

Macro Work for the Clinical Student: My GIS at Ristona Refugee Camp

Lindsay Hall

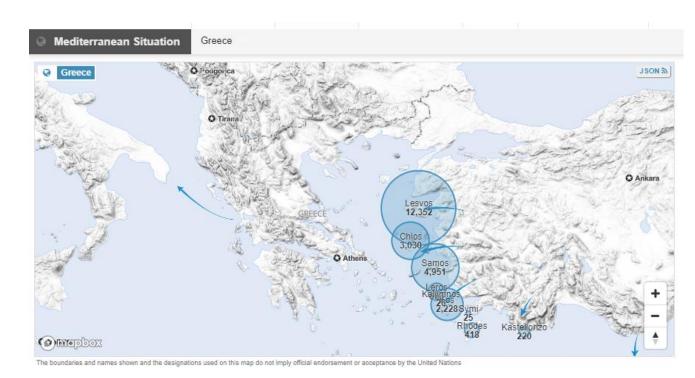
University of Michigan School of Social Work



Greece

Centrally located on the Mediterranean Sea, Greece is the crossroads between Europe, Africa, and the Middle East. Over 1.2 million people have sought refuge in Greece since 2014.¹

Volunteers stayed in Chalkida, a small city in central Greece (roughly 1 hour north of Athens). We worked at the Ritsona Refugee Camp, which opened in 2016 at a former Air Force base.



Mediterranean Situation: Greece 2018. UNHCR. Operational Portal: Refugee Situations.

Context

Refugee population: Mostly from Arab and African nations (Syria, Iraq, Afghanistan, Democratic Republic of the Congo, and others)

Service delivery: Greek and EU systems

Actors at camp: UNHCR, IOM, international NGOs

Languages spoken at Ritsona: Arabic, Kurdish, Turkish, Greek, French, and English

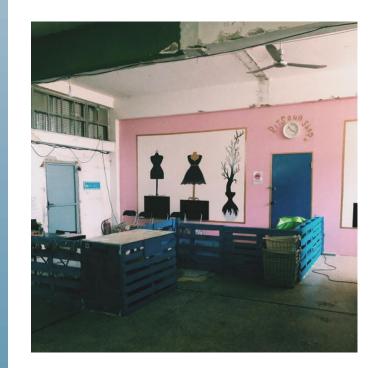
Community Partner

I volunteered with Cross-Cultural Solutions, an NGO acting at Rtisona to restore dignity to residents through meeting basic needs.



Project Information

In my three weeks at Ritsona, I worked in CCS's four core areas: food and hygiene distribution, laundry, shop operation, and female-friendly space (FFS) restoration.





Each week, I logged my tasks at Ritsona and how they related to micro and macro social work practice. I also wrote a 16-page essay after my return to the U.S. to process the experience and reflect on connections to CSWE core competencies (e.g., values and ethics, social policy, diversity and difference).

Skills Developed

- Program evaluation (assessment; feedback; use of funds)
- Community organizing (understanding and integrating with communities; getting buy-in and feedback from residents)
- Appropriate assertiveness, both in upholding CCS's protocol at camp and in training new volunteers
- Engaging with people of all ages, from different backgrounds and countries, and sometimes across a language barrier



Lessons Learned

- The success of an organization depends on how committed each individual is to the overall mission
- The benefits of a social work lens in humanitarian work, and the privilege and influence I will carry as a social worker
- The best-laid plans will still have their hiccups, so be flexible!

Classroom Connections

SW 560: Introduction to Community
Organization, Management and Policy/
Evaluation Practice

SW 504: Diversity and Social Justice in Social Work

SW 691: Advanced Field Instruction

Career Connections

This GIS put me far outside my comfort zone. It gave me macro social work experience and opened me up to engaging in that work as a professional. I also gained familiarity with refugee populations and a better understanding of the obstacles I might face if I seek work abroad (e.g. language barriers).



- To the Office of Global Activities and Bob Sutherland of the Cherry Republic for financially supporting my GIS.
- To Dr. Rich Tolman for advising me throughout this project.

