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# Beyond Reality: Expanding Your Library's Services to the Virtual

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# BEYOND REALITY

EXPANDING YOUR LIBRARY'S SERVICES TO THE VIRTUAL



Sharjah Library Conference  
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# A Bit About Me

- Senior Program Manager at the University of Michigan Library
- Previous experience at small academic, corporate, and special libraries
- Edited books focused on library technology
  - Top Technologies Every Librarian Needs to Know (2014)
  - Exploring Discovery (2016)
  - New Top Technologies Every Librarian Needs to Know (2019)
  - Beyond Reality: Augmented, Virtual, and Mixed Reality in the Library (2019)
- Editor of *Information Technology and Libraries*

# Beyond Reality:

## Augmented, Virtual, and Mixed Reality in the Library

Case studies about “Realities” in the Library

Plus a chapter on legal considerations (in the U.S.A.)

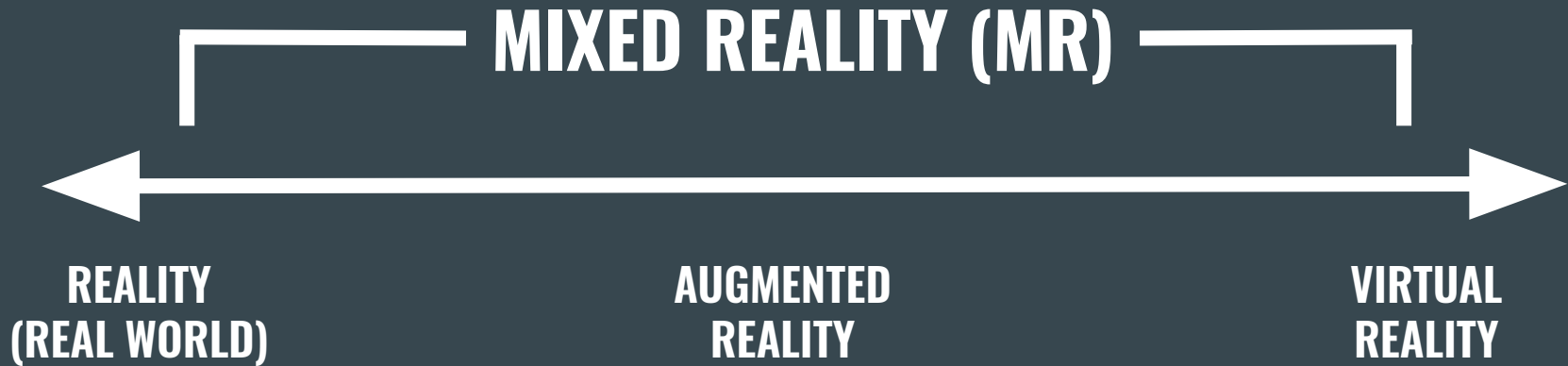
Topics today

- Some definitions
- What libraries are doing today
- What should be on the 2-4 year horizon
- What we should keep in mind



# DEFINITIONS

# Reality is a Continuum



# Definition: Mixed Reality (MR)

## MIXED REALITY

*A continuum of experience that extends from slightly augmented experiences to something almost completely virtual.*

*The range of experiences that we are likely to have in the real world.*

# Definition: Augmented Reality (AR)

## AUGMENTED REALITY

*An enhanced version of reality created by the use of technology to overlay digital information on an image of something being viewed through a device (such as a smartphone camera)*

## EXAMPLES

Heads-up displays in cars or aircraft, popular Pokémon Go kids game, Layar, Google Translate

# Definition: Virtual Reality (VR)

## VIRTUAL REALITY

*An artificial environment which is experienced through sensory stimuli (such as sights and sounds) provided by a computer and in which one's actions partially determine what happens in the environment*

## EXAMPLES

Oculus Rift, Google Cardboard

Popular movies -- *Ready Player One*, for example

# STARTING POINTS



# Quiver Coloring Books

Quiver AR coloring books

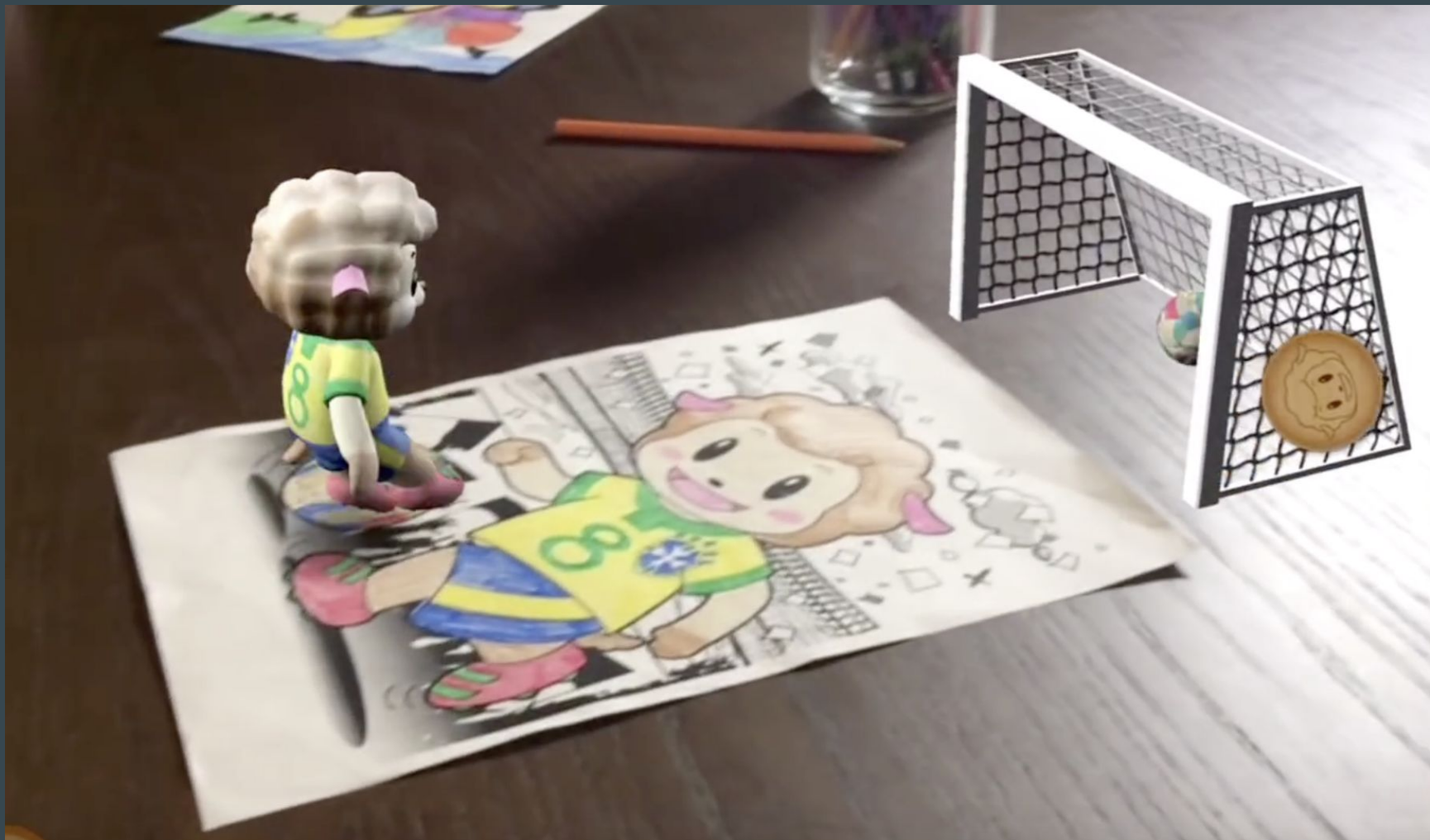
Implemented at White Plains  
Public Library (NY)

Special coloring books

Tablet/phone app



<https://www.youtube.com/watch?v=6NV00Mcoi18>



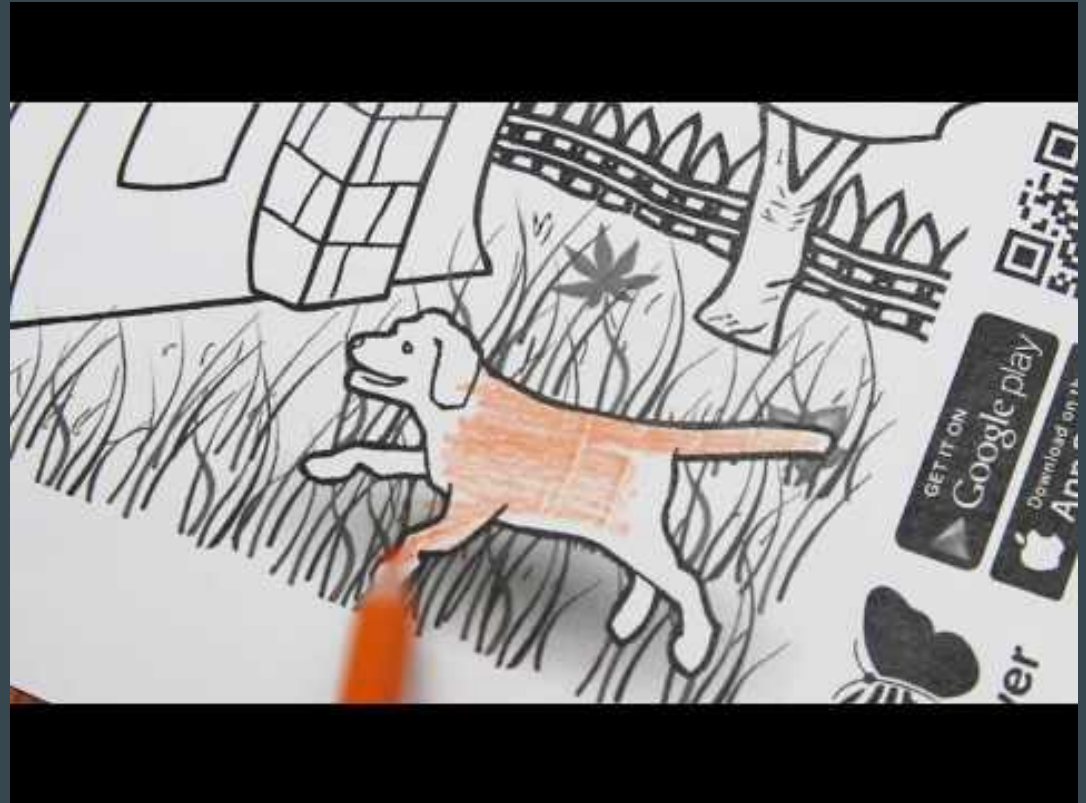
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<https://www.youtube.com/watch?v=6NVo0Mcoi18>

# Minecraft

Visualize Minecraft constructions

Export as .OBJ files

Uses Microsoft HoloLens VR goggles

See the model projected in space



# Makerspaces and 3D Labs

What someone designs may not be printable

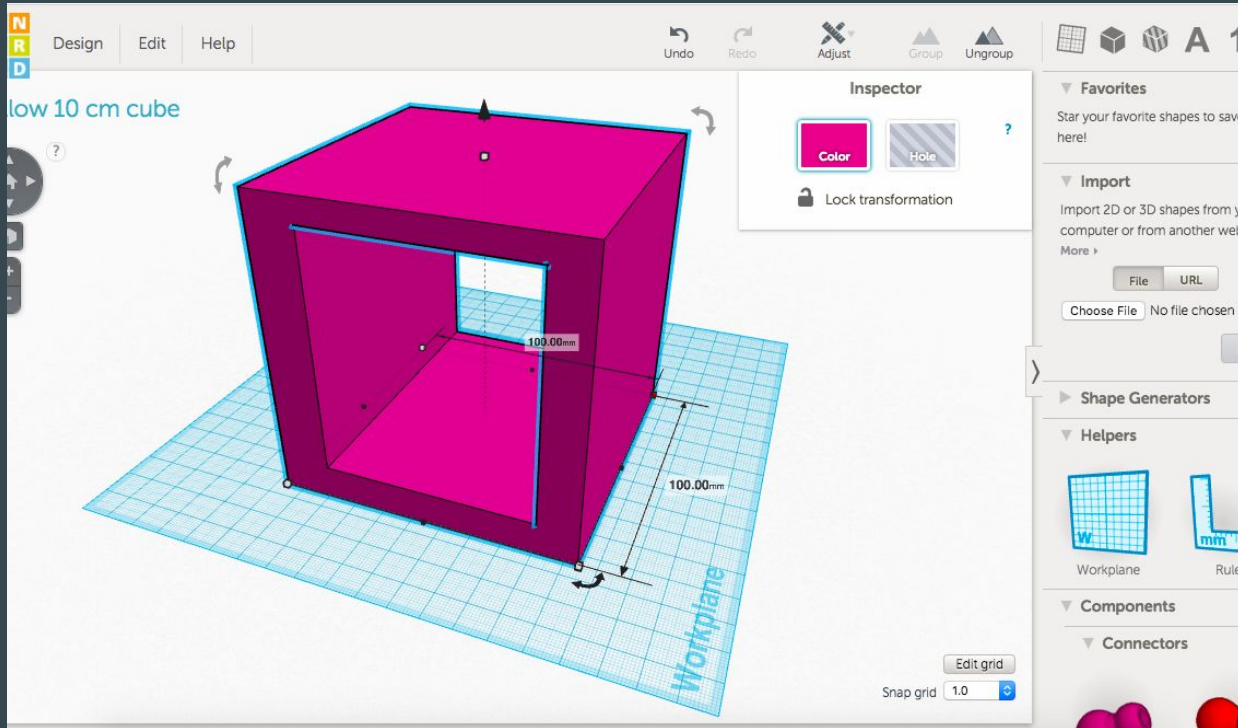
Build a shape, and visualize it

Or, use VR tools to build the object first

Find the problems



# Verify Shapes before 3D Printing



# Provide the Experience — Entry Level

Headset:

Google Cardboard & a smartphone

Content from lots of sources

I like the *NY Times* VR experiences,  
but there are many.



[https://www.vice.com/en\\_us/article/539epa/google-cardboard-mars-vr](https://www.vice.com/en_us/article/539epa/google-cardboard-mars-vr)

# Provide the Experience — Virtual Library in the Community

Put your library's local history into the community

Have a historical image collection? Geotag it so that users can see what the street looked like “back then”

Add information about historical figures to places they lived, worked



[https://www.vice.com/en\\_us/article/539epa/google-cardboard-mars-vr](https://www.vice.com/en_us/article/539epa/google-cardboard-mars-vr)



# Provide the Experience — High End

Headset: HTC Vive, Oculus Rift, etc.

Dedicated space (6' x 5')

Dedicated hardware



# Virtual Meeting Space — “Future End”

You may remember “Second Life” from 10 years ago

Virtual meetings are likely the next step after “telepresence”

It’s a way for library patrons to meet virtually -- job interviews, education, etc.

In academic libraries -- imaging hosting virtual conferences for academic departments

# CONSIDERATIONS

# Practical Considerations

Budget

Space

Training (library staff & library users)

Security

Staying up to date

VR can make some users motion sick; hasn't been completely solved

# Social Considerations

Augmented, Virtual, Mixed Reality - this is all new

Digital divide could grow even greater

Common sense a great guide

So many social norms to figure out

# Legal Considerations

A great deal about intellectual property law and virtual reality not yet decided (legally)

Many parallels to 2D image and print world

Who owns rights to one's digital avatar, digital creations?

What can be included in a created virtual space?

How do legal considerations change if the library is “publisher”?

OUR { DYSTOPIAN }  
UTOPIAN } VIRTUAL FUTURE

# Dystopian or Utopian?

We've seen movie examples of virtual reality used for better and/or worse.

- *The Matrix*
- *Avatar*
- *Ready Player One*

People are people: any challenges you might have with library users in the real world will have analogs in the virtual



OUR ~~{ DYSTOPIAN  
UTOPIAN }~~ VIRTUAL FUTURE

# Extended Reality Is Here — It's Just Not Everywhere. Yet.

However it shapes up, augmented & virtual reality are that: reality

A lot to figure out

But so many opportunities to take part and expand the library's presence

# Thank You

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