Placement Information:
This placement was organized through Hong Kong University’s Department of Social Work and lasted 10 weeks. While no two days were similar at this placement, MSW interns worked as case managers and completed the following duties:
• Managed a caseload of approximately 3-4 clients while assisting fellow caseworkers
• Provided counseling and support to new arrivals
• Assisted with providing basic necessities such as finding housing and enrolling children in the local school system
• Co-facilitated a support group for refugee mothers
• Created and facilitated an agency wide evaluation
• Crisis management

Outcomes:
• Organized an annual town hall with approximately 150 clients/community members
• Wrote and implemented a domestic violence protocol for the agency
• Co-wrote a policy brief on the Rights of Refugee Children in Hong Kong SAR
• Created and implemented an agency wide evaluation and client survey
• Planned a 6 month parenting skills/support group curriculum to be implemented in January 2018.

Advice:
• This agency’s hectic atmosphere requires interns to be proactive and independent
• Take time to get to know clients and their stories, regardless if they are on your caseload.
• Take advantage of all that Hong Kong has to offer, head out of the city to experience amazing hikes, beaches and cultural sites!

Skills Utilized/Developed:
• Multitasking
• Patience
• Assertiveness
• Cultural Sensitivity
• Advocacy
• Treatment planning
• Assessment
• Crisis management

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