## + Progress on Themes

- + Problems
  - Tuition Control (MET)
  - Student Relationships
  - Campus Safety
  - "Pluralism Politics" on Campus
  - FY90 Budget Challenges
  - Capital Outlay Bottleneck
  - UM Support in Legislature
  - Faculty shortfall
  - Intellectual themes
  - Human capital needs
  - + Education process
    - age, links, forms, accredition
  - Community activities
  - + Intercollegiate athletics
    - risks and opportunities
  - + Regulations
    - drug-free workplace
      - ethics and integrity
  - + Public attitudes
    - Profscam
  - Costs of higher education
  - + Costs of educating foreign nationals - brain drain
  - Instate/outstate issue
  - Recession (depression)
  - + Pressures
    - tenure
    - retirement
    - alternative faculty tracks
  - + Medical Center Issues
    - dangers and opportunities
  - + Revenue mix
    - State appropriation
      - tuition
      - federal R&D
      - fund raising
  - Regents
  - + Branch Campuses
    - UMF
    - UMD
    - UMMC
  - Keeping our eye on the ball
  - + Tensions
    - + intellectual leadership vs
    - competent management
  - Environmental health
  - Greeks...student behavior
  - Pride in the University
  - + Medical Center Issues (Cont)
    - changing health care, \$\$\$ risks
      - Impact on Medical School
      - Degree of UM oversight
      - Other schools (Nursing, Dentistry,...)
      - Costs of health care
  - Role of state in determining research links
  - + Federal policy decisions
    - taxes
    - health care
    - research
  - Competitive analysis of peers
  - Geographic schizophrenia
  - Framework for budget reallocation

- Centralization vs. decentralization
- Quantity vs. quality problem
- + Control of growth...
  - ...stimulation of shrinkage
- + Opportunities
  - + Some common themes
    - + How do we move from "reactive" to - "proactive" mode?
    - + How do we develop **specific** strategic - efforts?
    - + How do we balance the need to have the
      - capacity to go after opportunities
        - in the face of the serious needs to
        - keep the ship afloat and moving ahead?
    - + Some degree of central leadership is necessary,
      - since otherwise we really cannot do things
      - at the institution scale.
  - + Why don't we go after a national "something"?
    - + How about a national DOD-funded effort?
      - ...a Livermore...
      - Could ERIM play a role in this?
      - What about ITI?
      - We are probably best off with NASA, DOE, HHS.
      - Really need BIG numbers...
      - + We should go through a thinking process to identify some opportunities.
      - + Who are the people in the University who would
        - + best know these opportunities?
          - Dan Atkins
          - Lynn Conway
          - George Carignan
          - Homer Neal
          - Don Lewis
          - Tom Donahue
          - Bill Kelley
          - Phil Converse
          - Bernie Agranoff
          - Bus Ad???
          - Kenworthy???
        - + Form a "hit and run" committee to develop such
          - a list within a month.
    - + 1. National Institute for Global/Environmental Change (EPA)
      - How about hiring Cassidy to go after this?
    - + 2. Major National Networking effort
      - Michigan is as well-positioned as anyone.
    - 3. A biotechnology initiative...
  - Public/Private Strategy
  - + National University Strategy
    - Dredge up the Miller bill of the 1970s...
  - Michigan Mandate
  - UM-Flint Strategy (Riegle)
  - + "Urbanization" of Central Campus
    - Taubman
      - + FWW meeting with Taubman...
        - Hired Taubman for \$1 per year as "real estate consultant"
      - Regents briefing on general campus plan
  - + "Ford" Center (International/Public Policy)
    - Public Policy
    - International
  - + Mega Capital Campaign
    - + How do we develop themes?
      - + Cannot wait on a concensus to
        - develop within the University.
    - + How do we coordinate federal and private

- fund-raising initiatives?
- Could we use delegation in our private - fund-raising efforts?
- We need a compelling "story" ...
- + Strength of Michigan Congressional Delegation
  - + Is it the University "policy" not to set priorities
    - centrally?
    - + E.g., Carl Pursell's request for a priority ranking.
    - + Is this a wise policy? Should we begin to - prioritize?
    - + The present policy is both "opportunistic" - and "reactive" in nature ...
    - + But we must remember that the world of
      - politics is a world of opportunism.
      - + Need a large enough basket of needs
        - that one can pick and choose to - align with opportunities.
    - + We need to give them a broad view of what
      - the University is trying to achieve.
      - A "coherent picture" of where we want to go.
    - + We will never mobilize the delegation unless we
      - give them something VERY SPECIFIC to do.
      - + We need a focused request such as the
        - national university project.
    - + Michigan delegation has unusual influence
    - at this point.
    - + But does the delegation have the capacity
      - to do anything other than help
      - the auto industry.
    - + How do we determine what to ask - them to do for us?
    - + Problem is that we can't agree on what - to ask them to do.
    - + We have avoided "porkbarrel" issues.
      - + Yet, "pork" is the coin of the realm - in Congress.
    - + How do we move from a reactive to a - proactive mode? (Of course, this
      - applies to everything on the list.)
    - + Just how much should we take the high
      - road...to go after programs in the
        - national interest.
    - + How much can we focus our efforts...
      - can we afford to throw our power
        - behind a single issue.
    - + A difference between "meritless" pork
      - and "pork in the national interest" ... - "meritorious pork".
- + Statewide Alumni Network
  - UM "NRA" strategy
- "Power" of the Presidency
  - Where one goes...where one is seen...
- + Networks
- MITN
  - National Research Network
- + Ventures and Enterprises
  - Commercial
  - Nonprofit
- Washington center
- + Michigan Daily
  - Could we make something of this?
  - + Right now the Daily plays a very
    - important role with the student

- body, but it is also a very negative

- role.

- + Could we make something positive
- out of this?
- + Educational services
  - (K-12, UG, G, P, lifelong)
  - Pipeline Issues
- + Image of UM
  - +: CBS, Rose Bowl,...
  - -: racism, sexism,...
  - ?: FBI, Allen Park
- + Regional coalitions
  - President's Council
  - Midwest
  - Peer institutions
- National linkages
- + Shrinking UMAA
  - e.g., 35,000 --> 30,000 --> ... (Quality of education)
- Efficiency measures
- Completion of leadership team
- + Nontraditional instruction
  - JFK School
  - Institute for elected officials
  - Professor education
- + Entreprenurial thinking
  - "rate of return/bottom line"
- UM Alumni "Army"

# + Overarching Themes

- + The Michigan Mandate
  - Student Representation
  - Facutly Representation
  - Staff Representation
  - Leadership Representation
  - Multicultural Communities
  - "Pluralism Politics"
- Internationationalization
- + Age of Knowledge
  - Information Technology Environment
  - Undergraduate Education
  - Graduate and Professional Education
  - Faculty Development
- + The Challenge of Change
  - + Entreprenurial thinking
    - "rate of return/bottom line"
  - + Shrinking UMAA
    - At least to THINK about shrinking the U...
    - e.g., 35,000 --> 30,000 --> ...
    - (Quality of education)
  - Community attitudes
  - Faculty attitides
- Commitment to Excellence
- + Importance of Fundamental Values
  - Student relationships
  - Faculty issues
- + Sense of Community
  - Campus Safety
  - Special Interest Agendas
  - + Michigan Daily
    - Could we make something of this?
    - + Right now the Daily plays a very
      - important role with the student
      - body, but it is also a very negative
      - role.

- + Could we make something positive
  - out of this?
- + "Urbanization" of Central Campus
  - + DEVH: "Dressing up" the central campus
    - (or coagulating the central campus...)
  - + This is primarily importance because of the
    - manner in which it forces us to think strategically
    - about the future of the University ...
  - + Also requires us to think more about the connection
    - among the campuses...
  - Taubman
  - + FWW meeting with Taubman...
    - Hired Taubman for \$1 per year as "real estate consultant"
  - Regents briefing on general campus plan

### + Particular Challenges

- + Tuition Control
  - MET
    - Governor Interference
    - Legislature Interference
    - Regent Support
    - Public Understanding
- Intercollegiate Athletics
- Substance Abuse
- Fraternity Issues
- Fraternity Issue
- Campus Safety
- Student Behavior
- UM Involvement in K-12 Education
- + (6) Educational services
  - + What period are we talking about?
    - 5 years...
    - A longer time horizon...
    - + Expanding traditional educational functions
      - of University
    - (K-12, UG, G, P, lifelong)
    - Pipeline Issues
  - + Do we believe that 10 years from now there
    - will be an adequate market for our
    - educational services?
  - This is really a market question.
  - + Can we find a unique niche?
    - + Perhaps we should play toward post-graduate - efforts, not toward K-12 or such..
    - + Or should we go in the other direction to focus - on K-12 education...
  - + Remember, great universities have great graduates
    - because they attract great students...

#### + **Opportunities**

- Activating UM Alumni Army
- + Efficiency measures
  - + Why?
    - Probably only at the margin in actual savings
    - + But will determine our credibility
      - + To whom?
        - Political process?
        - Public at large
        - Internal constituencies
    - Also forces us to prioritize...
- + Public/Private Strategy
  - At least important to evaluate this...
  - + What could be spun off?
    - Law...
    - Bus Ad...
    - Medicine...
    - other health sciences...

- + Statewide Alumni Network
  - UM "NRA" strategy
  - + If we don't believe state really has resources to help - higher ed, then perhaps this would limit the
    - effectiveness of any such effort.
  - + Q: For gain or damage control? Offensive or Defensive?
    - Tax increase?
    - "Rainy day" investment...
  - + Note:
    - + All of these create an environment or attitude in
      - support of initiatives...
    - Need a coordinated alumni infrastructure...
- + Mega Capital Campaign
  - + Key: Must do this at the right time,
    - with right message, with right attitude...
  - + How do we develop themes?
    - + Cannot wait on a concensus to
    - develop within the University.
  - + How do we coordinate federal and private
    - fund-raising initiatives?
  - + Could we use delegation in our private - fund-raising efforts?
  - We need a compelling "story"...
  - NOTE: This also forces us into a strategic mode ...
  - Very important as a unifying force...
  - A major way of garnering change.
  - Perhaps we should view this as "preparing for war" ...
  - + Very important to do this in a coordinated manner with
     other agendas (federal, state....)
  - otner agendas (federal, state,..
- + Positive Image of UM
  - How do we create positive image of UM?
  - +: CBS, Rose Bowl,...
  - -: racism, sexism,...
  - ?: FBI, Allen Park
  - How does this relate to positive substance?
  - How does this coordinate to other strategies?
- Washington center
- + Networks
  - + (8) MITN
    - + Potential for being an enormous benefit...
      - + Q: Will UM be aggressive enough in
      - taking advantage of MITN?
  - (9) National Research Network
- + Strength of Michigan Congressional Delegation
  - Probably only a short term advantage...
    - We must move now...
    - + NOTE: How this interacts with other agendas...
    - such as the national university agenda...
       + Is it the University "policy" not to set priorities
      - centrally?
      - + E.g., Carl Pursell's request for a priority - ranking.
      - + Is this a wise policy? Should we begin to - prioritize?
      - + The present policy is both "opportunistic" - and "reactive" in nature...
    - + But we must remember that the world of
      - politics is a world of opportunism.
      - + Need a large enough basket of needs
        - that one can pick and choose to
          - align with opportunities.
    - + We need to give them a broad view of what
      - the University is trying to achieve.
      - A "coherent picture" of where we want to go.

- + We will never mobilize the delegation unless we
  - give them something VERY SPECIFIC to do.
  - + We need a focused request such as the - national university project.
- + Michigan delegation has unusual influence - at this point.
- + But does the delegation have the capacity
  - to do anything other than help
  - the auto industry.
- + How do we determine what to ask
  - them to do for us?
- + Problem is that we can't agree on what - to ask them to do.
- + We have avoided "porkbarrel" issues.
  - + Yet, "pork" is the coin of the realm - in Congress.
- + How do we move from a reactive to a
  - proactive mode? (Of course, this
    - applies to everything on the list.)
- + Just how much should we take the high
  - road...to go after programs in the
    - national interest.
- + How much can we focus our efforts...
  - can we afford to throw our power
    - behind a single issue.
- + A difference between "meritless" pork
  - and "pork in the national interest"...
    - "meritorious pork".
- + )"Ford" Center (Public Policy)
  - Public Policy
  - How does this relate to future of IPPS...
- + International "School" or "Institute for International Studies"
  - John Jackson strategic study...
  - + But we may need a combination of both
    - public policy and international activities...
    - (JFK School + Woodrow Wilson School)
- + National University Strategy
  - Dredge up the Miller bill of the 1970s...
- + Nontraditional instruction
  - JFK School
    - Institute for elected officials
    - Professor education
- + Educational services
  - (K-12, UG, G, P, lifelong)
  - Pipeline Issues
- + Ventures and Enterprises
  - + If we look at Stanford as a model, then
    - we would put this very high (ditto for
       MIT...)
    - Can we expect to do this in Michigan?
    - Commercial
  - Nonprofit
- UM-Flint Strategy (Riegle)
- + The notion of the "future university"...UMAA/UMF/UMD...
  - We really should rethink this relationship.
    - + Perhaps the Riegle interest would give us
    - the resource base to rethink this...
    - How about a branch in Grand Rapids...
    - How about a branch in Menomonee...
- + Why don't we go after a national "something"?
  - + How about a national DOD-funded effort?
    - ...a Livermore...
    - Could ERIM play a role in this?
    - What about ITI?

- We are probably best off with NASA, DOE, HHS.
- Really need BIG numbers...
- + We should go through a thinking process to identify
   some opportunities.
- + Who are the people in the University who would + best know these opportunities?
  - Dest know these opport
    - Dan Atkins
    - Lynn ConwayGeorge Carignan
    - George Carigr
    - Homer Nea
       Don Lewis
    - Don Lewis
    - Tom Donahue
    - Bill Kelley
    - Phil Converse
    - Bernie Agranoff
    - Bus Ad???
    - Kenworthy???
  - + Form a "hit and run" committee to develop such
    - a list within a month.
- + 1. National Institute for Global/Environmental Change (EPA)
- How about hiring Cassidy to go after this?
- + 2. Major National Networking effort
  - Michigan is as well-positioned as anyone.
- 3. A biotechnology initiative...
- + NOTE: What are the element of risks of each of these
  - ...of succeeding or failing...we need to consider some
    - combination of importance x probability of success...

#### + Some Summary Observations:

- + Note how important it is to link together several of the
  - very highly ranked items (e.g., Mega Campaign,
  - federal initiatives, alumni outreach). When pulled
  - together in a coordinated strategy, they rise up
  - to the top in priority...
- + Have we given enough to unique opportunities of the UM?
- + How much do we attempt to manage these initiatives...
  - and how much do we simply provide the faculty with
  - adequate resources and let them go after it ...
- + Are we overlooking the importance of community in allowing
   us to pursue these initiatives...
- + Are there some ways we could use UMF more creatively as
  - an appendage of UMAA rather than simply an
  - independent branch campus...
  - Could we utilize UMF for our K-12 outreach?

## + Some Ideas on Strategic Planning

- + How do we track strategic planning process?
  - + An interesting question: Could we answer the same list of
    - questions that we ask the schools and colleges to respond to?
- + How are we using results of planning process thus far?
  - It has been useful in Academic Affairs.
- + Where should the responsibility for strategic planning rest?
  - Academic Matters
  - External Matters
  - "Meta issues"
  - + Where should the locus for the planning process be?
    - + i) Are we concentrating on global strategy or pulling
      - together the planning activity of units.
    - + Institutional strategies should reside in the President's Office
      - (This is only way to relate to Regents.)
- + How do we continue strategic planning activities?
  - It simply must involve the President.
  - + If we assume that activity should be in President's Office,
    - then the real issue is how this should be staffed and
      - carried out.

- + Perhaps this should now evolve, since we have moved away from ground zero.
- + An alternative: Some component of the planning process
  - should be someplace "midway" between the VPAA and VPCFO.
  - Of course, planning is already well underway in both of these shops.
  - + But how do we get feedback from these activities into the global
    - planning process?
- + Are we communicating the global planning process to units
  - in a fashion adequate to allow them to move ahead with
    their own planning activities?
- + In order for the global process to keep moving ahead, we need
   to keep some regularity.
- + But perhaps we need more extensive efforts on occasion--- such as full-day retreats or such.
- + Perhaps we need to strke a balance between concept-oriented
- discussions and task-oriented discussions.
  - + What is missing from SPT at this point is the task-oriented discussion...
- + The SPT is really not the vehicle for feedback.
  - Planning is really a line officer function, not a staff function.
  - + Hence, even when officers sit around the table at SPT meetings, - they are doing so as staff, not line.
- Maybe the real question is how much of the President's time should
   be devoted to these activities?
- + How do we involve other constituencies?
  - + Regents
    - Absolutely no involvement thus far...
    - Important to open these discussions up to Regents.
    - + Almost like designing a course for the Regents: UM 2001... - Medical Center retreat was first class.
    - + How do we bring them in?
      - As actors involved in the process?
      - Or as key folks to be briefed?
      - + CMV: "Perhaps we should sneak up on them ... "
        - Present pieces and then pull them together.
          - Worry about jumping into the full picture.
      - + On the other hand, without some kind of context,
        - it will be very difficult to understand components.
      - + Perhaps better to go from general to specific...
        - since this is consistent with our effort to get them
          out of the details.
    - Bill Friday warning: "Never, EVER, surprise the Regents."
    - + Perhaps some visits to other boards might get them to think
      - more about global strategies at other institutions.
    - How about using the "performance review" session to start this? + EO/Deans
    - + EO/Deans
      - + There are many channels, but perhaps not
        - at globally as they should be.
      - But few have been subjected to the "Big Picture"
    - + Faculty
      - Is it up to the deans to involve them?
      - + How do they get involved in global issues?
        - + Through particular exercises?
          - E.g., Mandatory course on racism?
      - + Should we make better use of formal faculty governance?
        - SACUA or Executive Committee structure?
    - + Students
      - Use early term retreat format?
    - Staff
    - External Communities
- + Do we need an external "strategic" body?
  - + We should focus on power and influence rather than
    - capacity to participate in our strategic process.
    - + FWW: We really don't have any powerful contacts

- + at this time.
  We really suffer most within the state itself.
  Don't have the 2x4 to get the mule's attention.
  + Power base in Michigan is very diffuse right now.
  + Particularly with the weakening of Big Auto and *Big Labor.*Note it is terribly important not to get to far out ahead of people.