differs according to which service is received.
2. The relevant elasticities will depend upon where the household is located on the demand curve. The price elasticity of demand for the service ranges from infinity (when Q_{ij} is zero) to zero (when P_j is zero). The income elasticity also ranges from infinity (when Q_{ij} is zero) to zero (when P_j is zero).

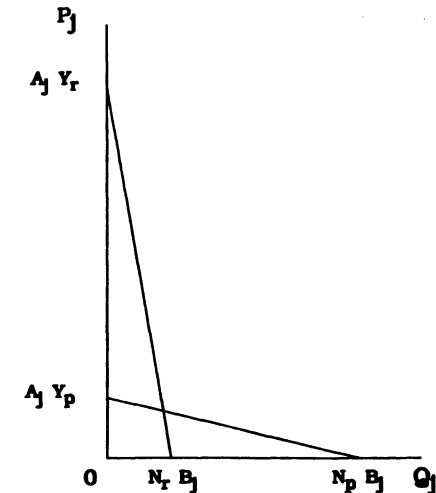
⁴ This means that, for the demand curve for either class of service, the price-axis intercept is assumed to depend upon income, but the quantity-axis intercept is assumed not to depend upon income. While this seems a reasonable simple characterization of the demand for many municipal environmental services, it does ignore complementarity -- the Rich own pools, gardens, and washing machines and hence would consume more water than the Poor (of either class of service) were it free. Most of the results below follow if B_j is changed throughout to $B_j Y_i$, though many do not follow if $A_j Y_i$ is changed to just A_j .

3. Households never buy both types of service; they buy first-class service or second-class service or neither service, depending upon which choice maximizes their consumer surplus.

Some assumptions about parameters are sensible. Of course, $Y_r > Y_p$, by the definition of Rich and Poor. $A_r > A_p$, because every household is willing to pay more for the first unit of first-class service than for the first unit of second-class service, whatever its income. $B_r > B_p$, because the satiation point is reached at a higher consumption level for first-class service than for second-class service. We will also assume that the numbers of the Poor (N_p) are greater than the Rich (N_r).

Figure 1 illustrates the market demand curves for all the Rich and all the Poor for service type j .

Figure 1



We also need some information about the costs of providing these services. Again, to keep things very simple, we assume that there are constant marginal costs to supplying each class of service, C_j .⁵ But there are also overhead costs to the system of providing these services. The municipality is assumed to be constrained fiscally, and it must raise revenues beyond its marginal costs to help meet these overhead costs -- or to help meet some other fiscal problem. We shall think of these overhead costs as simply being some unspecified lump-sum -- independent of the types of service provided. Both of these assumptions are, of course, arguable, but they will suffice to show the existence of the possibility that it is socially optimal to provide both types of service.⁶

Each household, whether Rich or Poor, takes the price structure as given, calculates how much of each service it would buy if it bought that class of service, calculates the consumer surplus it would get from this optimal purchase in each class, and chooses the class of service (or neither service) that offers the higher consumer surplus. The municipality also measures welfare through calculation of consumer surplus, simply summed across the N_r Rich households and the N_p Poor households.

In the range of prices between zero and $A_j Y_i$, where consumption is positive but not satiated, the consumer surplus of a particular household of income i buying service type j (CS_{ij}) is

⁵ In the Sections III and V, we shall set $C_1=C_2=0$ since marginal costs play no role in the argument there. In Section IV, however, they are important.

⁶ A first step toward variation in the overhead cost structure is taken in Section V, where "hookup" costs and fees are introduced.

$$(2) \quad CS_{ij} = \frac{Q_j(A_j Y_i - P_j)}{2} ,$$

or, substituting from equation (1),

$$(3) \quad CS_{ij} = \frac{B_j(A_j Y_i - P_j)^2}{2A_j Y_i} .$$

Finally, we must remember the municipality's need for net total revenue to be generated from the provision of these services -- where net total revenue means the revenue beyond that which covers marginal cost and which becomes available for overhead. In the range of prices between zero and $A_j Y_i$, the net total revenue contributed by a particular household of income i buying service type j (TR_{ij}) is

$$(4) \quad TR_{ij} = (P_j - C_j)Q_j ,$$

or, substituting from equation (1),

$$(5) \quad TR_{ij} = \frac{B_j(A_j Y_i - P_j)(P_j - C_j)}{A_j Y_i} .$$

It is the relationship of consumer surplus (CS) and the net total revenue (TR), each summed over both i and both j , that is the focus of the municipality's choice of price and service offerings.

III. The First Efficiency Case: Price Discrimination

The municipality is interested in expanding the aggregate consumer surplus (CS) of its residents, but it also needs to collect net total revenue (TR) in order to meet the overhead costs of the services. These two goals may conflict. Solving equation (3) for P_j and

substituting that into equation (5) yields a quadratic relationship between TR_j and CS_j :

$$(6) \quad TR_j = -2CS_j + \sqrt{(2A_j Y_j B_j)} CS_j$$

Note that equation (6) ignores marginal costs (i.e. $C_j = 0$ for both j); their existence plays no role in this case, and they will be ignored throughout this section. TR_j and CS_j both rise as P_j is reduced from $A_j Y_j$ to $A_j Y_j / 2$; in this range of P_j -- the price-elastic range -- there is no conflict between the increased generation of CS and the increased collection of TR . Thus, the municipality would always choose a value of P_j between 0 and $A_j Y_j / 2$ if it were to offer the j th type of service just to households of the i th income level. All this is pictured in Figure 2.⁷

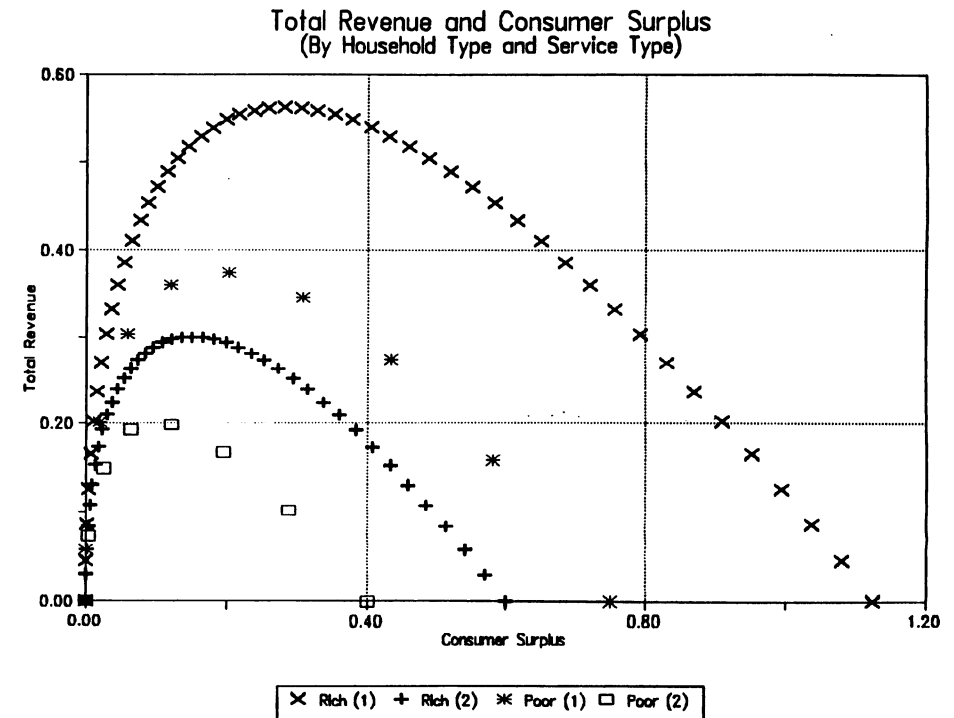
The municipality has only one decision to make -- the prices of the two classes of services it will make available to the city's residents.⁸ We will assume, in this section, that all residents face the same price structure; the municipality is unable or unwilling to charge different prices to different consumers depending on their incomes.⁹

⁷ The parameter values underlying Figure 2 are: $A_1=0.25$; $A_2=0.20$; $B_1=1.50$; $B_2=1.00$; $C_1=C_2=0$; $Y_1=6.00$; $Y_2=1.00$; $N_1=1$; and $N_2=4$.

⁸ The assumption that both classes of service are offered to all residents is not restrictive, since the municipality can always charge a high (even infinite) price for a type of service, which is effectively the same thing as not offering the service at all. Furthermore, there is no change in overhead costs, by assumption in this section, from offering different types of service.

⁹ This assumption will be dropped in the next section.

Figure 2



Once the municipality has set the prices of the two classes of service, households must decide which class of service they will buy. By equating CS_H and CS_P in equation (3), we can derive the switchover locus of prices (P_1 and P_2) that divides the selection of first-class service from the selection of second-class service for households in income group i :

$$(7) \quad \frac{B_1(A_1Y_i - P_1)^2}{2A_1Y_i} = \frac{B_2(A_2Y_i - P_2)^2}{2A_2Y_i}$$

Manipulation of equation (7) permits P_2 to be written explicitly as a linear function of P_1 :

$$(8) \quad P_2 = [a - (a/b)^{\frac{1}{2}}]A_1Y_i + (a/b)^{\frac{1}{2}}P_1,$$

again for each i , and where $a=A_2/A_1$ and $b=B_2/B_1$.¹⁰ The intercept of equation (8) is negative for all income levels and is a larger negative the higher the group's income level. The slope of equation (8) is positive, being greater or less than one as a is greater or less than b .

We can now picture the entire choice set for each income group. In principle, there are nine possible combinations of choices: the Rich buy type 1, type 2, or nothing; and the Poor buy type 1, type 2, or nothing. In fact, however, three of these nine possible combinations cannot be generated by any price combination: 1) the Rich buy second-class service while the Poor buy first-class; 2) the Rich buy nothing while the Poor buy second-class service; or 3) the Rich buy nothing while the Poor buy first-class service. The

¹⁰ Both a and b are between zero and one, by our assumption of the nature of the demands for the two types of service.

remaining six possible outcomes, and the combinations of P_1 and P_2 that induce them, are illustrated in Figure 3.¹¹

What type of service, and in what amounts, ends up being consumed by each income group clearly depends upon the price combination, P_1 and P_2 , offered by the municipality. That combination in turn depends upon the net total revenue (TR) the municipality needs to collect. Let us start with zero need for net total revenue ($TR=0$). Clearly, the municipality will supply both services at zero prices (i.e. $P_1=P_2=0$), and all residents, Rich and Poor, will select the first-class service.¹² This is the origin in Figure 4.

As the needed net total revenue becomes positive, the city's maximization of total consumer surplus, subject to this positive revenue constraint, will require the municipality to raise P_1 above zero. Both groups continue to demand first-class service. Thus, the first region of optimal pricing as the need for TR grows from zero starts from the origin in Figure 4; it is the dark solid line where $P_2=0$ and $P_1>0$, labeled (1) in Figure 4.

At some positive P_1 , if P_2 remains at zero, the Poor would choose to switch to second-class service. The exact switchover price for first-class service is found by solving equation (8) for P_1 at $P_2=0$ and $Y_i=Y_P$. This switchover price is

¹¹ The parameter values in Figure 3 are the same as were used in Figure 2. The 0 in Figure 3 indicates that the income group buys neither first-class or second-class service in this range of prices.

¹² Since all residents will choose first-class service here, the price of the second-class service (P_2) is irrelevant. We arbitrarily start P_2 at zero.

Figure 3

Choices of Rich and Poor among Services
(for various values of P1 and P2)

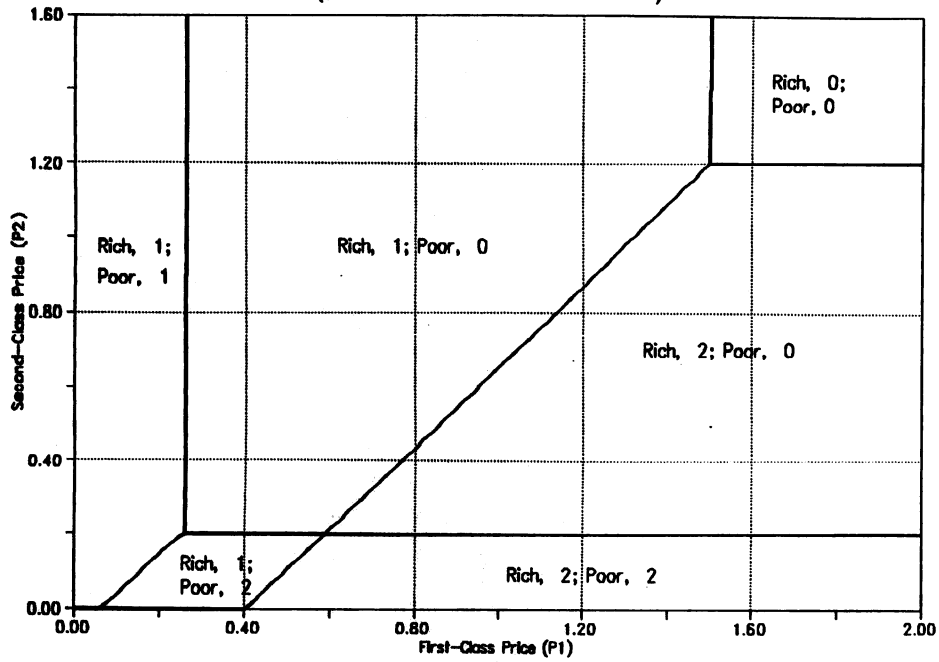
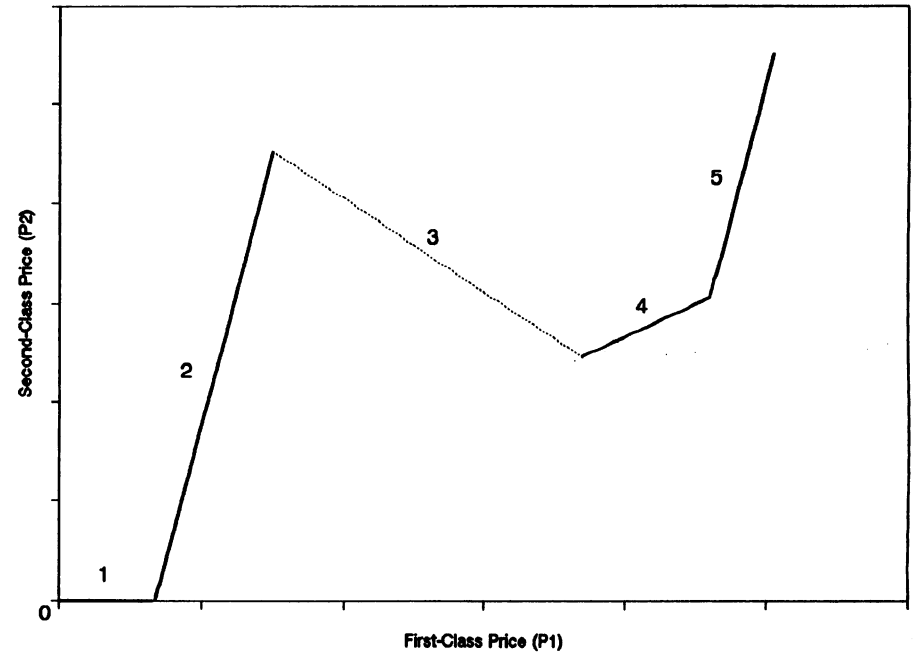


Figure 4

Optimal Path of Prices
(as total revenue needs increase)



$$(9) \quad P_1 = (1 - \sqrt{a/b})A_1Y_p .$$

But it is not socially desirable for the municipality to induce the Poor to switch. With the first-class demand curve to the right of the second-class demand curve at all prices (since both a and b are less than one), more revenue can be raised and more consumer surplus generated by continuing to provide first-class service to the Poor. To induce this, the municipality must begin to raise P_2 as it raises P_1 . Thus, the second region of optimal pricing as the required TR increases is the upward-sloped stretch along the Poor's switchover (from first-class to second-class service) line, with the municipality keeping P_2 just enough above the switchover locus to prevent the switch. This stretch is the dark solid line in Figure 4 that is labeled (2).

How far up the Poor switchover line does the optimal pricing locus go? Until no larger net total revenue can be obtained with both income groups consuming first-class service. Remember, at $P_1=A_1Y_p/2$, the net total revenue extracted from sales to the Poor begins to decline, though the net total revenue gathered from the Rich continues to rise with increases in P_1 . At some point along this switchover line -- at some value of P_1 above $A_1Y_p/2$ -- it is socially optimal to set a price of second-class service low enough to induce the Poor, but not the Rich, to switch to second-class service. Thus, the third region of optimal pricing as the required TR increases is the dotted leap to the southeast -- labeled (3) in Figure 4 -- where the Poor switch to buying second-class service while the Rich continue to buy first-

class service.¹³ This region (3) is a dotted line, rather than a solid line, because movement along it does not represent ever larger net total revenue -- the TR is equal at both ends of the dotted line.

Where in this region are the optimal (P_1, P_2) price combinations? They are readily found. Write out total CS for both Rich and Poor (using equation (3) to form the sum, $CS_{11}+CS_{22}$), write out total TR (using equation (5) to form the sum, $TR_{11}+TR_{22}$), and maximize this CS subject to the achievement of a given level of TR .¹⁴ This yields the following optimal relationship between P_1 and P_2 :

$$(10) \quad P_2 = (ay)P_1$$

where $y = Y_r/Y_p$.¹⁵ The dotted line in Figure 4 therefore leaps to a point on this line.

As the required TR continues to grow, P_1 and P_2 continue to be raised along the line described by equation (10). This is the fourth region of optimal pricing, the dark solid line in Figure 4 that is labeled (4). In this region, the Rich continue to buy first-class service and the

¹³ It is possible that this dotted leap (i.e. region (3)) does not occur, with TR maximized at the end-point of region (2). To understand this intuitively, simply think of the numbers and the incomes of the Rich and the Poor being identical -- then there is no scope for increasing TR through price (and service type) discrimination. In LDC cities, where both the numbers and the incomes of the Poor and the Rich are very different, the existence of region (3) is eminently plausible.

¹⁴ Recall that $C_1=C_2=0$ throughout this section.

¹⁵ Equation (10) is simply the locus of points where the price elasticity of demand by the Rich for first-class service equals the price elasticity of demand by the Poor for second-class service. This equality of price elasticity often arises in price-discrimination situations. (Equation (10) is considerably more complex when C_1 and C_2 greater than zero are considered.)

Poor continue to buy second-class service, with P_1 and P_2 rising proportionately.¹⁶ This region continues to the northeast until either 1) P_1 and P_2 reach $A_1Y/2$ and $A_2Y/2$, respectively, at which point the maximum TR possible has been attained, or 2) P_1 and P_2 reach the switchover locus at which point the Rich begin to demand second-class service. If the Rich switchover locus is reached first, then a fifth and final region of optimal pricing follows this Rich switchover line to the northeast, the dark solid line in Figure 4 that is labeled (5).¹⁷ P_2 must be kept just above this switchover line, so as to keep the Rich from preferring second-class service.¹⁸ How far does this fifth region go? At $P_2=A_2Y/2$, the total revenue collected from the Poor reaches its maximum; region (5) certainly extends past this point. At $P_1=A_1Y/2$, the total revenue collected from the Rich begins to decline; region (5) certainly stops before this point. Somewhere between these two points, the municipality has exhausted its ability to increase TR , at any cost in CS .¹⁹

Figure 5 illustrates all these regions, and more. For the same basic set of parameter values, the feasible CS and TR combinations are shown for over 400 pairs of values of P_1 and

¹⁶ This proportionality only holds if marginal costs are zero. When marginal costs are brought in, it nevertheless can be shown that the optimal municipal markup over marginal cost in this region, $(P_j - C_j)/C_j$, is smaller for the Poor (i.e. for second-class service) than for the Rich (i.e. for first-class service). Note that this differential markup does not occur for income distribution reasons.

¹⁷ The existence of this fifth region requires that

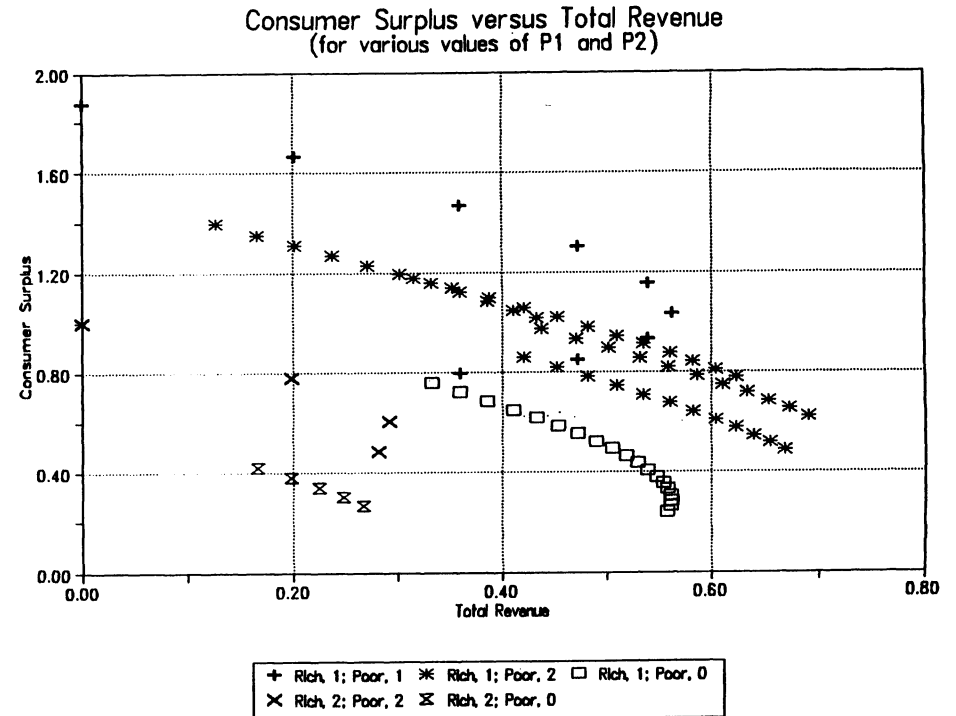
$$y < 2 - \sqrt{ab}$$

In the numerical example being used, this condition is met, and hence there is a region (5).

¹⁸ Given the assumed shapes of the demand curves, there is never a reason to push the Rich into consumption of second-class service -- it is always possible to generate both more CS for the Rich and more TR from the Rich through provision of first-class service.

¹⁹ It is also possible that the dotted leap -- region (3) -- goes directly from region (2) to region (5).

Figure 5



P_2 .²⁰ Here, as along the dark solid lines of Figure 4, we see that two methods of providing the service dominate the others (in the sense that they can always generate more *CS* and more *TR*): 1) if the requirement for net total revenue is low, Rich and Poor are both provided with first-class service at low price; or 2) if the requirement for net total revenue is high, the prices are raised in a fashion that induces the Rich to buy first-class service and the Poor to buy second-class service.

IV. The Second Efficiency Case: Marginal-Cost Differentials

In Section III, the optimality of offering multiple tiers of service provision, along with different corresponding prices, resulted from the inability of the municipality to discriminate between Rich and Poor in other ways. If the city had been able to charge different prices to different income groups for the same service (i.e. P_i rather than the same P_j to each i), then it would have done so and continued to provide first-class service to both income groups. If the marginal cost of providing first-class service is less than or equal to the marginal cost of providing second-class service (i.e. $C_1 \leq C_2$), first-class service dominates second-class service in the sense that one can always get more of both *TR* and *CS* from any given household, regardless of income, by offering first-class service than by offering second-class service.

But when the marginal cost of delivering first-class service exceeds that of delivering second-class service (i.e., $C_1 > C_2$), this may no longer be true. In this case, depending on the

²⁰ Values of the prices range over a grid of $0 < P_1 < 0.80$ and $0 < P_2 < 0.60$. That there are far fewer than 400 observations visible in Figure 5 reflects the fact that different P_1 and P_2 combinations often generate the same *CS* and *TR* values.

income level, second-class service may yield greater *TR* for any given *CS*. The conditions for this are readily uncovered. Equation (8) gives us the iso-*CS* locus of prices for the i th income group:

$$(8) \quad P_2 = [a - (a/b)^{\frac{1}{2}}]A_1Y_i + (a/b)^{\frac{1}{2}}P_1 .$$

Equation (5) tells us that $TR_{ii} > TR_{iz}$ for this i th income group as

$$(11) \quad \left(\frac{A_1Y_i - P_1}{A_2Y_i - P_2} \right) > \left(\frac{b}{a} \right) \left(\frac{P_2 - C_2}{P_1 - C_1} \right) .$$

Substituting the iso-*CS* value of P_2 from equation (8) into this condition (11), we find that $TR_{ii} > TR_{iz}$ for a given *CS* as

$$(12) \quad \left(\frac{A_1Y_i - C_1}{A_2Y_i - C_2} \right)^2 > \left(\frac{b}{a} \right) .$$

Only the greater-than sign was possible in inequality (12) when $C_1 = C_2 = 0$ (as in Section III), but either sign is possible when $C_1 > C_2 > 0$ is considered.

Furthermore, it is possible that, when only one service is to be offered to an income group, the Poor will generate more *TR* for given *CS* with second-class service while the Rich will generate more *TR* for given *CS* with first-class service. The conditions for this follow readily from conditions (12):

$$(13) \quad \left(\frac{A_1 Y_p - C_1}{A_2 Y_p - C_2} \right)^2 < (b/a) < \left(\frac{A_1 Y_r - C_1}{A_2 Y_r - C_2} \right)^2$$

Whether inequality (13) would be met in fact is an empirical question, but it is at least feasible. It requires, as a necessary but not sufficient condition, that

$$(14) \quad \frac{C_2}{C_1} < \frac{A_2}{A_1}$$

Condition (14) gains meaning by noticing that it must be fulfilled if, when the municipality practices marginal-cost pricing, households with higher incomes are more likely to prefer first-class service than households with lower incomes.

Even if the city could discriminate between the Rich and the Poor -- that is, charge them different prices for the same class of service (which we assumed was not possible in Section III) -- it might choose not to. Social welfare for given total revenue might be maximized by offering a single set of prices to both income groups and letting the Rich choose first-class service and the Poor choose second-class service.

All this, of course, is not necessarily a second-best argument. Even with marginal-cost pricing and no net total revenue requirement, social welfare might be higher under a two-tiered rather than first-class-only system of services. And when the city is revenue-constrained, providing both kinds of service enhances its revenue-gathering ability -- indeed, the municipality can collect more net total revenue for any given total consumer surplus by offering both classes of service. Thus, the marginal-cost differential itself, regardless of the revenue constraint, can justify offering two types of service.

V. The Third Efficiency Case: Capital-Market Imperfections

There are really three different kinds of costs associated with the delivery of most municipal services: 1) the basic capital costs of initiating the system -- the need to cover which has been the basis here for generating net total revenue; 2) the hookup costs for attaching any household to this overall system (K , not considered in the previous sections); and 3) the marginal delivery costs (C , considered in the previous section). Here, let us begin to explore the effects of hookup costs and fees.

The municipality now has four prices to set: P_1 and P_2 , the per-unit prices of the two classes of service, and H_1 and H_2 , the once-and-for-all hookup fees for the two classes of service. The total price of service now involves an interest rate. However, in LDCs in particular, the Rich and the Poor do not face the same interest rate. Due to capital-market imperfections (such as asymmetric information or lemons problems), as well as the fact that administrative costs represent a larger percentage of smaller loans, the Poor have to pay higher interest rates than either the Rich or the municipality; namely, $R_p > R_r = R_m$, where R_i is the interest rate of the i th group and the subscript, m , indicates the municipality.²¹

The annualized net total revenue collected by the municipality when a household of income group i buys service type j is²²

²¹ Again for simplicity, we assume that the Rich have access to capital at the same interest rate as the municipality.

²² In this section, all values of TR and CS are given as annualized flows, rather than present values, in order to keep the equations comparable to those of previous sections. The annualized flow is calculated in the text as simply the relevant interest rate times the present value -- mortality, depreciation, and horizons are all ignored.

$$(15) \quad TR_y = R_m(H_j - K_j) + (P_j - C_j)Q_y$$

The annualized "total consumer surplus" of the household of income group i buying service type j , TS_y , is the annualized value of the hookup fee subtracted from the annual consumer surplus:

$$(16) \quad TS_y = -R_j H_j + CS_y$$

where CS_y remains as defined in equation (3), a function of price and income.

Each household selects the service type that yields the larger TS , provided that TS is positive. This lets us derive the locus of switchover prices (P_1 , P_2 , H_1 , and H_2) along which the household is indifferent between the two classes of service:²³

$$(17) \quad P_2 = A_2 Y_i - \sqrt{\left(\frac{a}{b}\right) \left[(A_1 Y_i - P_1)^2 - \frac{(2A_1 Y_i R_1)(H_1 - H_2)}{B_1} \right]}$$

where this switchover locus is constrained to the region where the TS is positive for each j :

$$(18) \quad 0 < P_j < A_j Y_i - \sqrt{\frac{2A_j Y_i R_j H_j}{B_j}}$$

When $(H_1 - H_2)$ rises above zero, the switchover locus shifts to the left, and it moves further to the left the lower is Y_i or the higher is R_i . Since $Y_p < Y_r$ and $R_p > R_r$, the switchover locus moves further for the Poor than the Rich. This widens the region in which the Rich

²³ See equations (8) and (9) in Section III -- the derivation here is identical except that H_1 and H_2 are added.

choose first-class service and the Poor second-class service. The upward-sloped portions of Figure 2 are drawn in Figure 6, for each of the Poor and the Rich, in their original positions (of Section III, where $H_j=0$) and in their positions with hookup costs added.²⁴ Notice that the switchover locus hardly moves at all for the Rich, while it shifts significantly for the Poor. The higher hookup costs of first-class service, together with the higher interest rates the Poor must pay, make the Poor even quicker, relative to the Rich, to opt for second-class service.

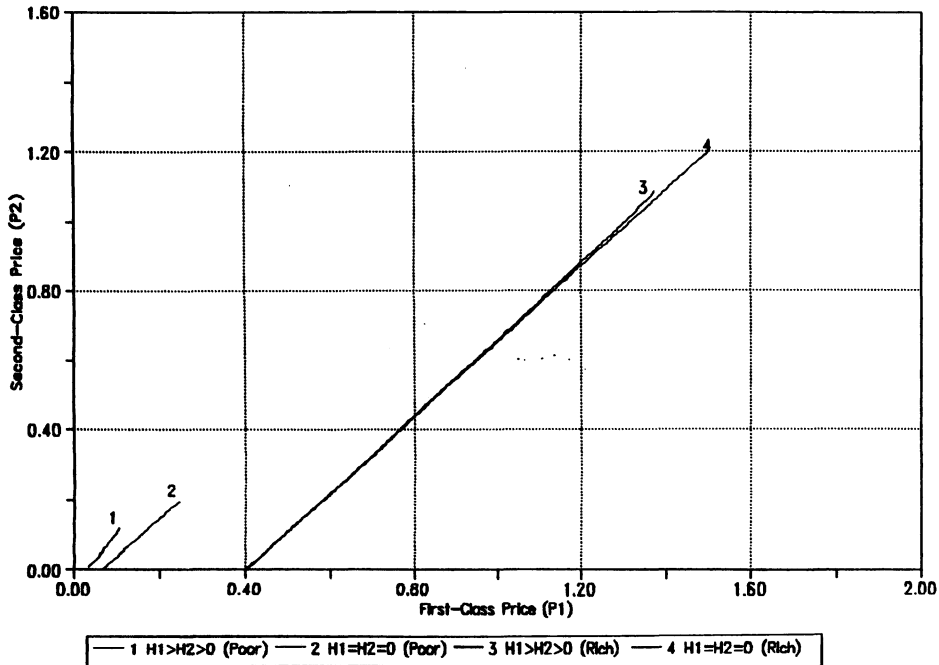
Can we say anything about the optimal set of the four prices and fees the municipality must set (i.e. P_1 , P_2 , H_1 , and H_2)? Efficiency in the service market requires marginal-cost pricing: $P_1=C_1$ and $P_2=C_2$. Were there no capital-market distortions, the H_j 's could be divided in any manner to make up the K_j 's and whatever additional revenue requirement exists, as long as H_j meets the switchover constraint and is less than CS_y/R_j . H_j , as a lump-sum fee, does not affect the quantity or service choice (within the given constraints). However, if the Poor face capital-market distortions, charging them a hookup fee creates deadweight loss. In this case, the municipality must balance the efficiency loss from raising prices above marginal costs against the capital-market distortions. Given our characterization of total surplus, a dollar transferred from the Rich to the Poor represents a social gain. To avoid such arbitrage opportunities involving hookup subsidies, we will restrict ourselves to non-negative hookup fees.

If the municipality can discriminate between Rich and Poor, it can achieve a first-best situation by setting $P_j=C_j$ and essentially charging the Rich a lump-sum tax, H_r , to make up

²⁴ The parameters are all the same as before, plus $H_1=.20$, $H_2=.10$, $R_p=.15$, $R_r=.05$, and $R_m=.05$.

Figure 6

Service Choices of Rich and Poor
With and Without Hookup Fees



any additional revenue requirement. Thus, the capital-market imperfection is ameliorated by loading all the hookup and overhead costs onto the Rich. The Rich can pay these hookup costs at lower interest cost, and, as long as the total burden is not too high, the higher cost of hooking up to first-class service does not drive the Rich to the use of second-class service. The Poor will choose either first-class or second-class service, depending upon the conditions outlined in the previous section. However, the switchover and maximum price constraints become more important when the municipality cannot discriminate. The resulting optimal pricing problem follows a path similar to that described in Section III.

For simplicity, let us again assume that $C_1=C_2=K_1=K_2=0$ (to avoid some of the complications we observed in Section IV). If net revenue needs are zero, $P_j=C_j=0$ and $H_j=0$ for both j and both groups consume first-class service. As net revenue needs rise, the government raises revenue in the area of least distortion. Initially, raising P_1 above marginal cost causes a smaller efficiency loss. Once P_1 reaches the level where a change is equally distorting on the margin, any further increase in revenue must come from increases in H_1 . We shall refer to this point as P_1^* :

$$P_1^* = \frac{A_1 N_p Y_p Y_r (N_p + N_r) (R_p - R_r)}{(N_p Y_r + N_r Y_p) [2R_p N_p - R_r (N_p - N_r)]}$$

At the point where the annualized hookup fee for the Poor equals their consumer surplus differential between the two services (i.e., when $R_p H_1 = CS_{p1}(P_1) - CS_{p2}(0)$), H_2 and/or P_2 will have to rise as well to keep the poor from switching to second-class service. (Since

no one is consuming second-class service yet, we are not concerned with the efficiency of P_2 or H_2). This point may even be reached before P_1^* when $H_1=0$.

The maximum possible revenue the municipality could attain offering only first-class service would be reached when the annualized value of the hookup fee for the Poor equals their consumer surplus:

$$(20) \quad R_p H_1^{\max} = \frac{B_1(A_1 Y_p - P_1^*)^2}{2A_1 Y_p}$$

However, the municipality would want to switch to two-tiered provision before it reaches this point of zero total surplus for the Poor.

Efficient pricing under two-tiered service calls for prices equal to marginal cost and all net revenue needs raised through H_1 , paid completely by the Rich. Social surplus is greater when both groups consume first-class service at $P_1=P_1^*$ and $H_1=0$ than under two-tiered service with $P_1=P_2=0$, $H_2=0$, and $H_1=V/(R_r N_r)$, where V equals the annual revenue from P_1^* in the single service case. But raising an additional dollar of revenue in the first-class situation costs more in terms of social surplus than in the two-tiered case. Thus, there comes a value of H_1^* where social surpluses and net revenues are equal for both cases. At that point, the municipality must switch to two-tiered service if more revenue is required. The optimal pricing path will then jump to that equivalent revenue point where $P_1=C_1=0$, $H_2=0$, and $N_r H_1$ equals the previous net revenue:

$$(21) \quad H_1 = \frac{(N_r + N_p)}{N_r} H_1^* + \frac{V}{N_r R_r}$$

As revenue requirements increase further, H_1 alone will continue being raised until the switchover constraint of the Rich is reached (if it is not already binding when the switch to two-tiered service is made). Then, to be able to raise H_1 further, either P_2 or H_2 must increase to keep the Rich from switching to second-class service. Here, the municipality must weigh the capital-market distortion against the efficiency loss of raising P_2 above marginal cost.

Maximizing the social TS subject to the budget constraint with the Rich's switchover constraint binding reveals the optimal P_2 .²⁵

$$(22) \quad P_2^* = \frac{A_2 Y_p Y_r (N_p + N_r) (R_p - R_r)}{Y_r [2R_p N_p - R_r (N_p - N_r)] + N_r Y_p (R_p - R_r)} > 0$$

To keep the Rich from switching to second-class service while H_1 increases, the municipality raises P_2 from 0 (marginal cost) until it reaches P_2^* , after which H_2 is increased instead. Essentially, the Rich, who are not credit-constrained, do not mind paying a large lump-sum fee for the privilege of receiving first-class service; the Poor, however, are credit-constrained, and they prefer to pay in the form of per-unit charges which their cash flow can handle. Under two-tiered service, the municipality is able to charge each group accordingly.

The maximum revenue possible under two-tiered provision will be attained when

²⁵ We do not immediately set $P_2=P_2^*$, since it would require $H_2<0$.

$$(23) \quad R_p H_2^{\max} = CS_{p2}(P_2^*)$$

and

$$(24) \quad R_p H_1 = CS_{r1}(0) - CS_{r2}(P_2^*) + CS_{p2}(P_2^*)$$

Unlike in Section III, further net revenue increases are possible by allowing the Poor to drop out completely and jacking up the hookup fees of the Rich.

Adding positive hookup costs ($K_1 > 0$) should not qualitatively change the analysis; since they are fixed costs, they should be treated in the same way as overhead, although total fixed costs will be different depending upon the type of provision. The result is that the starting revenue requirement will be positive, and the equal net revenue point under two-tiered service will be associated with a lower H_1 (if $K_1 > K_2 > 0$). If K_1 is large enough with respect to K_2 , two-tiered service may be preferred from the start, since the total fixed costs would be substantially less than with first-class service.

Therefore, the existence of differing hookup costs, like that of differing marginal costs, can provide grounds for offering two types of services. Furthermore, the option of charging hookup fees allows for greater revenue collection without distorting consumption decisions. Perhaps most importantly, when Rich and Poor consume different classes of services, the ability to charge different hookup fees allows the municipality to place the financial burden of the overhead costs squarely upon the shoulders of the Rich.

VI. Conclusion

When the poor are many and very poor, as they so often are in the cities of developing countries, and the cities themselves are fiscally constrained, the provision of second-class environmental services to the poor may be an optimal policy. The belief that all residents should share the same first-class services may lead to too little or nothing being provided to the poor -- "le mieux est l'ennemi du bien"²⁶.

We have offered three arguments why LDC cities ought not to be embarrassed to provide different kinds of water, sewage, and solid waste services to different income groups. When only one price can be charged for each kind of service, a fiscally constrained municipality can raise the necessary revenues by charging the rich high prices for first-class service, while still providing a service that the poor can afford, a second-class service that the rich eschew. When the marginal delivery costs of first-class service are significantly above those of second-class service, the poor may well prefer a second class service when prices at least up to marginal costs must be charged. And finally, when the poor face high borrowing costs, and hence burdensome hookup fees, offering them low-hookup-fee access to second-class service may ameliorate the welfare loss owing to the capital-market distortions. Meanwhile, revenue needs are captured in high hookup fees for the first-class service the rich prefer.

In short, when direct subsidies to the poor cannot be afforded, because of the fiscal constraints and the large numbers and low incomes of the poor, second-class provision of such services may not only be necessitated -- it may be optimal.

²⁶ Translated from the French: "The best is the enemy of the good."

Reference

Bahl, R. W., and J. F. Linn. 1992. Urban Public Finance in Developing Countries. Oxford University Press.