Cultural Competence

Chan, Sheila
https://hdl.handle.net/2027.42/122869

Downloaded from Deep Blue, University of Michigan's institutional repository
As evidenced by the United States Census Bureau in 2012 and 2014, the U.S. is expected to become a "more diverse nation." One example is the population percentages of immigrants and current minority groups are expected to rise.

**Race & Ethnicity**

What is the difference between race and ethnicity? View notes from PBS and Columbia in New York’s experts. Learn more about race and ethnicity on PBS’ RACE - The Power of an Identity.

Click on the maps below to visit the original source for a larger view.

University of Virginia Wesley Eckers Center for Public Service’s "Racial Dot Map" American Indians and Alaska Natives as a Percentage of County Population: 2010

![Image Caption: 2010, Native Center for Public Service: Racial and ethnic makeup of the county of origin (Austin A. Tindall, ed.).](source: U.S. Census Bureau, 2010)

**American Diversity Demographics**

There are many other factors that contribute to our personal identity, culture, and perception. The infographic below shows a few ways in which the U.S. and the people around us can be considered "diverse."

Click on the image to read the source for the larger original.

**Intercultural Communication**

Why is developing intercultural communication skills important? The Diversity and Multicultural Issues of the European Union (PDF)

Understanding accents, cultural beliefs, and communication styles can help you better understand and communicate with people from different cultures. This course is designed to help you develop these skills.

**Get Involved**

Diversity, Equity & Inclusion Strategic Planning Efforts

Join a planning committee, participate in the conversation on Do Heart, or email and invite to diversify@umich.edu.
Cultural Competence: USA & Canada

Understanding multicultural awareness and competencies for traveling abroad and living among culturally diverse populations.

Getting Started • Diversity • World Cultures • Regional Cultures • Study/Work Abroad

National Cultures

Culture Shock! eBook series (USA & Canada)
Travel guide by country. Covers land and weather, society, customs, local views, lifestyle, food, tourism, activities, language, work and fast facts. Commentary can be brief and cultural.

Culture Shock! Books Series (USA & Canada)
Travel guide by country. Covers country overview, ethnic groups, values and attitudes, customs and traditions, etiquette, local history, entertainment, transportation, business and communication.

Widened Affairs Canada - Country Information Canada (website)
Canadian government's country research and cultural information for Canada from local perspective. Covers communication, three social institutions, entertainment, stereotypes, etc.

Indigenous Cultures & Ethnic Groups (website)
U.S. government's recommended links to resources related to African, Asian and Indigenous American, and Women. Interchange Learning about the U.S. (website)

Recommendations for American Indians: TV/music, sports, food, tourist attractions, as well as cultural activities in individual tribes.

Encyclopedia of Ethnic Groups

Data Encyclopedia of Multicultural America (500 ethnic groups)
Enriched by American ethnic groups. Covers history, language, culture, customs, social and gender dynamics, arts, media, etc.

Multicultural America (2011 Edition)
Enriched by Canadian ethnic group. Covers origins, migration, community, family, culture, religion, politics, etc.

Enriched by ethnic group. Covers origins, migration, community, family, culture, religion, politics, etc.

Enriched by region and ethnic group. Includes overview: history, religion, government, customs, economy, tribes, war and contemporary issues.

Images, Videos & Graphics

American Indian History Online (database)
Surroundings, videos, visual collection, biographies, primary sources, maps and people on American Indian groups.

Research Guides

University of Michigan Library • Research Guides • Cultural Competence • USA & Canada

Adapting to the U.S.

USA Today: Cultural Adjustment Workshops
Guide and videos for culture shock, guidance and empathy for travelers with a focus on the U.S.

International Student Guide to the USA (website)
Questions for international students to think about when adapting to the U.S. and the U.S.

Library

Newspaper/Magazine
Find newspapers and magazines by location or by topic.

Library Display
Browse digital collections, select issues, or search for library resources.

Foreign Perspectives (Journal)
Across the Pond: Exploring Multiculturalism in the USA and Beyond

About Us

American Culture

Asian American and Pacific Islander

Native American Studies

Expeditions Canada

United States History
Cultural Competence: Study/Work Abroad

Increase intercultural awareness and competence for traveling abroad and living among culturally diverse populations.

Getting Started
Diversity
World Cultures
Regional Cultures
Study/Work Abroad

Things to keep in mind when preparing to go abroad...

U-Pacific Cultural Training
Online training resource with units and exercises to increase your cultural awareness and skills, including cross-cultural communication, diversity, and personal development.

Global Scholar Online Learning
This interactive online course offers insights into and examples of cultures around the world, with many videos. Upper division students interested in global issues can take this course for credit. Registration required.

World Missions Brochure
Briefly explain a range of approaches with mission trips and missionary work.

UI International Student Services
See information about study, travel, and living abroad. Website also offers programs and events.

UI Migrant Traveling
UI Migrant Traveling provides information about travel to and from immigration.

World Resources
World Resources includes maps, charts, and data on the world, including population, environment, and development.

Business-Specific Webpages

GlobaLearn
Provides resources for business and international studies, including guides, articles, and links.

Passport to Europe
Provides information about travel and visiting Europe, including visa requirements, safety tips, and cultural etiquette.

Worldview
Provides information about countries, cultures, and their history, language, and traditions.

How to speak and eat?

Etiquette 101: Lusus Vitae (article)
A guide on how to speak and eat well, focusing on good table manners and etiquette.

What to Wear
A guide to dressing appropriately for various cultures and situations.

GlobaLearn's Top 10 Countries
A list of the top 10 countries for study and work abroad, including pros and cons.

U-Pacific Cultural Training
Provides resources for cultural awareness and skills, including cross-cultural communication, diversity, and personal development.

UI Library Resources
Includes resources for studying abroad, including guides, articles, and links.

Funding Sources
Provides information about funding opportunities for study and work abroad.

Social Work Global Practice
Provides information about social work in different countries and cultures.

Research Guides
University of Michigan Library

Search

验收