

# **Can the Right Tool Unlock Green Building Investment?**

*Decision Aiding Tool for Profitable Energy Efficiency Investments  
in the Commercial Real Estate Industry*



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# Introduction

Office buildings within the U.S. Commercial Real Estate (CRE) sector spend more than \$32 billion annually on energy<sup>1</sup> and contribute 18% of US carbon dioxide emissions.<sup>2</sup> For building owners, energy costs directly impact net operating income which is a key metric for their profitability. For tenants, who are often responsible for the cost of the energy consumption, efficiency improvements are tied to their bottom line. For the environment, a meaningful reduction in CO2 emissions from commercial buildings would help move the needle in the fight against climate change. All the major stakeholders involved have something to gain from reducing energy consumption, and yet the CRE market has been slow to make large-scale changes. Building owners and management firms must weigh many factors before deciding to make an investment in energy efficiency. For example, they must estimate their potential return and the timeframe within which they will receive it. They must also consider the upfront cost and to whom the benefit will accrue as well as how the investment will be received by tenants. This process takes time and requires an understanding of the benefits and tradeoffs of available technologies and many firms in the CRE industry do not have this additional time and expertise. However, with the right decision making framework, firms in CRE industry can more efficiently explore and evaluate potential investments that will both increase their profitability and benefit the environment. For this project, we partnered with the Grand Rapids based property management firm CWD to develop a system by which property managers can more efficiently identify potential opportunities for investments in energy efficiency that will yield both a financial return and reduce CO2 emissions

## Background

### Business Case & Green Building Trends in the Commercial Real Estate (CRE) Sector

Green building trends have been increasing in the US and globally. In 2013, the global market for green building was estimated at \$280 billion<sup>3</sup> and account for 20% of all new construction<sup>4</sup>. The US Green Building Council identifies many reasons why new builds and retrofits alike are taking sustainability into consideration. The two biggest factors were client and market demand<sup>5</sup>.

As a result of meeting this demand, building owners have reported a range of financial benefits as seen in Table 1. Other reasons for investing in green building included: increased productivity and worker satisfaction, better health standards and increased rents<sup>6</sup>. The LEED certification continues to serve as the industry standard although other certifications exist. However, not all firms will choose to pay for an

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<sup>1</sup> U.S. Energy Information Administration. (2012). Commercial Buildings Energy Consumption Survey (CBECS). Table C2. Total Energy Expenditures by Major Fuel.

[http://www.eia.gov/consumption/commercial/data/archive/cbecs/cbecs2003/detailed\\_tables\\_2003/2003set9/2003html/c2.html](http://www.eia.gov/consumption/commercial/data/archive/cbecs/cbecs2003/detailed_tables_2003/2003set9/2003html/c2.html)

<sup>2</sup> <https://www.bomaorlando.org/Green-Resources/>

<sup>3</sup> US Green Building Council. (2015). The Business Case for Green Building. Retrieved from <http://www.usgbc.org/articles/business-case-green-building>

<sup>4</sup> Lux Research, "Driven by Higher Rents and Values, Green Buildings Market Grows to \$260 Billion," 2014. <http://www.luxresearchinc.com/news-and-events/press-releases/read/driven...>

<sup>5</sup> US Green Building Council. (2015). The Business Case for Green Building. Retrieved from <http://www.usgbc.org/articles/business-case-green-building>

<sup>6</sup> US Green Building Council. (2015). *The Business Case for Green Building*. Retrieved from <http://www.usgbc.org/articles/business-case-green-building>

official certification. Green building incorporates a wide range of projects from renewable energy, to material selection, to water management. Common energy efficiency projects include: HVAC optimization, efficient lighting and weatherization.

| <b>Table 1</b>                   | <b>Retrofit</b> | <b>New Construction</b> |
|----------------------------------|-----------------|-------------------------|
| ROI                              | 19.2 %          | 9.9%                    |
| Operating Cost Improvement       | 8.5%            | 13.6%                   |
| Building Value Increase          | 6.8%            | 10.9%                   |
| Source: McGraw Hill <sup>7</sup> |                 |                         |

## **Green Building in Grand Rapids, MI**

Grand Rapids, the second largest city in Michigan, has seen tremendous growth in green building projects over the last decade. Grand Rapids, historically built on the furniture industry, continues to have the business community as its backbone. The city has leveraged its strong relationships with the private sector to develop a “triple-bottom line” approach to sustainability. These can be seen as early as the 1980’s when there was a broad support for investment in major stormwater infrastructure<sup>8</sup> In 2006, the city developed its first cohesive sustainability plan which was designed to work in close partnership with the business community<sup>9</sup>. This plan also launched the Office of Energy and Sustainability, which manages the city’s sustainability efforts. In 2009, Grand Rapids joined U.S. Conference of Mayors Climate Change Protection Agreement and in 2012 was named the top large US city (over 100,000) to implement the agreement<sup>10</sup>. These sustainability efforts certainly apply to the built environment; and by 2009 Grand Rapids had the most LEED certified buildings per capita in the US<sup>11</sup>. Recently, Grand Rapids joined the 2030 District initiative, which pledges to cut building energy consumption in half by 2030<sup>12</sup>.

## **CWD Real Estate**

CWD is a real estate investment firm based in Grand Rapids, Michigan. CWD is owned by three partners: Sam Cummings, Scott Wierda and Dan Devos. CWD owns and manages over 30 properties including several of the most iconic office buildings in downtown Grand Rapids. They also manage some retail and residential properties within the greater Grand Rapids area. CWD has a reputation for world class quality and customer service while keeping a laser focus on profitability. They are willing to invest in their properties if they believe they can improve the tenant experience or reduce operational expenses.

<sup>7</sup> McGraw Hill Construction. (2011). *Green Outlook 2011: Green Trends Driving Growth*. <http://aiacc.org/wp-content/uploads/2011/06/greenoutlook2011.pdf>

<sup>8</sup> National Academies of Sciences, Engineering, and Medicine. (2016). *Pathways to Urban Sustainability: Challenges and Opportunities for the United States*

<sup>9</sup> National Academies of Sciences, Engineering, and Medicine. (2016). *Pathways to Urban Sustainability: Challenges and Opportunities for the United States*

<sup>10</sup> US Conference of Mayors. (2012). *MAYORS OF GRAND RAPIDS (MI) AND BEAVERTON (OR) WIN FIRST PLACE HONORS FOR LOCAL CLIMATE PROTECTION EFFORTS* <http://grcity.us/enterprise-services/officeofenergyandsustainability/Documents/6-13-12%20RELEASE%20-%20CLIMATE%20PROTECTION%20AWARDS%202012%20-%20FINAL.pdf>

<sup>11</sup> The Grand Rapids Press. (2009). *Grand Rapids has most LEED buildings per capita in U.S.* [http://www.mlive.com/news/grand-rapids/index.ssf/2009/11/grand\\_rapids\\_has\\_most\\_leep\\_bui.html](http://www.mlive.com/news/grand-rapids/index.ssf/2009/11/grand_rapids_has_most_leep_bui.html)

<sup>12</sup> US Green Building Council West Michigan. <http://www.usgbwcm.org/grand-rapids-2030-district/>

However, at the end of the day, profit is always the driving force behind any capital allocation decisions. One of the aspects that makes CWD unique is that they have a “buy and hold” strategy. Many CRE firms will target selling a property after 5-7 years. As a result, the need for a quick payback will often constrain investment possibilities. CWD is open to hold a property much longer. Therefore, CWD’s ownership structure allows for a longer horizon to recoup investment capital. This strategy of longer ownership also aligns with CWD’s publicly stated commitments to the success of Grand Rapids. The firm’s mission statement and value system sees their work as an important piece of making the city a wonderful place to live and work.

This report and the recommendations provided allow the necessary first steps to accelerate adoption towards greater investment in green building strategies. However, through providing short-term strategies that create immediate value to CWD, an additional intent of this report is to engage internal discussion towards a comprehensive long-term plan based on CWD’s ownership structure that uniquely aligns with reaping the benefits of green buildings. Competitors within the commercial office-building sector that CWD occupies have shown measurable benefits in market differentiation, public sector engagement, tenant satisfaction, and portfolio wide improvements in capitalization rate percentages, among others.<sup>13</sup>

## **Barriers to Adoption Communicated Through Stakeholder Engagement**

Numerous conversations were held with CWD to fully understand the firm’s constraints and prioritize opportunities according to the firm’s stated preferences. The barriers communicated throughout this stakeholder engagement process are similar to those experienced throughout the commercial real estate sector and summarized below:

### *Age & Original Design Considerations of CWD’s Downtown Properties*

The majority of CWD’s downtown properties were originally built over 100 years ago, and similar to most developed societies at the time, these offices were traditionally constructed with load-bearing exterior walls of masonry which feature openings for windows and door entry areas.<sup>14</sup> Despite the fact that these buildings are among the most profitable within its portfolio, barriers to investment adoption result because any energy efficiency measures considered require circumventing the original design of the building. When acquired by firms such as CWD, the building’s original primary equipment (i.e. chilled water systems or central plant) often remains due to the cost of full replacement. These aged equipment systems create significant building inefficiencies, cause headaches for building operators throughout the industry, and contribute to the fact that nationwide 30% of the energy used in U.S. commercial buildings is wasted.<sup>15</sup>

### *Existing Lease Structure create ‘Split Incentive’ & Need for Tenant Engagement*

Traditional forms of leases (gross or net) create asymmetries in the relationship between landlords and tenants, therefore generating “split incentives” that do not set the ground for energy efficiency

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<sup>13</sup> Urban Land Institute: *Retrofitting Office Buildings to Be Green and Energy-Efficient*. (2009). Independent Publishers Group.

<sup>14</sup> Urban Land Institute: *Retrofitting Office Buildings to Be Green and Energy-Efficient*. (2009). Independent Publishers Group.

<sup>15</sup> Better Buildings Challenge (BBC) Overview.

[https://www4.eere.energy.gov/challenge/sites/default/files/docs/BB\\_Challenge\\_Program\\_Overview.pdf](https://www4.eere.energy.gov/challenge/sites/default/files/docs/BB_Challenge_Program_Overview.pdf)

investments.<sup>16</sup> In addition to the two other lease structures CWD utilizes (gross and modified gross), its triple net lease particularly highlights the obstacles faced by landlords. Under the triple net lease CWD utilizes, the tenant pays for rent plus property taxes, insurance and maintenance. Due to the fact that the tenants are directly responsible for their utility bills in a triple-net lease, the office space's rent operating costs and thereby risks are passed through to tenants and landlords have no incentive in carrying out energy efficiency upgrades in the property. Building operators holding similar barriers in lease structure are thereby incentivized to only target investment towards the building's common area space where the landlord still maintains control and reaps the investment benefits. There is also a need to empower tenants through communicating various ways of incorporating energy reduction measures within their lease line and educating them of the potential benefits.

#### *Limited Data Availability to Locate Low Hanging Fruit Investment Opportunities*

Two of the investment priorities communicated through stakeholder engagement were CWD's preference towards technologies that have short payback periods and minimal price premiums in terms of upfront cost. Opportunities that meet this objective are plentiful. An international study of over 200 office buildings in ten nations conducted by Good Energies, a global investor in renewable energy and energy efficiency technologies, concluded that the greatest cost premiums for most technologies is between 0 and 1 percent.<sup>17</sup>

However even if investment opportunities are viable, building owners and operators often have inadequate information about the performance of high-efficiency technologies and energy-efficient operations. Stakeholders lack robust ways to assess, compare, and validate building energy performance. At CWD, lease structure issues often diminish the desire to enhance real-time data capture of the buildings consumption or sub-metering which could distinguish tenant usage and the common area which is within its control. One consequence of CWD's limited data capabilities and uncoordinated control of the aged building systems is that investment cannot be target at areas effected by peak heating and cooling seasons. These high demand rates impact their monthly utility bills. For commercial building operators, this is undesirable because the high demand rates result in peak power charges which can account for 50% of the total electricity bill.<sup>18</sup>

#### *Limited Employee Bandwidth to Troubleshoot Equipment Issues*

The value proposition of improving the overall productivity of building operators and limiting the time requirements for employees to troubleshoot or plan ahead is significant. Viewed over a 30-year period, initial building costs account for approximately two percent of the total, while operations and maintenance costs equal six percent, and personnel costs account for the remaining 92 percent. However, limited bandwidth is common and this sentiment was conveyed through conversations with CWD. One

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<sup>16</sup> Urban Land Institute: *Retrofitting Office Buildings to Be Green and Energy-Efficient*. (2009). Independent Publishers Group.

<sup>17</sup> Good Energies, "Landmark International Green Building Study Finds Benefits of Buildings Green Outweigh Cost Premiums," November 19, 2008. [www.goodenergies.com/new/-pdfs/Green%20buildings%20Study%20Press%20Release%20FINAL\\_5.pdf](http://www.goodenergies.com/new/-pdfs/Green%20buildings%20Study%20Press%20Release%20FINAL_5.pdf)

<sup>18</sup> Oak Ridge National Laboratory (ORNL): *Cost-effective retrofit technology for reducing peak power demand in small and medium commercial buildings*. May 27<sup>th</sup>, 2015. Science and Technology for the Built Environment. Journal Volume: 21; Issue: 6. <https://www.osti.gov/scitech/servlets/purl/1265489>

priority vocalized was the desire to limit the time required to locate issues and access investment opportunities. This has proven to be a barrier to CWD's further adoption of energy efficiency technology.

When building occupants are uncomfortable it leads to building maintenance engineers spending unnecessary labor hours dealing with complaints. This has real financial implications. One study estimated that simple efforts to increase comfort could result in a 12 percent decrease in labor costs attributed to responding to complaints and reduce complaints to as low as 10 calls per 1,000 employees per year.<sup>19</sup> Less time dealing with complaints leads to more time to complete preventative maintenance, better equipment longevity, and lower operating costs overall.

## **Project Objectives Identified Based on Stakeholder Priorities**

CWD approaches energy savings primarily as an opportunity to create economic value rather than an avenue for environmental impact. With that goal in mind they are interested in expanding their investments in energy-saving technology. Their investments to date have been limited due to inadequate bandwidth amongst their staff to evaluate potential projects. Therefore, a key need identified during our initial meetings was to develop a process by which the evaluation of new energy savings opportunities could be accelerated. In order to get final approval for a major investment CWD must get contractors to do an inspection and submit a formal bid. This process is time consuming and therefore CWD must be selective on which projects they investigate. With this problem in mind our project focused on the following:

1. **Identify ten high potential energy efficiency enhancing technologies:** There are many ways to save energy within a building. However, not all are appropriate for every region and some will struggle to yield a positive ROI. With these considerations in mind, and with some stated interests and preferences of CWD, we selected 10 technologies which we believe can both cut total energy expenditures as well as create a positive economic return.
2. **Creating a decision-aiding tool to identify which technologies to investigate for a particular property:** Using the ten technologies we selected, we created a dynamic tool that provides property specific recommendations for which technologies should be considered for further investigation. These recommendations are based on three components which are explained in detail below 1.) Energy Star Benchmarking Score 2.) Property Specific Score 3.) Investment Criteria Weighted Score. These are combined to quickly generate a profile for a given property and show where it stands compared to national averages and ranks the technologies by attractiveness for a that location. Decision-aiding tools utilizing a similar Analytical Hierarchal Process (AHP) have been created by the U.S. DoE, prioritizing projects based on stakeholder feedback payback, time and impact.<sup>20</sup> A case study of its effectiveness can be found in Exhibit 1.

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<sup>19</sup> Federspiel, C. 2000. "Costs of Responding to Complaints." *Indoor Air Quality Handbook*. Spengler, J.D., Samet, J.M., And McCarthy, J.F. Eds. New York: McGraw-Hill.

<sup>20</sup> U.S. DoE. (2013). "The Business Case for Energy Efficiency." Page 56.

[https://energy.gov/sites/prod/files/2013/12/f5/business\\_case\\_for\\_energy\\_efficiency\\_retrofit\\_renovation\\_smr\\_2011.pdf](https://energy.gov/sites/prod/files/2013/12/f5/business_case_for_energy_efficiency_retrofit_renovation_smr_2011.pdf)

3. **Provide materials to better engage tenants regarding energy efficiency:** Many of CWDs leases are structured in a way that tenants are at least partially responsible for their own energy usage. While advantageous in many ways, it means that the savings from increased energy efficiency are passed on to the tenant. It is ideal for CWD if its tenants are willing to make these investments. Therefore, we have developed some materials to improve CWDs ability to communicate the value of energy efficiency to its tenants.

## Methods

### Technology Selection Criteria

According to CWD’s constraints, priorities and preferences detailed above, significant research was conducted and over 20 potential technologies were assessed and screened. In addition to CWD’s three main priorities of minimizing upfront cost, payback period and potential time savings, reports from the U.S. DoE’s Building Technologies Integration (BTI) program were useful to gauge the applicability of various technologies based on local climate zones. <sup>(Exhibit 2)</sup> These reports were also beneficial in formulating assumptions around energy savings potential and price per square foot basis comparisons. For example, the specifications of the appropriate R-Factor assigned for insulation or solar reflectance of various roofing materials needed to be compared by building type (office), occupancy and age. <sup>(Exhibit 3)</sup><sup>21</sup>

In addition to these assumptions, external research looked at which building systems likely account for the largest proportional share of energy usage within CWD’s building portfolio. For example, over 33% of the energy used by small and medium commercial office buildings is dedicated to HVAC units<sup>22</sup> and 25% is used by lighting.<sup>23</sup> Most of these HVAC units or lighting systems rely on uncoordinated controls which accelerate maintenance issues from deteriorated equipment and cause high rates in the demand rates charged on their monthly utility bills. By evaluating technologies that improve the controllability of its largest proportional building systems, external research found significant potential to address CWD’s barriers of limited employee bandwidth, the age of its building stock or the high demand rates found in monthly utility bills. <sup>24</sup> Finally, applicable rebates were considered for each technology and 10 were selected for further analysis in our decision-aiding tool:

|   |  |
|---|--|
| <b>Interior LED Lighting (common area)</b>  | <b>Variable Air Volume (VAVs)</b>        |
| <b>Ground sourced geothermal heat pumps</b> | <b>Building Management Systems (BMS)</b> |
| <b>Building envelope (weatherization)</b>   | <b>Occupancy Sensors &amp; Controls</b>  |
| <b>Cool roof retrofits</b>                  | <b>HVAC Economizer</b>                   |
| <b>Variable Frequency Drives (VFDs)</b>     | <b>Old Boiler Replacement</b>            |

(A full description of each technology, case studies, and the assumptions used can be found in **Exhibit 4**)

<sup>21</sup> U.S. DoE’s Office of Energy Efficiency & Renewable Electricity: Evaluating an Exterior Insulation and Finish System for Deep Energy Retrofits. Building Technology Office. January, 2014. <http://www.nrel.gov/docs/fy14osti/61005.pdf>

<sup>22</sup> (EIA, 2003)

<sup>23</sup> Energy Information Administration, "Commercial Buildings Energy Consumption Survey (CBECS): Table EIA. Major Fuel Consumption (BTU) by End Use for All Buildings," September 2008. Accessible at [http://www.eia.doe.gov/emeu/cbeecs/cbeecs2003/detailed\\_tables\\_2003/detailed\\_tables\\_2003.html](http://www.eia.doe.gov/emeu/cbeecs/cbeecs2003/detailed_tables_2003/detailed_tables_2003.html)

<sup>24</sup> Griffith, B.; Long, N.; Torcellini, P.; Judkoff, R.; Crawley, D.; Ryan, J. (2007). *Assessment of the Technical Potential for Achieving Net-Zero-Energy Buildings in the Commercial Sector*. NREL Report No. TP-550-41957. Golden, CO: NREL.



## Energy Star Benchmarking

Conversations with industry experts within the commercial office building industry were conducted in addition to prescreening through secondary research. A byproduct of such interviews was the recommendation to generate EnergyStar Portfolio Manager accounts for CWD's properties and benchmark each building's usage and performance to that of its peers. EnergyStar's Portfolio Manager is the most widely utilized benchmarking tool within the industry, comprising 34,000 buildings across the country representing over 4.2 billion square feet.<sup>(Exhibit 5)</sup>

In addition to enhancing reporting capabilities, benchmarking is viewed as the initial means of locating opportunities to adopt cost-effective upgrades and solutions to help companies dramatically cut waste in their operational expenditures. Portfolio Manager's office building users with an 8% capitalization rate and who spend \$400,000 per year on energy have utilized benchmarking to reduce their energy use by 10% and add \$500,000 to the asset's value.<sup>25</sup>

For CWD, generating profiles proved valuable in enhancing its data capabilities as well as locating opportunities within its portfolio and flagging the properties that reported a high percentage of demand rates shown on monthly utility bills. The results of benchmarking CWD's portfolio showed that no CWD properties currently achieve the score of 75 needed to attain ENERGY STAR certification, indicating significant investment potential. Five properties within CWD's downtown portfolio were selected for further analysis based on their benchmarking score and investment potential to improve the building's cap rate. The pre-screened properties and their respective ENERGY STAR score are shown below:

1. The Trust Building (40 Pearl St.): **65**
2. 180 Monroe Ave: **62**
3. PNC Bank Building (171 Monroe Ave.): **63**
4. Ledyard Building (125 Ottawa Ave.): **71**
5. The CWD Building (50 Louis St.): **69**

## Investment Criteria Weighted Score

In conversations with CWD three important investment criteria were identified: upfront cost, payback period, and time savings. Each one of the ten technologies that we selected is different across these dimensions. To systematically evaluate the relative attractiveness for each criterion we used analytical hierarchy process (AHP). In AHP each possible alternative is compared to every other alternative and scored by the magnitude of its relative attractiveness or unattractiveness. Every building and project is unique. Therefore, to get an estimate of upfront cost and payback period for each technology we used national averages and case studies. The fact that these values are not exact predictions has limited impact on the analysis because we only needed enough accuracy to make a comparison between alternatives. Since time savings is an even harder value to estimate in the abstract, we developed a framework for

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<sup>25</sup> Building Owners and Managers Association International (BOMA). 2008. BOMA Experience Exchange Report. Print.

comparing the impact a certain technology has on time savings. First, we asked whether the technology had a major, minor, or limited impact on time compared to the status quo. Next, we acknowledged that not all maintenance requirements have the same impact on building operations. Therefore, we built the matrixes below to rate the nature of the maintenance required by the status quo. Therefore, technologies that have a “major” advantage over the status quo and status quo technologies whose time requirements have a “high” impact building operations scored the highest in the AHP.

|                                |                   |                 |
|--------------------------------|-------------------|-----------------|
| Matrix A:<br>Maintenance is... | <b>Infrequent</b> | <b>Frequent</b> |
| <b>Predictable</b>             | Low               | Medium          |
| <b>Unpredictable</b>           | Medium            | High            |

|                                |                  |                    |
|--------------------------------|------------------|--------------------|
| Matrix B:<br>Maintenance is... | <b>Quick Fix</b> | <b>Delayed Fix</b> |
| <b>In-House</b>                | Low              | Medium             |
| <b>Contracted</b>              | Medium           | High               |

When comparing technologies, we used the following nine-point scale where preference equals the degree to which a technology meets the criteria (i.e. has a lower upfront cost, shorter payback period, or greater time savings). When A is less preferred than B the inverse score of the appropriate magnitude is given.

- 1-A and B are equal
- 3-A is thought to be moderately more preferred than B
- 5-A is thought to be strongly more preferred than B
- 7-A is thought to be or has demonstrated that it is much more preferred than B
- 9-A can be empirically shown to be much more preferred than B

The scores for each technology are then normalized to a 0-1 scale. To ensure that we were being consistent in our comparisons we conducted a consistency analysis and calculated consistency ratios of 0.089-0.105. The weights or ranks for each technology for each of the three criteria categories can be found below:

|                                     | Upfront Cost               | Payback Period | Time Savings               |       |
|-------------------------------------|----------------------------|----------------|----------------------------|-------|
| <b>AHP Derived Relative Weights</b> | Occupancy Sensors          | 29%            | Variable Frequency Drives  | 25%   |
|                                     | Building Envelope          | 16%            | HVAC Economizer            | 24%   |
|                                     | Building Management System | 14%            | Variable Air Volume        | 14%   |
|                                     | Variable Frequency Drives  | 13%            | Occupancy Sensors          | 12%   |
|                                     | HVAC Economizer            | 10%            | Building Management System | 9%    |
|                                     | LED Lighting               | 5%             | LED Lighting               | 7%    |
|                                     | Variable Air Volume        | 5%             | Building Envelope          | 5%    |
|                                     | Geothermal                 | 3%             | Old Boiler Replacement     | 2%    |
|                                     | Cool Roof                  | 3%             | Geothermal                 | 2%    |
|                                     | Old Boiler Replacement     | 2%             | Cool Roof                  | 2%    |
|                                     | <b>Consistency Ratio</b>   | 10.4%          | <b>Consistency Ratio</b>   | 8.9%  |
|                                     |                            |                | Building Management System | 28%   |
|                                     |                            |                | Geothermal                 | 19%   |
|                                     |                            |                | Old Boiler Replacement     | 19%   |
|                                     |                            |                | LED Lighting               | 14%   |
|                                     |                            |                | Variable Frequency Drives  | 6%    |
|                                     |                            |                | Occupancy Sensors          | 5%    |
|                                     |                            |                | HVAC Economizer            | 3%    |
|                                     |                            |                | Cool Roof                  | 3%    |
|                                     |                            |                | Variable Air Volume        | 2%    |
|                                     |                            |                | Building Envelope          | 2%    |
|                                     |                            |                | <b>Consistency Ratio</b>   | 10.5% |

The Investment Criteria Weighted Score is a weighted average of the three different scores. The amount of weight placed on each criterion can be dynamically set within the tool. For example, a user could place an equal 33% weight for all criteria. However, if capital is constrained or their maintenance staff was reduced the user may want to rate upfront cost or time savings higher. The ability to dynamically set these weights recognizes the fact that the factors influencing an investment decision will vary at different points in time. *(The full AHP can be found in the Appendix in Exhibits 6)*

## **Property Specific Score**

No two properties are identical and therefore the relative “fit” of energy savings technology will vary depending on the history and characteristics of a given building. Therefore, our decision-aiding tool will assign different scores based on the answers to nine questions. Given the fact that this tool is meant to accelerate decision making, we strove to minimize the number of questions and only choose those that could be answered with minimal research. Each question, listed below, was chosen to highlight a specific opportunity or challenge the technologies could address. For example, the question, “Is the HVAC system inefficient but not slated for replacement?” highlights the opportunity for any technology that helps extend the life or improve the functioning of an old HVAC system. If the answer is “Yes”, then variable frequency drives directly address the opportunity while a cool roof has only a moderate and indirect impact via reduced loading. For each question the technology was scored as follows:

**High** (9 Points)-The technology directly and strongly addresses the opportunity or challenge

**Med** (5 Points)-The technology indirectly or moderately addresses the opportunity or challenge

**Low** (1 Point)-The technology has limited impact on the opportunity or challenge

**NA** (0 Points)- The technology is unrelated to the opportunity or challenge

Below is a list of each question, the potential answers and the scoring criteria. A more detailed exhibit which shows the potential scores for each technology can be found in the Appendix in Exhibit 7.

| Questions   | Measurement  | Criteria   |
|---|--|--|
| Most common lease structure   | Gross<br>Mod Gross<br>Triple Net   | High: Gross<br>Med: Mod Gross<br>Low: Triple Net   |
| Amount of Common Space (Common SQFT/Total SQFT)   | Above Average (40-50%)<br>Average (20-50%)<br>Below Average (Less than 20%)  | High: (Above) Technology installed IN common space<br>Med: (Above) Technology shares energy savings building-wide (Average) Technology installed IN common space<br>Low: (Average) Technology shares energy            |
| Is the existing HVAC system inefficient but not slated for replacement?   | Y/N  | High: Improves the functionality of the HVAC system<br>Med: Reduces heating and cooling demand with no effect on HVAC functionality<br>Low: Would require new HVAC system, or  |
| Is the HVAC system nearing end of life  | Yes: System over 20 year old/planning to replace within 5 years<br>No: System has at least 5 years of useable life | High: (Yes) Viable HVAC replacement<br>Med: (Yes) Reduces Heating and Cooling loads with no effect on HVAC functionality<br>Low: (No) Applicable to HVAC even with replacement pending (No) Requires HVAC replacement  |
| Do you have any of the following lighting: Incandescent, halogen, standard metal halide, metal halide, T-12, mercury vapor? | Y/N  | High: Lighting replacement<br>Med: Helps optimize lighting usage<br>NA: Not related to lights  |
| Was there a major renovation in the last 10 years?  | Y/N  | High: (No) Technology requires major renovation<br>Med: (No) Technology requires only moderate renovation (Yes/No)<br>Technology does not require property renovation<br>Low: (Yes) Technology requires only           |
| Was the latest commissioning within 5 years?  | Y/N  | High: (No) Condition of technology can diminish significantly and unpredictably within 5 years<br>Low: (No) Technology condition changes slowly and predictably or technology unlikely to have been recommended over 5 |
| Does demand rate account for over 20%-55% of monthly utility bill?  | Y/N  | High: (Yes) Technology enhances data capturing, energy optimization and/or shows where within building high consumption is occurring (i.e. hotspots)<br>Low: (Yes) Technology reduces energy                           |
| Is the roof nearing replacement   | Y/N  | High: (Yes) Technology is a roof<br>Low: (No) Technology applies to an existing roof   |

# Downtown Property Profiles

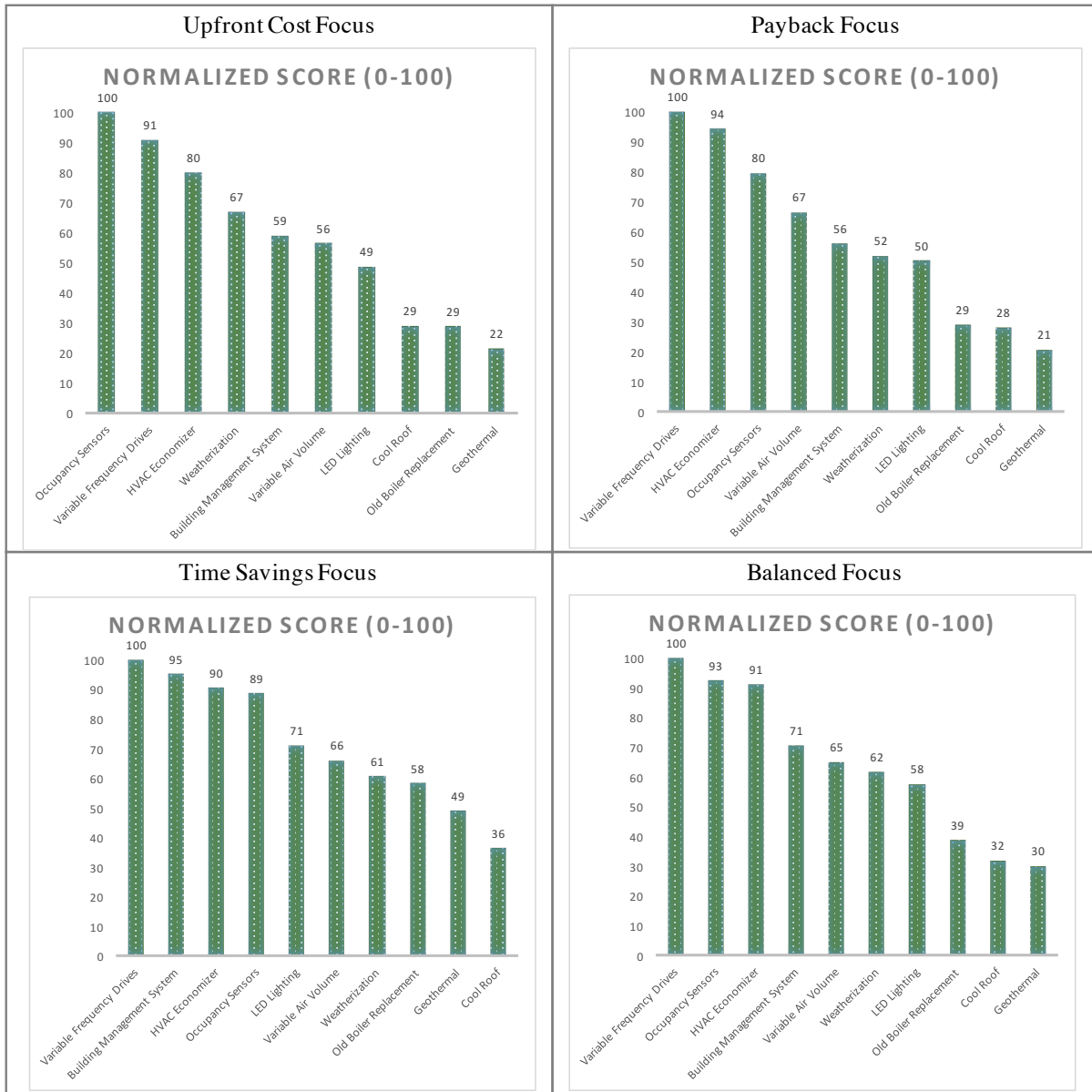
## The Trust Building

40 Pearl Street NW



Energy Star Score:

65



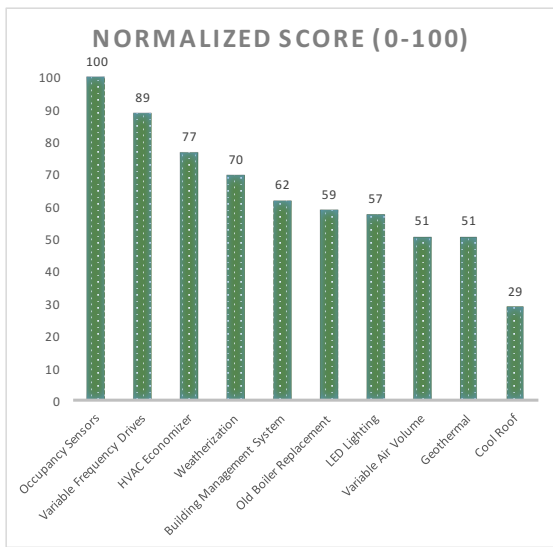
# 180 Monroe



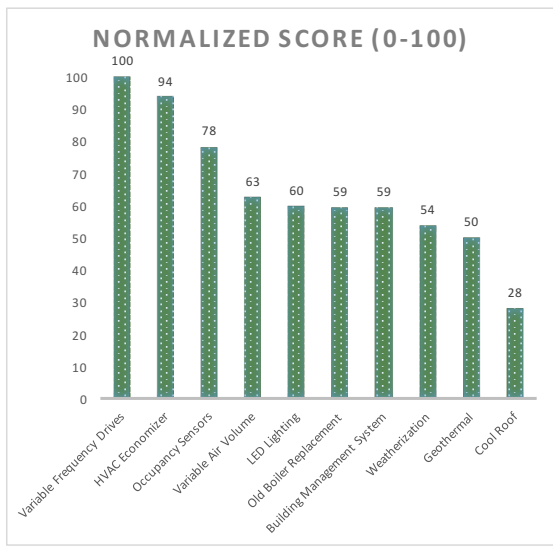
## Energy Star Score:

# 62

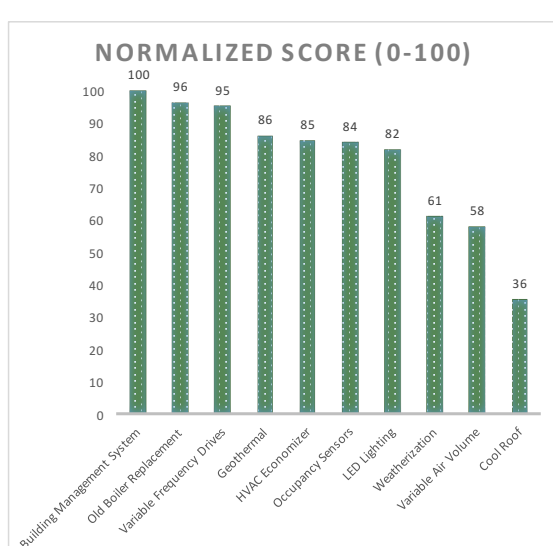
Upfront Cost Focus



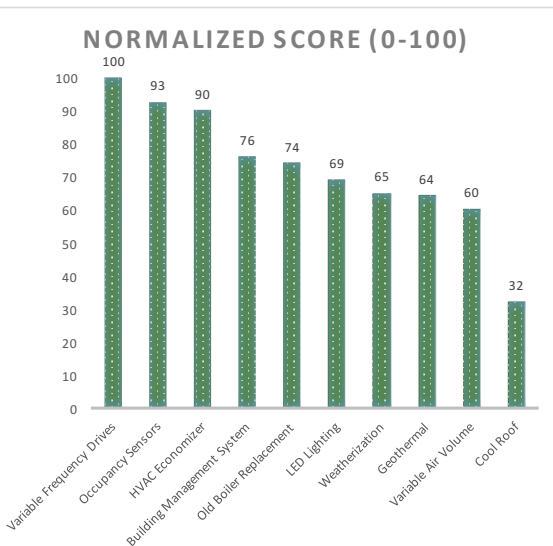
Payback Focus



Time Savings Focus



Balanced Focus



# PNC Bank

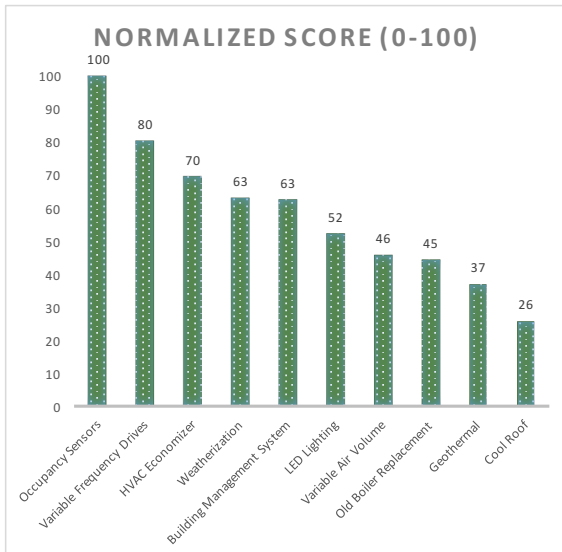
171 Monroe



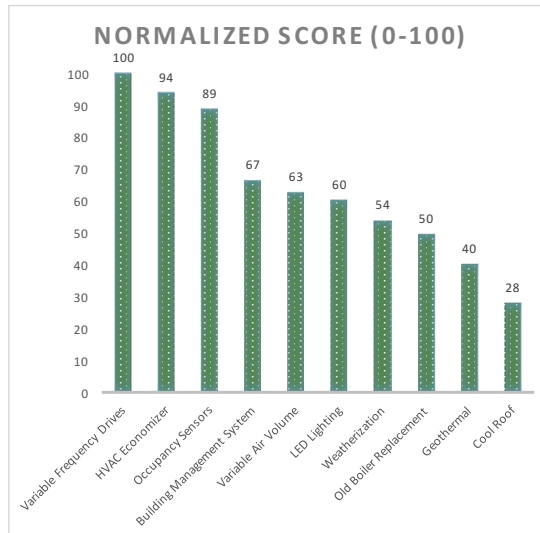
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# 63

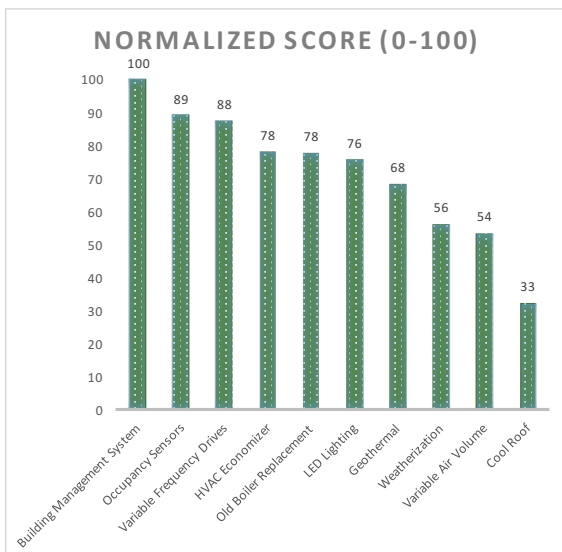
Upfront Cost Focus



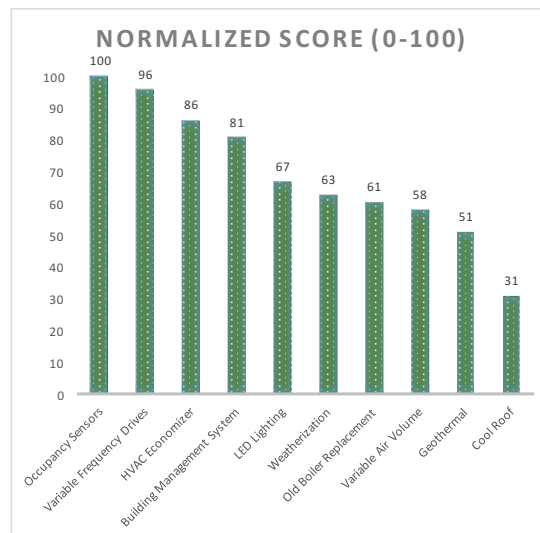
Payback Focus



Time Savings Focus



Balanced Focus



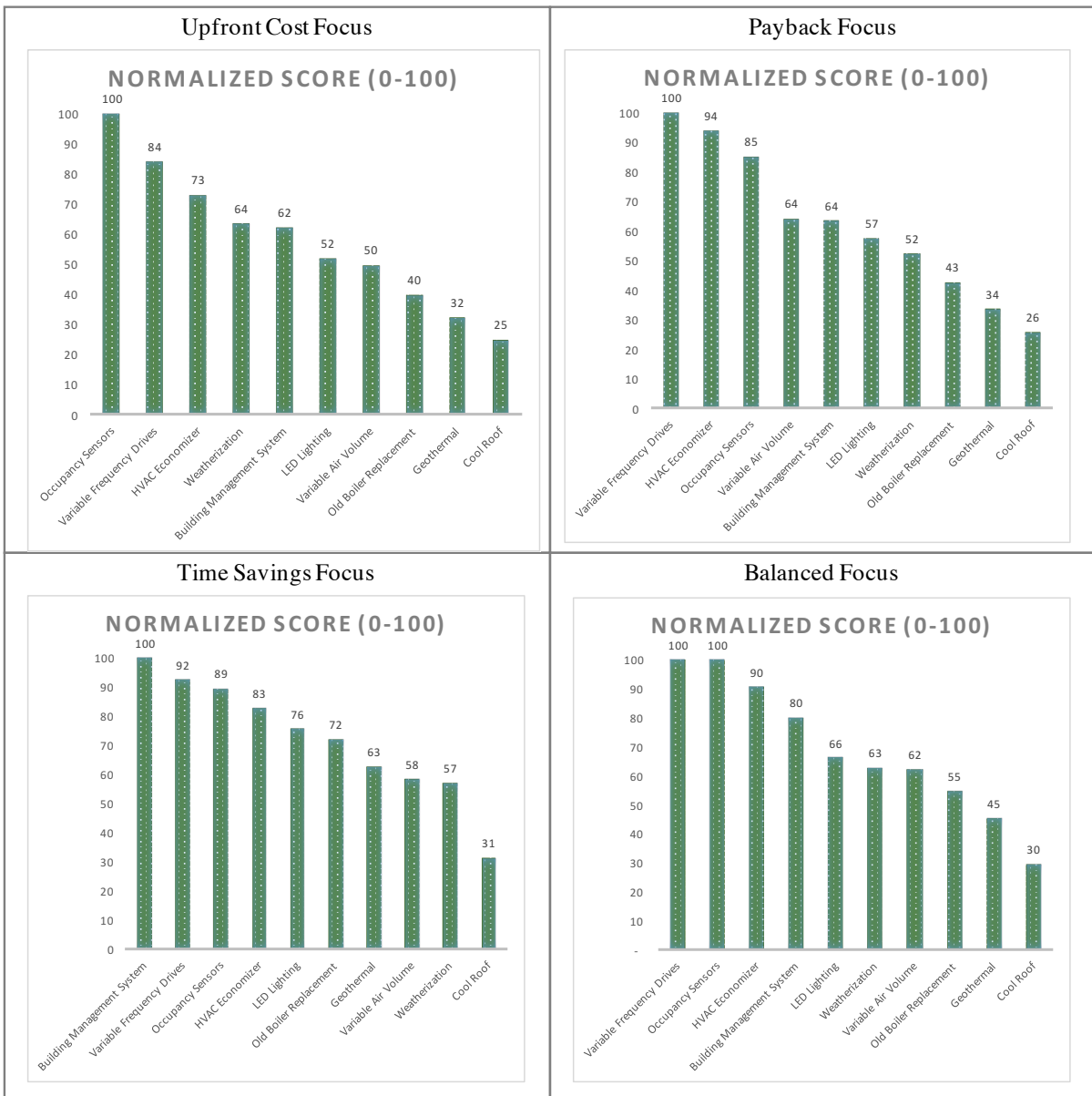
# Ledyard Building

125 Ottawa Ave



## Energy Star Score:

# 71





# CWD Building

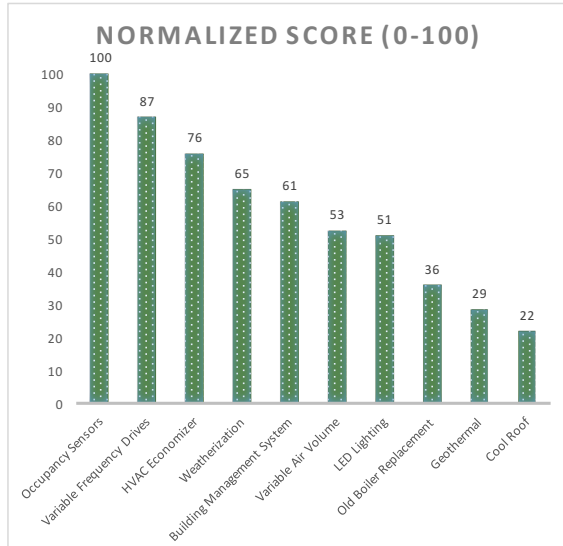
50 Louis St.



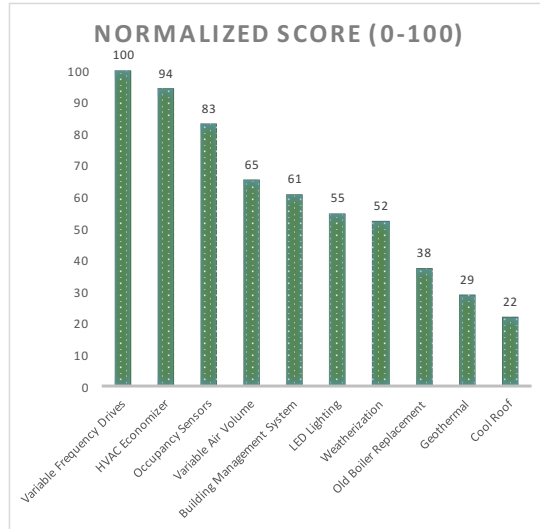
## Energy Star Score:

# 69

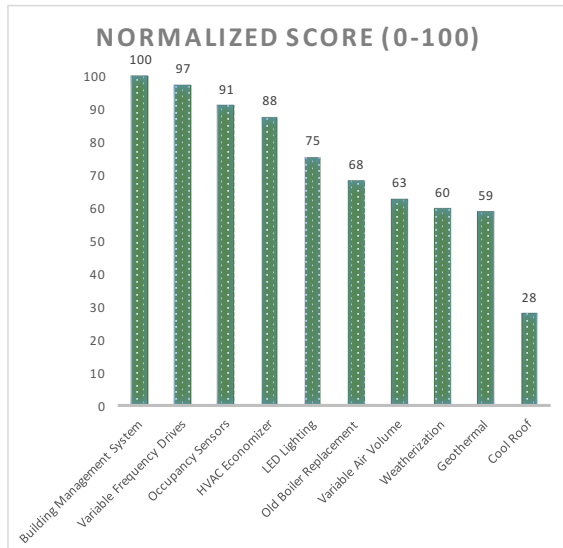
Upfront Cost Focus



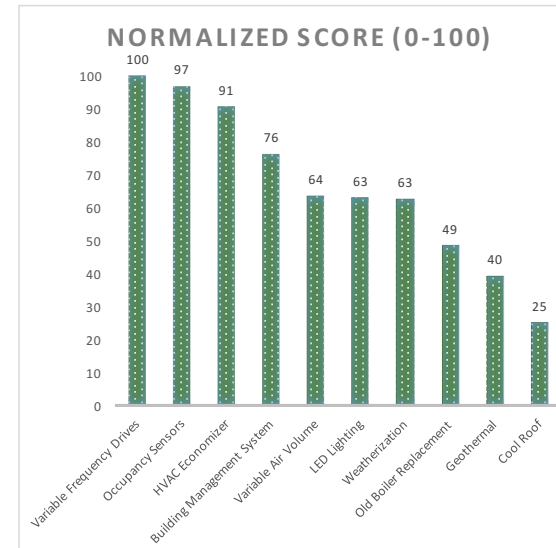
Payback Focus



Time Savings Focus



Balanced Focus



## Recommendations

The decision-aiding tool is designed to be dynamic and therefore the recommendations will change depending the preferences and all the technologies explored could be profitable investments. However, when we looked at the downtown properties across our various scenarios four technologies consistently performed well: occupancy sensors, variable frequency drives, HVAC economizers and building management systems. Furthermore, occupancy sensors performed the best of the four. Therefore, we recommend that CWD investigate these technologies further with special emphasis on occupancy sensors.

### Additional Recommendations

#### *Sub-metering*

Sub-metering gives your organization control over your energy use and energy cost. It is largely considered the first step in measuring/knowning your building/portfolio energy inputs so that you can make good investment choices thereafter. A study by CB Richard Ellis found that U.S. office buildings with tenant sub-metering used 21% less energy than buildings with pro-rata allocation of energy cost.<sup>26</sup>

#### *Best practices in New Construction Building in Design*

Because CWD typically owns and operates commercial buildings within their portfolio, their ownership structure is tailored for long term thinking behind its green building investment decisions. We argue this should start in the building and design phase to mitigate operational costs down the road. It is surprising to many experts and professionals that design and construction expenditures, the so-called "first costs" of a facility, account for just 5 to 10 percent of the total expenditures an owner will make over the span of a building's service lifetime. In contrast, operations and maintenance account for 60 to 80 percent of the total lifecycle cost.<sup>27</sup> A 2011 report from the U.S. DoE provide a comprehensive list of design and construction strategies that CWD can use to reduce first costs of its new developments. Some of the recommended strategies applicable to CWD are optimizing site and southern facing orientation, passive and integrative design strategies to locate synergies in lowering cost, enhanced daylighting to minimize mechanical requirements of the building, and incorporating building envelope strategies that reduce life cycle impact.<sup>28</sup>

#### *Commissioning/Recommissioning*

With many of its properties within its portfolio originally built over one hundred years ago and holding deteriorating building equipment, we recommend CWD incorporates a biennial recommissioning program that tests the performance of building equipment systems to satisfy both the designers' intent and occupants' needs. Studies of commercial buildings estimate that recommissioning only requires an average cost of \$0.17/ft<sup>2</sup>, holds O&M-related energy savings potential of 10 percent, and the minimal upfront cost can be made up in just 1.4 years on average.<sup>29</sup>

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<sup>26</sup> Source: CBRE, "Do Green Buildings Make Dollars and Sense?"2009. Pg. 5. <http://buildingrating.org/file/1094/download> Accessed June 15, 2016.

<sup>27</sup> U.S. Federal Facilities Council. *Sustainable Federal Facilities: A Guide to Integrating Value Engineering, Life Cycle Costing, and Sustainable Development*. Federal Facilities Technical Report No 142. National Academy Press. Washington, DC. 2001


<sup>28</sup> Charles J. Kibert. *Sustainable Construction: Green Building Design and Delivery*. Wiley. Fourth Edition, 2016.


<sup>29</sup> Portland Energy Conservation Inc., *What Can Commissioning Do For Your Building?* (Brochure from the Federal Energy Management Program, U.S. Department of Energy).

## Tenant Toolkit

Finally, in order to empower tenants within CWD properties with difficult leasing structures, we have create a separate 10-page educational booklet that can be supplied to tenants. This tenant toolkit hopes to be the first step and kick-start a program comprehensive tenant engagement program within CWD, labeled “Flip The Switch.” The toolkit covers numerous strategies tenants can utilize to lower operating expenses, the rationale or business case through adoption, ways to get started, as well as the average upfront cost and expected savings from adopting the energy reduction strategy. The strategies within the tenant toolkit range from no cost measures (i.e. preventive maintenance), to purchasing various ENERGYSTAR labeled office equipment as well as more comprehensive measures such as plug load reduction through enhance building controls.

Shown below is one page from the “Flip The Switch” Tenant Toolkit:





Flip the Switch  
for a greener tomorrow

| GREEN: MID LEVEL CHANGES                                   |  |   |  |                          |                                |
|--|--|---|--|--------------------------|--------------------------------|
| Category   | Strategy   | Rationale   | Getting Started                        | Cost                     |                                |
|  |  |   |  | Savings                  |                                |
| <b>Office Equipment</b><br><small>POWER MANAGEMENT</small> | Monitor Plug Loads - Install plug load controllers in cubicles to control multiple loads (i.e. monitors, fans and task lights). These devices use a motion detector to shut down equipment when the cubicle is not in use.             | Reduces power requirements based on occupancy changes. It is estimated that plug loads account for 15-20% of a building's energy consumption.   | EC                                     | \$90-\$150               | 15%-20%                        |
|  | Wireless Plug Load Controllers: Install plug-in outlet meters which can monitor plug load energy consumption of any device plugged into the outlet and control on and off times through the internet wirelessly.                       | According to the ENERGY STAR website, only 36% of office employees turn off their computers at night.<br>If every monitor and computer in the US were turned off at night, the US could shut down up to 8 large power plants and save 7 million tons of CO2 annually. | EC                                     | \$60-\$90/Outlet         | 30%-60%                        |
| <b>LIGHTING CONTROLS</b>                                   | Dimming Controls- Install pre-set dimming controls to allow use of less light in a specific area (i.e. in conference/meeting rooms).   | Controls allow a low cost measure that typically achieve payback between 1-2 years.(1) In addition, they do not require behavior modification.  | LC/EC                                  | \$100-\$200 per switch   | 30%-80%                        |
|  | Occupancy Sensors- Install in open areas, conference rooms, restrooms, storage rooms, filing areas, pantries and private offices.  | Occupancy Sensors typically hold a payback within the first year and hold considerable energy savings from day one. (Storage Closet- 45-80%, Corridors - 30-80%, Restroom- 30-90%, Conference Room- 22-65%, Private Office-13-50%) (2)                                | LC/EC/Arch                             | \$60-\$90/Outlet         | 22%-80%                        |
| <b>DAYLIGHTING</b>   | Daylight Sensor Lighting Controls - Install daylight sensors to control specific lights. Wireless battery powered units can communicate with the light switch to control all lights on the switch. Fixtures do not need to be altered. | Using illumination provided by the sun (free) will reduce the amount of electricity needed for lighting. Sensors will maximize the use of daylight as they will not rely on manual adjustments made by individuals in the office.                                     | LC/EC/Arch                             | \$200-\$500 per switch   | up to 15%-20%                  |
| <b>Getting Started Key:</b>                                | EPA = Environmental Protection Agency  | EC = Electrical Contractor  | IT = Tenant's IT Department/Purchasing | LC = Lighting Consultant | MC = Mechanical Contractor     |
| Arch = Architect   |  |   |  |                          | SRS Site = Sustainability Site |

## Acknowledgements

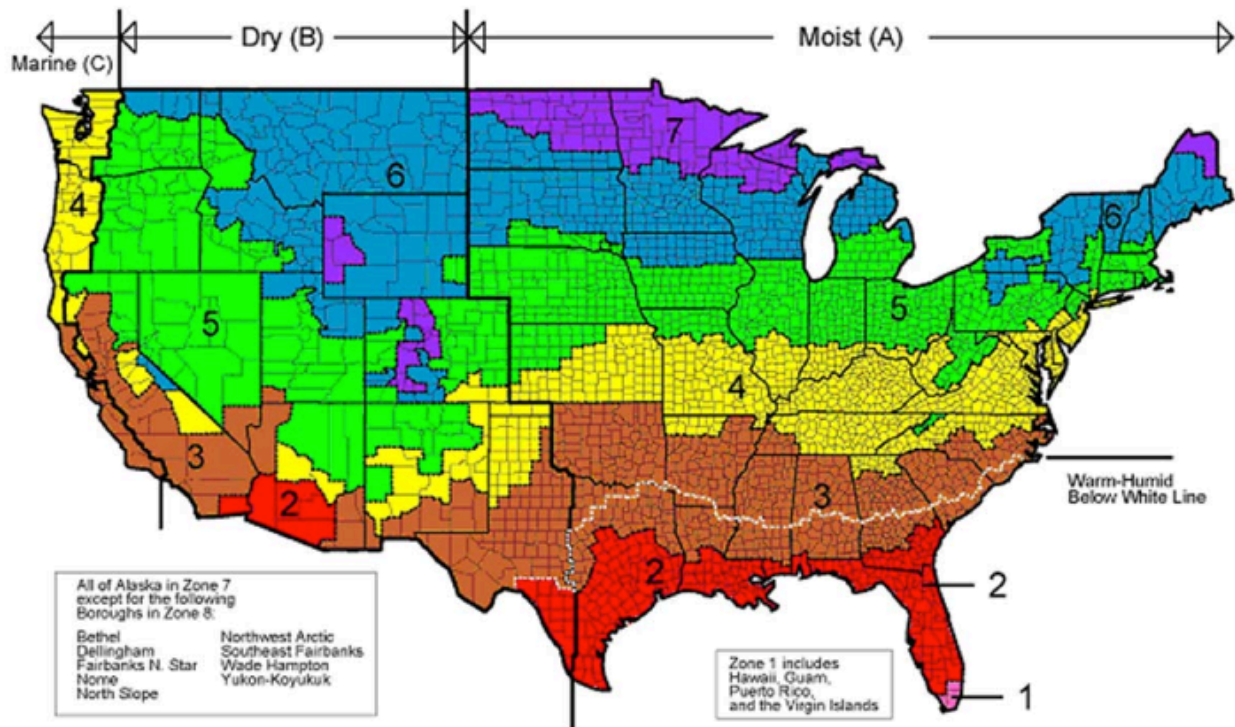
We would like to thank the staff at CWD very much for the opportunity to explore this project and learn more about their business. Also, we would like to thank Professor Andrew Hoffman for serving as our faculty advisor.

## Appendix

### Exhibit 1: Case Study on Decision-Aiding Tools: U.S.DoE's Building Technologies Integration (BTI) Program

Prior research has been done outlining the potential benefits that CWD would reap through implementing our decision-aiding tool. To meet the competing priorities and objectives of multiple stakeholders within the commercial real estate sector, the Building Technologies Integration (BTI) subprogram within the U.S.DoE has utilized similar Six Sigma methodologies used in our decision-aiding tool, prioritizing projects based on payback, time and impact.<sup>30</sup> Gundersen Lutheran, a Wisconsin based and integrated Healthcare facility operator that incorporated the BTI's prioritization tool, reduced energy consumption by 10% within the first eight months of incorporating the program into their day-to-day operational decision making. By the end of the next year, portfolio wide energy consumption reduced to 25% and the company saved \$1.25 million annually in operational expenditures. The significant success achieved from the tool led to praise from senior management within the company: "Most of these initial projects had a less than two-year payback period and were considered a better investment than some other things that we could have been doing with our capital."<sup>31</sup> As a result, the tool comprises approximately 40% of their investment projects.

### Exhibit 2: Climate Zone Map used for Technology Selection Criteria : (Briggs et al. 2003)



<sup>30</sup> U.S. DoE. (2013). "The Business Case for Energy Efficiency." Page 56. [https://energy.gov/sites/prod/files/2013/12/f5/business\\_case\\_for\\_energy\\_efficiency\\_retrofit\\_renovation\\_smr\\_2011.pdf](https://energy.gov/sites/prod/files/2013/12/f5/business_case_for_energy_efficiency_retrofit_renovation_smr_2011.pdf)

<sup>31</sup> U.S. DoE. (2013).

**Exhibit 3: Wall & Roof R-Factor Assignments by Building Type, Activity, and Geography (Huang and Franconi 1999)**

| Building Type        | Old Vintage (pre-1980)                                     |  | New Vintage (post-1980)                                    |  |
|----------------------|--|--|--|--|
|                      | North<br>Btu/h·ft <sup>2</sup> ·F<br>(W/m <sup>2</sup> ·K) | South<br>Btu/h·ft <sup>2</sup> ·F<br>(W/m <sup>2</sup> ·K) | North<br>Btu/h·ft <sup>2</sup> ·F<br>(W/m <sup>2</sup> ·K) | South<br>Btu/h·ft <sup>2</sup> ·F<br>(W/m <sup>2</sup> ·K) |
| Small office         | 4.9 (1.158)  | 3.9 (1.456)  | 6.3 (0.901)  | 5.6 (1.014)  |
| Large office         | 2.5 (2.271)  | 2.5 (2.271)  | 4.6 (1.234)  | 6.0 (0.946)  |
| Small retail         | 3.4 (1.67)   | 2.5 (2.271)  | 6.6 (0.86)   | 4.8 (1.183)  |
| Large retail         | 3.1 (1.832)  | 3.3 (1.721)  | 6.4 (0.887)  | 4.8 (1.183)  |
| Small hotel          | 3.4 (1.67)   | 3.4 (1.67)   | 5.3 (1.071)  | 5.3 (1.071)  |
| Large hotel          | 3.6 (1.577)  | 3.6 (1.577)  | 6.2 (0.916)  | 6.2 (0.916)  |
| Fast food restaurant | 10.9 (0.521)   | 10.9 (0.521)   | 13.2 (0.43)  | 13.2 (0.43)  |
| Sit down restaurant  | 10.9 (0.521)   | 10.9 (0.521)   | 13.2 (0.43)  | 13.2 (0.43)  |
| Hospital             | 4.3 (1.321)  | 4.3 (1.321)  | 6.9 (0.823)  | 6.9 (0.823)  |
| School               | 2.7 (2.103)  | 3.4 (1.67)   | 5.3 (1.07)   | 5.7 (0.996)  |
| Supermarket          | 3.3 (1.721)  | 3.3 (1.721)  | 5.8 (0.979)  | 5.8 (0.979)  |
| Warehouse            | 3.2 (1.774)  | 2.4 (2.366)  | 4.6 (1.234)  | 4.0 (1.42)   |

| Building Type        | Old Vintage (pre-1980)                                     |  | New Vintage (post-1980)                                    |  |
|----------------------|--|--|--|--|
|                      | North<br>Btu/h·ft <sup>2</sup> ·F<br>(W/m <sup>2</sup> ·K) | South<br>Btu/h·ft <sup>2</sup> ·F<br>(W/m <sup>2</sup> ·K) | North<br>Btu/h·ft <sup>2</sup> ·F<br>(W/m <sup>2</sup> ·K) | South<br>Btu/h·ft <sup>2</sup> ·F<br>(W/m <sup>2</sup> ·K) |
| Small office         | 11.9 (0.477)   | 10.5 (0.541)   | 13.3 (0.427)   | 12.6 (0.451)   |
| Large office         | 9.1 (0.624)  | 11.2 (0.507)   | 9.1 (0.624)  | 12.6 (0.451)   |
| Small retail         | 10.2 (0.557)   | 9.5 (0.598)  | 13.2 (0.43)  | 12.0 (0.473)   |
| Large retail         | 10.6 (0.536)   | 11.5 (0.494)   | 14.0 (0.406)   | 12.0 (0.473)   |
| Small hotel          | 9.8 (0.579)  | 9.8 (0.579)  | 13.2 (0.43)  | 13.2 (0.43)  |
| Large hotel          | 11.8 (0.481)   | 11.8 (0.481)   | 14.0 (0.406)   | 14.0 (0.406)   |
| Fast food restaurant | 10.9 (0.521)   | 10.9 (0.521)   | 13.2 (0.43)  | 13.2 (0.43)  |
| Sit down restaurant  | 10.9 (0.521)   | 10.9 (0.521)   | 13.2 (0.43)  | 13.2 (0.43)  |
| Hospital*            | 12.3 (0.462)   | 12.3 (0.462)   | 11.5 (0.494)   | 11.5 (0.494)   |
| School               | 10.9 (0.521)   | 10.1 (0.562)   | 12.6 (0.451)   | 13.3 (0.427)   |
| Supermarket          | 9.2 (0.617)  | 9.2 (0.617)  | 11.5 (0.494)   | 11.5 (0.494)   |
| Warehouse            | 7.8 (0.728)  | 7.6 (0.747)  | 10.1 (0.562)   | 10.6 (0.536)   |

## Exhibit 4: Technology Profiles

### LED Lighting

*Overview of how it works:* Light-emitting diodes (LED's) are increasingly becoming the dominant type of bulb for nearly all lighting applications. LED's create light by running electric current through a semiconductor. This then illuminates small light sensors and creates light.<sup>32</sup> LED's have several advantages over incandescent and other existing lamps. One of the major factors is that they are far more efficient in managing heat which reduces their energy demand. Due to their many advantages, new LED products are being developed constantly and as their popularity increases their unit cost has been decreasing.<sup>33</sup>

*Energy Savings Estimates:* LED's offer significant energy savings relative to conventional lights. According to the Department of Energy, Energy Star Certified LED products are rated to use 75% less energy and last 25 times longer than incandescents. This is important because it is estimated that lighting accounts for 21% of all energy use in commercial buildings.<sup>34</sup>

*Key Considerations for Attractiveness:* The reduction in energy use is the primary driver of economic return when investing in LED lighting. However, LEDs also have a strong time-savings component. Changing a light bulb may seem trivial in terms of the time it requires. However, this is not the case in commercial properties. These buildings can have thousands of lights, many of which are hard to access. Furthermore, tenants expect a very quick response when a light is out. The long life of LEDs has a direct and significant impact on the amount of maintenance hours required to maintain a building's lighting.

### Geothermal

*Overview of how it works:* Geothermal heating and cooling systems use heat transfer to convert constant subterranean temperatures into a clean source of heat and air conditioning. While systems vary, especially with utility scale geothermal, the general functionality for residential and commercial geothermal heat pumps is the same. A network of pipes carrying either air or liquid is buried below the frost line where temperatures are approximately 50 degrees year-round.<sup>35</sup> Using a simple pump the liquid is circulated into the building where heat exchange can occur. In the summer heat is brought up from underground and in the winter the process is reversed and heat is drawn out of the building and into the ground<sup>36</sup>

*Energy Savings Estimates:* Geothermal systems are simpler in design than conventional heating and cooling systems because they have fewer moving pieces. As a result, they require less energy. The Department of Energy estimates that geothermal heat pumps can save as much as 50% of the electricity required by standard HVAC systems.<sup>37</sup> The EPA estimates that geothermal heat pumps are able to reduce

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<sup>32</sup> Energy Star. *Learn about LEDs*. [https://www.energystar.gov/products/lighting\\_fans/light\\_bulbs/learn\\_about\\_led\\_bulbs](https://www.energystar.gov/products/lighting_fans/light_bulbs/learn_about_led_bulbs)

<sup>33</sup> Department of Energy. *LED Lighting*. <https://energy.gov/energysaver/led-lighting>

<sup>34</sup> Energy Information Administration, "Commercial Buildings Energy Consumption Survey (CBECS): Table E1A. Major Fuel Consumption (BTU) by End Use for All Buildings," September 2008. Accessible at [http://www.eia.doe.gov/emeu/cbecs/cbecs2003/detailed\\_tables\\_2003/detailed\\_tables\\_2003.html](http://www.eia.doe.gov/emeu/cbecs/cbecs2003/detailed_tables_2003/detailed_tables_2003.html) )

<sup>35</sup> Union of Concerned Scientists. *How Geothermal Works*. [http://www.ucsusa.org/clean\\_energy/our-energy-choices/renewable-energy/how-geothermal-energy-works.html#.WOxFFxLyRt](http://www.ucsusa.org/clean_energy/our-energy-choices/renewable-energy/how-geothermal-energy-works.html#.WOxFFxLyRt)

<sup>36</sup> Geothermal Energy Association. <http://geo-energy.org/Basics.aspx#heatpumps>

<sup>37</sup> Department of Energy. *Choosing and Installing Geothermal Heat Pumps*. <https://energy.gov/energysaver/choosing-and-installing-geothermal-heat-pumps>

energy demand by 44% for air-forced heat pumps and as much as 72% for standard air conditioning equipment.<sup>38</sup>

*Key Considerations for Attractiveness:* Beyond just energy savings, geothermal heat pumps are very durable since much of their components are buried underground. The piping system often has warranties for 25-50 years and the heat pumps often have warranties of 25 years.<sup>39</sup> Therefore, even though the upfront cost can be high their longevity benefits their ROI. Furthermore, because they have few moving parts they often require less ongoing maintenance which can be a time-saver for management staff.

Ground sourced geothermal heat pumps are likely to achieve 25-50% in total building energy savings over conventional HVAC distribution systems but CWD should remain mindful that the largest additional expense for CWD would be the installation requirement of drilling the holes for the underground pipes. While upfront costs are reduced through installation horizontal pipes, CWD's downtown property profile does not provide adequate space requirements in the five properties selected for analysis. As a result, geothermal heat pumps could be twice the cost of a conventional heating and cooling system, providing a payback within 5 – 10 years in most cases.<sup>40</sup>

## **Building Envelope**

*Overview of how it works:* Many energy efficiency technologies are focused on how energy is created or distributed. Investing in the building envelope is all about managing and maintaining the energy once you have it. Generally, this means making improvements to “tighten up” a building so its warm and cool air are not lost through gaps in the walls and roof and increasing the amount of insulation so that heat is not lost via heat exchange with the exterior of the building. Common projects include: better caulking and sealing, wrapping of exterior walls, increased insulation, and better windows

*Energy Savings Estimates:* Adding insulation to CWD's interior wall cavities is particularly attractive for CWD because older structures typically lack wall insulation or it is degraded.<sup>41</sup> Major improvements to the building envelope such as recladding can increase efficiency by as much 70%.<sup>42</sup> However, projects of this scale tend to be very expensive up front and have very long payback periods. On the contrary, smaller improvements like caulking and insulation are generally much cheaper. While not a perfect comparison to commercial buildings, a study of the DOE's residential weatherization program found a 6-7% energy savings for electric heat and 16-18% energy savings for gas heating.<sup>43</sup>

*Key Considerations for Attractiveness:* Weatherization and building envelope improvements can have a very low upfront cost. For example, reports conducted by the DoE found that caulking leaky areas typically cost \$0.5/sqft.<sup>44</sup> The additional cost of insulation is \$0.25 /sqft per additional inch of thickness. Building envelope investments are possible for both new construction and retrofits. However, it should be

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<sup>38</sup> Department of Energy. *Choosing and Installing Geothermal Heat Pumps*. <https://energy.gov/energysaver/choosing-and-installing-geothermal-heat-pumps>

<sup>39</sup> Department of Energy. *Choosing and Installing Geothermal Heat Pumps*. <https://energy.gov/energysaver/choosing-and-installing-geothermal-heat-pumps>

<sup>40</sup> Urban Green Council (2009) *Cost of Green in NYC* (New York: Urban Green Council)

<sup>41</sup> Charles J. Kibert. *Sustainable Construction: Green Building Design and Delivery*. Wiley. Fourth Edition, 2016.

<sup>42</sup> McGraw Hill Construction. *Business Case for Energy Efficient Building Retrofit and Renovation*.

[https://energy.gov/sites/prod/files/2013/12/f5/business\\_case\\_for\\_energy\\_efficiency\\_retrofit\\_renovation\\_smr\\_2011.pdf](https://energy.gov/sites/prod/files/2013/12/f5/business_case_for_energy_efficiency_retrofit_renovation_smr_2011.pdf)

<sup>43</sup> Department of Energy. [https://energy.gov/sites/prod/files/2015/08/f25/WAP\\_NationalEvaluation\\_WxWorks\\_v14\\_blue\\_8%205%2015.pdf](https://energy.gov/sites/prod/files/2015/08/f25/WAP_NationalEvaluation_WxWorks_v14_blue_8%205%2015.pdf)

<sup>44</sup> Department of Energy. <http://www.nrel.gov/docs/fy14osti/61005.pdf>

noted that many of these improvements, like insulation, will be much cheaper during new construction and major renovation when walls and roofs are exposed.

### **Cool Roof**

*Overview of how it works:* As one quickly realizes when wearing a black shirt on a hot day, dark colors absorb heat much more than light colors. This is the underlying principle behind “cool” or reflective roofs. When a building has a dark colored roof it absorbs a considerable amount of the solar heat radiating upon it. This increased thermal load means that the buildings air conditioning systems must work harder to cool the building. Cool roofs function no different than a conventional roof other than the fact that they are light colored. This can be achieved by using light colored shingles, reflective paints, or even living “green” roofs. By reflecting away a higher amount of solar energy a cool roof could be as much as 50 degrees cooler.<sup>45</sup>

*Energy Savings Estimates:* The energy savings from a cool roof will vary depending on the local climate. Not surprisingly, sunnier climates have a higher potential benefit. A study of cool roofs conducted in Spain found an energy savings of nearly 50%<sup>46</sup>. However, this will not be the case in Grand Rapids. Dow Chemical in a joint research project with Oak Ridge National Laboratory is estimating that their flexible reflective coating could improve efficiency by up to 20%<sup>47</sup>

*Key Considerations for Attractiveness:* While costs for high emissivity roof installations are slightly (\$1 - \$2/SF) more than conventional black roofs, substituting a weathered cool white roof (solar reflectance 0.55) for a weathered conventional gray roof (solar reflectance 0.20) in ideal climate conditions typically yield annual significant cooling energy savings per unit conditioned roof area.<sup>48</sup> However, given Michigan’s local climate as well as the energy savings potential from the technology occurring in the summer months, these constraints were considered. The resulting annual energy cost savings potential has been reported to be around \$0.126/m<sup>2</sup> for CWD.<sup>49</sup>

### **Variable Frequency Drives**

*Overview of how it works:* VFDs are devices that can modulate the speed of electric motors. HVAC systems are typically designed to meet a building’s loads at peak conditions. However, most buildings operate at full load conditions for only short periods and older buildings are susceptible to operating at full load by not making this distinction.<sup>50</sup> By installing VFDs on fans and pumps that drive the building’s HVAC systems, the technology allowing management to reduce the speed of fan motors at night and on weekends and holidays, thereby cutting energy consumption.

*Energy Savings Estimates:* Substantial energy savings can be achieved when the fan speed of CWD’s electric motors is reduced in response to changing load conditions; the larger the motor, the greater the

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<sup>45</sup> Department of Energy. *Cool Roofs*. <https://energy.gov/energysaver/cool-roofs>

<sup>46</sup> Boixo, S., Diaz-Vicente, M., Colmenar, A., & Castro, M. A. (2012). Potential energy savings from cool roofs in Spain and Andalusia. *Energy*, 38(1), 425-438. doi:10.1016/j.energy.2011.11.009

<sup>47</sup> Dow Chemical Company.

[http://msdssearch.dow.com/PublishedLiteratureDOWCOM/dh\\_08a3/0901b803808a3895.pdf?filepath=news/pdfs/noreg/162-02615.pdf&fromPage=GetDoc](http://msdssearch.dow.com/PublishedLiteratureDOWCOM/dh_08a3/0901b803808a3895.pdf?filepath=news/pdfs/noreg/162-02615.pdf&fromPage=GetDoc)

<sup>48</sup> EDF Climate Corps Handbook: Energy Efficiency Investment Opportunities in Commercial Buildings. Appendix G. Sixth Edition.

<sup>49</sup> Ronnen Levinson & Hashem Akbari. “Potential benefits of cool roofs on commercial buildings: conserving energy, saving money, and reducing emission of greenhouse gases and air pollutants.” *Energy Efficiency* (2010) DOI 10.1007/s12053-008-9038-2

<sup>50</sup> Charles J. Kibert. *Sustainable Construction: Green Building Design and Delivery*. Wiley. Fourth Edition, 2016.



energy savings potential. For example, a 20% reduction in fan speeds reduces the energy used by the motor by 50%.<sup>51</sup> A recent EPA study confirmed that installing VFDs its energy potential impact, achieving a mean savings of 52% in fan speed energy requirements.<sup>52</sup>

*Key Considerations for Attractiveness:* VFDs are now extremely economical options for all for all fan sizes of motors, from the triple-phase induction motors down to fractional horsepower applications. Typical upfront costs fall in the range of \$65,000 per VFD installed holdings a payback of one year or less.<sup>53</sup> However, along with economizers, the immediate energy savings from VFDs can diminish over time and cause issues to CWD operators because continual oversight is needed to ensure they are operating correctly. When left unchecked they can operate the building at full load, and thus, commissioning and recommissioning is recommended.<sup>54</sup>

### **Building Management System**

*Overview of how it works:* For a real estate company like CWD, Building Management Systems (BMS) allow for centralized monitoring and control of energy use across their portfolio's building systems. For example, centralized monitoring and control of lighting, HVAC, refrigeration as well as individual electric meters. Building managers can troubleshoot issues and schedule energy usage across building systems and a portfolio of properties.

*Energy Savings Estimates:* There is certainly a value proposition to aligning data collection goals with energy management initiatives across CWD's enterprise. Lawrence Berkeley National Lab estimates 10%-20% median portfolio savings by implementing an energy information system (EIS) company wide.<sup>55</sup>

*Key Considerations for Attractiveness:* BMS systems are used to continuously fine-tune the operation of HVAC and lighting systems, with the current occupancy and climate conditions. The systems hold the ability to maximizes energy efficiency, manage the building's utility demand rate usage, and occupant comfort. Key to CWD's Michigan-based location, they also track and measure the atmospheric conditions inside and outside the building, saving time needed for CWD operations employees through automation. In addition, BMS systems are programmed to provide automatic alerts when any systems are operating outside of their designed parameter in order to prompt maintenance activities.<sup>56</sup> The time savings potential for CWD is significant, as personal controls for HVAC systems have been reported to reduces complaints to as low as 10 calls per 1,000 employees per year.<sup>57</sup> Less time dealing with complaints leads to more time to complete preventative maintenance, better equipment longevity, and lower operating costs overall.

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<sup>51</sup> Urban Land Institute: *Retrofitting Office Buildings to Be Green and Energy-Efficient*. (2009). Independent Publishers Group.

<sup>52</sup> Morris, P. *The Cost of Green Revisited: Reexamining the feasibility and cost impact of sustainable design in the light of increased market adoption*. Journal Langdon. July 2007. <http://global.ctbuh.org/resources/papers/download/1242-cost-of-green-revisited-reexamining-the-feasibility-and-cost-impact-of-sustainable-design-in-the-light-of-increased-market-adoption.pdf>

<sup>53</sup> EDF Climate Corps Handbook: Energy Efficiency Investment Opportunities in Commercial Buildings. Appendix G. Sixth Edition.

<sup>54</sup> Morris, P. *The Cost of Green Revisited: Reexamining the feasibility and cost impact of sustainable design in the light of increased market adoption*. Journal Langdon. July 2007. <http://global.ctbuh.org/resources/papers/download/1242-cost-of-green-revisited-reexamining-the-feasibility-and-cost-impact-of-sustainable-design-in-the-light-of-increased-market-adoption.pdf>

<sup>55</sup> Source: Davies, J. "Three Big Myths About Big Data: How Analytics Can Optimize Enterprise-Level Energy Management." GreenBiz Big Data Report. 2015.

<sup>56</sup> Granderson, J. & Lin, G. *Energy Efficiency* (2016) 9: 1369. doi:10.1007/s12053-016-9428-9

<sup>57</sup> Rocky Mountain Institute. *Greening the Building and the Bottom Line: Increasing Productivity Through Energy-Efficient Design*. Snowmass, CO. 1994.

## **Occupancy Sensors**

*Overview of how it works:* Occupancy sensors can identify whether there is someone in a given space and turn the light off if there is not. More sophisticated systems can also dim the interior lights when there is sufficient light from outside.

*Energy Savings Estimates:* The effect on energy will vary depending on the space and the existing behavior. However, it can be significant. Below are some examples of potential saving found in common commercial building spaces<sup>58</sup>:

Private Office: 13-50%

Conference Room: 22-65%

Restroom: 30-90%

Corridors: 30-80%

Storage Area/Closet: 45-80%

*Key Considerations for Attractiveness:* The major advantage of occupancy sensors is that they do not require behavior change which humans are notoriously bad at. This is amplified depending on the lease structure of a given building. For example, if tenants are not responsible directly for the energy costs of their space they have fewer incentives to turn the lights off in areas they are not using. This is also true in common areas, even if the expenses are shared, because individual actions may not necessarily change the overall outcome which acts as a disincentive.

## **HVAC Economizer**

*Overview of how it works:* Air side economizers use a damper to control intake of outside air. When air is cooler than return air, the damper adjusts to maximize air intake; when outside air is warmer, the damper reduces outside air intake to the minimum required by building codes.<sup>59</sup> Air side economizers can also be used to pre-cool buildings at night.

*Energy Savings Estimates:* Because 33% of the energy used by small and medium commercial buildings is dedicated to HVAC units, and most rely on uncoordinated controls, economizers have shown immediate energy cost savings in the range of \$1.35 per square foot.<sup>60</sup>

*Key Considerations for Attractiveness:* While economizers provide immediate overall energy savings at little upfront cost to the building owner, its effect on demand rates is minimized due to the fact that peak power charges are most severe in the summer months when economizers would see as much use. In addition, when the outside air temperature drops below 62 degrees F, a frequent occurrence given the local climate conditions of CWD's portfolio, the building still requires cooling because of lighting, computers and to meet the comfort needs of occupants.<sup>61</sup> However, economizers have been known to break down quickly where it will lose its controllability and thus risk tenant complaints of comfort.

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<sup>58</sup> Environmental Defense Fund. (2010). *Climate Core Handbook*. [https://www.edf.org/sites/default/files/11048\\_climate-corps-handbook.pdf](https://www.edf.org/sites/default/files/11048_climate-corps-handbook.pdf)

<sup>59</sup> US EPA, "Energy Star Building Upgrade Manual: Air Distribution Systems," October 2008.

[www.energystar.gov/index.cfm?c=business.epa\\_bUm\\_CH8\\_airdistributions#ss\\_8\\_4\\_5](http://www.energystar.gov/index.cfm?c=business.epa_bUm_CH8_airdistributions#ss_8_4_5)

<sup>60</sup> EIA, 2003

<sup>61</sup> Urban Green Council (2009) *Cost of Green in NYC* (New York: Urban Green Council)

Similar to VFDs, the energy savings potential can diminish over time due to lack of oversight, commissioning and recommissioning.<sup>62</sup>

### **Old Boiler Replacement**

*Overview of how it works:* Many properties within CWD's portfolio utilize a hydronic heating system that holding boiler inefficiencies caused by uncontrolled operation cycles. The greatest cause of energy waste in hydronic heating system is the mismatch between the amount of heat that the building loses and the amount of heat that the boiler delivers. These deficiencies cause historic buildings prone to deteriorated pumps and motors. Old boiler replacement with thermal process control can maximize efficiencies through determining real time heating requirements of the building.

*Energy Savings Estimates:* Individual case studies of historic sites who have chose old boiler replacement over their current hydronic heating system have shown energy savings potential in the range of 40% - 60%.<sup>63</sup> This is maximized through the new boiler's ability to modulate boiler output to make up only the amount of heat that is being lost.

*Key Considerations for Attractiveness:* There are no applicable rebates within CWD's portfolio to replace its hydronic heating system to high efficiency boiler with thermal process control. In addition, the price premium of such an investment was the highest among technologies compared and in the range of \$25-40 per square foot of the building.<sup>64</sup>

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<sup>62</sup> Morris, P. *The Cost of Green Revisited: Reexamining the feasibility and cost impact of sustainable design in the light of increased market adoption*. Journal Langdon. July 2007. <http://global.ctbuh.org/resources/papers/download/1242-cost-of-green-revisited-reexamining-the-feasibility-and-cost-impact-of-sustainable-design-in-the-light-of-increased-market-adoption.pdf>

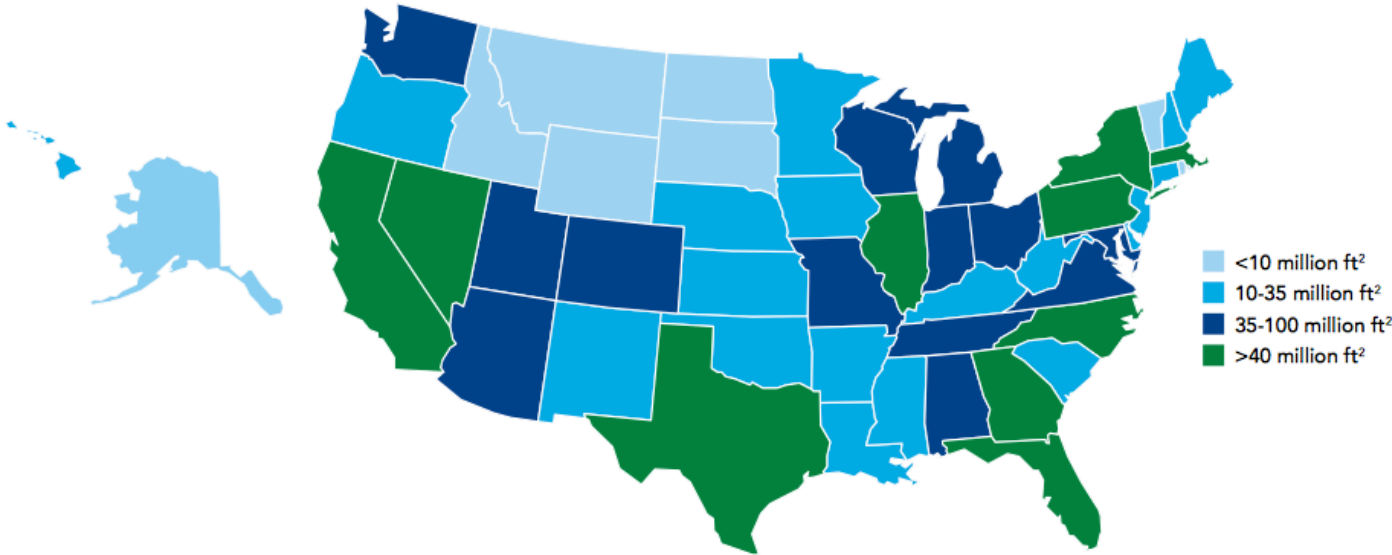
<sup>63</sup> Urban Land Institute: *Retrofitting Office Buildings to Be Green and Energy-Efficient*. (2009). Independent Publishers Group.

<sup>64</sup> Urban Land Institute: *Retrofitting Office Buildings to Be Green and Energy-Efficient*. (2009). Independent Publishers Group.

**Exhibit 5: U.S. Commercial Real Estate Participants of ENERGY STAR Portfolio Manager Benchmarking Tool**

**Participation Across the Nation**

*Partners share progress for over 34,000 properties*







# Time Savings

| Time Saving              | LED Lighting        | Geothermal  | Building Envelope | Cool Roof   | Variable Frequency Drives | Variable Air Volume | Building Management System | Occupancy Sensors | HVAC Economizer | Old Boiler Replacement | Average Criteria Weights (W) |            |
|--------------------------|---------------------|-------------|-------------------|-------------|---------------------------|---------------------|----------------------------|-------------------|-----------------|------------------------|------------------------------|------------|
|                          | LED Lighting        | Geothermal  | Building Envelope | Cool Roof   | Variable Frequency Drives | Variable Air Volume | Building Management System | Occupancy Sensors | HVAC Economizer | Old Boiler Replacement | 43.999999                    |            |
|                          | 3.000003            | 0.11111111  | 1                 | 0.333333    | 7                         | 5                   | 0.333333                   | 5                 | 7               | 0.333333               | 47.333336                    |            |
|                          | 0.11111111          | 0.11111111  | 1                 | 0.333333    | 0.2                       | 9                   | 0.333333                   | 0.333333          | 0.333333        | 0.111111               | 3.644443222                  |            |
|                          | 0.142857143         | 0.142857143 | 3.000003          | 1           | 0.333333                  | 3                   | 0.111111                   | 0.333333          | 0.333333        | 0.111111               | 8.507938286                  |            |
|                          | 0.2                 | 0.2         | 5                 | 3.000003    | 1                         | 5                   | 0.142857                   | 3                 | 5               | 0.142857               | 22.685717                    |            |
|                          | 0.11111111          | 0.11111111  | 1                 | 0.333333333 | 0.2                       | 1                   | 0.111111                   | 0.333333          | 0.333333        | 0.111111               | 3.644443556                  |            |
|                          | 3.000003            | 3.000003    | 9.000009          | 9.000009    | 7.000007                  | 9.000009            | 0.142857143                | 7                 | 9               | 0.142857               | 60.00004                     |            |
|                          | 0.2                 | 0.2         | 3.000003          | 3.000003    | 0.333333333               | 3.000003            | 0.111111111                | 1                 | 5               | 0.142857               | 16.01905648                  |            |
|                          | 0.142857143         | 0.2         | 3.000003          | 3.000003    | 0.2                       | 3.000003            | 0.111111111                | 0.2               | 1               | 0.111111               | 10.96508825                  |            |
|                          | 3.000003            | 0.333333333 | 9.000009          | 9.000009    | 7.000007                  | 9.000009            | 0.333333333                | 7.000007          | 9.000009        | 0.111111               | 54.66671967                  |            |
|                          | 10.90794551         | 5.631748698 | 52.000027         | 42.66669333 | 26.26668033               | 52.000024           | 2.730157587                | 29.200006         | 42.000008       | 8.063491               | 271.4667815                  |            |
| <b>Normalized Matrix</b> |                     |             |                   |             |                           |                     |                            |                   |                 |                        |                              |            |
|                          | LED Lighting        | Geothermal  | Building Envelope | Cool Roof   | Variable Frequency Drives | Variable Air Volume | Building Management System | Occupancy Sensors | HVAC Economizer | Old Boiler Replacement | Average Criteria Weights (W) |            |
|                          | 0.092               | 0.059       | 0.173             | 0.164       | 0.190                     | 0.173               | 0.122                      | 0.171             | 0.167           | 0.041                  | 0.135                        |            |
|                          | 0.275               | 0.178       | 0.173             | 0.164       | 0.190                     | 0.173               | 0.122                      | 0.171             | 0.119           | 0.372                  | 0.194                        |            |
|                          | 0.010               | 0.020       | 0.019             | 0.008       | 0.008                     | 0.019               | 0.041                      | 0.011             | 0.008           | 0.014                  | 0.016                        |            |
|                          | 0.013               | 0.025       | 0.058             | 0.023       | 0.013                     | 0.058               | 0.041                      | 0.011             | 0.008           | 0.014                  | 0.026                        |            |
|                          | 0.018               | 0.036       | 0.096             | 0.070       | 0.038                     | 0.096               | 0.052                      | 0.103             | 0.085           | 0.018                  | 0.065                        |            |
|                          | 0.010               | 0.020       | 0.019             | 0.008       | 0.008                     | 0.019               | 0.041                      | 0.011             | 0.008           | 0.014                  | 0.016                        |            |
|                          | 0.275               | 0.533       | 0.173             | 0.211       | 0.266                     | 0.173               | 0.366                      | 0.240             | 0.214           | 0.372                  | 0.292                        |            |
|                          | 0.018               | 0.036       | 0.058             | 0.070       | 0.013                     | 0.058               | 0.052                      | 0.094             | 0.119           | 0.018                  | 0.048                        |            |
|                          | 0.013               | 0.036       | 0.058             | 0.070       | 0.008                     | 0.058               | 0.041                      | 0.007             | 0.024           | 0.014                  | 0.033                        |            |
|                          | 0.275               | 0.059       | 0.173             | 0.211       | 0.266                     | 0.173               | 0.122                      | 0.240             | 0.214           | 0.124                  | 0.186                        |            |
|                          | 1.000               | 1.000       | 1.000             | 1.000       | 1.000                     | 1.000               | 1.000                      | 1.000             | 1.000           | 1.000                  | 1.000                        |            |
| <b>Consistency Score</b> |                     |             |                   |             |                           |                     |                            |                   |                 |                        |                              |            |
|                          | LED Lighting        | Geothermal  | Building Envelope | Cool Roof   | Variable Frequency Drives | Variable Air Volume | Building Management System | Occupancy Sensors | HVAC Economizer | Old Boiler Replacement | Sum                          | Sum/Weight |
|                          | 0.135               | 0.065       | 0.142             | 0.185       | 0.323                     | 0.142               | 0.094                      | 0.238             | 0.229           | 0.062                  | 1.61                         | 11.93      |
|                          | 0.406               | 0.194       | 0.142             | 0.185       | 0.323                     | 0.142               | 0.094                      | 0.238             | 0.164           | 0.557                  | 2.44                         | 12.61      |
|                          | 0.015               | 0.022       | 0.016             | 0.009       | 0.013                     | 0.016               | 0.031                      | 0.016             | 0.011           | 0.021                  | 0.17                         | 10.69      |
|                          | 0.019               | 0.028       | 0.047             | 0.026       | 0.022                     | 0.047               | 0.041                      | 0.016             | 0.027           | 0.021                  | 0.27                         | 10.17      |
|                          | 0.027               | 0.039       | 0.079             | 0.079       | 0.065                     | 0.079               | 0.040                      | 0.143             | 0.164           | 0.027                  | 0.74                         | 11.45      |
|                          | 0.015               | 0.022       | 0.016             | 0.009       | 0.013                     | 0.016               | 0.031                      | 0.016             | 0.011           | 0.021                  | 0.17                         | 10.69      |
|                          | 0.406               | 0.581       | 0.142             | 0.237       | 0.452                     | 0.142               | 0.282                      | 0.333             | 0.294           | 0.557                  | 3.43                         | 12.14      |
|                          | 0.027               | 0.039       | 0.047             | 0.079       | 0.022                     | 0.047               | 0.040                      | 0.048             | 0.164           | 0.027                  | 0.54                         | 11.33      |
|                          | 0.019               | 0.039       | 0.047             | 0.079       | 0.013                     | 0.047               | 0.031                      | 0.010             | 0.033           | 0.021                  | 0.34                         | 10.36      |
|                          | 0.406               | 0.065       | 0.142             | 0.237       | 0.452                     | 0.142               | 0.094                      | 0.333             | 0.294           | 0.186                  | 2.35                         | 12.65      |
|                          | Technology Count    |             |                   |             |                           |                     |                            |                   |                 |                        | 10                           |            |
|                          | Lambda Max          |             |                   |             |                           |                     |                            |                   |                 |                        | 11.41                        |            |
|                          | Consistency Index   |             |                   |             |                           |                     |                            |                   |                 |                        | 0.166                        |            |
|                          | Random Index (n=10) |             |                   |             |                           |                     |                            |                   |                 |                        | 1.49                         |            |
|                          | Consistency Ratio   |             |                   |             |                           |                     |                            |                   |                 |                        | 0.105                        |            |

## Exhibit 7: Property Specific Score Details

| Questions  | Measurement  | Criteria  | LED Lighting   | Geothermal                                       | Building Envelope & Weatherization               | Cool Roof  | Variable Frequency Drives                        | Variable Air Volume                              | Building Management System   | Building Sensors (i.e. Occupancy Sensors)                            | HVAC Economist                                     | Old Boiler Replacement                                   |
|--|--|---|--|--|--|--|--|--|--|--|--|--|
| Type of Lease Structure  | Gross<br>Mod Gross<br>Triple Net<br>Mod Gross  | High: Gross; Med: Mod Gross; Low: Triple Net  | If Gross: High<br>If Mod: Gross; Med<br>If Triple Net: Low | If Gross: High<br>If Mod: Gross<br>Med           | If Above: Med<br>If Average: Low<br>If Below: NA | If Above: Med<br>If Average: Low<br>If Below: NA | If Above: Med<br>If Average: Low<br>If Below: NA | If Above: Med<br>If Average: Low<br>If Below: NA | If Above: High<br>If Gross: High<br>If Mod: Gross<br>Med             | If Above: High<br>If Gross: High<br>If Mod: Gross<br>Med             | If Above: High<br>If Average: Med<br>If Below: Low | If Above: High<br>If Gross: High<br>If Mod: Gross<br>Med |
| Amount of Common Space (Common SQR/Tidal SQR)  | Above Average (40-50%)<br>Average (20-50%)<br>Below Average (less than 20%)<br>Below Average                             | High: (Above) Technology installed in common space<br>Med: (Above) Technology stores energy, sensors building-wide (Average) Technology installed in common space<br>Low: (Average) Technology stores energy            | If Above: High<br>If Average: Med<br>If Below: Low         | If Above: Med<br>If Average: Low<br>If Below: NA | If Above: Med<br>If Average: Low<br>If Below: NA | If Above: Med<br>If Average: Low<br>If Below: NA | If Above: Med<br>If Average: Low<br>If Below: NA | If Above: Med<br>If Average: Low<br>If Below: NA | If Above: High<br>If Gross: High<br>If Average: Med<br>If Below: Low | If Above: High<br>If Gross: High<br>If Average: Med<br>If Below: Low | If Above: High<br>If Average: Med<br>If Below: Low | If Above: Med<br>If Average: Low<br>If Below: NA         |
| Existing HVAC is inefficient but will be kept  | No<br>Yes: System over 20 year old/planning to replace within 5 years<br>No: System has at least 5 years of useable life | High: (Yes) Vaste HVAC replacement<br>Med: (Yes) Reduces heating and Cooling loads with no effect on HVAC functionality<br>Low: (No) Applicable on HVAC even with replacement pending (No) Requires HVAC replacement    | If Yes: Low<br>If No: NA                                   | If Yes: Low<br>If No: NA                         | If Yes: Med<br>If No: NA                         | If Yes: Med<br>If No: NA                         | If Yes: High<br>If No: NA                        | If Yes: High<br>If No: NA                        | If Yes: Med<br>If No: NA   | If Yes: Med<br>If No: NA   | If Yes: High<br>If No: NA                          | If Yes: Low<br>If No: NA                                 |
| HVAC Heating End of Life   | No<br>Yes  | High: (Yes) Vaste HVAC replacement<br>Med: (Yes) Reduces heating and Cooling loads with no effect on HVAC functionality<br>Low: (No) Applicable on HVAC even with replacement pending (No) Requires HVAC replacement    | If Yes: NA<br>If No: NA                                    | If Yes: High<br>If No: Low                       | If Yes: Med<br>If No: Low                        | If Yes: Med<br>If No: Low                        | If Yes: Med<br>If No: Low                        | If Yes: Med<br>If No: Low                        | If Yes: NA<br>If No: NA  | If Yes: NA<br>If No: NA  | If Yes: Med<br>If No: Low                          | If Yes: High<br>If No: Low                               |
| Do you have any of the following lighting: Incandescent, halogen, standard metal halide, metal halide, T-5 | Yes  | High: Lighting replacement<br>Med: Helps optimize lighting usage<br>NA: Not related to lights   | If Yes: High<br>If No: NA                                  | If Yes: NA<br>If No: NA                          | If Yes: NA<br>If No: NA                          | If Yes: NA<br>If No: NA                          | If Yes: NA<br>If No: NA                          | If Yes: NA<br>If No: NA                          | If Yes: NA<br>If No: NA  | If Yes: Med<br>If No: NA   | If Yes: NA<br>If No: NA                            | If Yes: NA<br>If No: NA                                  |
| Major renovation in the last 10 years?   | Yes  | High: (No) Technology requires major renovation<br>Med: (No) Technology requires only moderate renovation (Yes/No)<br>Technology does not require property renovation<br>Low: (Yes) Technology requires only            | If Yes: Low<br>If No: Med                                  | If Yes: NA<br>If No: High                        | If Yes: Low<br>If No: Med                        | If Yes: Low<br>If No: Med                        | If Yes: Med<br>If No: Med                        | If Yes: Med<br>If No: Med                        | If Yes: Low<br>If No: Med  | If Yes: Low<br>If No: Med  | If Yes: Med<br>If No: Med                          | If Yes: Low<br>If No: High                               |
| Latest commissioning within 5 years?   | Yes  | High: (No) Condition of technology can diminish significantly and unpredictably within 5 years<br>Low: (No) Technology condition changes slowly and predictably or technology unlikely to have been commissioned over 5 | If Yes: NA<br>If No: Low                                   | If Yes: NA<br>If No: Low                         | If Yes: NA<br>If No: High                        | If Yes: NA<br>If No: Low                         | If Yes: NA<br>If No: High                        | If Yes: NA<br>If No: High                        | If Yes: NA<br>If No: Low   | If Yes: NA<br>If No: Low   | If Yes: NA<br>If No: High                          | If Yes: NA<br>If No: Low                                 |
| Demand Rate accounts for over 20%-55% of monthly utility bill?   | Yes  | High: (Yes) Technology enhances data capturing, energy optimization and/or stores where within building high consumption is occurring (i.e. hotspots)<br>Low: (Yes) Technology reduces energy                           | If Yes: Low<br>If No: NA                                   | If Yes: Low<br>If No: NA                         | If Yes: High<br>If No: NA                        | If Yes: Low<br>If No: NA                         | If Yes: High<br>If No: NA                        | If Yes: High<br>If No: NA                        | If Yes: High<br>If No: NA  | If Yes: High<br>If No: NA  | If Yes: High<br>If No: NA                          | If Yes: Low<br>If No: NA                                 |
| Roof Nearing Replacement   | Yes  | High: (Yes) Technology is a roof<br>Low: (No) Technology applies to an existing roof  | If Yes: NA<br>If No: NA                                    | If Yes: NA<br>If No: NA                          | If Yes: NA<br>If No: NA                          | If Yes: High<br>If No: NA                        | If Yes: NA<br>If No: NA                          | If Yes: NA<br>If No: NA                          | If Yes: High<br>If No: Low   | If Yes: High<br>If No: NA  | If Yes: NA<br>If No: NA                            | If Yes: NA<br>If No: NA                                  |
| <b>Total</b>   |  |   | 21<br>9%   | 12<br>5%   | 29<br>12%  | 14<br>6%   | 33<br>14%  | 33<br>14%  | 21<br>9%   | 25<br>11%  | 33<br>14%  | 12<br>5%   |



## Exhibit 8: Decision-Aiding Tool Tutorial

*Step One:* Go to the “Analysis Inputs” tab. All the cells in yellow require an input

*Step Two:* Cells B2-B11 all relate to a specific property. The potential inputs can be found in column C and must be input exactly as shown there

| Question   | Answer        | Possible Answers<br>(must be exact)   | Notes   |
|--|---------------|---------------------------------------|---|
| Property Name  | CWD           | Any                                   |   |
| What is the majority lease structure?  | Mod Gross     | Gross, Mod Gross, Triple Net          |   |
| How does the percentage of common space to total space compare with other buildings?   | Below Average | Above Average, Average, Below Average | Above Average (40-50%)<br>Average (20-50%)<br>Below Average (Less than 20%) |
| Is the existing HVAC system inefficient but not slated for replacement?  | No            | Yes or No                             |   |
| Is the HVAC system nearing its end of life?  | No            | Yes or No                             | replace within 5 years<br>No: System has at least 5 years of useable life   |
| Does the building have any of the following lighting: incandescent, halogen, standard metal halide, metal halide, T-12, mercury vapor? | Yes           | Yes or No                             |   |
| Has there been a major renovation within the last 10   | Yes           | Yes or No                             |   |
| Has the building had a commissioning in the last 5   | No            | Yes or No                             |   |
| Does demand rate account for over 20%-55% of monthly utility bill?   | Yes           | Yes or No                             |   |
| Is the roof nearing replacement?   | No            | Yes or No                             |   |

*Step Three:* In cells B15-B17 you must enter your desired weights for the potential investment criteria. Be sure that the weights sum to 100%

| Criteria Weights (must sum to 100%) |      |
|-------------------------------------|------|
| Upfront Cost                        | 40%  |
| Payback Period                      | 30%  |
| Time Savings                        | 30%  |
| Total                               | 100% |

*Step Four:* You have the option to include a multiplier based on how the technologies affect demand rate. If you decide to include it you can also set the magnitude of the multiplier (High, Medium, Low). Remember to use the exact inputs listed in column C.

| Factor in Effect on Demand Rate  | Yes    | Yes or No         |
|----------------------------------|--------|-------------------|
| Importance of Demand Rate Impact | Medium | High, Medium, Low |

*Step Five:* Next go to the “Summary Slide”. There you will find the scores for each technology and a graph of the outputs. If you would like them in rank order highlight cells E6-16 and sort them from largest to smallest.