Page 1 of 25 Cancer

Disparities in the Survivorship Experience among Latina Breast Cancer Survivors

Running Title: Latina "Breast Cancer Survivorship" Disparity

Tinuke O. Olagunju, MD, MPH,² Yihang Liu, MD, MA, MS,³ Li-Jung Liang, PhD, ⁶ James M. Stomber, BA⁷, Jennifer J Griggs, MD, MPH,⁴ Patricia A. Ganz, MD,^{1,5,6} Amardeep Thind, MD, PhD,^{2,} Rose C. Maly, MD, MSPH¹

¹David Geffen School of Medicine at UCLA

²Schulich Interfaculty Program in Public Health, Western University, London, ON, Canada.

³United Health Group

Michigan, Ann Arbor, MI

⁴Department of Medicine, Division of Hematology/Oncology, School of Medicine, University of

⁵Division of Cancer Prevention and Control Research, UCLA Jonson, Comprehensive Cancer Centre

⁶UCLA Fielding School of Public Health

Brown University, USA

Correspondence to:

Tinuke Oluwasefunmi Olagunju

Interfaculty Program in Public Health,

Schulich School of Medicine and Dentistry,

Western University,

1151 Richmond Street, London, ON

N6A 5C1, Canada

This is the author manuscript accepted for publication and has undergone full peer review but has not been through the copyediting, typesetting, pagination and proofreading process, which may lead to differences between this version and the <u>Version of record</u>. Please cite this article as <u>doi:10.1002/cncr.31342</u>.

Conflict of Interest

Authors Tinuke O. Olagunju, Yihang Liu, Li-Jung Liang, James M. Stomber, Jennifer J Griggs, Patricia A. Ganz, Amardeep Thind, and Rose C. Maly declare no conflict of interest.

Acknowledgments:

National Institutes of Health, National Cancer Institute Grant # 1R01CA140481-01A1

Author Contribution Statement:

Conception and Design: Rose C. Maly, Patricia A. Ganz, Jennifer J. Griggs, Yihang Liu, Li-Jung Liang.

Collection and assembly of data: Rose C. Maly, Li-Jung Liang, Yihang Liu.

Data analysis and interpretation: All authors

Manuscript writing: All authors

Auth

Final approval of manuscript: all authors

Accountable for all aspects of the work: all authors.



Page 3 of 25 Cancer

ABSTRACT

Purpose: We investigated disparities in the survivorship experience among Latinas with breast cancer (BC) in comparison with non-Latinas.

Methods: A cross-sectional bilingual telephone survey was conducted among 212 Latina and non-Latina women within 10-24 months after diagnosis of breast cancer (Stage 0-III) at two Los Angeles County public hospitals. Data were collected using Preparing for Life as a (New) Survivor (PLANS) Scale, Perceived Efficacy in Patient-Physician Interactions Questionnaire (PEPPI), Breast Cancer Prevention Trial (BCPT) Symptom Checklist, Satisfaction with Care and Information Scale, Consumer Assessment of Healthcare Providers and Systems (CAHPS) tool, Charlson Comorbidity Index adapted for patient self-report, and the 12-item Short Form Health Survey. Controlling variables included age, education, and study site in multivariate analyses.

Results: The mean ages of Latinas and non-Latinas were 51.5 and 56.6 years respectively. Compared to non-Latinas, Latinas reported less BC survivorship knowledge (27.3 vs 30.7, P<.0001); were more dissatisfied with BC care information (2.3 vs 3.4, P<.0001); reported lower PEPPI scores (38.2 vs 42.2, P=0.03) and experienced more BCPT symptoms (6.4 vs 5.0, P=0.04). No differences existed regarding their confidence in survivorship care preparedness (42.7 vs 41, P=0.191), satisfaction with BC survivorship care (9.6 vs 8.8, P=0.298) or their discussion with physicians (9.6 vs 8.1, p=0.07). These ethnic group differences persisted in multivariate analyses, except for PEPPI.

Conclusions: Latina BC survivors experienced disparities in BC knowledge and satisfaction with information received, but felt as prepared for survivorship, and satisfied with providers, care received and discussions with physicians as did non-Latinas.

CONDENSED ABSTRACT

We investigated disparities in the survivorship experience among Latinas with breast cancer (BC) in comparison with non-Latinas. Latina BC survivors experienced disparities in BC knowledge and satisfaction with information received, but felt as prepared for survivorship, and satisfied with providers, care received and discussions with physicians as did non-Latinas.

Keywords: Breast Cancer, Disparity, Knowledge-Preparedness-Satisfaction, Latina, Survivorship

Page 5 of 25 Cancer

INTRODUCTION

In the United States, breast carcinoma (BC) is the most common malignancy among women, with an estimated 252,710 new cases diagnosed in 2017. The number of breast cancer survivors is expected to grow dramatically given the expected increase in incidence of breast cancer and continued improvements in the detection and successful treatment of breast cancer. Patients who have had breast cancer experience impaired quality of life, bothersome symptoms, and clinical problems after treatment. Among these post-treatment issues may evade attention because of diminishing contact with cancer specialists after initial treatment is over; lack of expertise among primary care providers to deal with such side effects; lack of a standard protocol for follow-up after treatment, and non-specific guidelines for dealing with these issues.

Accordingly, women with breast cancer report a high need for information about cancer-related issues following treatment; needs that are largely unmet.^{4, 5} These challenges are often exacerbated among racial and ethnic minority populations by structural barriers and inequalities that preclude access to quality health care as well as information,^{6, 7} but less is known about the challenges of survivorship and follow-up care faced by minorities. In this regard, Latinas (who, at 17% of the US population, represent the largest, and fastest growing, ethnic minority group) have been shown in previous studies to be among the most vulnerable.⁷⁻⁹

Language and educational attainment account for some of the primary barriers to quality care and effective patient-physician communication, and these disproportionately affect Latinas .¹⁰⁻¹²Better patient-physician communication in the form of physician information-giving and patient self-efficacy in interacting with physicians have been shown to be linked to improved medical outcomes among low-income and racial/ethnic minority populations in breast cancer treatment-related symptoms and health-related quality of life.¹²⁻¹⁴ In a longitudinal study, breast cancer patients who reported receiving greater physician information and having greater self-efficacy in interacting with physicians at the initiation of treatment reported better quality of life over the subsequent 5 years.¹⁴

Satisfaction with survivorship information is also a strong predictor of vitality and mental health.⁴ In the same vein, evidence suggests that patient satisfaction is a strong correlate of survival as well as quality of survivorship, and language, literacy, and culture barriers faced by Latinas negatively affect survival as well as quality of survivorship.^{15, 16}

This study analyzed data from the baseline questionnaire of a randomized controlled trial of survivorship care plans in low-income BC survivors,¹⁷ to assess gaps in knowledge, survivorship preparedness, and satisfaction with information received between Latinas and non-Latina patients.

METHODS

I) Recruitment

We conducted a baseline, cross-sectional survey to assess survivorship knowledge, preparedness and satisfaction among a low-income population of women with BC enrolled in a randomized controlled trial of survivorship care plans. Participants were recruited from two breast clinics located in the Los Angeles area, Harbor-UCLA Medical Center and Los Angeles County + University of Southern California (LAC+USC) Medical Center. Both facilities are public county institutions that serve the underserved population of Los Angeles County. The study was approved by the institutional review boards of both county hospitals and UCLA.

Eligibility criteria used in the recruitment process were: English- or Spanish-speaking female, age of 21 years or older, with a diagnosis of ductal carcinoma in situ (DCIS) or Stage I, II, or III breast cancer for the first time within 10 and 24 months and at least one-month post chemotherapy. Exclusion criteria included: previous cancer (except non-melanomatous skin cancers or in situ (non-breast) cancers), pregnant and lactating women, patients currently receiving trastuzumab or other parenteral anti-cancer therapy, metastatic disease, clinically apparent cognitive or psychiatric

Page 7 of 25 Cancer

impairment, participation in another research study, currently being treated for another cancer, unwillingness to sign the medical record release form, or not living in Los Angeles County at the time of the study. Potential participants' contact information was extracted from the electronic databases at the participating breast clinic sites and was shared with the study staff.

Recruitment for the study began in 2012. Letters describing the project and inviting women to participate were mailed to 824 women from the two county public hospital study sites. In total, 212 eligible participants enrolled in the study and completed the baseline interview. Figure 1 shows the flow of recruitment into the study through randomization and completion of the baseline interview.

II) Questionnaire design and use

All eligible participants completed a questionnaire to collect information regarding sociodemographics, co-morbidities, breast cancer survivorship knowledge, preparedness for survivorship,
survivorship needs and concerns, physical and mental health status, satisfaction with care and
communication, and receipt of appropriate follow-up survivorship care. The questionnaire was
administered over the telephone by a trained, bilingual interviewer. The process used to translate
the measures not readily available in Spanish included: 1) independent forward translation of the
instrument into Spanish and 2) independent back translation into English 3) an independent
conceptual equivalence rating of the back-translation and the source by a professional translator, a
research assistant, and a lay person; and 4) modification or re-translation of items with low
conceptual equivalence ratings. Translation was geared towards the Mexican-American
subpopulation of Spanish-speaking residents of California as Census data showed that 75% of
Hispanics in LA County are Mexican in origin.¹⁸

III) Measures

Outcome variables: These included BC knowledge about survivorship issues, BC survivorship preparedness, patient perceived efficacy in patient-physician interactions, breast cancer-related

symptoms, satisfaction with BC information received, satisfaction with BC survivorship care and satisfaction with survivorship care discussion with physicians. They were assessed as follows:

Knowledge about survivorship issues: This was measured using the first part of a two-part Preparing for Life as a (New) Survivor (PLANS) Scale consisting of 11 items.¹⁹

Preparedness about survivorship issues: Patients' preparedness with regard to BC follow up care tasks was measured using the second part of the PLANS Scale consisting of 5 items.

Patient Self-Efficacy: To measure a patient's self-efficacy in obtaining medical information and receiving attention to their medical concerns from physicians, we employed the Perceived Efficacy in Patient-Physician Interactions (PEPPI) Questionnaire using the 5-item version of the instrument, which has demonstrated a Cronbach's alpha of 0.91.²⁰

study that captures commonly reported physical and psychological symptoms as well as symptoms possibly associated with menopause and tamoxifen use in BC survivors was employed in capturing symptoms. ²¹ Women who reported experiencing the symptom "moderately," "quite a bit," or "extremely" were considered to have the symptom in the analysis.

Satisfaction with Care and Information Scale: We used a 23-item survey instrument to measure patient satisfaction with survivorship care and information.⁴

Satisfaction with survivorship care: We used the Athena Post-Treatment Survey, Satisfaction with Medical Care, adapted from the Consumer Assessment of Healthcare Providers and Systems (CAHPS) survey. The CAHPS is a research—based survey measurement tool that is widely used for assessing access, communication, and other aspects of the health care experience. This is a one-item question to ask survivors, "Overall, on a scale of 0 to 10, with 0 being the worst and 10 being the best, how would you rate your doctors or nurses that provided your breast cancer follow-up care?"

Page 9 of 25 Cancer

Satisfaction with survivorship care discussion with physician: This is also a one-item question adapted from CAHPS. It asks survivors to rate how satisfied they were with the discussions with their physicians about their BC follow up care on a scale of 0-10, with 0 indicating not at all satisfied and 10 for very satisfied.

Independent variables: The key covariate of interest was ethnicity, which was self-reported. Control variables included patient socio-demographic characteristics such as age, highest level of education attained, marital/partner status, employment status, the Charlson Comorbidity Index adapted for patient self-report, ^{23, 24} the Mental Component Score and the Physical Component Score from the 12-item Short Form Health Survey (SF12 MCS and SF12 PCS, respectively). ²⁵

IV) Data Analyses

Descriptive measures, including means, counts and percentages as appropriate, were assessed. Chisquare tests and t-tests were used to compare demographic, clinical characteristics and key outcome measures between Latina and non-Latina BC survivors. Mixed-effects regression (PROC Mixed) models with hospital-level random effects were first used to assess ethnic differences on the outcome measures. We included the hospital-level random effect to account for potential correlations within hospitals. However, results showed that the G matrix was not positive definite; thus, the hospital-level random effect was removed. We then examined the ethnic differences adjusted for socio-demographic factors (age, education and employment) and clinical characteristics (comorbidity, SF12 MCS and SF12 PCS) using multiple linear regression, with hospital as a fixed effect. All statistical analyses were conducted using SAS, version 9.1; two-sided alpha levels with p values less than 0.05 were considered statistically significant.

RESULTS

A total of 212 breast cancer survivors completed the baseline interview, 58 non-Latinas and 154 Latinas. The non-Latina group included 33 black, 10 white, 6 Asian women; 7 women reported multiple ethnicities and 2 checked off "other."

Table 1 shows the descriptive statistics of these women. Latina survivors were significantly younger than their non-Latina counterparts (51.5 vs 56.6, P=0.0001); were more likely to be partnered (57.8% vs 25.9%, P<.0001) but less likely to have enough money to cover their needs, with about 95% of Latinas reporting an annual household income of less than \$30,000 (84.5% for non-Latinas, P=0.026). Other demographic disparities include educational attainment, with 89.7% of the non-Latinas having a high school degree or more, whereas only 24.0% of the Latinas had a high school degree or more (P<.0001).

In general, both groups reported lower scores than the SF-12 national general population norms for the mental health score (42.6 for Latinas and 45.5 for non-Latina) and the physical health score (41.0 for Latinas and 39.9 for non-Latina); had a usual source of care other than BC clinical care (87.0% and 82.8%, respectively); and experienced similar rates of employment (27.4% of Latinas, 22.4% of non-Latinas), co-morbidity and poor-fair health (40.9%; 32.8%).

Table 2 shows the comparisons for outcome measures. Overall, Latinas were less satisfied with the information they received for BC care compared with non-Latinas (2.3 vs 3.4, P<.0001) and reported less BC survivorship knowledge (27.3 vs 30.7, P<.0001). In addition, Latinas reported lower PEPPI scores (38.2 vs 42.2, P=0.026) and experienced more BCPT symptoms (6.4 vs 5.0, P=0.035) than non-Latinas. However, no differences existed regarding satisfaction with BC survivorship care, discussion with physicians and their confidence in survivorship care preparedness.

The ethnic differences for outcome measures stayed significant after adjusting for demographic and clinical characteristics except for PEPPI (see Table 3.)

DISCUSSION

Page 11 of 25 Cancer

To our knowledge, this work represents one of the few that have addressed breast cancer survivorship disparities among the Latina population. Overall, not much is known about the factors that lead to disparities in this population. ²⁶⁻²⁹ In this light, our study investigated knowledge, preparedness and satisfaction levels in the survivorship experience among Latinas diagnosed with breast cancer and we posited that there are disparities therein.

Key findings after controlling for clinical and socio-demographic variables were that the Latinas demonstrated less breast cancer survivorship knowledge, reported more symptoms, and were less satisfied with the breast cancer survivorship information they received when compared to non-Latinas. Yet, they reported feeling as prepared for breast cancer survivorship as non-Latinas and were equally satisfied with their health care providers.

Greater information-giving has been associated with greater satisfaction and improved quality of life. ^{14, 30-32} In one study, women with BC who had less knowledge about their condition reported regret about their treatment decisions. ³³ This could be because they were unable to share in decision making and depended solely on their physicians as they did not understand the information. ³⁴ This is important because shared-decision making, which is a function of knowledge level, leads to greater patient-participation, treatment satisfaction, and is a predictor of improved quality of life. ^{35, 36} Satisfaction with medical information has also been associated with improved physical and mental well-being. ³⁷

There is however, room for improvement in mitigating these barriers.³⁸ Culturally-sensitive linguistically appropriate health education and information sharing that acknowledges diversity (subgroups) in the Latina population is warranted.³⁹⁻⁴² Solutions that have been proffered include the use of Spanish-speaking healthcare providers;^{39, 43} simplification of information to eight-grade level readability/lay health advisor (the use of survivor-helper/peer-role model;⁴⁴ one-on-one tailored approach in counseling,^{42, 43} as well as training of practitioners in relevant communication skills.^{29, 33,}

45

Despite these disparities however, the participants reported feeling as prepared for breast cancer survivorship as non-Latinas and were as satisfied with their health care providers and with the discussions they had about survivorship care with their health care providers. However, the fact that Latinas demonstrated poorer BC survivorship knowledge may impede their ability to adhere to recommended survivorship care, which in turn could lead to poorer long-term health and quality of life outcomes, especially since they experienced greater BC-related symptoms. Adding to this concern is that Latinas appear to be at greater mortality risk after breast cancer diagnosis than do Caucasians. ⁴⁶ Perhaps interventions addressing improving BC survivorship knowledge among Latinas could impact on their BC mortality.

Assessing satisfaction is pertinent as it can point to gaps in need and care. ^{42, 47} Satisfaction with health care providers has been associated with continued use of health care services, health care providers follow-up care better psychological outcomes and improved quality of life. ^{36, 40, 42, 46, 48, 49}

Better patient- physician communication is associated with self- efficacy, adherence and satisfaction with care. ^{30, 31, 50}

In our context, findings on satisfaction could reflect the fact that the sample was taken from two hospitals that are specifically designated to serve the underserved. Some studies have shown that satisfaction level may be overrated. A2, 51, 52 Another explanation is that satisfaction could be a function of spirituality and religiosity as these have been found to be central to recovery and coping throughout the Latinas' experiences with cancer. Some studies have shown that spirituality enhances satisfaction during their survivorship phase and leads to better relationships with their doctors. So, Some Studies have shown that spirituality doctors.

Nonetheless, certain limitations should be kept in mind when evaluating our results. Our study was cross-sectional thus limiting assertions of causality, the possibility of response bias among the respondents cannot be ruled out, and more importantly, external generalizability to all Latina populations may be limited. 57,58

In conclusion, analysis of our sample of 212 breast cancer survivors who received care at two public county hospitals that serve the underserved in Los Angeles, suggests that disparities exist in the survivorship needs and care of Latina breast cancer survivors compared to non-Latina white breast cancer survivors However, more research is needed to generalize our findings beyond our sample. In addition, longitudinal studies to investigate the role of such as competing life needs, work, and family responsibilities in preparedness and survivorship are warranted. Nonetheless, our study is encouraging as many of the factors accounting for disparities are modifiable.

Acknowledgements

The authors would like to express their appreciation to Christine Dauphine, MD at Harbor-UCLA Medical Center and Debu Tripathy, MD, then at Los Angeles County + USC Medical Center, now at University of Texas MD Anderson Cancer Center, for their invaluable help in identifying potential participants for this study. We would also like to thank Judith Galvan, RN, MPH, our Research Nurse and Jeanette L. Gibbon, MPH, our Project Director for their outstanding work in implementing this study, and Shannon Jason, MPH for her help with preparation of the manuscript.



References

- 1. American Cancer Society. Breast Cancer Facts and Figures 2017-18. Atlanta: American Cancer Society, Inc., 2017.
- 2. Ganz PA, Kwan L, Stanton AL, et al. Quality of life at the end of primary treatment of breast cancer: first results from the moving beyond cancer randomized trial. J Natl Cancer Inst. 2004;96: 376-387.
- 3. Goodwin PJ, Black JT, Bordeleau LJ, Ganz PA. Health-related quality-of-life measurement in randomized clinical trials in breast cancer--taking stock. J Natl Cancer Inst. 2003;95: 263-281.
- 4. Griggs JJ, Sorbero ME, Mallinger JB, et al. Vitality, mental health, and satisfaction with information after breast cancer. Patient Educ Couns. 2007;66: 58-66.
- 5. Raupach JC, Hiller JE. Information and support for women following the primary treatment of breast cancer. Health Expect. 2002;5: 289-301.
- 6. Freedman RA, Kouri EM, West DW, Keating NL. Racial/ethnic disparities in knowledge about one's breast cancer characteristics. Cancer. 2015;121: 724-732.
- 7. Tejeda S, Darnell JS, Cho YI, Stolley MR, Markossian TW, Calhoun EA. Patient barriers to follow-up care for breast and cervical cancer abnormalities. J Womens Health (Larchmt). 2013;22: 507-517.
- 8. Graves KD, Jensen RE, Canar J, et al. Through the lens of culture: quality of life among Latina breast cancer survivors. Breast Cancer Res Treat. 2012;136: 603-613.
- 9. Yanez B, Thompson EH, Stanton AL. Quality of life among Latina breast cancer patients: a systematic review of the literature. J Cancer Surviv. 2011;5: 191-207.
- 10. Ashing-Giwa KT, Padilla GV, Bohorquez DE, Tejero JS, Garcia M. Understanding the breast cancer experience of Latina women. J Psychosoc Oncol. 2006;24: 19-52.

Page 15 of 25 Cancer

- 11. Lopez-Class M, Gomez-Duarte J, Graves K, Ashing-Giwa K. A contextual approach to understanding breast cancer survivorship among Latinas. Psychooncology. 2012;21: 115-124.
- 12. Yanez B, Stanton AL, Maly RC. Breast cancer treatment decision making among Latinas and non-Latina Whites: a communication model predicting decisional outcomes and quality of life. Health Psychol. 2012;31: 552-561.
- 13. Maly RC, Liu Y, Leake B, Thind A, Diamant AL. Treatment-related symptoms among underserved women with breast cancer: the impact of physician-patient communication. Breast Cancer Res Treat. 2010;119: 707-716.
- 14. Maly RC, Liu Y, Liang LJ, Ganz PA. Quality of life over 5 years after a breast cancer diagnosis among low-income women: effects of race/ethnicity and patient-physician communication. Cancer. 2015;121: 916-926.
- 15. Campesino M, Saenz DS, Choi M, Krouse RS. Perceived discrimination and ethnic identity among breast cancer survivors. Oncol Nurs Forum. 2012;39: E91-100.
- 16. Rosales M, Ashing K, Napoles A. Quality of cancer follow-up care: a focus on Latina breast cancer survivors. J Cancer Surviv. 2014;8: 364-371.
- 17. Maly RC, Liang LJ, Liu Y, Griggs JJ, Ganz PA. Randomized Controlled Trial of Survivorship Care Plans Among Low-Income, Predominantly Latina Breast Cancer Survivors. J Clin Oncol. 2017;35: 1814-1821.
- 18. US Census Bureau. Community Facts Find popular facts and frequently requested data about your community QT-P10. Hispanic or Latino by Type: 2010 Available from URL: https://factfinder.census.gov/faces/tableservices/jsf/pages/productview.xhtml?src=CF [accessed February 7, 2018].
- 19. Palmer SC, Stricker CT, DeMichele AM, et al. The use of a patient-reported outcome questionnaire to assess cancer survivorship concerns and psychosocial outcomes among recent survivors. Support Care Cancer. 2017;25: 2405-2412.

- 20. Maly RC, Frank JC, Marshall GN, DiMatteo MR, Reuben DB. Perceived efficacy in patient-physician interactions (PEPPI): validation of an instrument in older persons. J Am Geriatr Soc. 1998;46: 889-894.
- 21. Ganz PA, Day R, Ware JE, Jr., Redmond C, Fisher B. Base-line quality-of-life assessment in the National Surgical Adjuvant Breast and Bowel Project Breast Cancer Prevention Trial. J Natl Cancer Inst. 1995;87: 1372-1382.
- 22. AHRQ. CAHPS Clinician & Group Survey. Available from URL:
- http://www.ahrq.gov/cahps/surveys-guidance/cg/index.html [accessed Aug 19, 2015].
- 23. Charlson ME, Pompei P, Ales KL, MacKenzie CR. A new method of classifying prognostic comorbidity in longitudinal studies: development and validation. J Chronic Dis. 1987;40: 373-383.
- 24. Katz JN, Chang LC, Sangha O, Fossel AH, Bates DW. Can comorbidity be measured by questionnaire rather than medical record review? Med Care. 1996;34: 73-84.
- 25. Ware J, Jr., Kosinski M, Keller SD. A 12-Item Short-Form Health Survey: construction of scales and preliminary tests of reliability and validity. Med Care. 1996;34: 220-233.
- 26. Buki LP, Garces DM, Hinestrosa MC, Kogan L, Carrillo IY, French B. Latina breast cancer survivors' lived experiences: diagnosis, treatment, and beyond. Cultur Divers Ethnic Minor Psychol. 2008;14: 163-167.
- 27. Campesino M, Ruiz E, Glover JU, Koithan M. Counternarratives of Mexican-origin women with breast cancer. ANS Adv Nurs Sci. 2009;32: E57-67.
- 28. Janz NK, Mujahid MS, Hawley ST, et al. Racial/ethnic differences in quality of life after diagnosis of breast cancer. J Cancer Surviv. 2009;3: 212-222.
- 29. Lopez-Class M, Perret-Gentil M, Kreling B, Caicedo L, Mandelblatt J, Graves KD. Quality of life among immigrant Latina breast cancer survivors: realities of culture and enhancing cancer care. J Cancer Educ. 2011;26: 724-733.
- 30. Thind A, Diamant A, Liu Y, Maly R. Factors that determine satisfaction with surgical treatment of low-income women with breast cancer. Arch Surg. 2009;144: 1068-1073.

Page 17 of 25 Cancer

31. Thind A, Liu Y, Maly RC. Patient satisfaction with breast cancer follow-up care provided by family physicians. J Am Board Fam Med. 2011;24: 710-716.

- 32. Thind A, Maly R. The surgeon-patient interaction in older women with breast cancer: what are the determinants of a helpful discussion? Ann Surg Oncol. 2006;13: 788-793.
- 33. Lopez ME, Kaplan CP, Napoles AM, Hwang ES, Livaudais JC, Karliner LS. Satisfaction with treatment decision-making and treatment regret among Latinas and non-Latina whites with DCIS. Patient Educ Couns. 2014;94: 83-89.
- 34. Campesino M, Koithan M, Ruiz E, et al. Surgical treatment differences among Latina and African American breast cancer survivors. Oncol Nurs Forum. 2012;39: E324-331.
- 35. Maly RC, Umezawa Y, Leake B, Silliman RA. Determinants of participation in treatment decision-making by older breast cancer patients. Breast Cancer Res Treat. 2004;85: 201-209.
- 36. Yanez B, Maggard Gibbons M, Moreno PI, Jorge A, Stanton AL. Predictors of psychological outcomes in a longitudinal study of Latina breast cancer survivors. Psychol Health. 2016;31: 1359-1374.
- 37. Guldvog B. Can patient satisfaction improve health among patients with angina pectoris? Int J Qual Health Care. 1999;11: 233-240.
- 38. McInnes DK, Cleary PD, Stein KD, Ding L, Mehta CC, Ayanian JZ. Perceptions of cancer-related information among cancer survivors: a report from the American Cancer Society's Studies of Cancer Survivors. Cancer. 2008;113: 1471-1479.
- 39. Castro A, Ruiz E. The effects of nurse practitioner cultural competence on Latina patient satisfaction. J Am Acad Nurse Pract. 2009;21: 278-286.
- 40. Davis SW, Diaz-Mendez M, Garcia MT. Barriers to seeking cancer information among Spanish-speaking cancer survivors. J Cancer Educ. 2009;24: 167-171.
- 41. Ramírez A, McAlister A, Villareal R, et al. Prevention and Control in Diverse Hispanic Populations. Cancer. 1998;83: 1825-1829.

- 42. Wildes KA, Miller AR, de Majors SS, Otto PM, Ramirez AG. The satisfaction of Latina breast cancer survivors with their healthcare and health-related quality of life. J Womens Health (Larchmt). 2011;20: 1065-1074.
- 43. Juarez G, Hurria A, Uman G, Ferrell B. Impact of a bilingual education intervention on the quality of life of Latina breast cancer survivors. Oncol Nurs Forum. 2013;40: E50-60.
- 44. Sheppard VB, Figueiredo M, Canar J, et al. Latina a Latina: developing a breast cancer decision support intervention. Psychooncology. 2008;17: 383-391.
- 45. Tucker CM, Herman KC, Pedersen TR, Higley B, Montrichard M, Ivery P. Cultural sensitivity in physician-patient relationships: perspectives of an ethnically diverse sample of low-income primary care patients. Med Care. 2003;41: 859-870.
- 46. Ooi SL, Martinez ME, Li Cl. Disparities in breast cancer characteristics and outcomes by race/ethnicity. Breast Cancer Res Treat. 2011;127: 729-738.
- 47. Abrahamsen Grøndahl V. Patients' perceptions of actual care conditions and patient satisfaction with care quality in hospital. Karlstad University, Faculty of Social and Life Sciences, Department of Nursing, Karlstad: Karlstads universitet, 2012., 94 p., 2012.
- 48. Ashton CM, Haidet P, Paterniti DA, et al. Racial and ethnic disparities in the use of health services: bias, preferences, or poor communication? J Gen Intern Med. 2003;18: 146-152.
- 49. Zastowny TR, Roghmann KJ, Cafferata GL. Patient satisfaction and the use of health services. Explorations in causality. Med Care. 1989;27: 705-723.
- 50. Liang W, Burnett CB, Rowland JH, et al. Communication between physicians and older women with localized breast cancer: implications for treatment and patient satisfaction. J Clin Oncol. 2002;20: 1008-1016.
- 51. Dougall A, Russell A, Rubin G, Ling J. Rethinking patient satisfaction: patient experiences of an open access flexible sigmoidoscopy service. Soc Sci Med. 2000;50: 53-62.
- 52. Williams SJ, Calnan M. Convergence and divergence: assessing criteria of consumer satisfaction across general practice, dental and hospital care settings. Soc Sci Med. 1991;33: 707-716.

- 53. Levine EG, Yoo G, Aviv C, Ewing C, Au A. Ethnicity and spirituality in breast cancer survivors. J Cancer Surviv. 2007;1: 212-225.
- 54. Nedjat-Haiem FR, Carrion IV, Ell K, Palinkas L. Navigating the advanced cancer experience of underserved Latinas. Support Care Cancer. 2012;20: 3095-3104.
- 55. Stephens C, Stein K, Landrine H. The role of acculturation in life satisfaction among Hispanic cancer survivors: results of the American Cancer Society's study of cancer survivors. Psychooncology. 2010;19: 376-383.
- 56. Wildes KA, Miller AR, de Majors SS, Ramirez AG. The religiosity/spirituality of Latina breast cancer survivors and influence on health-related quality of life. Psychooncology. 2009;18: 831-840.
- 57. Sitzia J, Wood N. Patient satisfaction: a review of issues and concepts. Soc Sci Med. 1997;45: 1829-1843.
- 58. Winograd E, Neisser U. Affect and accuracy in recall: studies of "flashbulb" memories. Cambridge; New York, NY, USA: Cambridge University Press, 1992.

Figure Legends

Auth

Figure 1: Study Flow Diagram



Table 1. Descriptive Statistics of the TSSP Sample (N=212)

	Latinas (N=154)	Non-Latinas (N=58)	P-value
Age (years) Mean(SD), [Range]	51.5 (10.1)[29 -78]	56.6 (7.6) [37-85]	0.0001
Education, N (%) High school or greater	37 (24.0)	52 (89.7)	<.0001
Income, N (%) <\$30,000 \$30,000-\$49,999 \$50,000+	146 (94.8) 7 (4.6) 1 (0.7)	49 (84.5) 6 (10.3) 3 (5.2)	0.026
Married/Partnered, N (%) Yes	89 (57.8)	15 (25.9)	<.0001
Employed, N (%) Yes	45 (27.4)	13 (22.4)	0.322
Comorbidity, N (%) 1 2 and more	44 (28.6) 32 (20.8)	13 (22.4) 14 (24.1)	0.811
Time since BC Diagnosis (months) Mean(SD), [Range]	17.7 (5.1)	19.2 (5.5)	0.198
General Health Status, N (%) Poor/Fair	63 (40.9)	19 (32.8)	0.277
Usual Source of Care, N (%) Yes	134 (87.0)	48 (82.8)	0.428
SF-12 Measures, Mean (SD) SF-12 MCS SF-12 PCS	42.6 (13.2) 41.0 (9.2)	45.5 (12.7) 39.9 (9.1)	0.156 0.462

Table 2. Comparison for key outcome measures among Latinas and non-Latinas

	Non-Lat	inas (N=58)	Latinas	Latinas (N=154)			
	Mean	Std Dev	Mean	Std Dev			
BC knowledge	30.7	5.1	27.3	5.0	<.0001		
Survivorship preparedness	42.7	8.8	41.0	8.4	0.191		
PEPPI	42.2	10.0	38.2	12.0	0.026		
BCPT symptoms	5.0	3.9	6.4	4.6	0.035		
Satisfaction with BC info received	3.4	1.2	2.3	1.1	<.0001		
Satisfaction with BC survivorship care	9.6	9.2	8.8	1.8	0.298		
Satisfaction with survivorship care discussion with physician	9.6	9.4	8.1	2.8	0.077		

Table 3: Adjusted Multiple Linear Regressions for Key Outcomes Using Hospital + Ethnicity + Demographics + Clinical Factors

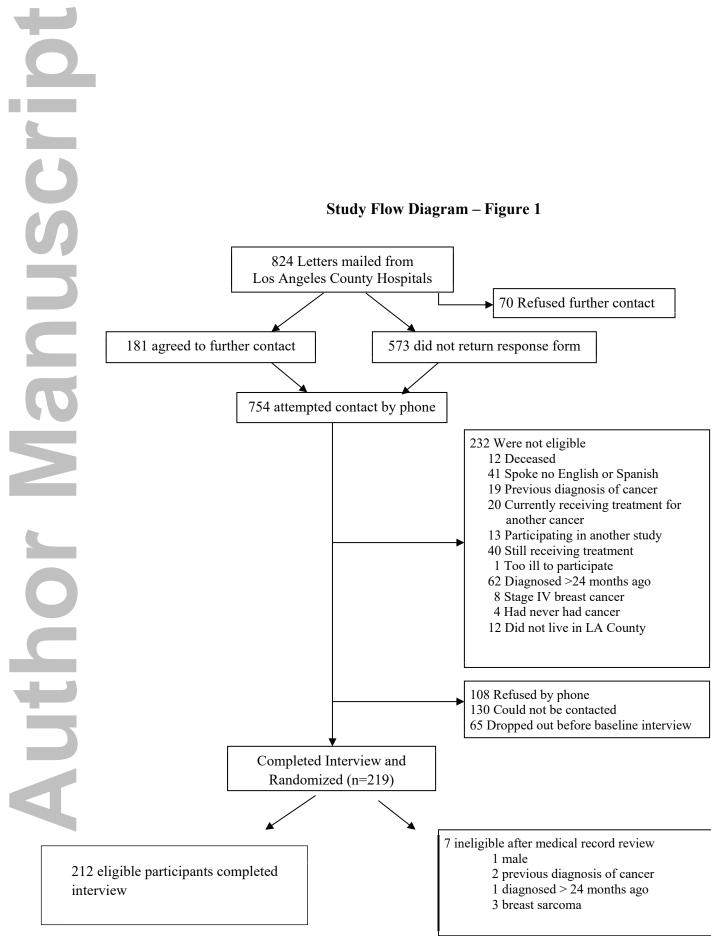
	BC I	knowle	edge		vivors paredi		PEPPI			
0	Esti mate	SE ³	P valu e	Esti mate	SE ³	P valu e	Esti mate	SE ³	P valu e	
Harbor (reference group: LAC/USC)	-1.25	0.72	0.08	0.79	1.14	0.48	0.32	1.49	0.83	
Latinas (Yes)	-3.97	1.02	0.00	0.41	1.61	0.79 9	2.88	2.12	0.17 6	
Age	-0.01	0.04	0.81	0.09	0.06	0.13	0.03	0.08	0.75	
High school graduated (Yes)	-0.21	0.87	0.80	0.29	1.37	0.83	0.51	1.80	0.77 7	
Employed (Yes)	-0.46	0.79	0.56	4.14	1.24	0.00	4.91	1.64	0.00	
Comorbidity (1)	0.61	0.83	0.46	1.50	1.30	0.25	1.52	1.72	0.37	
Comorbidity (2 or more)	-0.81	0.99	0.41	2.93	1.56	0.06	5.73	2.06	0.00	
SF12 MCS	0.07	0.03	0.01	0.23	0.04	<.00	0.27	0.06	<.00	
SF12 PCS	0.09	0.04	0.03	0.13	0.07	0.04	0.14	0.09	0.12	

7	BCPT symptoms			Satisfaction with BC info received			Satisfaction with BC survivorship care			Satisfaction with survivorship care discussion with physician		
<	Esti mate	SE ³	P valu e	Esti mate	SE ³	P valu e	Esti mate	SE ³	P valu e	Esti mate	SE ³	P valu e
Harbor (reference	1.07	0.46	0.02	-	0.15	0.93	-	0.74	0.83	-	0.78	0.98

group: LAC/USC)			2	0.01		0	0.15		6	0.01		6
			0.00	-		<.00	-		0.56	-		0.15
Latinas (Yes)	1.99	0.66	3	1.16	0.22	01	0.60	1.04	8	1.58	1.11	5
Age	0.01	0.03	0.66	0.02	0.01	0.06	0.09	0.04	0.02	0.10	0.04	0.02 5
High school graduated (Yes)	0.62	0.56	0.26 7	0.01	0.18	0.96 9	0.12	0.89	0.89	0.69	0.94	0.46
Employed (Yes)	0.07	0.51	0.88	0.25	0.17	0.14 4	1.51	0.81	0.06	- 1.71	0.86	0.04 8
Comorbidity (1)	0.24	0.53	0.65	0.49	0.18	0.00 6	0.11	0.84	0.89	0.30	0.90	0.74 0
Comorbidity (2 or more)	-0.47	0.64	0.45 9	0.01	0.21	0.94 9	0.86	1.01	0.39	1.15	1.07	0.28 6
SF12 MCS	-0.13	0.02	<.00 01	0.02	0.01	<.00 01	0.02	0.03	0.45	0.01	0.03	0.65
SF12 PCS	-0.23	0.03	<.00	0.01	0.01	0.38	0.15	0.04	0.00	0.17	0.05	0.00

 $SE: Standard \ Error$

Page 25 of 25 Cancer



This article is protected by copyright. All rights reserved.