

Optimizing medication management for patients with cirrhosis: Evidence-based strategies and their outcomes

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Abstract

Cirrhosis is a morbid condition associated with frequent hospitalizations and high mortality. Management of cirrhosis requires complex medication regimens to treat underlying liver disease, complications of cirrhosis and comorbid conditions. This review examines the complexities of medication management in cirrhosis, barriers to optimal medication use, and potential interventions to streamline medication regimens and avoid medication errors. A literature review was performed by searching PUBMED through December 2017 and article reference lists to identify articles relevant to medication management, complications, adherence, and interventions to improve medication use in cirrhosis. The structural barriers in cirrhosis include sheer medication complexity related to the number of medications and potential for cognitive impairment in this population, faulty medication reconciliation and limited adherence. Tested interventions have included patient self-education, provider driven patient education, intensive case management including medication blister packs and smartphone applications. Initiatives are needed to improve patient, caregiver and provider education on appropriate use of medications in patients with cirrhosis. A multidisciplinary team should be established to coordinate care with close monitoring, address patient and caregiver concerns, and to provide timely access to outpatient evaluation of urgent/complex issues. Future studies evaluating the clinical outcomes and cost effectiveness of interventions are needed.

KEYWORDS

case management, end-stage liver disease, medication adherence, patient education

1 | INTRODUCTION

Cirrhosis is the end result of chronic liver disease. It affects over 600 000 adults in the USA, with estimates that an additional five million have at least bridging fibrosis.^{1,2} These numbers will rise as baby boomers with chronic hepatitis C age and the incidence of nonalcoholic fatty liver disease grows.³ Indeed, patients with cirrhosis seeking medical attention has increased by 59% over the past decade,⁴ and cirrhosis is now the 12th leading cause of death in the

USA.⁵ Compounding the problem of rising prevalence, cirrhosis is an expensive condition, with an estimated annual healthcare cost of \$2 billion dollars in the USA.⁶

The primary drivers of morbidity and cost in cirrhosis are complications of decompensated disease: ascites, hepatic encephalopathy (HE) and variceal hemorrhage. Patients are frequently hospitalized for these conditions, with high 30-day readmission rates ranging from 25%-52%.^{7,8} Providers prescribe a variety of medications with narrow therapeutic windows to treat these complications. Even for

Abbreviations: AKI, Acute Kidney Injury; CHC, Chronic Hepatitis C; ESLD, End-Stage Liver Disease; GERD, Gastroesophageal Reflux Disease; HE, Hepatic Encephalopathy; ITAS, Immunosuppressive Therapy Adherence Scale; MELD, Model for End-Stage Liver Disease; MMAS-8, Morisky Medication Adherence Scale; MRCL, Medication Regimen Complexity Index; NSAID, Non-Steroidal Anti-Inflammatory Drug; NSBB, Non-Selective Beta Blocker; PPI, Proton Pump Inhibitor; PUD, Peptic Ulcer Disease; SVR, Sustained Virological Response.

the most experienced provider, managing these medications is challenging. The risks of medication errors and serious side effects are magnified by difficulties with patient adherence, medication interactions, and the need for frequent dosage adjustments. Herein, we review the data on challenges and solutions for optimal medication management in patients with cirrhosis.

2 | METHODS

A literature review was performed by searching PUBMED for relevant full text articles through December 2017. The authors searched for articles using keywords: cirrhosis, end-stage liver disease, drug therapy, medication errors, medication adherence, medication reconciliation, patient education, disease management, case management. An additional search of article reference lists was performed to identify further studies. Only English language publications were considered.

3 | COMPLICATIONS OF MEDICAL THERAPY

This section reviews the special considerations that need to be made when using routine, even over-the-counter, medications in patients with cirrhosis (Table 1).

3.1 | Diuretics

As many as 58% of patients with decompensated cirrhosis will develop ascites.⁹ Few patients manage to adhere to the recommended two-gram sodium diet, and salt restriction alone is insufficient for many. Diuretic use requires vigilance to balance volume control vs the risks of over diuresis leading to electrolyte imbalance and acute kidney injury (AKI). Firstly, patients need to have monitoring of their electrolytes and renal function. Active, anticipatory management demands patients getting regular labs, substantial non-reimbursed time to co-ordinate testing, and a medical team to follow up results. Up to 22% of readmissions after discharge for cirrhosis complications are attributable to AKI, hyponatremia, and hypo(or hyper)kalemia.^{8,10} Secondly, diuretic therapy needs frequent adjustments. To accurately assess volume status, patients are asked to record their daily weights but many don't and dose adjustments based on patient-reported swelling can be flawed. Whereas the complexities of warfarin adjustments are handled by anticoagulation clinics making dose adjustments based on standardized labs, systems of care for diuretics are lacking, and depend not only on labs but also on clinical assessment. An example of how AKI can occur in the course of seemingly routine care for patients with cirrhosis is laid out in Figure 1.

3.2 | Lactulose and rifaximin

HE affects up to 40% of patients with decompensated cirrhosis.¹¹ Lactulose and rifaximin are the principal pharmacological therapies

Key points

- Providers should be aware of the known adverse effects of medications used to treat complications of cirrhosis, in addition to the adverse effects for routinely used medications in this population.
- Complex medication regimens and medication list discrepancies are common in cirrhosis. Other factors that limit optimal and safe medication use include impaired cognition related to cirrhosis, medication adverse effects, suboptimal adherence and provider knowledge gaps.
- Patient education, case management and novel technologies can be used to overcome these barriers. Restructuring delivery of care to include a multidisciplinary team approach and ensuring timely access to outpatient care is also needed.

for HE. Lactulose must be taken several times a day, titrated to yield at least 2-3 bowel movements daily.¹² One missed dose may cause a downward spiral of progressive confusion, leading to further missed doses and worsening HE. Furthermore, lactulose is associated with abdominal cramping, and frequent loose stools (a desired effect) which contribute to poor adherence.¹³ Rifaximin, a poorly absorbable antibiotic,¹² is well-tolerated and has been shown to reduce hospital readmissions.^{14,15} Still, only 60% of patients with overt HE are prescribed rifaximin.¹⁶ Although rifaximin is generally cost saving in patients with a prior hospitalization for overt HE by reducing readmissions, coverage by insurers remains limited.¹⁷

3.3 | Beta blockers

Non-selective beta-blockers (NSBBs) can prevent variceal hemorrhage in patients with large varices. Ideally, the dose should be titrated to decrease hepatic vein portal pressure gradient to <12 mm Hg or a decrease in 20% from baseline, but these measurements are not widely available.¹⁸ In clinical practice, the dose of NSBB is titrated to decrease the resting heart rate to 55-60 beats per minute,¹⁸ a target achieved by only 9.8% of patients.¹⁹ Inadequate dosage accounts for treatment failure (variceal hemorrhage) and may be a result of lack of monitoring during clinical follow-up. In addition, NSBBs cause a myriad of side effects including fatigue, depression, sexual dysfunction and orthostasis. Though controversial, NSBBs may increase the risk of AKI in patients with ascites, particularly those with baseline hypotension.^{20,21}

3.4 | Proton pump inhibitors (PPIs)

PPIs are one of the most widely prescribed medications.²² They often are started for a specific indication, and continued without reviewing if they are still needed. Up to 63% of patients with end-stage liver

TABLE 1 Commonly used medications and adverse effects in cirrhosis

Medication class	Indication	Take home point	Adverse effects
NSAIDs	Acute and chronic pain	Readily available and often prescribed first line, but should not be used in the presence of ascites ⁵⁰	AKI Gastrointestinal bleeding
Acetaminophen		Lower daily dose (≤ 2000 mg daily) is safe to use ⁵¹ and preferred first line pain medication	Acute liver injury/failure with higher than recommended doses
Narcotics		Commonly prescribed (19%-60% of patients) ^{52,53}	Constipation HE Drug dependence
Proton Pump Inhibitors	GERD, PUD, dyspepsia	Long term PPI use is often not indicated, up to 63% of patients are continued on a PPI indefinitely after a variceal bleed ²³	Potential association with Spontaneous Bacterial Peritonitis, HE ^{10,25} C. difficile infection ²⁶
Statins	Cardiovascular risk reduction	Statins have been shown to be safe in compensated cirrhosis and should be continued as clinically indicated. Recent studies suggest they may be beneficial in patients with cirrhosis ^{54,55}	Elevated liver enzymes (only clinically significant if bilirubin is elevated, which is rare) ⁵⁴ Myalgias

AKI, Acute Kidney Injury; GERD, Gastroesophageal reflux disease; HE, Hepatic Encephalopathy; NSAIDs, Non-Steroidal Anti-Inflammatory Drugs; PPI, Proton Pump Inhibitors; PUD, Peptic ulcer disease.

disease (ESLD) on PPIs are prescribed them inappropriately, for example as long-term therapy after variceal bleeding (where reflexive in-hospital management of bleeding is continued on discharge).^{23,24} There is growing concern that chronic use is associated with adverse effects specific to patients with cirrhosis. PPI use and spontaneous bacterial peritonitis (SBP) have been associated in a meta-analysis, possibly because PPIs increase the risk of small intestinal bacterial overgrowth which, in turn, leads to bacterial translocation and SBP.²⁵ In addition, patients with cirrhosis on a PPI have an increased risk of C. difficile infection.²⁶ Through similar adverse changes in the gut microbiome, PPIs may increase the risk of HE and readmission to hospital.²⁷

cirrhosis, the number of medications at discharge can predict time to readmission.²⁹ In addition to the number of medications, dosing frequency and the need to actively titrate by symptom and effect make medication regimens for patients with cirrhosis complex. This is further complicated in patients with HE where impaired cognition limits the ability of patients to remember to take their medications and to adjust dosing according to their response. While caregivers can help assess responses to some medications such as body weight for diuretics, recording the number of bowel movements in response to lactulose is more difficult and reliant on patient reporting.

4 | STRUCTURAL BARRIERS TO OPTIMAL MEDICATION MANAGEMENT

4.1 | Medication complexity

Patients with cirrhosis including some with compensated cirrhosis are on multiple medications with an average between 3 and 10 medications.^{13,28,29} Volk et al showed that in patients with

4.2 | Medication list discrepancies and faulty reconciliation

Patients often have medications prescribed by more than one doctor who do not have the complete medication list and are not necessarily aware of the changes made by other providers. When patients are hospitalized, medications are often started, adjusted or stopped with limited teaching and reconciliation at the time of care transitions.

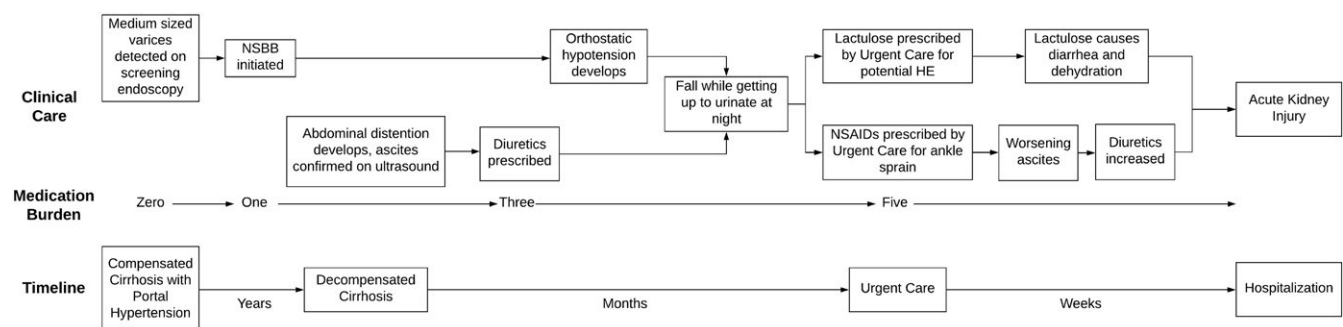


FIGURE 1 Downward spiral of adverse medication effects. HE, Hepatic Encephalopathy; NSAIDs, Non-Steroidal Anti-inflammatory Drug; NSBB, Non-selective Beta Blocker

TABLE 2 Medication adherence in the pre- and post-liver transplant patient population

Article	Patient population; n	Adherence measure	Significant findings	Affecting clinical outcomes?
Hayward 2016 ³²	Cirrhosis n = 50; 40% decompensated	Self-reported medication list compared to medical record	54% had ≥ 1 and 24% had ≥ 3 discrepancies between what patients were taking and the prescribed regimens	Not measured
Leevy 2007 ³⁵	Hepatic encephalopathy n = 145; 95% with cirrhosis, 12% on transplant list	Retrospective review of medical record	92% took rifaximin for >75% of prescribed doses 30% took lactulose for >75% of prescribed doses	Fewer hospitalizations and hospital days when patients were taking rifaximin
Polis 2015 ²⁸	Cirrhosis, n = 29; mean MELD 11	Patient response (MMAS-8)	54% "sometimes forgot to take their medications" in the past 30 d 29% had missed 1 or more medication over the last 2 wk	Not measured
Kuo 2016 ¹³	Patients listed for liver transplant, n = 181; mean MELD 13	Patient response (MMAS-8)	42% "sometimes forgot to take their medications" 28% missed 1 or more medications in the past 2 wk 12% missed 1 or more medications in the day prior	Not measured
Serper 2015 ⁵⁶	Liver transplant recipients, n = 105; median 20 mo from transplant	Structured interviews to determine patient knowledge and self-reported use compared with medical record abstraction and tacrolimus blood levels	86% displayed correct medication treatment knowledge 78% could demonstrate simulated regimen use to researchers 14% self-reported as non-adherent 32% non-adherence based on tacrolimus levels	Higher treatment knowledge scores and demonstrated regimen use associated with reduced readmissions after liver transplant

MELD, Model for End-Stage Liver Disease; MMAS-8, Morisky Medication Adherence Scale.

The result is confusion which can lead to patient harm and readmissions. Pharmacy support for high-risk patients has been shown to decrease discrepancies, but it is unclear if decreased medication discrepancies leads to decreased healthcare utilization or improves patient outcomes.³⁰ Hayward et al compared the dose, frequency and indications of each medication reported by a group of 50 patients with cirrhosis with a state-wide pharmacy record. Significant discrepancies were adjudicated by a panel of hepatologists (Table 2). Half of the patients had significant discrepancies with the potential for patient harm within 7 days. Discrepancies were associated with older age, taking ≥ 5 medications each day, and lower medication adherence (according to the Morisky Medication Adherence Scale [MMAS-8 score]).³¹ This study reinforces the importance of asking about over the counter or complementary medications, as only 31.8% of these medications were listed by patients without specific inquiry. It also highlights the need for structured patient education because only half of the patients reported being told how to take their medications and less than a third of the patients taking diuretics knew they should keep a record of their weight. This study was limited by patient recall as most patients did not bring their medication list in, and caregivers were not always present to help verify medications.³²

4.3 | Medication adherence

Broadly, adherence is related to the complexity of the regimen, side effects, costs and patient understanding of the indications, regimen and possible side effects. Measuring adherence is challenging in clinical and research settings as there are different criteria for what is considered "adherent" and no gold standard to measure it. With this in mind, adherence rates for patients in the general population with chronic conditions range between 43% and 78%.³³ Adherence rates are around 72% when patient reported measures are used.³⁴

Polis et al examined complete medication regimen adherence surveying 29 cognitively intact patients with Child A-B cirrhosis. These patients had been hospitalized at least once and were taking 3.2 medications on average. There are several key points from this study. Firstly, 54% of the patients reported that they missed at least one dose of their medications during the past 30 days. Reasons for missed doses included forgetfulness (42%), being away from home/change in routine (36%), sleeping through the dose time (32%) and running out of medications (25%). Conversely, adherence was associated with patients reporting less fatigue, less abdominal symptoms (such as pain, bloating) and higher emotional well-being. Secondly, only 62% of patients answered more than 75% of the questions

TABLE 3 Interventions in medication management

Article	Domain	Intervention	Population; n	Process Measure	Process measures/Improved clinical outcomes?
Volk 2013 ⁴¹	Patient self-management	Educational booklet	Cirrhosis; 150; 70% Child A cirrhosis	Cirrhosis knowledge survey at baseline and at 3 mo	Median knowledge increased/not evaluated
Larrey 2011 ⁴⁰	Nursing led education	Scheduled nurse clinic visits	CHC; 244; 29; 4% F3-4 fibrosis	Adherence, SVR	48-week adherence improved/Higher SVR in treatment group
Asavakarn 2016 ⁵⁷	Pharmacy led, multidisciplinary team educational approach	Education during hospitalization for LT and initial follow-up visit	LT recipients; 50; 64% ≤3 mo post LT	Immunosuppressant knowledge questionnaire	Improved knowledge/not evaluated
Promraj 2016 ⁵⁸	Pharmacy led, multidisciplinary team educational approach	Education during hospitalization for LT and initial follow-up visit	LT recipients; 50; 64% ≤3 mo post LT	Immunosuppressive Therapy Adherence Scale	Higher medication knowledge scores correlated with higher ITAS/not evaluated
Russo 2016 ⁵⁹	Multidisciplinary protocol to reduce readmissions	Outpatient service expansion, Pharmacist teaching	LT recipients; 167; mean MELD at LT 21	30-day readmission Length of stay for index admission for liver transplant	30-day readmission rate/30-day readmission rate decreased
Wigg 2013 ⁴²	Chronic disease management program	Delivery system redesign Self-management support Protocol driven decision support Clinical information systems	Cirrhosis with ascites; 40; mean MELD 11	Days hospitalized for liver related reasons Attendance to outpatient clinic visits Quality of care measures	Improved clinic attendance, Hepatocellular carcinoma screening rates, referral for LT, and Hepatitis A/B vaccination Did not reduce days hospitalized for liver related reasons or all cause admission rate
Ganapathy 2017 ⁴⁵	Smart phone App to reduce readmissions	Smart phone app to track medications, sodium intake, daily weight, signs of HE Patient and caregiver education Enhanced communication with health care team	Decompensated cirrhosis; 40; mean MELD 19.5	30-day readmission Medication adherence Contact with study team	No 30-day readmissions for HE App was tolerable for patients and caregivers

CHC, Chronic Hepatitis C; HE, Hepatic Encephalopathy; ITAS, Immunosuppressive Therapy Adherence Scale; LT, Liver Transplant; MELD, Model for End-Stage Liver Disease; SVR, Sustained Virological Response.

correctly on a quiz focused on disease knowledge and treatments. Higher scores were not associated with adherence. Thirdly, one in three patients stated they would adjust their medications if their symptoms improved without talking to their physicians.²⁸

Cirrhosis specifically has many medications that can be particularly noxious, further limiting adherence (Table 2). For instance, Lactulose adherence, as measured by patients' report of taking more than 75% of their prescribed doses, can be as low as 31%.³⁵ The same study found that adherence to rifaximin use was 92%. The wide gap between taking more than 75% prescribed doses of lactulose and rifaximin argues that the adverse effects of lactulose may have a larger effect on adherence than HE itself.

Medication adherence in liver transplant candidates has been closely studied because poor adherence to anti-rejection medications is thought to be a leading cause of graft failure. In a study evaluating medication compliance in patients awaiting liver transplant, 70% of patients were "low adherers" to their medication regimens defined as not having a perfect score (<8) on the MMAS-8. The median number of medications taken in this cohort of patients was 7, not including supplements. Low-adherers were more likely to be diabetic, had a higher medication complexity judged by the MRCI score (Medication Regimen Complexity Index) and significantly lower self-reported health. The most common reasons for not taking medications were forgetting to do so (27%) and side effects (14%). Lactulose was the medication that these patients were least likely to take. High medication burden was associated with non-adherence, while high MELD (Model for End-Stage Liver Disease) or Child-Pugh scores were not associated with adherence in multivariate analysis.¹³

5 | INTERVENTIONS TO IMPROVE MEDICATION MANAGEMENT

Congestive heart failure (CHF) is a similar disease model in that patients are medically complex and on multiple medications, which often include diuretics. Patients in this population have similar readmission rates as those with cirrhosis.³⁶ Research in CHF has shown that interventions to improve medication adherence, such as inpatient patient education, multidisciplinary care involvement, post-discharge clinic follow-up and tele-monitoring, improves mortality and readmission rates.³⁷ The cost-effectiveness of these interventions combined or used individually is not well-known.^{38,39} Building on this model, a multifaceted approach including patient and provider education, case management and delivery system redesign is needed to improve medication management in patients with cirrhosis. Detailed below are examples of interventions aimed at improving medication use in patients with ESLD (Table 3).

5.1 | Patient education

The simplest intervention is patient self-education. Larrey et al showed that frequent (5-6 sessions over 48 weeks) nursing-led

education visits for patients undergoing interferon and ribavirin therapy for hepatitis C improved both adherence (69.7% vs 53.%, $P < .03$) and sustained virological response rates (38.2% vs 24.8%).⁴⁰ 35% of the included patients had extensive fibrosis, defined as F3-F4 fibrosis. Though these regimens are outdated, their results show the downstream benefits of investing in nursing visits for patient education.

In decompensated cirrhosis, Volk et al gave patients with cirrhosis, 25% of whom were decompensated with HE, a booklet on prevention and management of complications of cirrhosis as well as health management topics such as surgery and hospitalizations. Patients took a quiz before and after receiving the booklet which focused on recommended salt intake and the safety of medications such as statins, acetaminophen, and NSAIDs (Non-Steroidal Anti-Inflammatory Drugs). Only 53% of the 15 questions were answered correctly at baseline, but the correct response rate rose significantly to 67% after the intervention.⁴¹ This is promising, but it is unknown whether this one-time intervention improved medication adherence or patient outcomes.

5.2 | Case management

Intensive outpatient case management and follow-up has also been evaluated to improve outcomes and to reduce hospital readmissions. Wigg et al performed a randomized trial of a case management program in patients discharged from the hospital with cirrhosis and ascites. Their multimodal intervention included a booklet with nursing-led education on management of ascites and encephalopathy, medication blister packs, a post-discharge home-visit, weekly nurse phone calls, rapid access to care for patient concerns, and written and telephone reminders before appointments. This intervention did improve attendance at appointments and multiple process measures (hepatocellular carcinoma screening, transplant evaluation and hepatitis A/B vaccination), but it did not reduce the number of days patients spent in the hospital.⁴² Although the authors did not examine medication use or adherence specifically, this study underscores how chronic disease management with patient education on medication use can improve patient centred outcomes. Preventable readmissions are an important target for interventions to optimize medication management in cirrhosis, but using this as the only target may be missing other key outcomes. Kanwal et al found that improved contact with medical professionals was associated with increased hospital readmissions though mortality was decreased,⁴³ leading to the conclusion that readmissions to manage problems in earlier stages may be beneficial for patients.⁸

5.3 | Smart phone applications

Smart phone based applications ("apps"), such as the "Patient Buddy" have been adapted to improve medication use, with an emphasis on reducing admissions for HE. A pilot study enrolled 40 patients admitted for decompensated cirrhosis (most with HE) and their caregivers to receive an iPhone loaded with a cirrhosis modified Patient

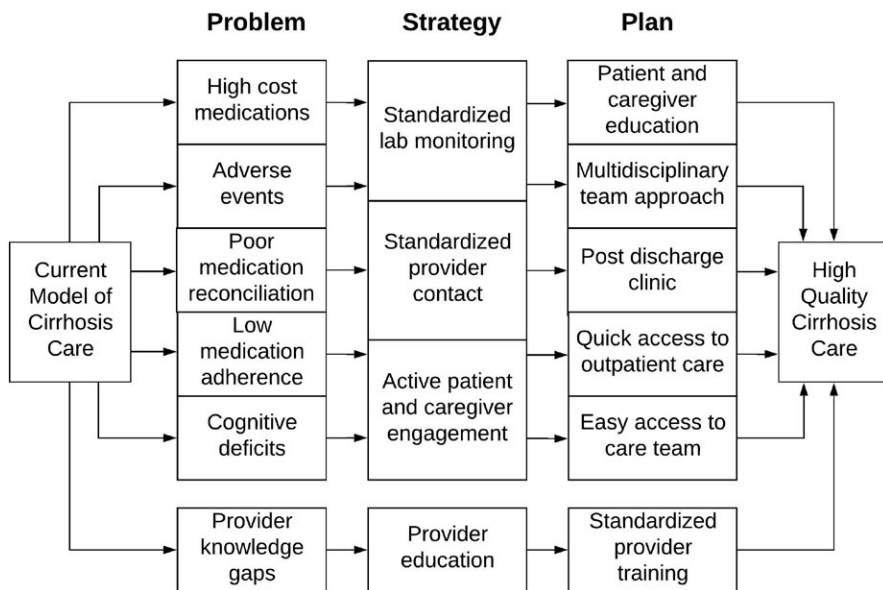


FIGURE 2 Conceptual model of cirrhosis care

Buddy app to track medications, sodium intake, weights and weekly cognitive assessments (assessed via orientation questions and the EncephalApp Stroop test⁴⁴ performed by caregivers).⁴⁵ Participants were educated on emergencies that should prompt them to reach out to their care team. Patients and caregivers were instructed to input the patient's individual medication intake each day. If a critical medication entry was missing, an alert was delivered to the patient, caregiver and study team. The study team followed up for these alerts with a message via the application or a phone call. Caregiver identified changes in orientation questions or the EncephalApp results were classified as impending HE and expedited outpatient follow-up was arranged as needed. Overall, 42.5% of patients in this pilot study were readmitted within 30 days. However, no patients were admitted for HE.

6 | CONCLUSIONS

Medication management for patients with cirrhosis is complex and is associated with multiple risks, including but not limited to orthostatic hypotension, falls, worsening ascites and AKI (Figure 1). Optimal care requires coordinated follow-up with well-informed providers and close monitoring. In addition, efforts designed to promote patient self-management strategies and adherence while anticipating the pitfalls presented by cognitive dysfunction and frequent hospitalization, and to educate and empower caregivers to assist in the care of patients should be implemented. The existing literature suggests patients with cirrhosis and a high medication burden are at highest risk for poor outcomes through ineffective medication management, but further work needs to be done identifying at risk patients. There are also large gaps in the literature evaluating medication interventions for this population. Conclusions can be drawn from similarities in CHF, but clearly more research needs to be done

in cirrhosis. Future interventions should be evaluated for clinical and cost effectiveness.

On the basis of the existing evidence, the optimal solution would create a system where there is multidisciplinary involvement (nurses, pharmacists and physicians) in the inpatient and outpatient settings, standardized post-hospitalization clinic visits, and easy access to providers (telephone or in-person) for patients concerns (Figure 2). Many aspects of this are included in the established chronic care model,⁴⁶ which focuses on active care between visits, mobilizing community support, enhancing patient self-management and focusing on evidenced based care. This model has been proposed to be incorporated into cirrhosis care in the past.⁴⁷ Introducing a cirrhosis quality collaborative at each centre may also help meet some of these goals by incorporating quality metrics into the electronic health record.⁴⁸ A clinical trial randomizing patients with decompensated cirrhosis to usual care v. pharmacist driven medication management and patient education is currently ongoing by Hayward et al. The primary outcome of this study is medication discrepancies, but they are also evaluating adherence, quality of life, medication beliefs and clinical outcomes such as hospitalizations and mortality.⁴⁹ All of these initiatives require systematic redesign of how patients with decompensated cirrhosis receive care. Despite the challenges of cost and provider buy-in, these changes are essential to improve the standard of medication management and clinical outcomes in cirrhosis.

CONFLICT OF INTEREST

No authors have any personal conflicts of interest to disclose.

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