

## **Perspectives of Information Seeking and Gathering Behavior in High-Risk Professions**

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The purpose of this panel is to examine information flow within daily life street-level micro-cultures with two primary goals in mind. The first goal is to enhance general models of information management with non-deterministic "good-enough" management processes. Second, to enhance systems of info management used at street-level-public librarians, police, submarine chasers, and human beings.

Information seeking is a part of daily life; for thousands of years it has happened without web sites, catalogs, or most of the formal tools of the LIS world. The members

of this panel look to daily life and street level scenarios to illuminate possible enhancements for our understanding of searching behavior. On-the-fly decision making, information juggling, analysis under duress, and the language of daily life come under consideration. Humans are capable of thinking deductively and using deterministic systems, yet they conduct much of their lives thinking analogically and acting on the basis of experience, hunches, and best guesses - greater consideration of these abilities should enhance retrieval system design.