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4 Article type : Original Contribution
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7 Abstract
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**Objectives:** Violence is one of the leading causes of death among youth ages 14-24. Hospitaland ED-based violence prevention programs are increasingly becoming a critical part of public health efforts; however, evaluation of prevention efforts is needed to create evidence-based best practices. Retention of study participants is key to evaluations, though little literature exists regarding optimizing follow-up methods for violently-injured youth. This study aims to describe the methods for retention in youth violence studies and the characteristics of hard-to-reach participants.

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Methods: The Flint Youth Injury (FYI) Study is a prospective study following a cohort of assault-injured, drug-using youth recruited in an urban ED, and a comparison population of drug-using youth seeking medical or non-violence-related injury care. Validated survey instruments were administered at baseline and four follow-up time points (6, 12, 18, 24 months). Follow-up contacts used a variety of strategies and all attempts were coded by type and level of success. Regression analysis was used to predict contact difficulty and follow-up interview completion at 24 months.

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female, 58.2% African American), with follow-up rates at 6, 12, 18, and 24 months of 85.3%,
83.7%, 84.2%, and 85.3%, respectively. Participant contact efforts ranged from 2 to 53 times per
follow-up timeframe to complete a follow-up appointment, and more than 20% of appointments
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**Results:** 599 patients (ages 14-24) were recruited from the ED (mean age=20.1 years, 41.2%)

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were completed off-site at community locations (e.g., participants' homes, jail/prison). Participants who were younger (p<.05) and female (p<.01) were more likely to complete their 24-month follow-up interview. Participants who sought care in the ED for assault injury (p<.05) and had a substance use disorder (p<.01) at baseline required fewer contact attempts to complete their 24-month follow-up, while participants reporting a fight within the immediate 3 months before their 24-month follow-up (p<.01) required more intensive contact efforts.

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38 Conclusions: The FYI study demonstrated that achieving high follow-up rates for a difficult-to-39 track, violently-injured ED population is feasible through the use of established contact strategies 40 and a variety of interview locations. Results have implications for follow-up strategies planned 41 as part of other violence prevention studies.

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Introduction

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57 Violence is an important public health issue in the United States. Homicide is currently 58 the third leading cause of death for youth between the ages of 14-24 years, and results in over 59 \$8.9 billion in medical and work lost costs a year in the United States (not accounting for non-60 fatal assault injuries).<sup>1</sup> In addition to fatal injuries, more than 400,000 youth (14-24 years old)

seek emergency department (ED) care annually for non-fatal assault injuries.<sup>1</sup> Many of these youth are not regularly attending school<sup>2</sup> or accessing primary care clinicians,<sup>2,3</sup> which often serve as traditional sites for violence prevention programs. As a result, EDs have become the primary setting for many violence prevention programs, especially those that provide behavioral counseling and wrap around care management intervenitons,<sup>4,5</sup> aimed at reducing the risk of future violence, especially for the hardest to reach, most at-risk youth.

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1. ANN

While several promising ED- and hospital-based interventions for reducing violence have 68 been described in prior studies,<sup>6-11</sup> their effectiveness has been limited by high attrition rates. 69 Violently-injured patients are particularly difficult to retain in longitudinal research, often due to 70 71 increased environmental (home/family) instability and co-occurring alcohol and drug use disorders.<sup>12-14</sup> High attrition rates are associated with compromised internal study validity.<sup>15</sup> 72 While statistical techniques exist to compensate for the inevitability of attrition, such techniques 73 74 are less preferable to achieving high follow-up rates that allow for complete understanding of the outcome data.<sup>12-14,16,17</sup> Further, external validity is compromised by attrition rates that are 75 unequal across patient populations.<sup>13-16,18,19</sup> While the literature has identified a series of 76 77 successful follow-up strategies for tracking and retention of hard-to-reach substance use populations,<sup>12-16,20-23</sup> such techniques have not been fully examined among assault-injured youth 78 populations. 79

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81 The objective of this study is to describe effective approaches for tracking and retaining 82 participants during a two-year longitudinal study of violently-injured and substance-using youth 83 that achieved 85% follow-up. The techniques described here could aid future study design for 84 interventions, especially in terms of retention of hard-to-reach participants, and support public 85 health efforts that address the high rates of violence among youth.

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- 88 Methods
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- 90 <u>Study Design</u>

91 This study is part of a larger two-year prospective longitudinal cohort study measuring
92 the prevalence of substance use and violent injury among a sample of youth (14-24 years old)
93 seeking ED care for assault-injuries and reporting past six-month drug use (AIG) and a
94 comparison group of youth (proportionally sampled by age/gender) who were seeking ED
95 treatment for non-assault reasons, but also reporting past 6-month drug-use (CG).<sup>2,24,25</sup> The study
96 was approved by both the University of Michigan and Hurley Medical Center's Institutional
97 Review Boards, and an NIH Certificate of Confidentiality was obtained.

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# 99 <u>Study Setting and Population</u>

Youth were recruited at a public urban Level 1 Trauma Center ED in Flint, MI. The ED
provides care for ~75,000 adult and ~25,000 pediatric patients (<20 years-old) annually. Flint</li>
has high rates of violent crime (14.8/1000 population) that are comparable to other well-known
de-industrialized urban centers, including Detroit, Michigan; Camden, New Jersey; and Oakland,
California.<sup>26</sup>

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# 106 <u>Sample Recruitment</u>

107 Patients 14-24 years-old seeking care for an assault injury, as well as a consecutively enrolled comparison group based on sex and age range (i.e. 14-17; 18-20; and 21-24), who 108 109 reported past-six-month drug use on a private, self-administered computerized screening survey 110 were eligible for inclusion in the longitudinal study. Youth were excluded if they were not able to provide informed consent (e.g., altered mental status, psychosis, non-English speaking), 111 112 presented for child abuse, acute sexual assault, or suicidal ideation/attempt. Patients were 113 recruited seven days per week, for 21 hours per day (5 am–2 am) on Tuesday and Wednesday 114 and for 24-hours per day on Thursday through Monday between December 2009 and September 115 2011.

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## 117 <u>Study Protocol</u>

Assault-injured youth were identified through electronic medical records, and approached by trained research assistants (RAs) in treatment spaces or waiting rooms. Assaults were defined as any injury intentionally caused by another person and included gunshot wounds, being struck by/against (punching), and stab wounds. RAs assessed whether the injury complaint fit the

definition of assault when they approached potential participants. Youth agreeing to study 122 123 participation completed written consent (written assent with parental consent if they were <18 124 years-old), and self-administered a private computerized screening survey to assess eligibility (i.e., past 6-month drug use).<sup>24</sup> Participants who completed the screen were compensated with a 125 126 dollar store gift worth \$1.00. The CG was enrolled consecutively with the AIG to limit seasonal 127 and temporal variation, and was proportionally balanced by age range (as above) and sex. For 128 example, after identifying a 20-year old female with an acute assault-related injury and past sixmonth drug use on the screening survey, the RA would recruit sequentially, by time of triage, the 129 next 18-20-year-old female seeking ED care for a medical complaint or unintentional injury 130 131 (e.g., motor vehicle crash); those screening positive for any past six-month drug use would be 132 consented for inclusion in the longitudinal study. After consenting for the longitudinal study, eligible participants completed a second written assent/consent (and parental consent < 18), and 133 completed a ~90-minute baseline survey, including both an RA-administered structured 134 135 interview and a computerized self-administered survey portion. This consent process included a consent for the study team to review the patient's medical record. Remuneration was \$20 cash. 136 137 Additionally, any patient who was unstable while in the ED could be recruited on the hospital 138 floors if they stabilized within 72 hours from triage.

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140 Follow-up assessments were conducted at 6, 12, 18, and 24 months at a location 141 convenient for the participant, including the study ED, community locations (e.g., library, 142 restaurant, their homes), via telephone, or in jail/state prison (process described below) if the 143 participant was incarcerated during the follow-up period. If needed, transportation to follow-up 144 appointments was provided. Remuneration included \$30 for the 6-month interview, \$35 for the 145 12-month interview, \$35 for the 18-month interview, and \$45 for the 24-month interview. Cash 146 payments were provided at each follow-up. Participants were also provided with a toll-free 147 phone number to contact study offices and were remunerated \$5 per interview if they telephoned the study office within 2 weeks of their scheduled interview date and confirmed or rescheduled 148 149 their appointment. Incarcerated participants were not allowed compensation. Participants who 150 turned 18 during the follow-up timeframe were consented as adults at their next appointment. 151 Family and friends accompanying the patient were not allowed to observe or participate during survey administration.<sup>25</sup> 152

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# 154 Participant Tracking Protocol

155 At the index ED visit, participants completed a locator form providing information for 156 study personnel to contact them for follow-up interviews. Specific data collected included: 1) 157 date of birth; 2) social security number; 3) telephone numbers (e.g., cellular, home, others; 158 including optimal contact number and times of day); 4) living and mailing address, including any 159 plans to move; 5) email address; 6) social media account information (e.g., Facebook); 7) work address/phone number with associated permission to contact; 8) school information (if relevant); 160 9) organized extracurricular activity involvement; and, 10) information regarding legal status 161 162 (i.e., whether the participant anticipates being in jail or state prison at the time of follow-up). 163 Study RAs also gathered contact information (e.g., names, telephone number, addresses) for at least two people (e.g., a spouse, family member, or friend) who would know the patient's 164 165 whereabouts during the study period. Participants were also asked to provide the names for locations they frequented (e.g., churches, shelters). 166

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#### 168 Participant Follow-up and Contact Protocol

169 See Table 1, for a timetable of contacts. At the time of their ED visit, participants were given business cards with the project logo, phone numbers to the study office, date of next 170 171 interview, and potential payment amounts. Additionally, participants were given small gifts (e.g., 172 pens) that contained both the project logo and contact information. The project business card and 173 gifts were given to participants at each follow-up interview and at every home visit attempt. Participants were called 48 hours after their index ED visit to confirm their contact 174 175 information and that their 6-month appointment had been scheduled. Between each longitudinal 176 follow-up time point, RAs contacted participants a minimum of four times. First, approximately 177 3 months prior to each scheduled 6-, 12-, 18-, and 24-month follow-up appointment, a post card was sent to the participant, which included information on their scheduled date, time, and 178 179 location of the appointment. The postcard also contained information on the remuneration for 180 participation in the follow-up, and provided study contact information for the participant to reschedule their appointment if necessary. Next, a "reminder" letter was sent to each participant 181 182 4 weeks before their intended appointment. This letter included the same information as the 183 postcard that was sent prior, if information had not been updated. Third, two weeks prior to each

follow-up appointment, a reminder post card was sent to the participant. Finally, RAs contacted
participants by phone the day prior to their appointment to confirm the date/time.

In addition to these four scheduled contacts, RAs also sent a "thank you" letter or post
card after each follow-up appointment to remind participants of their next scheduled
appointment, and would send holiday cards to participants mid-December to keep them engaged
with the study.

For participants who had letters returned due to wrong mailing address, RAs would attempt phone contact with the participant and/or complete appropriate searches through the medical record (consent granted in initial consent document) or public search databases to obtain new contact information. For appointments where the participant missed their scheduled date and time, RAs would attempt to contact participants within 15-30 minutes to assess if they were planning to arrive late or needed to reschedule. If participants failed to arrive for their appointment, RAs would send a missed appointment letter encouraging them to reschedule.

197 For participants who missed their scheduled follow-up, multiple additional attempts at contact were made. In addition to the contact attempts detailed above, participants that did not 198 199 show up for appointments were sent texts, emails, and Facebook messages. These methods of 200 contact were noted as part of the consent signed at time of study enrollment. If participants were unable to be reached via the contact information provided at the time of the ED visit, a search of 201 202 their medical record and public databases was conducted, and more intensive contact attempts 203 were made. First, a review of the participant's medical record, which included confirming 204 information provided by the participant and adding new contact information, was conducted. 205 Then, public databases, such as Department of Public Health death records, internet people 206 finder databases (e.g., Alumnifinder, Yahoo people search), and offender and prison websites 207 were reviewed. If contact information was still not found, a visit to the participant's home was 208 scheduled. A letter informing the participant of the home visit was sent out at least 1 week before the scheduled visit. Home visits were conducted with two interviewers (for safety) and 209 210 took place during daylight hours. If the participant was not home, interviewers left friendly, 211 handwritten notes on index cards, similar to the ones given to the participant at baseline. During 212 visits to the participant's residence, study personnel would attempt to contact neighbors (without 213 revealing that the study was related to substance use or violence) to confirm if the participant resided at that address or if they knew a more current address. During winter months, letters were 214

215 left at local shelters or soup kitchens where homeless participants were known to have previously216 stayed or visited.

217 For participants incarcerated at the time of follow-up, the study received permission from both the MDOC (Michigan Department of Corrections), both (U-M and Hurley) IRBs, and from 218 219 participants themselves to contact them while in jail/state prison. If participants were known to 220 be in jail or state prison during their follow-up appointment (either through a search of publically 221 available offender websites, or family members or participants themselves notifying the study 222 team), a letter was sent to the warden of the jail or state prison introducing the study, as well as providing a copy of the MDOC approval letter granting the study permission to conduct the 223 224 interview while the participant was incarcerated (which was obtained at the outset of the study). 225 After the warden provided written permission for the study to conduct the follow-up interview, the written permission was submitted to the IRB and appointments were made with the jail/state 226 227 prison and the participant to set up a time to conduct the follow-up interview. Interviews were 228 conducted over the phone or in-person within interview rooms. Response cards were used to 229 preserve confidentiality; data from participants were not shared with the warden or prison staff. 230 For all contact attempts, participants were called during the times they indicated during

the initial study interview were most convient for them. Typically, interviewers would call 231 232 throughout the day (9am-8pm), leaving only a single message per day. During subsequent 233 participant interactions, their contact information was verified and/or updated. In compliance 234 with IRB requirements, if at any time participant asked not to be contacted, they were thanked 235 for their participation in the study and no further contact efforts were attempted. Participants 236 were allowed a total of 3 months to complete a follow-up after their exact follow-up date (i.e., 237 for the 6 month follow-up interview, participants had 90 days to complete their appointment 238 from their 6 month post ED date before they would time out for that follow-up appointment). 239 The findings and conclusions in this report are those of the authors and do not necessarily 240 represent the official position of the funding agencies, and the funding agencies had no role in 241 the conduct or reporting of the study.

242

#### 243 <u>Measures</u>

244 <u>Outcome Measures</u>: Completion of study follow-up at 6, 12,18 and 24 months was examined.

245 Completion was not necessarily consecutive (i.e., the few who did not complete the 6 month

246 follow-up could complete the 12, 18 or 24 month follow up interviews). Subsequently, contact 247 difficulty at the 24 month time point was examined. Difficulty was measured by the number of 248 contacts required to complete follow-up or determine the patient would not complete the 249 interview (i.e. patient declined or the study was completed). Contact difficulty was defined as 250 needing more contact attempts. Contact attempts include both attempts made by staff and by 251 participants. Study team initiated and participant initiated contact attempts were combined into a 252 single metric in order to fully capture the resources and scope of work needed to successfully complete follow ups among a high risk population 253

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<u>Tracking Measures:</u> Every contact attempt made by a staff member to reach a participant or from
a participant to the study team was recorded in their unique follow-up file folder. Information
collected on contacts included date, time, type of contact (mail, email, call, home visit), who was
involved (e.g., participant, family member, unknown), and the main focus of the contact (e.g.,
change of address).

260

<u>Socio-demographics</u>: Demographics and socio-economic measures (i.e., age, gender, race,
 public assistance) were collected using validated measures from the Drug Abuse Treatment
 Outcome Studies (DATOS)<sup>27</sup> and the National Longitudinal Study of Adolescent Health.<sup>28</sup> For
 analysis, race was dichotomized as African American vs. Other given that African-Americans
 comprise 57% of the Flint community.<sup>29</sup>

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<u>Baseline Substance Use Disorder</u>: The RA-administered Mini International Neuropsychiatric
 Interview (MINI, version 6.0, 1/1/10) was used to assess whether participants met diagnostic
 criteria for an alcohol or drug use disorder (i.e. abuse or dependence) at the time of the baseline
 assessment.<sup>30</sup>

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Past 3-month Violence: The Time Line Follow Back (TLFB)-Aggression Module (TLFB-AM),
 developed to be used with the TLFB, assessed detailed characteristics of incidents of physical
 violence in the past 90 days and was administered at baseline and during each of the subsequent
 follow-up appointments.<sup>31-33</sup> Using monthly calendars, beginning on the day of assessment, and

- working backwards, participants were asked to identify specific dates in which they experienced
- 277 interpersonal conflict (whether victimization or aggression) with partners or others.<sup>31</sup>
- 278

# 279 <u>Data Analysis</u>

280 All analyses were conducted using SAS 9.4. To define different participants and the number of 281 contact attempts needed to reach them, those that were easy to reach were defined as those in the 282 lower three quartiles of contact attempts made or received at each time point; the hard-to-reach was defined as the top quartile of number of contact attempts made or received. A phi coefficient 283 284 was calculated to determine the relationship between where a participant completed their followup at 6-months and at 24-months. Chi-square analyses and t-tests were used to evaluate bivariate 285 286 associations with the outcome of interest (i.e., follow-up completion). We used a significance level of  $\alpha$ =.05 for all hypothesis tests. A logistic regression was used to identify variables 287 associated with 24-month follow-up completion (completed 24-month follow-up versus not 288 289 completed). Predictors in the model were chosen to account for the sampling scheme (i.e., age, 290 sex), theoretical considerations (i.e., race, public assistance), and significance in bivariate comparisons (i.e., substance use disorder, AIG). A separate analysis was conducted to determine 291 292 the variables associated with contact difficulty. Due to overdispersion in the outcome variable of contact difficulty (total number of contact attempts), a negative binomial regression was used to 293 294 predict contact difficulty at 24-month among the entire sample. Again, background 295 characteristics were included in the model based on prior literature, or based on significance in bivariate analyses. 296

- 297
- 298 **Results**
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- 300 <u>Sample Characteristics</u>
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The baseline and longitudinal FYI sample has been described in prior publications.<sup>2,24,25</sup> The longitudinal sample included 349 youth in the assault-injury group (AIG) and 250 youth in the comparison group (CG). Differences in group sample size was due to oversampling the AIG to meet the aims of the original grant.<sup>25</sup> At baseline, participants were mostly Black (58%), male 306 (59%), and in receipt of public assistance (73%). No baseline differences were observed between
307 the two groups (AIG vs. CG) with respect to age, sex, race, or receipt of public assistance.

308

#### 309 Follow-up Rates and Characteristics

310 The longitudinal sample was followed for 24 months at 6-month intervals. Follow-up 311 completion rates were 85.3%, 83.7%, 84.2%, and 85.3% at 6, 12, 18, and 24 months, 312 respectively. There were no significant differences in completion rates by time point. The majority of follow-up interviews (78.9%) were completed at the study site where the initial ED 313 encounter took place. The study site was easy for participants to find, with relatively good access 314 315 to transportation, and was considered a safe place in the community. The next most common 316 location for completion of follow-up interviews was the participant's home (9.5% of follow-up 317 interviews), although this was noted to decrease over time. At the 6-month follow-up, 14% of 318 follow-up appointments occurred at the participant's home, while at 24 months only 7% were 319 completed at a participant's home. In total, 2% of follow-up appointments were completed at 320 community locations (e.g., at a fast food restaurant, public library) other than the hospital or 321 participant's home. Participants completed their follow-up appointment in jail/state prison 3.4% 322 of the time (by time point: 2.9% at 6-months, 3.0% at 12-months, 4.4% at 18-months, and 3.5% 323 at 24-months). Participants were also given the option to complete their follow-up appointment 324 over the phone if it was not possible to meet in person. At 6 months, 4% of appointments were 325 completed over the phone, while at 24 months, 10% were completed over the phone. Participant 326 completing the 6-month follow-up at the study site more likely to complete their 24-month 327 follow-up interview at the study site (phi coefficient=.5508, p<.001). However, participants 328 completed more home visit interviews at 6 months than at 24 months, and more phone interviews 329 at 24 months than 6 months (p<.001).

330

#### 331 Follow-Up Contact Attempts

Figure 1 shows the average number of contact attempts per participant by contact type and appointment time point. Contact attempts include both attempts made by staff and by participants, and included both a standard contact protocol and hard-to-reach contact protocol (see table 1). Each time point shows the average number of contacts required to reach someone who needed the "least effort" (among the lower 3 quartiles of contact attempts but completed the

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337	appointment) as well as the average for those who were "hard-to-reach" (among the upper
338	quartile of contact attempts but completed the appointment), and the contact attempts for
339	participants who did not complete the appointment. Easy-to-reach participants (those requiring
340	the least effort) initiated/recieved an average of 6.2 (standard deviation (SD)=1.5) contact
341	attempts, 97-100% of which were phone calls and letters. Hard-to-reach
342	participantsinitiated/recieved 14.1 (SD=6.0) contact attempts, with only 92-94% of contact
343	attempts by phone and 6-8% contact attempts requiring more intensive contact methods beyond
344	the standard calls and letters, such as home visits, text messages, and public database searches.
345	Participants who did not complete appointments initiated/recieved 15.7 (SD=9.3) contact
346	attempts, and required 9-21% of these attempts to be more intensive (e.g., home visits, text
347	messages, public database searches).
348	
349	Factors Associated with 24 months Appointment Completion
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351	Younger (p<.05) and female (p<.01) participants were more likely to complete their 24-
352	month follow-up interview. Race, receiving public assistance, a baseline diagnosis of a substance
353	use disorder and belonging to the AIG did not affect 24-month follow-up completion (Table 2).
354	There was no evidence for severe lack of model fit based on the Hosmer and Lemeshow test
355	(p=0.39).
356	
357	Factors Associated with Contact Difficulty at 24 Months Post-ED Visit
358	
359	At 24 months, AIG participants (p<.05) and those who met diagnostic criteria for a
360	substance use disorder at baseline (p<.01) required fewer contact attempts, while participants
361	reporting a violent fight within the 3 months prior to their 24-month follow-up (p<.01) required a
362	greater number of contact attempts to complete their 24-month follow-up. Contact difficulty was
363	defined as needing more contact attempts. Age, sex, race, and receiving public assistance did not
364	affect contact difficulty (Table 3). The deviance to degrees of freedom ratio was 1.01, indicating
365	good model fit. The largest variance inflation factor was 1.06 indicating that collinearity was not
366	a concern in either model.
367	

## 368 Discussion

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370 Following violently-injured research study participants requires extensive effort and 371 dedication. This is particularly challenging in emergency department-based studies where 372 patients have an episodic connection to care rather than a longitudinal relationship. To our 373 knowledge this is the first study to describe methodological best practices for successful 374 retention of high-risk youth populations recruited from emergency department (ED) settings. 375 Previous research on substance-using populations has demonstrated effective strategies for minimizing attrition which informed the strategies employed with our violently-injured youth 376 population to achieve a greater than 85% follow-up rate.<sup>12-16,20-23</sup> 377

378

We also describe the characteristics of the hardest-to-reach sample. Importantly, this 379 380 paper demonstrates both the feasibility of following this hard-to-reach sample, and the 381 significant effort and resources required to do so successfully. Understanding this population 382 and the contact efforts necessary are crucial to successfully completing valid studies in injury research. Although some degree of attrition is inevitable, without the inclusion of the hard-to-383 reach sample, biased results are more likely.<sup>15</sup> Quantifying the effort required to achieve the 384 follow-up necessary for validity allows for better targeting of limited resources in future studies. 385 386 This effort was uniquely designed to create the greatest accessibility to the study population. To 387 that end we have provided detail regarding methods and resources used for the successful follow-388 up protocols.

389

390 Completion of the 24-month follow-up interview was associated with being younger and 391 of female gender, without any significant differences for self-reported race, receipt of public 392 assistance, substance use disorder, or having sustained an assault injury. The association of vounger participants may reflect a difference in housing stability, as early adulthood is 393 characterized by major transitions in housing.<sup>34</sup> Younger participants would be more likely to 394 395 continue to live with their parents or guardians for the duration of the study versus living 396 independently. The latter would be expected to result in greater mobility, less stability, and thus 397 a greater difficulty reaching or locating such participants. Additionally, although transportation 398 was aided with taxi/bus vouchers, participants who were younger and lived with other family

members likely had access to family modes of transportation that our older participants did not.

Lastly, the association of female gender could be due to the known trend for females to seek care
more often than males,<sup>35</sup> and thus be more likely to be connected to the medical system and more
likely to complete their follow-up appointment.

403

404 Participants in the assault-injured group required less contact effort than the comparison 405 group to complete the 24-month follow-up appointment. The finding that the acutely violently injured patient that seek care in the ED is easier to track, likely reflects that people in the AIG 406 407 who sustained a violent injury may have more frequent contacts with the medical system in the 408 months after an injury (e.g., follow-up visits to orthopedics/trauma surgery, etc.). These contacts 409 may promote a stronger connection with the medical system, making such patients more likely to 410 complete follow-up visits. For a visit for a more minor medical issue such as strep throat, young, 411 otherwise healthy participants may not have the same degree of linkage with the medical system. 412

413 Conversely, participants with recent violence (fighting within 3 months preceding 24-month 414 follow-up visit), required greater effort to complete the follow-up interview. It may be the 415 contemporaneous violence occurring at their time in their life made scheduling more difficult, or 416 that an ongoing conflict may cause participants to "lay low" or avoid encounters with unfamiliar 417 individuals or locations out of fear of recurrence of fighting, retribution, or exposure to the 418 police/authorities, thereby making them much more difficult to contact through regular channels.

419

Participants with a substance use disorder at baseline also required fewer contact attempts to complete the 24-month follow-up interview. Although this may reflect a greater motivation to obtain compensation, measures of low socioeconomic status such as receiving public assistance were not significantly associated with contact difficulty. Alternatively, those with a substance use disorder may also be more highly connected to nearby substance abuse treatment clinics and community resources that improved their access to the interview sites and reliable points of contact. Similar findings have been observed in previous studies.<sup>13</sup>

427

428 We did note a trend requiring greater flexibility in location of follow-up appointment and 429 types of contact attempts to complete the follow-up interview over time. Initially, more

interviews were completed at the participant's home, but at 24 months a greater number of
interviews required phone completion. This may reflect the transient nature of our sample, which
made home visits impossible in later follow-up appointments due to movement outside of the
study city and state. Future studies will need to ensure a robust process for conducting phone or
web-based interviews and delivering the participation stipend in order to adequately capture such
samples accurately.

436

The resources required to complete follow-up assessments with the hard-to-reach population were significantly greater than those required for the general study sample. In order to plan for adequate follow-up rates to support acceptable internal and external study validity, future studies should plan to invest follow-up resources accordingly in order to reach their hardto-reach sample. Staffing on the follow-up portion of this study included a masters-level coordinator, two full-time bachelors level research assistants, and one part-time research assistant.

444

In this study, use of technology such as text messaging, email, and social media did not 445 play a major role in contact attempts, for many reasons. First, many of our participants did not 446 have active email accounts (based on self-report). Next, at the time of the study 2009-2013, 447 448 many participants did not have access to unlimited text/SMS message services and many used phone plans purchased by minutes of use (minute phones), and asked the study team not to text 449 450 them. Third, access to Wi-Fi and 3G/4G/LTE service within this community is limited, making it 451 difficult to connect with participants through the internet. Lastly, per our IRB protocol, we were 452 only allowed to private message participants on Facebook. We did not "friend" participants or 453 "write on their walls". These private non-friend messages would automatically arrive in an 454 alternative message inbox (due to not being friends), which most participants were not aware of 455 or checked often. Current studies in this population have been able to utilize SMS messaging 456 more frequently and successfully, and the use of apps to aid in research has promising contact 457 potential.

458

This study analyzes data from a 24-month ED-based prospective cohort study of assaultinjured, drug-using youth to describe methodological best practices for successful retention of

461 high-risk youth populations recruited from emergency department (ED) settings. It should be

462 noted that other analyses from this study have examined trajectories of the study population over

the 24-month time period. These analyses include joint trajectories of alcohol use and

464 anxiety/depression symptoms over time,<sup>36</sup> prediction of future firearm violence,<sup>37</sup> trajectories of 465 marijuana use,<sup>38</sup> and predictors of assault re-injury.<sup>25</sup>

465 466

# 467 Limitations

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469 Study limitations should be recognized. First, this study was conducted at a single ED in 470 a deindustrialized Midwestern city, potentially limiting generalizability. However, the profile of 471 this ED is similar to those of other urban level-1 trauma centers. Further, our sample reflects the racial composition of Flint. Future studies may want to explore samples with broader ranges of 472 ethnicities and races, particularly Hispanic youth. This study still adds to the literature, however, 473 474 given that few prior investigations have provided this granular level of information on follow-up 475 with hard-to-reach populations. These data relied on staff to record every contact attempt made 476 with a participant; for most incidences, we did not have a way to independently verify that every 477 attempt was recorded. However, staff were trained to log all contact attempts and the study coordinator conducted monthly supervision and quality assurance on contact notes. 478

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## 480 Conclusions

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The FYI study demonstrated that achieving high follow-up rates for a difficult-to-track 482 483 violently-injured ED population is feasible. This was achieved by employing established contact 484 strategies and flexible interview locations which were important for interview completion in this 485 hard-to-reach group. Future studies focusing on hard-to-reach populations should take into 486 account the time needed to achieve successful follow-up retention, and the number and types of 487 contacts needed to ensure the continued involvement of as many participants as possible. 488 Further, newer developing methods of contacting participants through advancements in technology should be explored. Using these methods to reduce attrition should improve the 489 490 quality of hospital- and ED-based violence prevention programs, and help promote evidence-491 based best practices.

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497	Table 1. Tracking Techniques used to Locate and Interview Participants and Timeline of Contact

498 Efforts

Tracking Strategy	Examples	Timeframe Used
Participant	Participant information	At each successful contact or
Information	o full name + other	follow-up interview this
Collected	name/nicknames/alias	information was updated
	• Social security number	
	• home address	
	<ul> <li>best mailing address</li> </ul>	
	• best phone number + home	
	phone + cell phone	
	o email	
	• Myspace/Facebook account	
	names	
	o additional info (i.e., best time to	
	call, which phones receive texts)	
	• work address + work phone +	
	permission to contact here	
	• Places most likely to hang out	
	o School	
	• Upcoming incarceration	
	possibilities	
	• Other people's info	
	• Three significant others' names,	
	relationship type	
	<ul> <li>Home address</li> </ul>	

	<ul> <li>Best phone number</li> </ul>	
	• Parents, siblings + other	
	relatives' names, relationship	
type		
	<ul> <li>Home address</li> </ul>	
$\bigcirc$	<ul> <li>Best phone number</li> </ul>	
Standard Tracking	• Business cards and stationery with project	Given at time of initial contact,
Procedures/Effort	logo, address, telephone number (collect	follow-up interview, and each
	calls accepted), date of next interview, and	letter and home visit effort.
(	payment	
	• Gifts with project logo and office phone	
	number	
	• 48 hour call made after initial contact in ED	48 hours after ED visit
	• Post card sent	3 months before interview
σ	Reminder letter sent	4 weeks before interview
	Reminder post-card sent	2 weeks before due date
	• Thank you letter sent after each interview	After each interview
	completed	
	• Holiday cards sent around mid-end of	Mid-end of December
	December	
	• 24 call to confirm appointment	24 hours before appointment
Tracking	• Other letters-if non-compliant	As needed, repeated letters to
Procedures/Effort	• Drop-by home visit- to leave	all known addresses 2 weeks
for Hard-to-Reach	business cards and talk with	before due date-if participant is
participants	neighbors	non-compliant.
	• Touch base	
	<ul> <li>Missed Appointment</li> </ul>	
	Other calls—if non-compliant	
<ul> <li>Missed appointment call</li> </ul>		working numbers 2 weeks
o 2 week no contact/mail returned		before due date-if participant is

	call	non-compliant.
	• Other contacts-if non-compliant or in	As needed-if participant is
	jail/state prison	non-compliant or in jail
	• Contacts in ED	
	<ul> <li>Emails/texts/social media</li> </ul>	
	contact attempts	
	• Calls/emails/faxes to jail/warden	
	o Searches	
Participant	• Payment for interview (cash)	At each interview
Incentives	• \$30 for 6-month interview	
	• \$35 for 12-month interview	
	• \$35 for 18-month interview	
	• \$45 for 24-month interview	
	• At each interview, participants	
	could receive extra \$5 for	
	confirming appointment/notifying	
	change of address/contact info	
	• Interview conducted at a location/time/day	
	of the participant's choice	
	Refreshments provided	
	• Bas/cab fare provided, if needed	
	Confidentiality assured	
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530	Figure legends:
531	LE= least effort, lower 3 quartiles
532	HTR = Hard to reach, upper quartile
533	M=Month
534	Other= any methods used other than calls, letters or home visits (i.e., texts, Facebook messages,
535	emails, letters and/or emails to the warden of a jail/state prison, etc.)
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575	Table 2: Multivariable Logistic Regression of Participant Completion of the 24 Month Follow-

576 Up Appointment (n=599)

Baseline Characteristics	AOR (95% CI)	
Age	0.86 (0.77- 0.97)*	
Female	2.28 (1.24- 4.18)**	
African-American	1.44 (0.85- 2.43)	

Public Assistance	1.17 (0.66- 2.07)
Substance Use Disorder	0.79 (0.45- 1.37)
Assault-injury Group (AIG)	0.94 (0.55- 1.60)

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# 579 Note: CI= Confidence Interval, AOR: adjusted odds ratio.

580	*p< 0.05; ** p< 0.01; ***p< 0.001
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- 609 Table 3: Negative Binomial Regression of Contact Difficulty at 24-Month Follow-Up
- 610 Appointment (n=599)
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Participant Characteristic	IRR	95% CI
Age	1.004	( 0.983- 1.025)
Female	0.992	( 0.897- 1.097)
African American	1.038	( 0.964- 1.117)
Receive Public Assistance	0.953	( 0.852- 1.067)
Assault Injury at Baseline*	0.906	( 0.821- 1.000)
Substance Use Disorder at Baseline**	0.861	( 0.779- 0.952)
Have Fights in 3 months leading up to 24 month follow-up **	1.060	( 1.023- 1.098)

612 Note: CI= Confidence Interval, IRR : incident rate ratio



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Figure 1. Average Number of Contact Attempts per participant by Contact Type and Follow-Up Interview.

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