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MBooks Usability Reports

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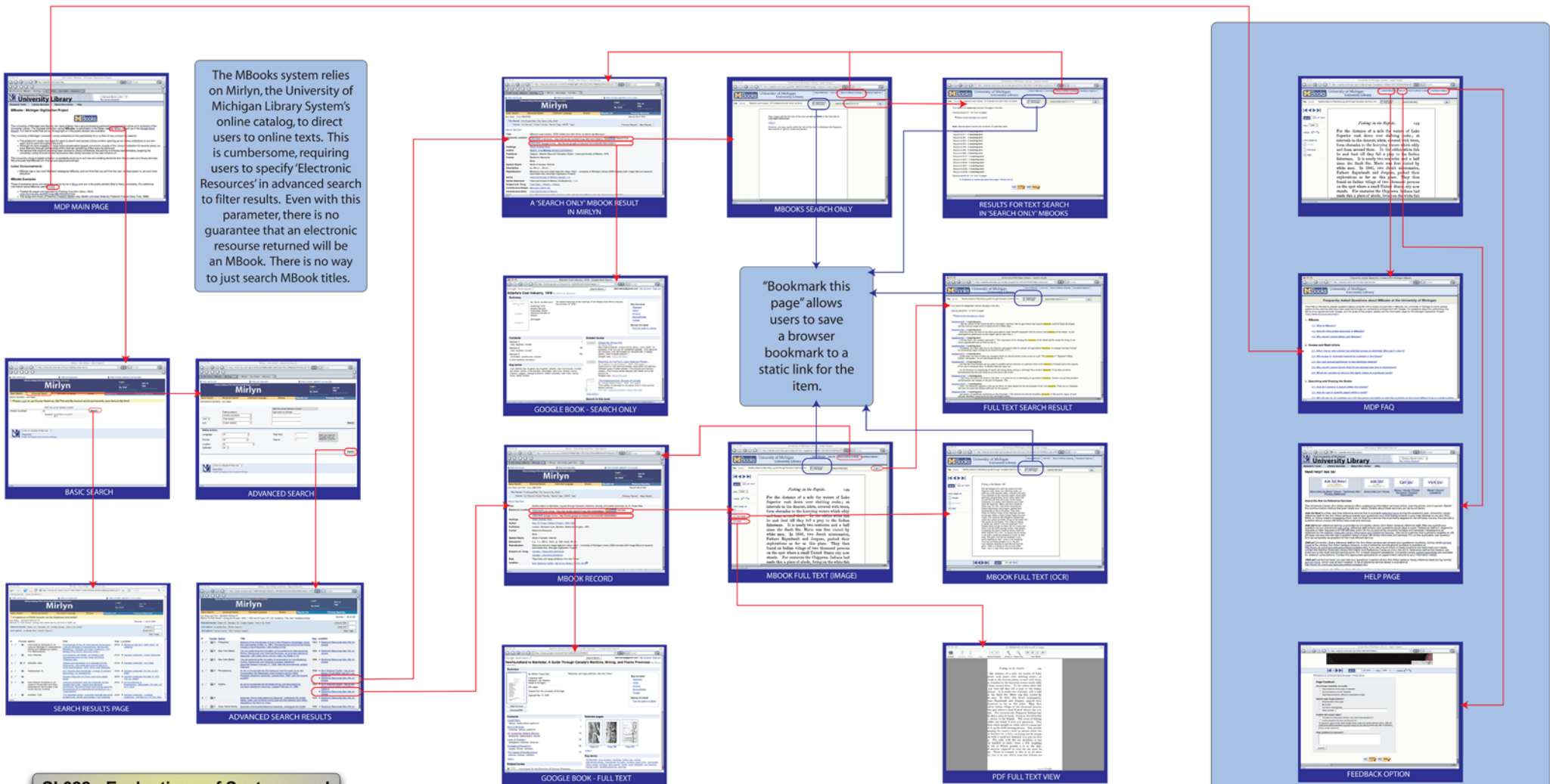
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Generalized Transitional Network Diagram for MBooks

The MBooks system relies on Mirlyn, the University of Michigan Library System's online catalog, to direct users to online texts. This is cumbersome, requiring users to specify 'Electronic Resources' in advanced search to filter results. Even with this parameter, there is no guarantee that an electronic resource returned will be an MBook. There is no way to just search MBook titles.



SI 622: Evaluations of Systems and Services
GTN for MBooks
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Each MBooks page gives the user two options for support and one option for leaving feedback:

- An FAQ for MBooks
- Ask Us Now: The University of Michigan's online library reference system
- An link beneath the view window which opens a feedback form