2019-04-30

Shapiro Design Lab Assessment

Gorzalski, Jordan; McFadden-Keesling, Sophia; Wack, Caroline
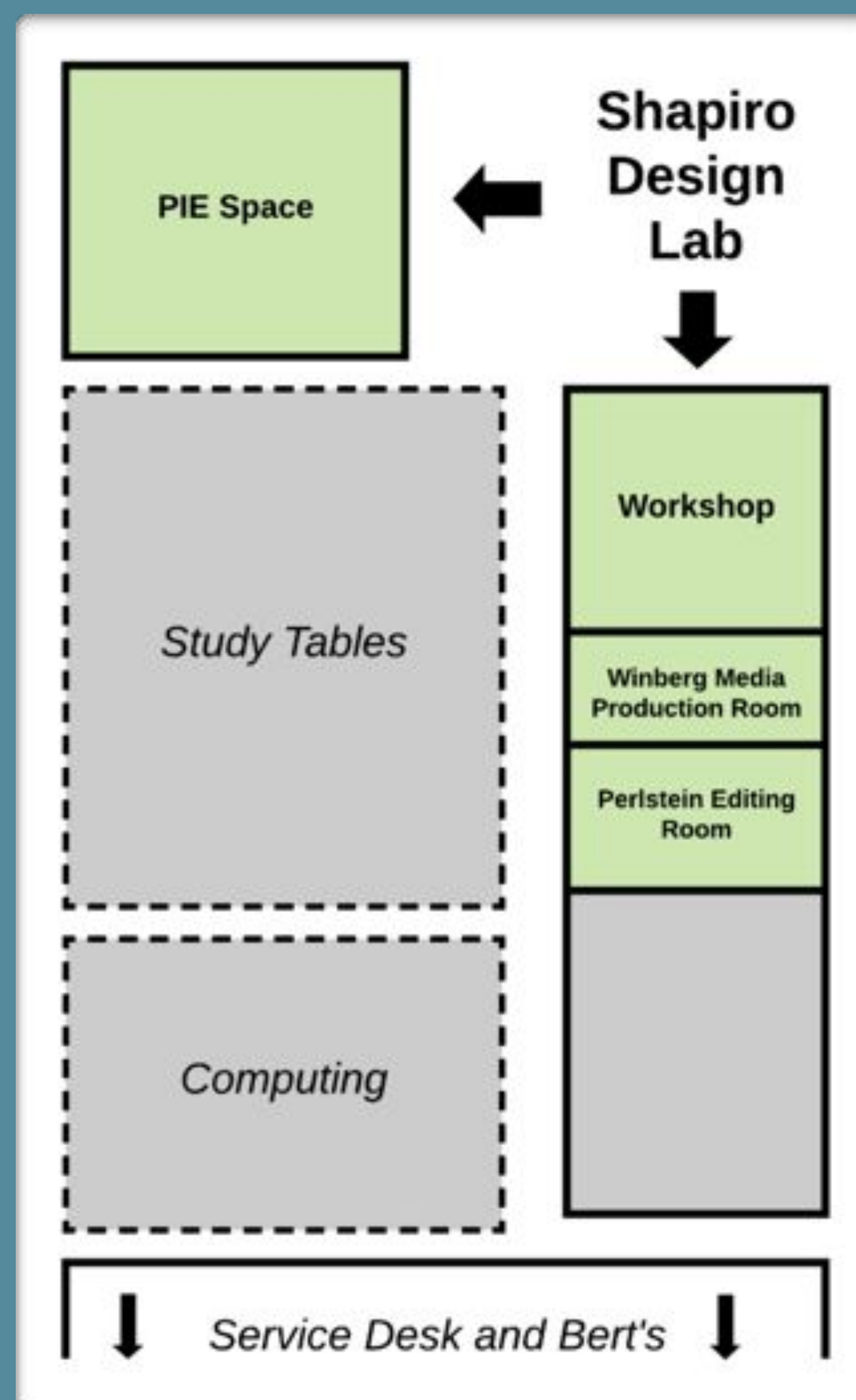
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Shapiro Design Lab Assessment

Jordan Gorzalski, Sophia McFadden-Keesling, and Caroline Wack

INSTITUTE *of* **Museum** and **Library** SERVICES

M SCHOOL OF INFORMATION UNIVERSITY OF MICHIGAN

Purpose

- Assess the Shapiro Design Lab spaces
- Learn about digital scholarship
- Generate research questions for this lab's fellows to explore next year
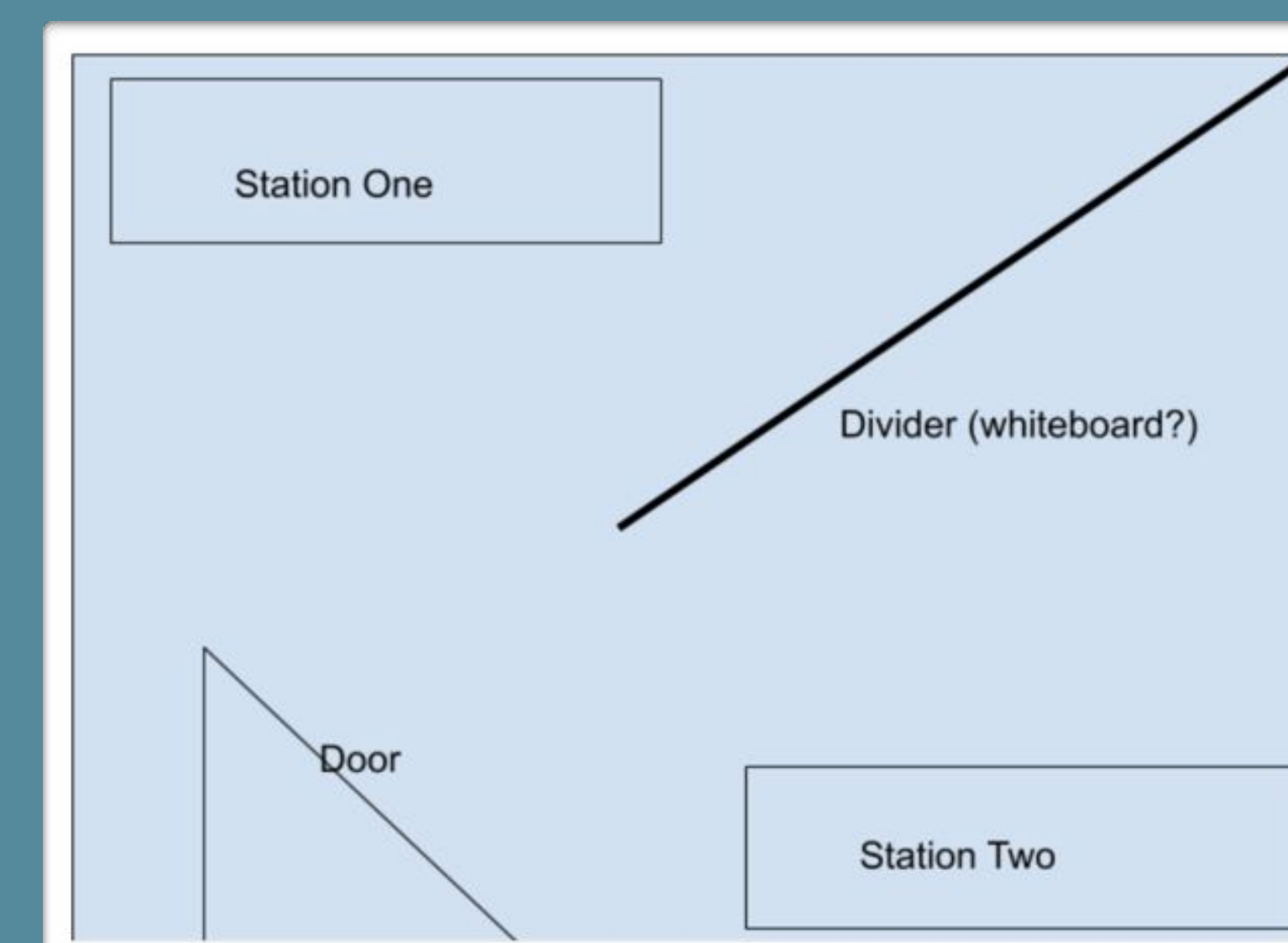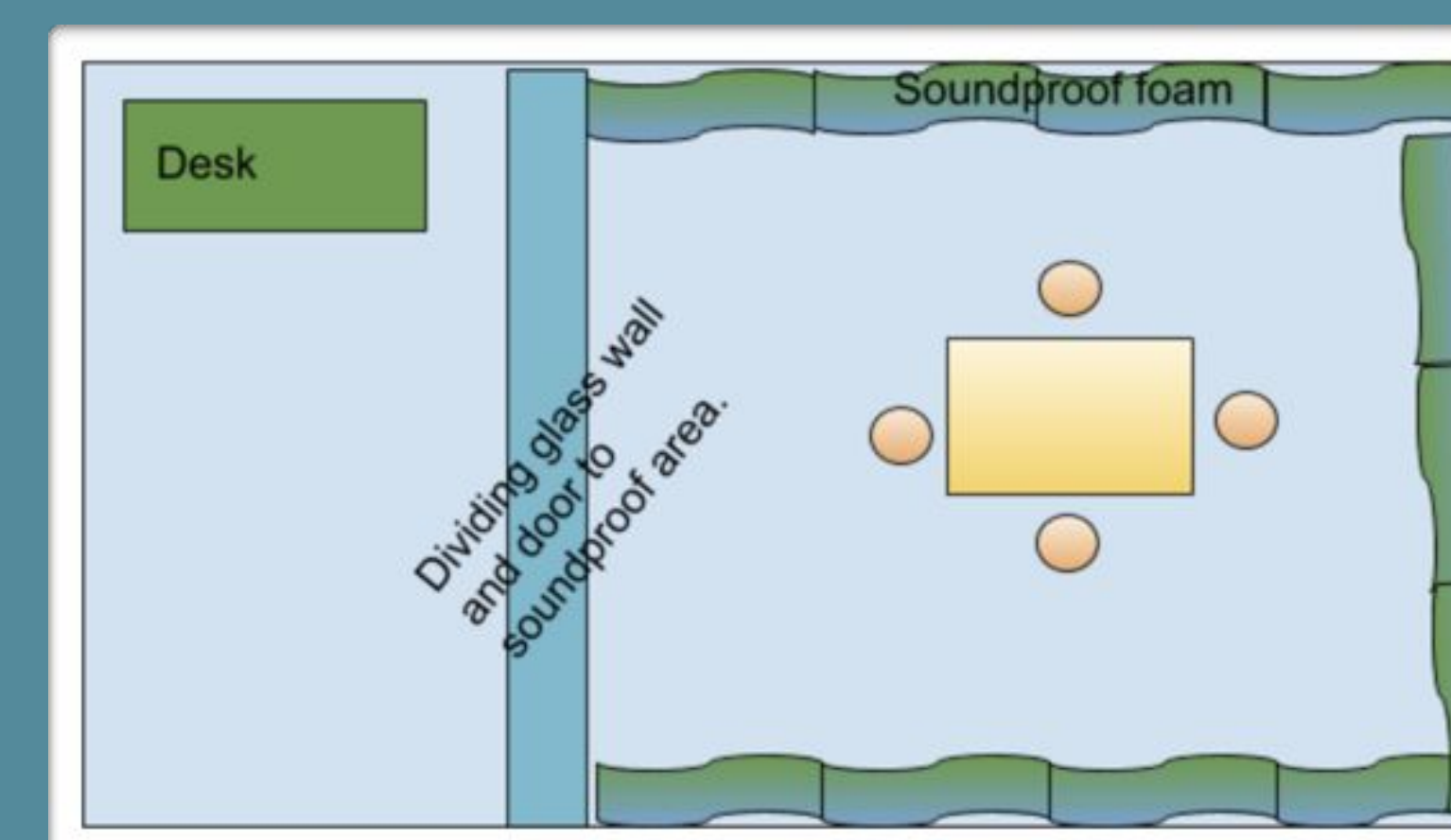- Do a bit of service design ourselves!

Process

- Research digital scholarship
- Orientation to Design Lab spaces
- Draft interview protocols for frequent users
- Conduct and summarize interviews
- Identify common issues across spaces and sketch possible solutions

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Results

- Established touchpoints

- Designed a survey to distribute to all Design Lab users
- Drafted a digital scholarship focused interview protocol for stakeholders across campus