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# Display of Short Text Messages on Automotive HUDs: Effects of Driving Workload and Message Location

## Omer Tsimhoni, Hiroshi Watanabe, Paul Green, and Dana Friedman







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16. Abstract				
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outer positions (10 degrees	to either side) ha	ad mean respons	e times of 128	50 ms. In
contrast to reading time, det	ection time was	not significantly a	affected by wh	nere the
message appeared. Driving		• •	•	
at the center position. The				
center, at eye level. Increas				
-		• •		
as a result increased respor				
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curves. Overall, the driving	•			•
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GRAPHIC SUMMARY

#### **Untri** HUMAN FACTORS Display of Short Text Messages on Automotive HUDs: Effects of Driving Workload and Message Location

## UMTRI Technical Report 00-13 Omer Tsimhoni, Hiroshi Watanabe, Paul Green, and Dana Friedman

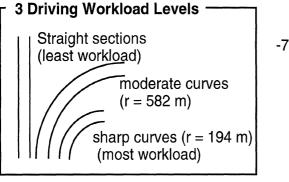
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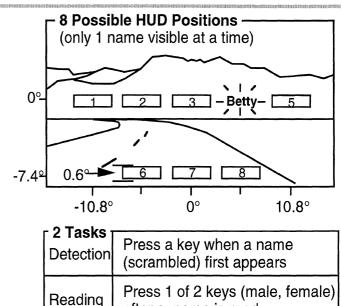
## 1 Issues

- 1. Effect of <u>HUD position</u> on response time to messages (and errors), on concurrent driving performance, and on preference
- 2. Effect of <u>driving workload</u> on response time to messages and on driving performance as a function of message location
- 3. Interaction of driver age and gender on performance
- 4. Tradeoff performance between driving (primary) & response time (secondary) tasks

## 2 Test Method

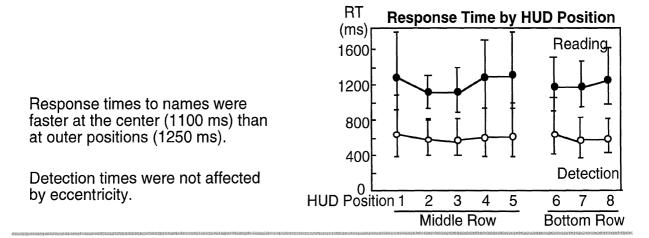
┌ 16 Subjects ────					
	Female	Male			
Young (21-30)	4	4			
Old (> 65)	4	4			

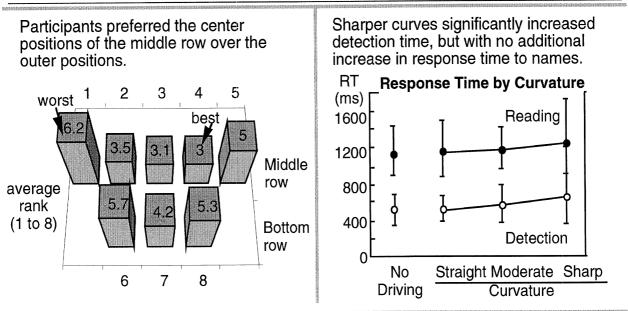




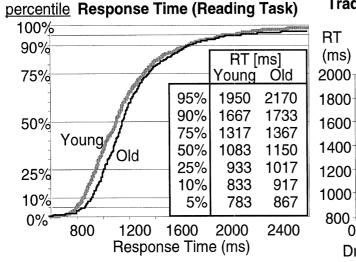
after a name is read

## 3 Results and Conclusions

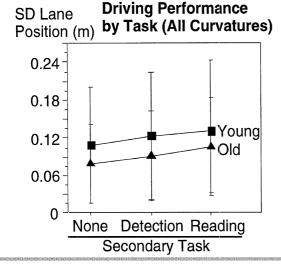




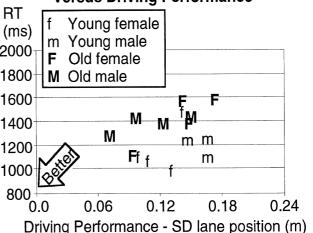
Older participants typically performed worse than younger participants on the HUD name reading task, but their driving was generally better.



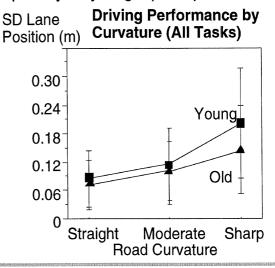
Driving performance was degraded by the detection task and even more so by the reading task.



Tradeoff: Response Time (Reading Task) Versus Driving Performance



Standard deviation of lateral lane position increased with curvature, especially for younger participants.



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## INTRODUCTION

Over the last few years there has been a proliferation of in-vehicle systems and functions. Climate control systems provide temperature control for individual occupants. Entertainment systems allow for switching among multiple CDs. Navigation systems, often as complex as all previously existing interior features, have been added. Thus, drivers are faced with operating an increasingly complex vehicle — and future projections are for even greater complexity. However, drivers are not becoming more capable at operating these systems and the demands of driving, due to growing congestion, are presenting greater challenges as well.

For a variety of reasons, drivers can most rapidly process information that is presented visually. However, visual information is usually displayed on instrument panels and reading them can distract drivers from paying attention to the road. One potential solution is to present some of the information that might appear on an in-vehicle display on a head-up display (HUD) instead. Providing information on a HUD minimizes eye travel time to and from the road and allows detecting critical events in peripheral or unaccommodated vision.

Whether information is best presented inside the vehicle or on a HUD depends on its priority, the required display area, the display area available, the need to share information with passengers, and other considerations. Message priority has been the topic of considerable discussion in recent meetings of International Standards Organization, Technical Committee 22, Subcommittee 13/Working Group 8 (ISO TC 22/SC 13/WG8, Ergonomics of Road Vehicles-Transport, Information, and Controls Systems). The focus of the discussion on message priority has been on the number of dimensions that should be used to prioritize messages, primarily warning messages. Document ISO/TC 22/SC 13/WG8/N244, based on Japanese input, proposes two primary dimensions: criticality (the injury consequences of failing to act) and urgency (how soon one must respond). There has also been discussion of a third dimension that examines the likelihood that injury might occur. Tables 1 and 2 show the criticality rating scales from document N244. The aggregate message priority is determined by adding the two ratings.

Rating	Occupant Injury	Vehicle Damage	Sample Crash Scenarios
3	Serious or fatal	Badly damaged	Collision at high speed. Leaving the roadway, head-on collision, and collision with structures at intermediate speed.
2	Injury and possibly injury	Slight to moderate damage	Vehicle (side) to vehicle (side) collision at intermediate or low speed, leaving the road, head- on collision, or collision with structures at intermediate or low speed.
1	None	Slightly damaged	Vehicle to vehicle collision (except head-on collision) at low speed.
0	None	No damage	Vehicle to vehicle contact at very low speed.

Table 1. ISO Criticality Rating Scale

Table 2. ISO Urgency Rating Sca	ale	Sca	Rating	Urgency	ISO	Table 2.
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Rating	Description	Sample Crash Scenarios
3	Respond immediately. Take immediate action according to the displayed indication.	Obstruction immediately in the vehicle path. Slam the brake immediately. Steer to avoid dangerous situations
2	Respond within a few seconds. Take action according to the indication within a few seconds.	Obstruction within few seconds in the vehicle path. Slam the brake in a few seconds. Steer away from danger as required.
1	Prepare to respond. Alert to prepare to take action, according to the indication, within a few seconds to a few minutes.	Onset of detection of an obstacle.
0	Information only. View information about a situation without needing to take action.	Notification that the system is on.

While criticality and urgency might be most important for warning messages, several other characteristics should be considered when assessing the priority of messages commonly associated with ordinary driving tasks:

(a) The importance of the message to the driving task

(b) The safety consequences to the vehicle and the driver if the information is not read

(c) The immediacy of the required response

(d) The frequency of occurrence or the desired frequency of use of each message

(e) The possible interference with driving of attending to the message

For messages not directly related to the driving task, several more measures should be considered: (f) the desire of the driver to have access to non-driving messages (e.g., cell phone call) and (g) the possible safety advantages of such messages (e.g., listening to the radio might rouse a sleepy driver). Figure 1 shows how such a scheme might be used to classify information displays related to driving using two of these dimensions, (a) and (d).

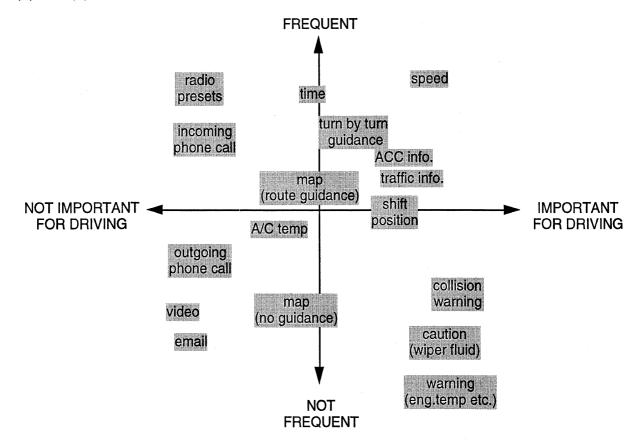


Figure 1. Classification of Displays by Importance and Frequency of Use

Competition for instrument panel and HUD "real estate" is intense, and prioritization schemes such as these can provide a rationale for design decisions. Figure 2 shows another example of classifying information displays using importance and immediacy. Messages that are important and need immediate response are high priority items for HUD real estate.

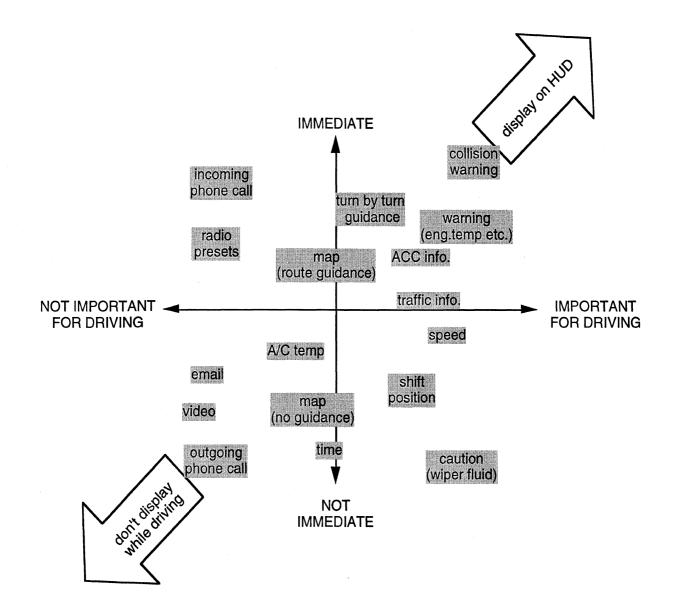


Figure 2. Classification of Displayed Information by Importance and Immediacy

Because of its frequency of use and potential safety implications, the use of a HUD to display phone-related information is particularly important. Desired uses include displaying phone numbers of outgoing calls as they are entered (to reduce errors) and of incoming callers (caller ID) to provide selectivity and potentially reduce interference with driving.

Considerable research has been conducted to examine driver use of HUDs and the safety implications of use, research that is summarized in the previous report in this series (Yoo, Tsimhoni, Watanabe, Green, and Shah, 1999). A careful review of the literature revealed that the effects of location had not been examined systematically.

#### INTRODUCTION

To overcome that deficiency, Yoo, Tsimhoni, Watanabe, Green, and Shah had 24 participants sit in a driving simulator and watch a video tape of a real expressway. To encourage participants to scan the scene as they would while driving, participants pressed a button when various events occurred (such as the brake lights of the lead vehicle illuminating, certain types of signs appearing, etc.). At random times, triangles representing a generic hazard warning were presented at any one of 15 locations (3 rows of 5 columns) on a HUD. The matrix of those locations spanned the center (20 degrees wide by 10 degrees high) of the field of view.

The mean response times varied from approximately 840 to 1390 ms, with the fastest response time occurring 5 degrees to the right of center. The detection probability of 12 of the 15 locations within a 5 s response time window was 0.97. Response times to road events (lead vehicle's brake lights, etc.) increased by 7 percent (from 1175 to 1260 ms) when the HUD task was added, which is a nonsignificant difference. In general, participants preferred the location 5 degrees to the right of center, so it is the recommended location for HUD warnings, though the equivalent location to the left of center is also suitable.

This study expands the prior research to consider the relationship between HUD information location and more complex tasks (namely reading), and examines the effect of workload. A detection task was included in this experiment for two purposes: (1) to provide a within-participant comparison between detection and reading and (2) to provide a bridge to the prior experiment (Yoo, Tsimhoni, Watanabe, Green, and Shah, 1999). The primary difference between detection and reading was the additional required processing of the displayed information, which should lead to a constant difference between reading time and detection time as a function of eccentricity. However, if detection is peripheral, the addition of an eye fixation in the reading task should lead to an interaction with eccentricity.

When studying driving performance, it is important to include participants who represent the driver population. In the current study, two age groups (20 - 30, and over 65) participated. These groups represent two extreme segments of the driving population in terms of performance, with the older segment growing as a percentage of the population. Table 3 details the projected growth in the older population in Japan and the United States.

	Over 65 years old		65-	-74	
	1998	2020	1998	2020	
Country	Million (%)	Million (%)	Million (%)	Million (%)	
Japan <sup>1</sup>	20 (16.2%)	33 (26.8%)	12 (9.8%)		
United States 2,3	34 (12.5%)	47 (16.5%)	18 (6.6%)	29 (10%)	
Sources:					
1. Japanese Statis	tics Bureau, 2000	)			
2. U.S. Department of Transportation, 1999					
3. U.S. Census Bu	reau, 1999				

## Table 3. Projected Population Growth of Older People in Japan and the United States

The following questions were addressed with regard to short HUD text messages:

1. What is the effect of HUD position on response time (and errors) to messages on concurrent driving performance and on driver subjective preference?

Both detection and reading tasks were examined. Response times were measured from the time the message appeared on the HUD until the finger-switch was pressed by the participant. Errors include both not detecting a message and pressing the wrong key in the reading task. Driving performance measures include the standard deviations of lateral position and of steering wheel angle.

2. What is the effect of driving workload on response time to messages and on concurrent driving performance as a function of message location?

Performance should degrade as workload increases.

3. How do driver age and gender affect performance?

Generally large differences due to age are found, as well as interactions between age and gender.

4. How did drivers trade off performance in the driving (primary) and response time (secondary) tasks?

One of the major challenges in driving studies is that individuals will give different emphasis to the collection of tasks, making comparisons across individuals a challenge. Further, sometimes individuals change how they behave within an experiment; for example, minimizing response time in one condition and errors in another. Careful control of test conditions should allow identifying some of these tradeoffs.

## **TEST PLAN**

#### Overview

Participants drove a simulator on roads with curves of several different radii while responding to messages appearing at 1 of 8 locations on a HUD. Two types of information were presented on the HUD in separate conditions. In the reading condition, participants indicated the gender (male, female) of a first name shown on the HUD by pressing 1 of 2 finger switches positioned on their right and left index fingers. In the detection condition, participants responded to displays of scrambled names by pressing the right finger switch when they saw a message on the HUD.

#### **Test Participants**

Sixteen licensed drivers participated in this experiment, 8 younger (22-27 years old, mean of 23) and 8 older (65-71 years old, mean of 68). In each age bracket there were 4 men and 4 women. Participants were recruited via an advertisement in the local newspaper and from the UMTRI participant database. Table 4 summarizes some characteristics of the participants. They reported driving 2,500 to 25,000 miles per year (mean of 11,800). (The average mileage reported by U.S. drivers is about 13,000 miles per year: 14,600 for young drivers of 20-29 years and 7,500 for drivers older than 60 [http://www.fhwa.dot.gov/ohim/hs97/nptsdata.htm].)

Participants were tested for far and near visual acuity, depth perception, peripheral vision, and color vision. All participants had far visual acuity of 20/40 or better as required by Michigan State law. However, more than half of the older participants had near vision acuity worse than 20/40 (measured with a 1 diopter lens to simulate a reading distance of 1 m). Most participants had a stereo depth perception of at least 100 s of arc in angle of stereopsis. All participants had a minimum peripheral vision range of 125 degrees. None of the participants had color deficiency.

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	Yo	ung	Old		Young	Old
	Female (4)	Male (4)	Female (4)	Male (4)	(8)	(8)
Mean age	24	23	68	68	23	68
Mean years of driving	7	7	49	52	7	51
Mean annual mileage	8500	10375	13500	14500	943 <b>8</b>	14000
Range of far visual acuity (6 m)	20/17-	20/ <b>13-</b>	20/20-	20/22-	20/13-	20/20-
	20/40	20/20	20/35	20/35	20/40	20/35
Range of near visual acuity (1 m)	20/18-	20/13-	20/30-	20/40-	20/13-	20/30-
	20/35	20/25	20/70	20/100	20/35	20/100
Lane typically driven on a 3-lane highway: L-Left; C-Center; R-Right	2 2 L C R	3 1 L C R	4 	2 2 L C R	5 2 1 L C R	6 2 L C R
# of subjects with at least 1 accident in the last 5 years	2	2	1	0	4	1

Table 4. Participant Information

## **Test Materials and Equipment**

#### Simulator

This experiment was conducted using the UMTRI Driver Interface Research Simulator, a low-cost driving simulator based on a network of Macintosh computers (Olson and Green, 1997). The simulator consists of an A-to-B pillar mockup of a car, a projection screen, a torque motor connected to the steering wheel, a sound system (to provide engine-, drive train-, tire-, and wind-noise), a sub-bass sound system (to provide vibration), a computer system to project images of an instrument panel, and other hardware. The projection screen, offering a horizontal field of view of 33 degrees and a vertical field of view of 23 degrees, was 6 m (20 ft) in front of the driver, effectively at optical infinity (Figure 3).

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**TEST PLAN** 

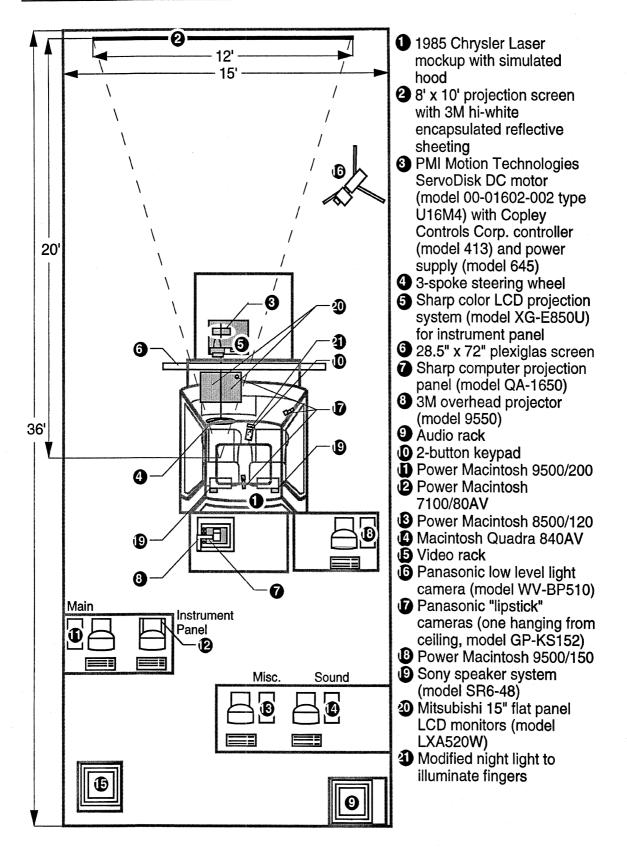


Figure 3. Plan View of UMTRI's Driver Interface Research Simulator

#### Simulated Roads

The simulated roads were designed to impose 3 levels of workload by varying road curvature (straight section, moderate curve, and sharp curve). The straight section was assumed to have the lowest visual workload level. The curved sections were chosen based on Tsimhoni and Green (1999), in which a linear relation was found between the mean visual demand and the reciprocal of curve radius. Specifically, a linear increase in visual demand was found for curves of 3, 6, and 9 degrees of curvature (curve radii of 582 m, 291 m, and 194 m, respectively). In the current study, only curves of 3 and 9 degrees of curvature were used. In the previous study, the visual demand within curves was found to be greater at the beginning of curves and to decrease to a steady state after approximately 150 m past the point of curvature, the curve entry point. Therefore, the HUD presentation task of this study was limited to 200 m after the beginning of curves and the curves were designed to be long enough to maintain constant visual demand values (approximately 2 minutes). In the real world, it would be unlikely to encounter such long constant radius curves. Moreover, the sharpest curve, which spanned over 540 degrees, could only be built in a virtual environment. However, for the purpose of this experiment, the long curves provided steady workload.

All lanes of the two-lane road were 3.66 m (12 feet) wide, with alternating left and right curves. See Table 5 for additional information about the road geometry.

	Practice Roads			Practice Roads Data Collection Roads				
Section	Duration [mm:ss]	Curve Ra and Di		Duration [mm:ss]		Curve Radius [m] and Direction		
		Road 5	Road 6	······································	Road 1	Road 2	Road 3	Road 4
Start	0:25	0	0	0:25	0	0	0	0
1	0:30	0	0	2:00	582 R	582 L	0	0
Transition	0:20	0	0	0:20	0	0	0	0
2	0:30	582 R	194 L	2:00	194 L	194 R	194 R	194 L
Transition	0:20	0	0	0:20	0	0	0	0
3	0:30	194 L	582 R	2:00	0	0	582 L	582 R
Transition	0:20	0	0	0:20	0	0	0	0
4	0:30	582 L	194 R	2:00	194 R	194 L	194 L	194 R
Transition	-	-	-	0:20	0	0	0	0
5		-	-	2:00	0	0	0	0
Transition	0:20	0	0	0:20	0	0	0	0
6	0:30	194 R	582 L	2:00	582 L	582 R	582 R	582 L
End	0:20	0	0	0:20	0	0	0	0

Table 5. Road Geometry. Components of 6 Roads Used in This Stud	Table 5.	Road Geometry.	Components of 6 Roads Used in This Study
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## HUD Configuration - Hardware Setup

The simulated HUD consisted of an acrylic sheet on which the images from 2 flat-panel LCD monitors were visible as reflections. As Figure 4 shows, the participants saw these reflections superimposed on the road scene. Figure 5 shows the physical layout of the simulated HUD.

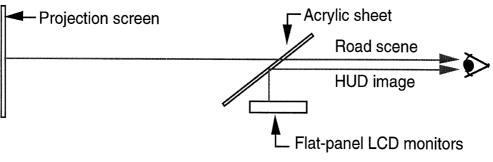
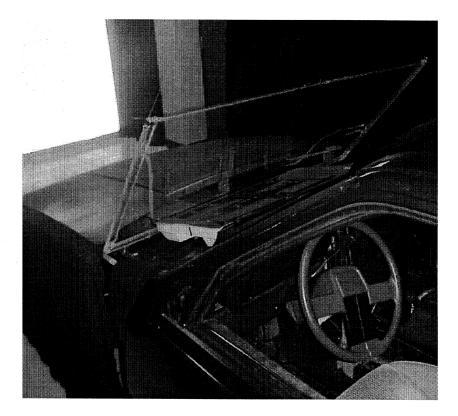
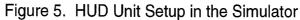


Figure 4. Simulated HUD





## HUD Configuration - Locations on the HUD

Figure 6 shows the 8 locations where messages were presented. These locations were the best of 15 (3 rows of 5 columns) examined in a prior HUD study (Yoo, Tsimhoni, Watanabe, Green, and Shah 1999). The omitted locations were 5 locations in the top row and the 2 bottom corners. The center location was at eye level and the other locations were spaced apart 5.5 degrees horizontally and 7.5 degrees vertically. (See Appendix E for a detailed schematic of the implementation on two flat-panel LCDs.)

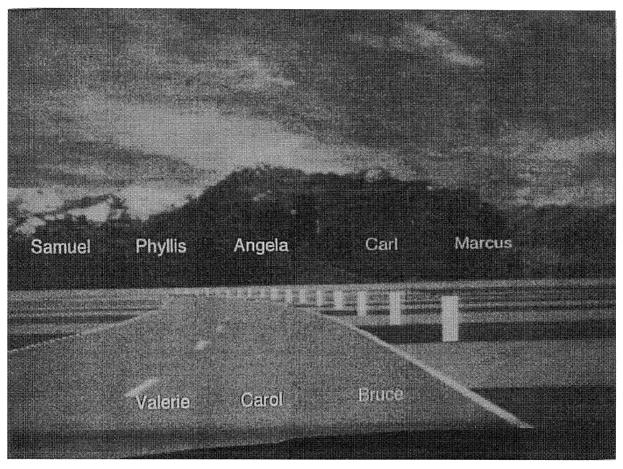


Figure 6. Image of HUD Messages (only one name appeared at a time)

## HUD Image Size and Characteristics

The HUD messages appeared at a focal distance of  $100 \pm 5$  cm from the participant's eyes. Capital letters spanned a vertical visual angle of 11 milliradians from the participant's eyes, as shown in Figure 7. (See Table 6 for a tabular summary of some important characteristics of letters in the current study as compared to the Book of HUD (Weintraub and Ensing, 1992) and to military standards (MIL-D-81641, and MIL-M-18012B).

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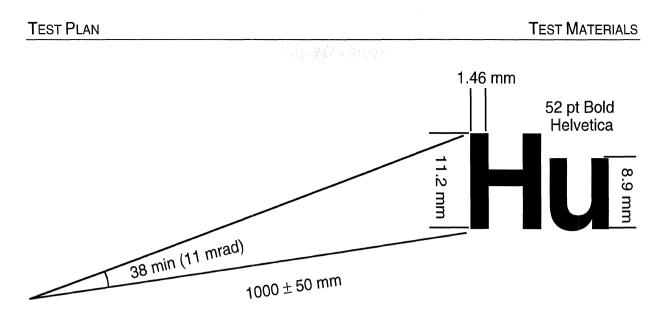


Figure 7. Visual Angle and Font Size Used for HUD Messages in the Current Study

Table 6. Standards for HUD Charac	er Size (Weintraub and Ensing, 1992	)
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Required	MIL-D-81641	MIL-M-18012B	Book of HUD	Current Study
Character Height	> 30 min	28 min - 41	> 28 min	Caps 38 min
		min		Lower 30.5 min
Stroke width	1.0±0.2 mrad			1.5 mrad
SW/H ratio		1:6 - 1:8	1:5 - 1:8	1:6.1 - 1:7.6

## Name Choices

The names that were presented on the HUD in the reading task were taken from a list of 300 popular names based on the 1990 U.S. Census list and listed on the internet (www.babynamer.com) under the Popularity: Classic Star subsection. One hundred and fifty two common American first names were selected based on the criteria in Table 7.

Scrambled names were presented on the HUD in the detection task so that the participant would not be tempted to read them before responding. It was easier for them to respond as soon as they detected a message on the HUD without reading it, thus providing a better estimate of the actual detection.

Criteria for Presented	Examples					
Names	Accepted	Rejected				
Popular, well known to young	Adam, Brian, Susan,					
and old US participants	Wendy					
Intermediate length (no less	Shortest: Lori, Gail, Joel	Too short: Eva, Don				
than 3 characters, no more	Longest: Michael,	Too long: Jacqueline				
than 7)	Eleanor					
Typically used for only one	Male: Jeffery, Steven	Both: Robin, Chris				
sex	Female: Rachel, Helen					
No homophones		Steven-Stephen				
Minimize repetition of one		Some female names ending				
character for all names of the		with 'a' were rejected				
same gender						

Table 7.	Criteria for Choosing Names to Present on the HUD
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## Finger Switches - Hardware

Subjects responded to the HUD messages by pressing one of two switches: the left index finger switch for male names or the right index finger switch for female names (see Figure 8). Connecting the switch to the finger rather than to the steering wheel allowed participants to move their hands freely and minimized movement time.



Figure 8. Finger Switches Attached to Participants' Index Fingers

## Software - SuperCard Program

A custom SuperCard program (SuperCard ver. 3.6, IncWell Digital Media Group), running on a Power Macintosh 9500/150, was used to display the HUD messages.

A recent simulator software modification allowed for serial communication between the main simulator computer and the secondary task computer running the SuperCard program. The simulator used script files to determine where or when commands should be sent to the secondary computer for each run. The communication protocol with the secondary computer consisted of a command for the start and end of each HUD presentation interval and a code for the position used.

HUD images (names or scrambled names) were displayed by 2 LCDs placed side by side on top of the dashboard. For the HUD images to be seen properly by the participants, the images were inverted (left to right) and rotated 90 degrees clockwise for the left LCD and 90 degrees counterclockwise for the right LCD. When the image was presented, a timer measured the time until the participant responded by pressing one of the finger switches. If a finger switch was pressed within 6 seconds of HUD presentation, the time and the switch pressed were recorded (to the nearest 33 ms). To prevent interference, the program removed the image from the HUD immediately after the switch was pressed.

#### Test Activities and Sequence

The participants completed a biographical form (Appendix A) and a consent form (Appendix B), performed a vision test, and then sat in the driving simulator (Table 8 – activity P1). Their seating height was calibrated so that the middle HUD position was at their line of sight with a temporary lead vehicle. Their focal distance from the center HUD was calibrated to 100 cm (39 inches) by adjusting the seat. Next, all the names that would later appear on the HUD were presented on 2 index cards (1 card for each gender) so that participants could verify they were familiar with all of the names.

Testing started with practicing the detection task. Participants had to click on a switch, located on their right index finger, as soon as they detected the appearance of a scrambled name in each of the 8 locations on the HUD (activity 01). After the practice session, the procedure was repeated and data were collected twice for each location (for a total of 16 trials). Location was randomized within each block of 8 locations (activity 02). Next, the participants practiced driving the simulator with nothing appearing on the HUD. The vehicle was driven with automatic cruise control engaged at 72.5 km/h (45 Mi/h). Participants were instructed to drive in the right lane of the two-lane road (activity 03). After the practice, a similar road was driven and driving data were collected (activity 04). The two tasks, driving the vehicle and detecting scrambled names on the HUD, were then practiced together (activity 05) and repeated for data collection. In the detection and driving session, each HUD location was used 6 times for a total of 48 trials (activity 06).

#### **TEST PLAN**

#	Activity	Practice	Test Practice	Stationary	Driving	Road Number (see note)		Trials	Time (min)
		-				Α	В		
P1	Pre-experiment forms and setup	-	-	-	-	-	-	-	8
01	Detection			$\checkmark$				8	4
02			$\checkmark$	<				16	5
03	Driving	$\checkmark$			$\checkmark$	5	6	-	5
04			$\checkmark$		$\checkmark$	6	5	. • =	5
05	Detection and driving	$\checkmark$			$\checkmark$	5	6	8	5
06			$\checkmark$		$\checkmark$	1	2	48	15
07	Reading (Gender-naming)			$\checkmark$				16	5
08			$\checkmark$	$\checkmark$				16	5
09	Reading and driving				$\checkmark$	6	5	8	5
10			$\checkmark$		$\checkmark$	1	2	48	15
P2	Break	-	-	-	-	-	-	-	5
11	Reading and driving 2		$\checkmark$		$\checkmark$	3	4	48	15
12	Reading 2		$\checkmark$	$\checkmark$				16	5
13	Detection 2		$\checkmark$	$\checkmark$				16	5
P3	Post-experiment forms	-		-	-	-			8
						To	tal	248	115

Tab	le 8.	Summary o	f Activities	and Their	Sequence
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Note: The road numbers refer to the road numbers in Table 5.

A similar protocol was performed for the reading task. First, participants practiced responding with their right or left index finger to names presented on the HUD for a total of 16 trials (activity 07). (To reduce confusion, the finger that was used corresponded to the side at which names were presented to the participants at the beginning of the experiment.) After the practice, the same procedure was repeated for data collection (activity 08). Then, participants practiced the task while driving (activity 09). Next, they performed the reading task while driving for 48 trials (activity 10). After a short break, the task was repeated on a slightly different road (activity 11). Next, the reading task was repeated for 16 trials (activity 13). After completing these activities, participants filled out a post-test evaluation (Appendix D). Finally, they were thanked for their participation and paid \$35. (The experimenter's data collection sheet appears in Appendix C.)

## RESULTS

## Overview

Each of 4 groups of dependent variables: (1) response times to HUD messages, (2) driving performance, (3) errors, and (4) subjective were examined separately. In the ANOVA, the within-participant factors were HUD location (8 levels), driving workload (4 levels), and type of task (detection, reading). The between-participant factors were age (young, old), and sex (male, female).

## **Response Time Analysis**

## Data Transformation

The response time data were transformed by applying a natural logarithm to provide a better fit to a normal distribution (a requirement of ANOVA). The values presented in the report have been transformed back (they are the exponents of the log transformed values). (See Yoo, et al., 1999, for a more detailed discussion of the transformation.)

#### Data Analysis

Data transformation and analysis was done using spreadsheets (Excel 98) and macro mini programs (Visual Basic 98). The data were analyzed by analysis of variance (ANOVA) using a statistics software package (Statview 5.0.1 for Macintosh; SAS Institute Inc., Cary, NC). All reported p-values are for 2-tailed tests.

The experiment utilized a 2 (type of task: detection, reading) by 4 (driving workload: parked, straight, moderate curve, sharp curve) by 8 (HUD location) within-participants design, with age and sex as between participant factors. A repeated measures ANOVA was run with for all the factors to determine significance of main effects and interactions.

## Justification for Dropping Participant 5:

A total of 6.2% of participant 5's responses were incorrect. In a retrospective examination of the videotapes, the experimenters noted that the participant looked extremely sleepy. Therefore, the data for this participant were dropped.

#### Workload Level

The participants completed the detection tasks and reading tasks during four simulated levels of workload: parked, driving on a straight road, driving on a moderately curved road, and driving on a sharply curved road having visual demand values (as measured by the visual occlusion method) of 0.32 and 0.44, respectively. The mean response times for each level are shown in Figure 9. The main effect of curvature (workload) was significant (p=0.0002) with the mean response time increasing with workload, though the differences between not driving and driving on a straight road were quite small. In

terms of the effect of the secondary task, the mean response times were about 620 ms longer for the reading task than the detection task for all workload levels (p<0.0001). There was no task workload interaction.

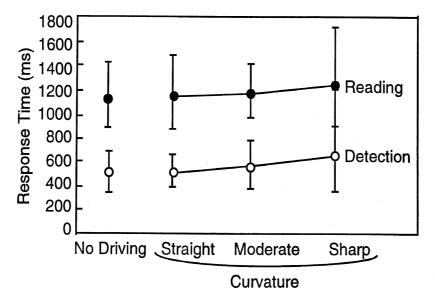


Figure 9. The Effect of Driving Workload on Response Time for Reading and Detection Tasks

#### HUD Position

Differences in the mean response times by location were small and not statistically significant for the detection task (p=0.21). However, there were slight but statistically significant differences for the reading task (p=0.0002), which might be attributed to an eccentricity effect (Figure 10). Participants responded more quickly to HUD messages presented in the center locations (3 and 7) than those in the outer locations. However, the interaction between HUD position and secondary task was not significant (p=0.085). This absence of sizeable differences due to location was expected, as prior work (Yoo, Tsimhoni, Watanabe, Green, and Shah, 1999) had shown little difference between locations for detection. Figure 11 presents a comparison of the mean detection time between the two studies.

The baseline data sets (detection as a single task) of both studies fall within a 5 percent difference (515 ms in the previous work versus 491 ms in the current). This suggests that the difference in signal properties (amber triangle in the previous work versus green scrambled name in the current) and the difference in the physical properties of the response key (keypad button versus finger-mounted switch) did not affect the overall response times, or possibly canceled each other. The data from the main experiment, however, have extremely different values (925 ms versus 562 ms). The detection of the warning signals while performing the video monitoring task ("driving") in the previous experiment was 363 ms slower than the detection of scrambled names while driving the simulator in the current experiment. The time difference can be explained by the nature of the detection tasks in each of the studies. In the previous study, the participant

performed a two-choice reaction task, in which the detection response was mapped to one key (the HUD key), but 3 additional events were mapped to a second key (the road event key). In contrast, in the current study, the detection task always involved only one key (simple reaction task), thus eliminating the need to select one of two responses. Since the current experiment had not been designed to test the reasons for this difference, this explanation is provided as an unproven hypothesis.

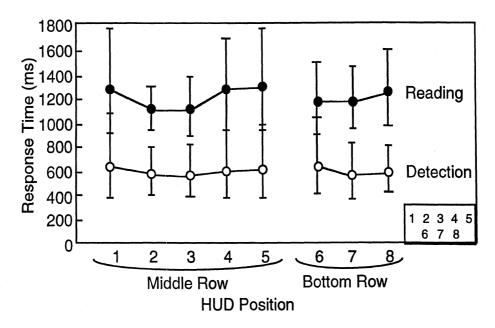


Figure 10. The Effect of HUD Position on Response Times for Reading and Detection Tasks

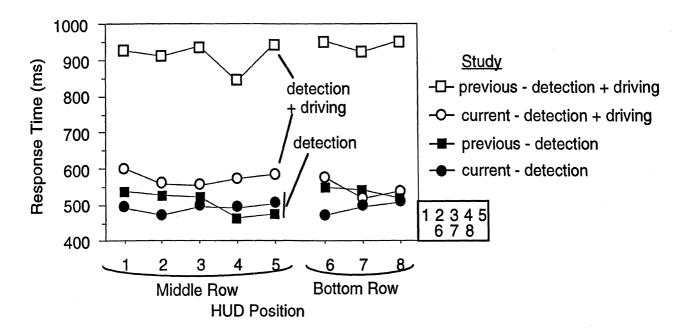


Figure 11. Comparison of Detection Time in Previous Work (Yoo, Tsimhoni, Watanabe, Green, and Shah, 1999) and in Current Study

#### RESULTS

#### HUD Position and Curve Direction

There was a significant interaction between HUD position and curve direction (p=0.001) for the reading task, as shown in Figure 12. Detection times followed a similar trend (p=0.008). When driving in curves, locations close to the line of sight (to the right for right curves, to the left for left curves) were more rapidly detected and processed than those on the opposite side of the curve.

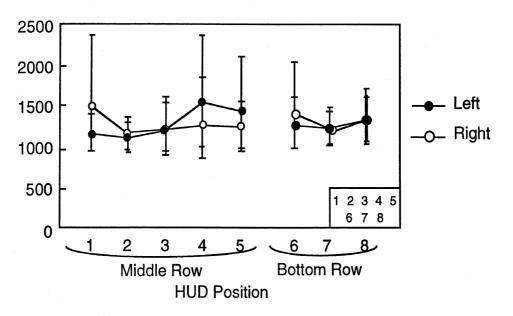


Figure 12. The Effect of HUD Position and Curve Direction on Reading Task Response Times

#### Age and Gender Effects on Response Time

Neither age nor gender significantly affected response time during the reading task. The mean response time for younger participants (1167 ms) was only slightly faster than the mean response time for older participants (1233 ms). There was no difference between men and women, as their mean response times were approximately the same (1200 ms). Figure 13 shows the cumulative distribution of response times in the reading task for both young and old participants. There was a consistent shift of approximately 100 ms in the cumulative distributions due to age.

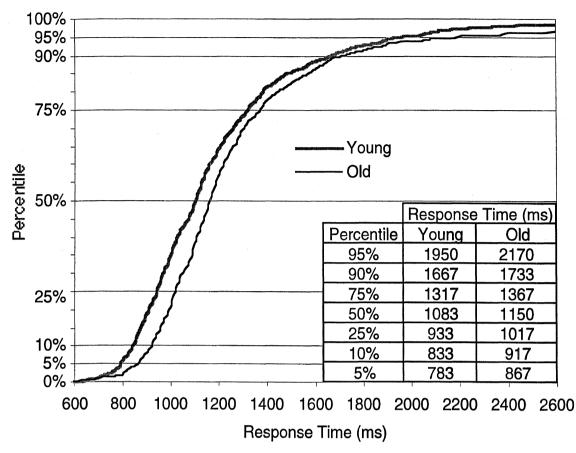


Figure 13. Response Time Percentiles for the Reading Task

## Fatigue and Learning Effect

The mean response time of the participants increased by approximately 150 ms from the detection pre-test to post-test, possibly due to fatigue or boredom. The reading portion of the experiment resulted in a similar increase of roughly 100 ms from pre- to post-test for the older participants. On the other hand, the response times of the young participants decreased by roughly 100 ms, possibly due to learning.

## **Driving Performance Analysis**

The standard deviations of lateral lane position and steering wheel angle were obtained for all driving runs for the 5-second interval immediately following presentation of a HUD message.

## Secondary Task Type

As shown in Figure 14, the standard deviations of both lane position and steering wheel angle were consistently lower for the older participants. The difference was statistically significant for lane position (p=0.001), but not for steering wheel angle (p=0.17). In general, increasing the task complexity decreased performance (the standard deviations increased), except for the standard deviation of the steering wheel angle for older participants, where there were no differences.

#### RESULTS

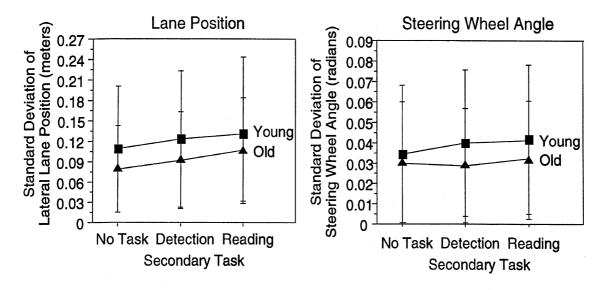


Figure 14. The effects of secondary task and age on driving performance

#### Workload Level

Driving was less variable when the HUD was presented on straight sections (low workload) than on sharp sections (highest workload), as shown in Figure 15. Performance also degraded when the curve radius decreased. Again, the younger participants did not perform as well as the older participants. A significant interaction between workload level (road curvature) and age existed for both performance measures; the significance level for lateral lane position (p=0.001) and steering wheel angle (p=0.004) were quite similar.

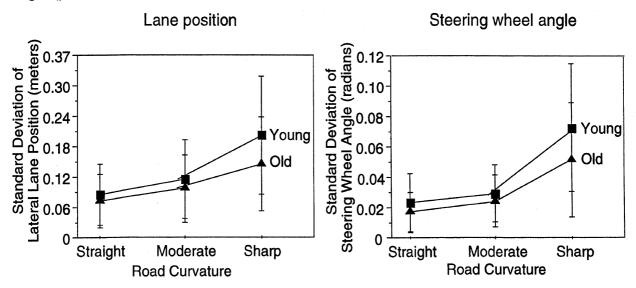


Figure 15. The Effect of Road Curvature on Driving Performance

## HUD Position

The location of the message on the windshield affected driving performance in terms of standard deviation of lateral lane position, with statistically significant differences (p=0.005). However, standard deviation of the steering wheel angle was not affected (p=0.15), as shown in Figure 16. Performance for HUD position 3 produced slightly larger means and variances for both performance measures. The presentation of the HUD in the center of the windshield at eye level may have interfered with viewing the road and events directly in front of the vehicle, resulting in this minor performance difference.

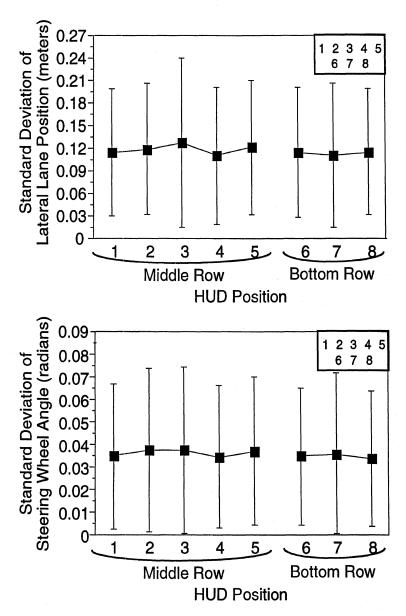


Figure 16. The Effect of HUD Location on Driving Performance

#### Age and Gender

Age was statistically significant for standard deviation of lateral lane position (p=0.05), but not for steering wheel angle (p=0.10), as shown in Figure 17. Gender was not statistically significant for either driving performance measure. For both measures, older males performed better than younger males.

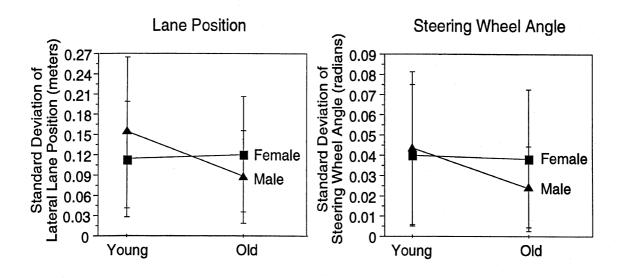


Figure 17. The Effect of Gender and Age on Driving Performance

## **Error Analysis and Tradeoffs**

#### Response Accuracy vs. Driving Performance and Response Time

The percent of missed responses of each participant increased as a function of performance measure. This trend suggests that the participants who had low mean response times and driving performance also missed more messages.

In contrast, the percent of incorrect responses of each participant decreased as a function of performance measure (Figure 18). There was a slight tradeoff between accuracy and both mean response time and driving performance: Participants who drove well and responded quickly had a higher percentage of incorrect responses. It was also observed that incorrect responses were slightly faster than correct responses.

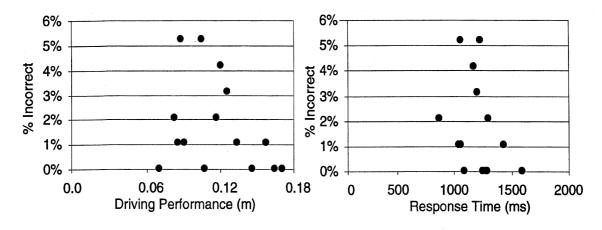


Figure 18. Percent of Incorrect Responses

#### Response Time vs. Driving Performance

A slight upward trend was found for mean response time as a function of mean driving performance (Figure 19). Generally, participants with better driving performance responded to HUD messages more quickly, while participants with weaker driving performance responded more slowly. A linear regression verified the positive trend, although the R-squared value was very low (0.14). Most of the participants' mean response times fell within a small range (300 ms) while the driving performance measure (standard deviation of lateral position) fell between 0.06 m and 0.18 m.

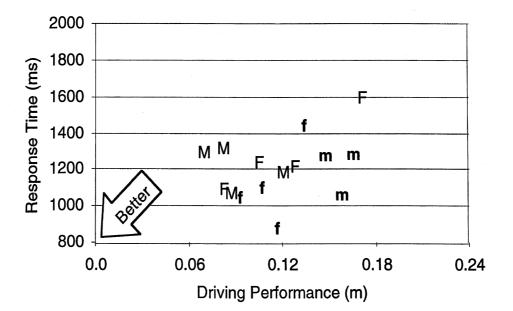


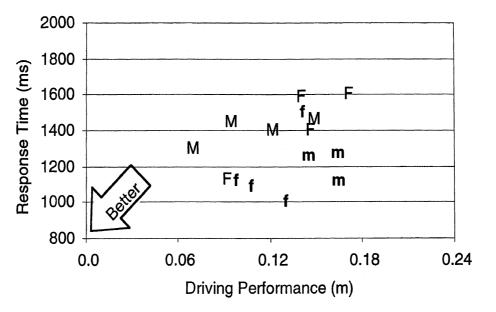
Figure 19. Tradeoff Between Response Time and Driving Performance (The Standard Deviation of Lateral Position)

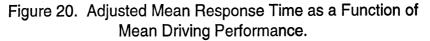
Given the weak relationship between errors and driving performance (Figure 18) and between response time and driving performance (Figure 19), the two non-driving

measures were combined to clarify the relationship. Specifically, the mean response time data were adjusted to penalize participants for errors (Figure 20).

Three trend lines were evident for percent incorrect vs. driving performance, while two were clear for percent incorrect vs. response time (Figure 18). Regression lines were fit to the appropriate data points (all R-squared values > 0.82), and the slopes were averaged to find the adjustment ratio for each performance measure. The ratio was split so that each performance measure accounted for half of the errors. Thus, for every 1 percent incorrect, the mean response time was increased by 65 ms, and the mean driving performance was increased by 0.007 m. The resultant data represents the hypothetical performances of all the participants, where the percent incorrect was linearly adjusted to 0%. A linear regression fit proved a similar positive trend, although the R-squared value (0.10) was slightly lower than the actual data set.

In the adjusted figure, the difference between older and younger participants became more apparent. Three older men and two older women shifted to below-average overall performance, mainly because they made more errors than others.





#### Response Accuracy vs. Workload Level

Relative to workload level, the percent of incorrect responses was quite similar (Figure 21); the means were within 0.62%. Thus, increased workload did not cause participants to make more errors.

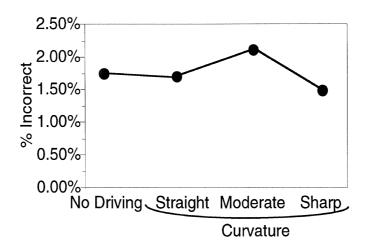


Figure 21. Percent of Incorrect Responses as a Function of Workload

On the other hand, the percent of missed responses as a function of workload level for both reading and detection tasks produced a logarithmic trend (Figure 22). Missed responses were minimal for no driving, straight road, and moderate curve. However, the sharp curve caused 3.3% of the HUD messages to be missed during the detection task, and 2.1% to be missed during the reading task. This distinct increase may be related to the curve direction and HUD position effect mentioned earlier (see Figure 12 on page 20).

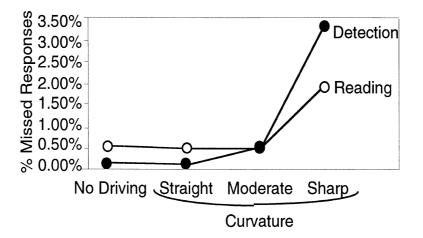


Figure 22. Percent of Missed Responses as a Function of Workload

## **Subjective Evaluation**

#### **Preference for Location**

Figure 23 shows the mean ranks (1=best, 8=worst) for each message location obtained from the post-test evaluation. The best location was slightly right of center in the middle row with a mean rank of 3.0. The worst location was leftmost in the middle row with a mean rank of 6.2. An eccentricity effect was apparent: The participants thought the center locations were much better than the outer locations.

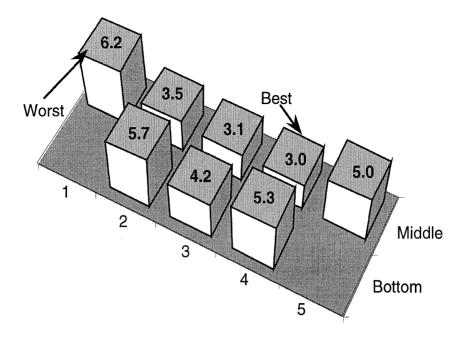


Figure 23. Participant Responses for Best and Worst HUD Locations

Figure 24 shows participants' location preference for displaying caller ID and pager message indicators. The 2 preferred locations (each desired by 4 of the 16 participants) were to the right of the center in the middle row. These results were consistent with the overall preferences described earlier. However, while half of the older participants preferred the rightmost location, younger participants were split between the right and the left. Older participants appeared more concerned that the HUD message should not interfere with their normal driving responsibilities ("not necessary for driving – therefore should not interfere").

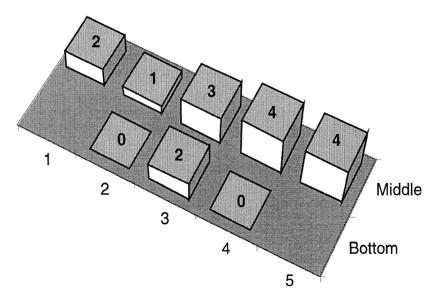


Figure 24. Participant Responses for the Preferred Location for Caller ID or Pager Message Indicator

#### Subjective Evaluation of Task Difficulty

Figure 25 shows the mean rating (0=extremely easy, 10=extremely hard) of the difficulty of each task combination. Participants felt that the difficulty increased as curves became sharper (radius of curvature decreased). Variance increased as well, which distinguished a larger range of subjective difficulty in the curved sections of road. Also, the younger participants ranked the task on the sharply curved section 2.3 higher than the older participants (0.9 higher for the moderately curved section), although the age effect was not significant (p=0.19). However, age and workload level (or curvature) significantly interacted (p=0.07).

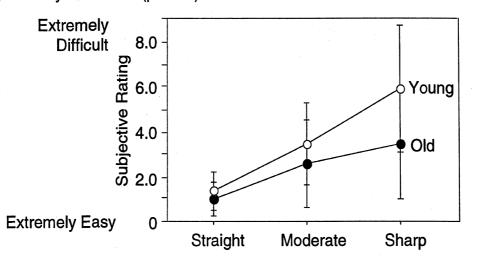


Figure 25. Difficulty Ranking for Each Workload Level Split by Age

### Subjective Evaluation of Simulation Fidelity

Participants indicated the realism of the simulator (0=very artificial, 10=very real) with regard to 4 attributes: steering, graphics (road scene), sound (engine and road sounds), and vibration. The mean ratings for steering, sound, and vibration were all approximately 5.4 or moderately real. The mean rating for graphics was 3.6, suggesting a fairly artificial road scene.

#### Subjective Description of the Response Process

All participants reported that they looked at the road while driving, rather than searching the HUD for a new message. Twelve participants reported glancing at the HUD message immediately after it appeared, while only 3 reported checking the vehicle direction before responding. One participant noted that the swiftness of his response "depended on the location of the message" and the direction of the curve. All participants except one reported looking at the HUD only once to get the answer. Finally, 11 participants reported that they returned their view to the road when deciding which finger switch to click. Two participants reported that they continued to gaze at the HUD, and the remaining 2 reported a combination of both.

### CONCLUSIONS

# 1. What is the effect of HUD position on response time (and errors) to messages, on concurrent driver performance, and on driver subjective preference?

The time to read a name on a HUD was significantly affected by where the text was presented, although the alternatives were all reasonably good, as determined by a prior experiment. Response time increased with the angular distance from straight ahead (eccentricity), which is consistent with prior UMTRI experiments (Yoo, Tsimhoni, Watanabe, Green, and Shah, 1999; Flannagan and Harrison, 1994). The effect of HUD position on response time for the reading task was significant. The center positions had mean response times of 1100 ms, whereas the outer positions had mean response times of 1250 ms, a difference of 14%. In contrast, detection time (typically 600 ms) was not significantly affected by message location. Further, when driving in curves, locations close to the line of sight (to the right on right curves, to the left on left curves) were detected and processed significantly faster than those on the opposite sides of the curve. Since most of the difference due to eccentricity was found in the reading task but not in the detection task (p=0.08), one might conclude that the need to fixate and to make a decision were the main sources of delay.

The position of the HUD affected driving performance such that the standard deviation of lateral position was larger when the HUD was in the center position. In all other positions, driving performance did not differ as a function of HUD position.

Participants preferred the three center positions in the middle row. The most favored position was 5 degrees to the right of center, at eye level. When asked where they would prefer a HUD in their own vehicle, most participants chose the right side of the middle row, even though some acknowledged that their response would not be as fast.

# 2. What is the effect of driving workload on response time to messages and on concurrent driving performance as a function of message location?

Increasing driving workload significantly increased detection time and response time in the name reading task. Response time on sharper curves (675 ms) was slower than on straight sections (545 ms), a difference of 24%. The effect of workload was similar in magnitude for the detection task (1265 ms on sharp curves and 1175 ms on straight sections). Thus, while detection was affected by workload, the additional stages required by the reading task were not affected by workload.

In addition to the slower response times, participants missed more HUD messages while driving on sharper curves. However, the number of errors (not pressing the correct switch) was not affected by driving workload.

#### CONCLUSIONS

Driving was more variable in sharp curves than in moderate curves or straight sections (standard deviation of lateral position 0.17 m and 0.08, respectively). Interestingly, the effect of road curvature was greater for younger participants than for older participants. The driving variability of younger participants on curves was significantly larger than that of older participants.

Participants reported that performing the HUD task was more difficult in sharper curves. As with driving performance, younger participants seemed more affected by the curvatures.

# 3 & 4. How do driver age and gender affect performance? How do drivers trade off performance in the driving (primary) and response time (secondary) tasks?

Although participants received identical instructions, their performance levels in both tasks (driving and responding to HUD messages) varied. The driving performance of older men was less variable (lower standard deviations) than other age-gender groups. Older participants performed the HUD task more slowly and with more errors than did younger participants. A tradeoff analysis revealed that old participants typically performed worse on the HUD task while performing better on the driving task. In contrast, younger participants performed worse on the HUD task.

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#:

### **APPENDIX A – BIOGRAPHY FORM**

Date: \_\_\_\_

### **Pre Test Biographical Form**

Name:		
<b>(please circle:)</b> Male Female		month day year email: phone:
Left Handed F	Right Handed	Occupation: (if student: major. if retired: former occupation)
In how many ti	mes did you driv	e the UMTRI simulator before?
Miles you drive pe	er year:	model: year:
	-	etime over 30,000? yes no
lf you were drivin	g on a 3-lane hig	ghway, what lane would you typically drive in?
Left	Center	Right

Do you wear glasses (or contact-lenses) while driving? (Glasses, Contact lenses, Reading glasses, Bifocal, Multifocal) Do you wear glasses (or contact-lenses) in any other situation? (Glasses, Contact lenses, Reading glasses, Bifocal, Multifocal) Comments:

FOR THE EXPERIMENTER ONLY

1 T 20/200	2 R /100	3 R /70	4 L /50	5 T /40	6 B /35	7 L /30	8 R /25	9 L /22	10 B /20	11 R /18	12 B /17	13 T /15	14 R /13			85 70 85 70	
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#### APPENDIX B

### **APPENDIX B – CONSENT FORM**

### PARTICIPANT CONSENT FORM for Head-Up Display (HUD) Study

The purpose of this experiment is to examine driver behavior while using a head-up display. A HUD presents information on the windshield so that the information appears superimposed on the scene ahead. Commonly used in aircraft to show essential information such as airspeed and altitude, these displays allow operators to focus their attention on the scene ahead, a potential safety benefit. There is a considerable interest in using HUDs to present navigation guidance and other information to drivers. For example, if you receive a call on your car phone, the caller's name might be displayed on the HUD to let you decide if you want to answer now or forward the call to your voice mail.

In the experiment today, different words and names will appear on a HUD, to which you will respond by pressing a finger switch. You will perform this task while driving the simulator at a cruise-controlled speed of 45 miles per hour, and also when the vehicle is still. You will be videotaped throughout the duration of the experiment for analysis purposes.

The entire study will take approximately 2 and a half hours to complete. You will be paid \$35 upon completion of the experiment.

Some people experience motion discomfort in the simulator. If this occurs, tell the experimenter immediately, and he will stop the experiment. You can withdraw from the study at any time and for any reason. You will be paid regardless.

If you have any questions, please do not hesitate to ask the experimenter at any time.

Thank you for your participation.

-----

It is ok to show segments of my test session in presentations to UMTRI visitors, UMTRI papers and reports, and on conferences and meetings. (This is not required for participation in the study but is useful to have. Your name will not be mentioned.)

l agree \_\_\_\_

I disagree \_\_\_\_\_

-----

I have reviewed and understand the information presented above. My participation in this study is entirely voluntary.

Participant Name (PRINTED)

Date

Participant Signature

Witness (experimenter)

Investigator: Paul Green 763-3795

### **APPENDIX C – DATA COLLECTION SHEET**

Subject Number:\_\_\_\_

# Subject Initials: \_\_\_\_ Group: A / B Circle: Y O / M F Date: / / Experimenter's Data Collection Sheet(front)

energie de fantanzie felinististister (de fantanzie).		
	VCR	VCR
S : W01 B 7 B 1 SS B 8	S   :   S   :     W06   W07   Name     F   3   L   7     F   8   L   2   Barry     F   6   L   1   Earl	S   :   S   :     W10   Name   W11   Name     Q   7   Nathan   W1   Beverly     Q   6   Philip   W7   Lillian   S     Q   5   Leslie   W8   Gary   W13   Name
Practice det B B B B B B C C C C C C C C C C C C C C	F 4   F 1   F 5   F 2   F 7   G 4   G 3   Joyce L   F 7   G 4   G 3   G 3   G 3   G 3   G 3   G 6   G 6   G 6   G 8   G 7   G 8   G 7   G 8   G 7   G 8   G 7   M 6   M 7   Crystal M   G 2	Q 2StevenW 3AliceQ 1MaryW 2PaulQ 8AdamW 5JoshuaQ 3EmilyW 6SeanQ 4SarahW 4GloriaR 8BettyX 1NancyR 4DavidX 4GraceR 2MonicaX 6KarenR 3GeorgeX 8JamesR 1RickyX 7RobertR 7AlanX 2ArthurR 6TiffanyX 3JudyN 5SusanX 3Judy
S W02 C 7 C 7 C 7 C 7 C 7 C 7 C 7 C 7	H 5 S   H 4 N   H 3 N   H 3 N   H 3 N   H 3 N   H 3 N   H 3 N   H 3 N   H 2 N   H 1 N   H 7 N   H 7 N   H 7 N   H 7 N   N 7 Aaron   N 8 Ralph   N 1 Heather   0 8 Travis   0 1 Ruth   0 6 Steve   0 7 Jeffery   1 6 O 3   0 4 Richard   0 2 Irene   J 8 S :	$\begin{array}{c c c c c c c c c c c c c c c c c c c $
W03 Practice     S     W04 Driving     S     W05     E     5     E     5	J5W09NameJ2P5HerbertJ4P2RonaldJ7P3KellyJ1P7JacobK8P4VincentK5P6LisaK6P6Lisa	U 2Marvin\$ 1Charles* 7U 8Norman\$ 5Gladys* 5U 5Leroy\$ 4EdwinU 4Pamela\$ 3AnnieU 3Eleanor\$ 7EvelynV 2Keith% 2PeterV 8Janice% 7Walter
Practice detect. «Dr	K 6 R P 6 Lisa   K 7 P 8 Brenda   K 1 K 2 L=male   K 4 R=female   K 3	V1Teresa% 5Diane:V7Martin% 1AlbertV5Kevin% 8AprilEnd timeV4Nicole% 4Esther:V3Marie% 3DebbieV6Jason% 6Harry

PPENDIX	D
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## APPENDIX D – POST TEST EVAULATION FORM Post Test Evaluation Form

#### Difficulty

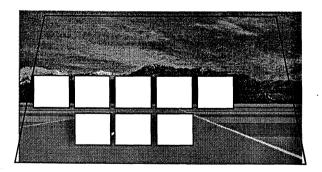
As you may have noticed during the study, the roads consisted of straight sections and curves of two difficulties.

How difficult was it to read the names and click the corresponding switch while driving in each of these 3 sections? (Draw a vertical line on each of the scales.)

	extrem <b>ely</b>	extremely		
	easy	difficult		
(1) straight				
(2) moderate curve				
(3) sharp curve				

### Preferred Location of HUD

Here are 8 locations where messages appeared on the HUD. Rank the locations from best (1) to worst (8). If two locations were similar (but not more than two), you may give both the same rank. Consider how easy it was to detect the message, to read it, and its impact on driving.



If your next car had a HUD which displayed names momentarily on the windshield whenever your cell phone or pager received a message, where would you prefer the HUD to be located? (Circle the best location.)

5

6

### How realistic was the simulator?

	very artificial	very real
(1) Steering		
(2) Graphics (road scene)		
(3) Sound (engine and road sounds)		
(4) Vibration		

### How comfortable did you find the finger switches?

	very	very
	uncomfortable	comfortable
(1) Finger switch	L	

### Description of the Response Process

Describe how you responded to the task of reading male and female names while driving (from the time the message was displayed, to when you responded).

3 Where did you look while driving? (Looked at the road and waited to see something, occasionally searched the HUD for new messages...)

4 How fast did you respond when messages appeared? (Immediately or only after checking the vehicle direction?)

How many times did you look at the message to get the answer?

Where were you looking when you thought about which finger switch to click?

Any other comments about this study. (Please think of at least two ...)

### **APPENDIX E – HUD POSITIONS**

Eight HUD positions were implemented in this study. Two LCD flat panel displays were mounted on the dashboard of the simulator vehicle and reflected off a thin Plexiglas. The sizes and distances of the distinct positions were chosen to optimize space requirements of the two displays, while maintaining the symmetry as much as possible.

