

**Attitudes, knowledge, and practices of physicians working in emergency services,  
regarding ex-combatants of the Colombian armed conflict.**

*Demographic aspects:*

These questions seek to explore general demographic aspects.

1. How old are you:
2. What is your gender?
  - a. Male
  - b. Female
  - c. Don't know, don't respond
3. Since your graduation as a doctor, how many years have you practiced medicine?
4. According to your education level, which of the following options applies?
  - a. General physician
  - b. Specialist
  - c. Resident of emergency medicine
  - d. Don't know, don't respond

If you are a specialized physician, please write your speciality:

5. Of the following roles listed, which of them indicate your job in the emergency department?
  - a. Medical assistance
  - b. Physician with administrative activities
  - c. Teaching physician
  - d. Physician with other roles
  - e. Don't know, don't respond
6. In what city do you offer your services:
7. In which of the following levels is considered the hospital in which you work (hospital level):
  - a. Low complexity
  - b. High complexity
  - c. Don't know, don't respond

*Personal experience:*

These questions look to explore your personal experiences and assistances with ex-combatants

8. Were you affected directly by illegal armed groups during the conflict?
  - a. Yes
  - b. No
  - c. Don't know, don't respond

Of the following options, what type of harm o harms did you experience?

- a. Physical
  - b. Psychological
  - c. Moral
  - d. Other
  - e. Don't know, don't respond
9. Were any members of your family or friends affected directly by illegal armed groups during the conflict?
- a. Yes
  - b. No
  - c. Don't know, don't respond

Of the following options listed, what type of harm or harms did they experience?

- a. Physical
  - b. Psychological
  - c. Moral
  - d. Other
  - e. Don't know, don't respond
10. Have you been kidnapped?
- a. Yes
  - b. No
  - c. Don't know, don't respond

Of the following options, indicate which group kidnapped you:

- a. FARC
- b. ELN
- c. Paramilitaries
- d. Common crime
- e. Other
- f. Don't know, don't respond

11. Have you ever received threats?

- a. Yes
- b. No
- c. Don't know, don't respond

Of the following options, indicate which group or groups threatened you:

- a. FARC

- b. ELN
- c. Paramilitaries
- d. Common crime
- e. Other
- f. Don't know, don't respond

12. Did you need to change your living area due to presence or pressure of the guerrilla or paramilitary groups?

- a. Yes
- b. No
- c. Don't know, don't respond

13. Did a member of your family need to change living areas due to presence or pressure of the guerrilla or paramilitary groups?

- a. Yes
- b. No
- c. Don't know, don't respond

14. Have you received special training to deliver health services to ex-combatants?

- a. Yes
- b. No
- c. Don't know, don't respond

From which of the following institutions did you receive training?

- a. Hospital
- b. Health center
- c. University
- d. Government
- e. NGO
- f. Other

How long did the training last?

- a. Less than an hour
- b. 2-5 hours
- c. 6-10 hours
- d. 11-20 hours
- e. More than 20 hours

15. What type of training have you received to attend to ex-combatants?

- a. Write in the space: \_\_\_\_\_

16. Would you like to receive some type of complementary training to attend to the medical problems found more frequently in populations of ex-combatants
- a. Yes
  - b. No
  - c. Don't know, don't respond
17. Would you like to receive some type of complementary training to attend to the psycho-social problems of ex-combatants that are in the process of reintegration?
- a. Yes
  - b. No
  - c. Don't know, don't respond
18. Did you complete the year of social service?
- a. Yes
  - b. No
  - c. Don't know, don't respond

Was your obligatory service year in a "conflict zone" or an area where there was the presence of guerilla or paramilitary groups?

- a. Yes
  - b. No
  - c. Don't know, don't respond
19. Did you ever provide healthcare to a guerrilla or member of a paramilitary group during the conflict?
- a. Yes
  - b. No
  - c. Don't know, don't respond

How did you find out that this patient was a guerrilla or member of a paramilitary group?

Write in the space: \_\_\_\_\_

Did treating a guerrilla or member of a paramilitary group change your perception of these persons?

- a. Yes
  - b. No
  - c. Don't know, don't respond
20. Please describe what opinion you have of the Revolutionary Armed Forces of Colombia (FARC) during the armed conflict: \_\_\_\_\_
21. Have you identified a patient as an ex-combatant?
- a. Yes

- b. No
- c. Don't know, don't respond

Of the following options, identify the situation in which you could identify them:

- a. During my normal work activities
- b. During an activity specifically directed towards ex-combatants
- c. During activities different to the mentioned
- d. Don't know, don't respond

How did you find out that this person was an ex-combatant?

Write in the space: \_\_\_\_\_

Did this person show that they needed other things like housing, food, shelter, employment, etc.?

- a. Yes
- b. No
- c. Don't know, don't respond

Did you direct this person to an area or specific entity to resolve these necessities?

- a. Yes
- b. No
- c. Don't know, don't respond

22. Are there ex-combatants that live close to you?

- a. Yes
- b. No
- c. Don't know, don't respond

23. Have you participated in campaigns to deliver healthcare services to ex-combatants?

- a. Yes
- b. No
- c. Don't know, don't respond

24. Would you like to participate in a campaign to deliver healthcare services to ex-combatants?

- a. Yes
- b. No
- c. Don't know, don't respond

Of the following options, list which of the following are reasons (to not participate):

- a. I don't consider it relevant

- b. I don't have interest
- c. I don't think it's useful
- d. I don't know how to help
- e. I don't have time
- f. I worry for the safety of myself and my relatives
- g. My institution won't let me
- h. I have different reasons from those listed
- i. Don't know, don't respond

*Knowledge: These questions seek to explore your knowledge level about healthcare attention and situation of ex-combatants*

- 25. Do you know official guidelines in your work as a physician that can help with ex-combatants in the reintegration program?
  - a. Yes
  - b. No
  - c. Don't know, don't respond
- 26. Of the following options, list who can benefit from the reintegration program:
  - a. Any person living in Colombia
  - b. Anyone who has been part of an armed group
  - c. Anyone who have been part of an armed group and is now demobilized
  - d. Anyone displaced by the conflict
  - e. Don't know, don't respond
- 27. Please list the governmental organizations, NGOs or other type of institutions that offer specific programs to address the needs of ex-combatants:
  - a. Write in the space: \_\_\_\_\_
- 28. Do you know the location of a headquarters of the Agency for Reincorporation and Normalization where you could direct an ex-combatant?
  - a. Yes
  - b. No
  - c. Don't know, don't respond
- 29. Do you know the location of an ETCR, rural zone, or reintegration camp where you could attend to an ex-combatant?
  - a. Yes
  - b. No
  - c. Don't know, don't respond
- 30. Of the following options, indicate which corresponds to the healthcare insurance provider of ex-combatants:
  - a. Régimen contributivo
  - b. Régimen subsidiado
  - c. Régimen especial

- d. Plan complementario en salud
  - e. There is no health insurance for excombatants
  - f. No sabe, no responde
31. Could you or another person from your institution explain to an ex-combatant how their health insurance works?
- a. Yes
  - b. No
  - c. Don't know, don't respond
32. Of the following Health Insurance Companies listed, indicate which of them provide the health insurance for the population of ex-combatants:
- a. Aliansalud
  - b. Asmet salud
  - c. Compensar
  - d. Famisanar
  - e. Nueva EPS
  - f. There is no health insurance for ex-combatants
  - g. Don't know, don't respond
33. Of the following options, indicate which corresponds to the percent of ex-combatants that have chronic medical problems:
- a. Less than 1%
  - b. 1-5%
  - c. 6-10%
  - d. 11-20%
  - e. 21-30%
  - f. More than 30%
  - g. Don't know, don't respond
34. Of the following options, indicate which corresponds to the percentage of ex-combatants that have psychological problems:
- a. Less than 10%
  - b. 11-25%
  - c. 26-50%
  - d. 51-75%
  - e. More than 75%
  - f. Don't know, don't respond
35. Would you evaluate psychological or psychiatric problems in ex-combatants that consult your service?
- a. Yes
  - b. No
  - c. Don't know, don't respond

36. If you identify psychological problems in an ex-combatant, do you know where you would direct them for treatment?
- Yes
  - No
  - Don't know, don't respond

*Attitude: These questions seek to explore your perception of reintegration and the resources necessary to attend to persons who are reintegrating. The questions 37 to 49 contain an affirmation for which you should signal your level of agreement or disagreement.*

37. The current health system is effective to manage the health problems of ex-combatants.
- I strongly agree
  - I agree
  - Neutral
  - I disagree
  - I strongly disagree

If you responded "I strongly disagree" or "I disagree", explain the reason or reasons for your answer: \_\_\_\_\_

38. The Colombian health system has enough resources to attend to the health problems of ex-combatants
- I strongly agree
  - I agree
  - Neutral
  - I disagree
  - I strongly disagree

If you responded "I strongly disagree" or "I disagree", explain the reason or reasons for your answer: \_\_\_\_\_

39. My institution has sufficient resources to attend to the health problems of ex-combatants
- I strongly agree
  - I agree
  - Neutral
  - I disagree
  - I strongly disagree



If you responded “I strongly disagree” or “I disagree”, explain the reason or reasons for your answer: \_\_\_\_\_

40. My current knowledge level of reintegration is sufficient to direct an ex-combatant to housing, employment, and security services
- I strongly agree
  - I agree
  - Neutral
  - I disagree
  - I strongly disagree
41. I would like to participate in a workshop to learn about the reintegration program and care for ex-combatants
- I strongly agree
  - I agree
  - Neutral
  - I disagree
  - I strongly disagree
42. I prefer to avoid caring for ex-combatants in my institution
- I strongly agree
  - I agree
  - Neutral
  - I disagree
  - I strongly disagree

If you are in agreement or strongly in agreement, please explain:

\_\_\_\_\_

43. My work colleagues would have reservations to care for an ex-combatant in their institution.
- I strongly agree
  - I agree
  - Neutral
  - I disagree
  - I strongly disagree
44. Some patients possible have some type of problem with sharing the same waiting room or exam room with ex-combatants.
- I strongly agree
  - I agree

- c. Neutral
  - d. I disagree
  - e. I strongly disagree
45. I would like to care for ex-combatants in my institution
- a. I strongly agree
  - b. I agree
  - c. Neutral
  - d. I disagree
  - e. I strongly disagree
46. Ex-combatants should cover with their own resources the costs associated with their health insurance.
- a. I strongly agree
  - b. I agree
  - c. Neutral
  - d. I disagree
  - e. I strongly disagree
47. Ex-combatants have the same right to health attention as other citizens in Colombia
- a. I strongly agree
  - b. I agree
  - c. Neutral
  - d. I disagree
  - e. I strongly disagree

If you responded “I strongly disagree” or “I disagree”, explain the reason or reasons for your answer: \_\_\_\_\_

48. To identify a patient as an ex-combatant is important to define the healthcare that they are delivered:
- a. I strongly agree
  - b. I agree
  - c. Neutral
  - d. I disagree
  - e. I strongly disagree

If you are in agreement or strongly in agreement, please explain:

\_\_\_\_\_

49. It's easy to identify a patient as an ex-combatant
- a. I strongly agree

- b. I agree
- c. Neutral
- d. I disagree
- e. I strongly disagree

If you are in agreement or strongly in agreement, please explain how:

---

50. What is your attitude surrounding the 2016 peace agreement with the FARC?

- a. In favor
- b. Neutral
- c. Against
- d. I want peace, but not with this agreement
- e. Don't know, don't respond

51. Please list the three most frequent medical problems that you anticipate will be found in the population of ex-combatants. Begin by listing the most frequent and continue in descending order.

- a. Write in the space: \_\_\_\_\_

We greatly thank you for your help and participation.