DR. NAN LIN (Orcid ID: 0000-0002-4046-1253)

PROF. STUART BATTERMAN (Orcid ID: 0000-0001-9894-5325)

Article type : Original Article

# Occupational Exposure and Health Risks of Volatile Organic Compounds (VOCs) of Hotel Housekeepers

#### Field Measurements of Exposure and Health Risks

Nan Lin<sup>1</sup>, Marie-Anne Rosemberg<sup>2</sup>, Wei Li<sup>2</sup>, Emily Meza-Wilson<sup>3</sup>, Christopher Godwin<sup>1</sup>, Stuart Batterman<sup>1,\*</sup>

<sup>1</sup> Department of Environmental Health Sciences, School of Public Health, University of Michigan, Ann Arbor, Michigan, USA 48109

<sup>2</sup> Department of Systems, Populations and Leadership, School of Nursing, University of Michigan, Ann Arbor, Michigan, USA 48109

<sup>3</sup> College of Literature, Science and the Arts, University of Michigan, Ann Arbor, Michigan, USA 48109

June 19, 2020

Corresponding author:

Stuart Batterman, Ph.D.

This is the author manuscript accepted for publication and has undergone full peer review but has not been through the copyediting, typesetting, pagination and proofreading process, which may lead to differences between this version and the <u>Version of Record</u>. Please cite this article as <u>doi: 10.1111/INA.12709</u>

This article is protected by copyright. All rights reserved

Words in text: 7026 Table: Total words: 8526

Professor, Department of Environmental Health Sciences, School of Public Health Professor, Department of Civil & Environmental Engineering, College of Engineering University of Michigan

Room 6507 SPH2, 1420 Washington Heights, Ann Arbor, MI 48109-2029 USA tel: 734 763 2417 fax: 734 763-8095 email: stuartb@umich.edu

The authors declare no competing financial interest.

Figure:

#### **Abstract**

Hotel housekeepers represent a large, low-income, predominantly minority, and high-risk workforce. Little is known about their exposure to chemicals, including volatile organic compounds (VOCs). This study evaluates VOC exposures of housekeepers, sources and factors affecting VOC levels, and provides preliminary estimates of VOC-related health risks. We utilized indoor and personal sampling at two hotels, assessed ventilation, and characterized the VOC composition of cleaning agents. Personal sampling of hotel staff showed a total target VOC concentration of  $57 \pm 36 \,\mu\text{g/m}^3$  (mean  $\pm$  standard deviation), about twice that of indoor samples. VOCs of greatest health significance included chloroform and formaldehyde. Several workers had exposure to alkanes that could cause non-cancer effects. VOC levels were negatively correlated with estimated air change rates. The composition and concentrations of the tested products and air samples helped identify possible emission sources, which included building sources (for formaldehyde), disinfection byproducts in the laundry room, and cleaning products. VOC levels and the derived health risks in this study were at the lower range found in the US buildings. The excess lifetime cancer risk (average of  $4.1 \times 10^{-5}$ ) still indicates a need to lower exposure by reducing or removing toxic constituents, especially formaldehyde, or by increasing ventilation rates.

#### Keywords

Hotel housekeeper; Volatile organic compounds; Formaldehyde; Exposure; Personal samples; Health risk **Practical implications** 

- VOC levels using personal measurements were nearly twice that of the indoor measurements, showing the need to utilize personal sampling when assessing occupational exposure.
- Hotel housekeepers in the two studied hotels were exposed to low levels of VOCs during work, which also derived low health risks. VOC exposure may not be a priority issue for hotel workers in this study.
- The estimated excess lifetime cancer risk of hotel workers was mainly from formaldehyde. Measures to decrease and potentially eliminate exposures would reduce this risk.

- VOC compositions of the tested products and indoor air suggested contributions from several indoor emission sources, e.g., cleaning agents were a potential source of benzene, toluene, ethylbenzene and xylene, although at low concentrations, and bleach products were a source of chloroform. Reducing or removing the toxic constituents in these products will help protect housekeepers' health.
- The negative correlation between VOC levels and air change rates suggests the significance of indoor sources, but the low VOC levels demonstrate that adequate ventilation can keep concentrations low.

#### 1 INTRODUCTION

Hotel housekeepers are the largest workforce in the hospitality industry, which is the third largest industry in the US with 1.8 million workers [1]. Hotel housekeepers represent a low-income, minority and high-risk group that has garnered little attention. Hotel housekeeping is a low-wage occupation, with a mean hourly wage of \$12.30 [1]. Most hotel housekeepers are immigrant women, people of color and contingent workers [2, 3]. Hotel housekeepers have been identified as a high priority at-risk group in the US National Institute for Occupational Safety and Health (NIOSH) Total Worker Health initiative [4]. Improving these workers' exposure, safety and health aligns with priorities of the NIOSH and of the US Department of Health and Human Services (HHS) [5, 6]. The nature of the hotel housekeepers' job tasks, workload and work intensity increase exposure to physical (back injuries, and sprains), chemical (concentrated cleaning products, and fragranced products), biological (blood, body fluids, and microbe), and psychosocial (low respect, and discrimination) hazards [7, 8]. Relatively little has been reported regarding exposures of these workers, particularly to volatile organic compounds (VOCs), the focus of the present work.

Cleaning and fragrance products contain many VOCs, such as benzene, chlorobenzene, chloroform, 1,4-dioxane, ethylbenzene, 1,1-dichloroethane, 1,2-dichloropropane, carbon tetrachloride, trichloroethene, bromodichloromethane, 1,2-dichlorobenzene, and 1,3-dichlorobenzene [9, 10]. In a preliminary study, we found that cleaning products used in local hotels contained these and other VOCs, e.g., toluene, ethylbenzene, xylene, styrene, α-pinene, n-decane, p-isopropyl toluene, limonene, nonanal, and n-dodecane. Several of these compounds have known or suspected adverse health effects, e.g., irritation to eyes, skin and the respiratory system; damage to the liver and kidney; reproductive effects; and carcinogenicity [11, 12]. Unsaturated VOCs (e.g., terpenes) can react with ozone in air to generate secondary pollutants, such as formaldehyde and acetaldehyde, free radicals and ultrafine particles [13] that also pose health risks [14]. Epidemiological studies suggest that exposure to cleaning products can be associated with the development and/or exacerbation of respiratory symptoms and asthma [15-18]. We also note that the full chemical composition of cleaning products generally is not listed on product labels. Chemical disclosure is not required for the fragrances used in many products, which may be composed of mixtures of dozens to hundreds of chemicals [19-21].

VOC levels in hotels have been reported in a few studies [22-24], but information regarding inhalation exposure of hotel workers is missing. This omission is important since personal measurements typically exceed levels measured using indoor or area sampling; in hotels, this may result due to housekeepers' close and direct contact with cleaning agents [25]. Thus, personal measurement data are needed to evaluate exposures and health risks of this vulnerable workgroup. The objectives of this study are to determine VOC exposure during hotel housekeepers' daily work, to assess VOC sources and factors governing exposure, and to provide a preliminary estimate of non-cancer and cancer risks for this population.

#### 2 METHODS

#### 2.1 Sampling sites, and population recruitment

We recruited workers in hotels located in Michigan, USA that were previously studied by one of the authors (Rosemberg) [26, 27]. We first asked hotel managers about their interest in participating in this study. For the two hotels that responded positively, we conducted field sampling during which we recruited on-duty housekeepers who met the following inclusion criteria: 1) employed as a hotel housekeeper; 2) performed housekeeping or other work including contact with cleaning products; 3) aged at least 18 years; and 4) able to provide verbal and written consent in English or Spanish. A Spanish-English translator was hired to assist when Spanish-speaking hotel workers were recruited. We also recruited hotel office workers to provide a comparison with hotel housekeepers. As an incentive, \$25 was paid to each participant per sampling day. Written informed consent in Spanish or English was obtained from all participants, and study protocols, consent forms, and other study aspects were approved by the University of Michigan IRB office.

Walkthrough inspections of the hotels were completed in which we measured room volumes and noted building, room and mechanical system features. Both hotels were designated "smoke-free" hotels, but several guest rooms smelled of tobacco after occupancy, and several workers smoked outdoors during their break. Additional characteristics of the studied hotels are described in Section 3.1.

We conducted sampling in three seasons (winter, spring, summer). At each visit, a brief survey was administered to each housekeeper. Survey responses were used to place individuals into one of four groups: room cleaners, laundry workers, maintenance and office workers.

#### 2.2 Personal, indoor, outdoor and product sampling

Personal, indoor and outdoor samples were used to monitor air quality and assess inhalation exposure. Personal samples (near or in the breathing zone) were collected for all participants while performing normal daily work using passive samplers, which consisted of 10 cm long stainless tubes packed with 60/80 mesh Tenax-GR (Scientific Instrument Services, Inc., Palmer, Massachusetts, USA) with a 0.5 cm diffusion gap. Tubes were pinned to shirts or blouse collars (see supplemental information Figure S1). Indoor samples (Figure S1) were collected in the hotel lobbies, break rooms, laundry rooms, and guest rooms. These samplers were mounted on stands at breathing zone height (~1.5 m), and also used passive sampling. The selected guest rooms had been occupied the previous night, but were empty and scheduled to be cleaned on the sampling day. Outdoor samples were also collected during the study period.

Outdoor, indoor and personal sampling was conducted simultaneously at each hotel while staff performed routine work. As examples: housekeepers cleaned rooms using detergents, cleaning products and bleaches; laundry workers collected unwashed items throughout the hotel and used cleaning agents and bleaches in the laundry to wash and dry towels, sheets, etc.; maintenance workers checked, cleaned and performed maintenance on various items throughout the hotel using lubricants, polishes and other materials; and office staff mainly stayed in the lobby, office and break room, but left occasionally to supervise room cleaning, fold clean towels, or perform light maintenance.

The duration of sampling events ranged from 6 to 9 hours; actual times were recorded. We collected a total of 23 personal samples (Hotel 1: 3 office workers, 2 laundry workers, 13 room cleaners, 1 maintenance worker; Hotel 2: 1 office worker, 3 room cleaners), 12 indoor samples (3 lobby samples, 3 break room samples, 3 guest room samples, and 3 laundry room samples) and 2 outdoor samples. Due to a sampling error, an indoor sample (lobby) and a personal sample (office worker) were excluded.

Formaldehyde was monitored every 30-min using a colorimetric/photoelectric sensor (FM-801, GrayWolf Sensing Solutions, Shelton, Connecticut, USA). This instrument has a limit of

detection (LOD) of 6  $\mu$ g/m<sup>3</sup>. Undetectable values were set to one-half of the LOD. Formaldehyde was monitored in the break and laundry rooms.

Temperature, relatively humidity (RH) and carbon dioxide (CO<sub>2</sub>) were monitored outdoors and in the break rooms, guest rooms and laundry rooms using integrated loggers (HOBO MX CO<sub>2</sub> Data Logger, Onset Computer Corporation, Bourne, Massachusetts, USA). These loggers were placed near the VOC stands and away from direct sunlight, and obtained continuous 1-min measurements simultaneously with the VOC samples. Temperature and RH are important comfort variables; temperature is also used to adjust the calculated sampler uptake rate; and CO<sub>2</sub> is an indicator of air change (see below). The loggers were equilibrated to ambient air in a traffic-free area and CO<sub>2</sub> levels were manually set to 400 ppm prior to sampling.

Samples of all cleaning products used at Hotel 1 (except bleach) were collected for VOC analyses. This included three laundry products (detergent, booster, fabric softener), a floor cleaner, a dust cleaner, a glass cleaner, and a smoke remover. At Hotel 1, laundry products were stored in the laundry room; other cleaning products were stored in a cabinet in the break room. These products were sampled using purge and trap methods as follows. A 100 µL aliquot of each product was transferred to a 40-mL glass vial, which was immediately sealed using a Teflon septum and a screw-on cap. After heating to 60 °C for 10 min, pure nitrogen gas was purged into the liquid via a needle inserted through the septum for 30 min at 33 mL/min. Flow exiting the vial passed through a 10 cm long stainless-steel adsorbent sampling tube, which was equipped with a needle inlet that also pierced the septum. The vial was maintained at 60 °C throughout sampling. Tubes were packed with 150 mg anhydrous sodium sulfate (Fisher Scientific, Fair Lawn, New Jersey, USA) to trap water vapor, followed by 160 mg of Tenax GR (Scientific Instrument Services, Inc., Palmer, Massachusetts, USA) to collect target chemicals. After sampling, the sodium sulfate was removed from the adsorbent tube, which was then capped until analysis. The purge duration and other method parameters were optimized to collect at least 90% of VOCs present in the samples, as determined in repeated (back-to-back) tests of the same sample.

#### 2.3 VOCs analysis, calibration and quality control

After sampling at the hotels, VOC tubes were returned to the laboratory, refrigerated, and analyzed within one week. For analysis, tubes were injected with internal standards

(fluorobenzene, p-bromofluorobenzene, and 1,2-dichlorobenzene-d<sub>4</sub>), then loaded into a shortpath automated thermal desorption system (Scientific Instrument Services, Inc., Ringoes, New Jersey, USA). The system was coupled to a GC/MS (Model 6890/5973, Agilent Technologies, Santa Clara, California, USA) equipped with a cryotrap/focuser (-140 °C to focus, 250 °C to inject) [28]. Chromatographic separation was achieved using a DB-VRX capillary column (60 m  $\times$  0.25 mm, 1.4  $\mu$ m film thickness). The GC temperature program was: 45 °C and hold for 10 min, ramp at 8 °C/min to 140 °C and hold for 10 min, and ramp at 30 °C/min to 225 °C and hold for 13 min. The MS detector, transfer line, ion source, and quadrupole temperatures were 250, 300, 230 and 150 °C, respectively. The MS was operated in scan mode from 27–270 atomic mass unit (AMU). Peak areas were extracted by a ChemStation macro program (G1701BA) Version B.01.00, Agilent, Santa Clara, California, USA), adjusted for internal standards, and transferred to a spreadsheet. Analyte masses (ng) were converted to concentrations (µg/m³) by dividing by the calculated sampling volume (m<sup>3</sup>, determined as the diffusion coefficient of the chemical × porosity of diffusion medium × tortuosity of diffusion medium × diffusion area × sampling time / diffusion distance) [29-31]. Sampling protocols, including tube preparation, transport, storage and analysis, are detailed elsewhere [29, 32, 33].

Samples were analyzed for 98 target VOCs. All standards were purchased from MilliporeSigma (Burlington, Massachusetts, USA) as mixtures (four mixture standards for 60 target VOCs and one mixture for three internal standards) or as neat compounds (28 target VOCs). Stock solutions (2000 µg/mL and 200 µg/mL) were prepared in methanol; standard solutions for calibrations (0.5, 1.5, 5, 15, 50 µg/mL) were prepared in pentane, except for the four ketones in methanol. Multipoint calibrations (1, 3, 10, 30, and 100 ng) were performed. Recovery rates for most compounds ranged between 80 and 120%. Method detection limits (MDLs), determined as the standard deviation of seven replicate low concentration injections multiplied by 3.707 [34], ranged from 0.02 to 2.5 µg/m³. Table S1 lists the target VOCs, MDLs, internal standards and detection frequencies. Results below MDL were set to 0, and shown as "<MDL". The total target VOC (TTVOC) concentration was determined as the sum of target VOC concentrations excluding formaldehyde.

Field blanks and duplicates, representing about 10% of samples, were utilized during each field sampling day. Laboratory blanks and duplicates (43% of samples) were also obtained when

testing the cleaning products. The coefficient of variation (COV) of true duplicates averaged 39% across all analytes detected, and the COV was 22% for analytes detected at concentrations above 5 µg/m<sup>3</sup>. Duplicates were averaged. A freshly loaded adsorbent tube injected with 10 ng of standards was analyzed daily, and differences between the daily checks and calibration results were within 30%. Trace level contamination (<8 ng) was detected in blanks for 10 compounds (methylene chloride, hexane, benzene, toluene, hexanal, ethylbenzene, p-, m-xylene, styrene, nonanal, and naphthalene); blank-corrected results were used for these compounds.

#### 2.4 Exposure and health risk

A preliminary or screening level evaluation of health risks from VOC exposure was conducted. Assuming a 40 hour work week, the non-cancer hazard ratio (HR) and cancer risk (CR) estimates during working years were calculated as:

Hazard Ratio = 
$$C_i \times \frac{\frac{40 \text{ hours/week}}{168 \text{ hours/week}}}{RfC}$$
 (1)

Cancer Risk =  $C_i \times \frac{40 \text{ hours/week}}{168 \text{ hours/week}} \times UR$  (2)

Cancer Risk = 
$$C_i \times \frac{40 \ hours/week}{168 \ hours/week} \times UR$$
 (2)

where  $C_i$  = concentration ( $\mu g/m^3$ ) of individual VOC; RfC = reference concentration ( $\mu g/m^3$ ) of individual VOCs; and UR = unit risk ( $m^3/\mu g$ ) of individual VOCs. Parameters including the RfC and UR values (Table S2) were obtained from the US Environmental Protection Agency (EPA) [35] and the Michigan Department of Environment, Great Lakes and Energy [36]. Concentrations monitored in personal samples were used for C<sub>i</sub>; for formaldehyde, concentrations in laundry and break rooms were used to represent personal measurements of laundry workers and other workers, respectively.

#### 2.5 Data analysis

Air change rates (ACRs) were estimated for the break, guest and laundry rooms using CO<sub>2</sub> as a "natural" tracer gas and the decay method [37, 38]. The CO<sub>2</sub> concentration of replacement air was set to the measured outdoor level (399–404 ppm). Multiple decay curves of CO<sub>2</sub> levels were available for each space. We used as many decay curves as possible (at least two curves) for each space, selecting curves that had at least 100 ppm change and that followed (at least roughly) the expected declining exponential trend. ACR estimates were estimated by minimizing

residuals (using a nonlinear least-squares estimator) and then averaging among the estimates for each space.

Descriptive statistics (e.g., means, standard deviations) were calculated for each data type. Differences were evaluated using the Mann-Whitney U for two samples and the Kruskal-Wallis H for multiple comparisons, both with two-sided statistical tests and a significance level of 0.05. Associations between ACRs, temperatures, and indoor TTVOC concentrations were quantified using Spearman correlation coefficients. A principal component analysis (PCA) was performed to identify potential VOC sources using data from Hotel 1. Data were analyzed using SPSS (SPSS, Inc., Chicago, Illinois, USA) and R version 3.5.2 (R Core Team (2019)).

# 3 RESULTS

## 3.1 Hotel and population characteristic

Hotel 1 was studied in January, April, and June of 2019. This one-floor motel has 107 rooms, and is in a suburban location, about 200 m from a busy road and 500 m from a highway. It was built in 1993, and a renovation was completed in 2012. All spaces, including lobby, office, break, laundry and guest rooms, were mechanically-ventilated and used separate and independent unit ventilators that provided heating, cooling and exchange with outdoor air. The break room for workers was connected to the lobby and office. Laundry room and guest rooms were all independent and separate from the lobby building. Only a few windows were openable, and these were rarely opened (none were observed open during the study). In the laundry room, dryers were operating only in the winter sampling. Hotel occupancy can vary widely, and staffing is adjusted to meet demand. Typically, staff include 1–2 office workers and 5–7 hotel housekeepers (including 1 supervisor and 1 laundry worker). Housekeepers work for 3–8 hours per day, depending on the workload, and each cleans an average of  $14 \pm 6$  guest rooms daily. Cleaning time requires 20–30 min per room. The housekeepers at this hotel were 43% female, 57% individuals of color, and 14% immigrants. At this hotel, office workers sometimes assist with housekeeping, e.g., folding clean towels, supervising room cleaning, and performing light maintenance. We obtained outdoor, indoor and personal VOC samples, monitored temperature, RH, CO<sub>2</sub>, formaldehyde, and collected samples of seven cleaning products for VOC compositional analysis.

Hotel 2 was studied in June 2019. This two-story building has 125 rooms and is located on a busy road (about 5 m distant) in a suburban area. It uses a central mechanical system for temperature control and ventilation. Housekeepers have relatively flexible working hours (to try to accommodate their personal schedules) and typically work 6–9 hours daily. Cleaning time is approximately 30 min per room. The four study participants at this hotel were 100% female, 75% persons of color, and 50% immigrants.

### 3.2 VOC levels in outdoor, indoor and personal samples

TTVOC levels provide a summary indicator of VOC concentrations, although they give little indication of potential health impacts given that toxicities of individual compounds vary considerably. Table 1 summarizes TTVOC levels in outdoor, indoor (in rooms) and personal (worker) samples. For the indoor samples, TTVOC levels averaged  $28 \pm 15 \,\mu\text{g/m}^3$  and varied seasonally (p = 0.06) from  $19 \pm 2 \,\mu\text{g/m}^3$  in spring to  $43 \pm 24 \,\mu\text{g/m}^3$  in summer. TTVOC levels did not vary significantly across rooms (p = 0.8), and outdoor levels were low, frequently below MDLs. For the personal samples, TTVOC levels averaged  $57 \pm 36 \,\mu\text{g/m}^3$ , nearly twice the indoor measurements (p = 0.008). TTVOC levels did not vary by worker group (p = 0.8), season (p = 0.4), or hotel (p = 0.2).

We detected 35 of the 98 target VOCs in the hotels, including aromatics, halohydrocarbons, esters, ketones, aldehydes, alkanes, and terpenes (Table S1). Mean concentrations of individual VOCs are summarized in Table S3, and Figure 1 depicts VOC levels in outdoor, indoor and personal samples by compound class. (Since formaldehyde was not measured at all sites and seasons, it is not included in Table S3 and Figure 1.) Selected VOCs are discussed below.

Among the target VOCs, alkanes often had the highest concentrations. In the break room, alkane levels were slightly higher than levels elsewhere ( $22 \pm 17 \,\mu\text{g/m}^3$  versus  $6.2 \pm 6.0 \,\mu\text{g/m}^3$ , p = 0.09), largely due to n-tetradecane ( $11 \,\mu\text{g/m}^3$  versus  $0.8 \,\mu\text{g/m}^3$ , p < 0.05). Office workers, who frequented the break room, also had higher personal measurements of n-tetradecane than the housekeepers ( $7.2 \pm 4.1 \,\mu\text{g/m}^3$  versus  $2.0 \pm 3.8 \,\mu\text{g/m}^3$ , p = 0.01). Maintenance workers had higher personal concentrations of n-nonane ( $24 \,\mu\text{g/m}^3$ ) and n-undecane ( $8.3 \,\mu\text{g/m}^3$ ) than other workers ( $0.5 \,\mu\text{g/m}^3$ ,  $0.1 \,\mu\text{g/m}^3$  respectively, p = 0.09), possibly reflecting use of lubricants.

Aromatic VOCs had lower levels in the lobby than other indoor sites  $(0.9 \pm 0.3 \mu g/m^3 \text{ versus } 3.9 \pm 3.2 \mu g/m^3, p = 0.07)$ , and laundry workers had the highest personal measurements among hotel

workers  $(8.6 \pm 0.8 \,\mu\text{g/m}^3 \,\text{versus}\, 3.7 \pm 2.3 \,\mu\text{g/m}^3, p = 0.02)$ . Levels of the BTEX compounds (benzene, toluene, ethylbenzene, xylene) varied seasonally in indoor samples (p = 0.09), and were higher in summer  $(6.0 \pm 3.9 \,\mu\text{g/m}^3)$  than in other seasons  $(1.9 \pm 1.6 \,\mu\text{g/m}^3, p < 0.05)$ . BTEX levels were higher in guest and laundry rooms  $(4.4 \pm 3.3 \,\mu\text{g/m}^3)$  and lower in the lobby  $(0.7 \pm 0.05 \,\mu\text{g/m}^3)$ . Laundry workers also had personal measurements of BTEX compounds  $(8.2 \pm 1.4 \,\mu\text{g/m}^3)$  that exceeded those of other workers  $(3.4 \pm 2.1 \,\mu\text{g/m}^3; p = 0.02)$ . Toluene was the dominant BTEX component  $(6.6 \pm 3.7 \,\mu\text{g/m}^3)$  for laundry workers), and this compound was found in most indoor and personal samples (both 73%); a laundry worker had the highest personal measurement  $(9.2 \,\mu\text{g/m}^3)$ . Benzene was found in most indoor and personal samples (91 and 82%), and a room cleaner had the highest personal measurement  $(3.0 \,\mu\text{g/m}^3)$ .

Halohydrocarbons were found in most of the personal samples (except the maintenance workers). Methylene chloride was found in all personal and lobby samples in winter (average of  $7.5 \pm 2.5 \,\mu\text{g/m}^3$  among housekeepers), and office workers had the highest personal concentrations, 22  $\mu\text{g/m}^3$ , just similar to the lobby level (28  $\mu\text{g/m}^3$ ). Carbon tetrachloride was found only in one room cleaner sample,  $2.0 \,\mu\text{g/m}^3$  (the global background level is  $0.6 \,\mu\text{g/m}^3$ , below the MDL of  $1.0 \,\mu\text{g/m}^3$  in present study). 1,4-dichlorobenzene was found only in personal samples of room cleaners (average of  $0.3 \,\mu\text{g/m}^3$ ). Chloroform averaged  $4.0 \,\mu\text{g/m}^3$  in the laundry room, significantly higher than at other locations (average of  $0.04 \,\mu\text{g/m}^3$ , p = 0.02), and personal measurements averaged  $3.3 \,\mu\text{g/m}^3$  among the laundry workers, although this was not significantly higher than other workers.

Formaldehyde, a toxic aldehyde, averaged  $10 \pm 6$  and  $14 \pm 6 \mu g/m^3$  in the break and laundry rooms, respectively. Several other aldehydes were found at higher concentrations, and several were found only among the room cleaners and guest rooms (Table S3). Hexanal was found in 9 room cleaner samples and one laundry worker sample, mostly during winter sampling. Also in winter, hexanal concentrations of the laundry worker were lower than room cleaners  $(1.7 \mu g/m^3 \text{ versus } 2.7 \pm 0.9 \mu g/m^3)$ . Among personal samples, heptanal and octanal were detected in only room cleaners, averaging 0.8 and  $1.5 \mu g/m^3$ , respectively. Pentanal was found in all guest rooms, averaging  $4.4 \pm 2.7 \mu g/m^3$ , significantly higher than other indoor sites  $(1.0 \mu g/m^3, p < 0.05)$ . Hexanal was found in two guest room samples and two laundry room samples; the level in the guest rooms was higher than in the laundry rooms.

Among the terpenoid VOCs, limonene and  $\alpha$ -pinene were found in most samples, and personal levels were considerably higher than the indoor samples. Terpenes averaged  $7.5 \pm 6.7 \,\mu\text{g/m}^3$  in the break room, slightly higher than at other indoor sites  $(0.9 \pm 1.0 \,\mu\text{g/m}^3, p = 0.09)$ . Office workers, who spent time mainly in the lobby, office and break rooms, had slightly higher personal concentrations of limonene than housekeepers  $(12 \pm 9 \,\text{versus} \, 5.7 \pm 8.4 \,\mu\text{g/m}^3, p = 0.07)$ ; this may reflect the storage of cleaning products and folding of laundry in the break room. The maintenance workers had higher personal concentrations of  $\alpha$ -pinene than other workers  $(7.8 \,\mu\text{g/m}^3 \,\text{versus} \, 0.9 \,\mu\text{g/m}^3, p = 0.09)$ .

PCA results obtained using guest room and room cleaner VOC levels in Hotel 1 (Table S4) yielded 9 factors and many overlapping VOC groups, reflecting the multiple emission sources in hotels. Factor 1 had high loadings of heptanal, octanal, nonanal (aldehydes), limonene (terpene) and n-tetradecane, n-pentadecane (alkanes). Based on the composition and concentrations of cleaning products, this factor likely reflected emission from the multiple cleaning products used. Factor 2 had high loadings of chloroform and carbon tetrachloride, reflecting contributions from bleach. Most of the other factors had a single dominant VOC. The PCA results are also limited by the sample size.

Overall, VOC levels in personal samples exceeded levels in the indoor samples. The similarity of VOC compositions in the break room to personal samples suggests that most workers spent at least some time in the break room (Figure 1).

#### 3.3 CO<sub>2</sub> and air change rates

Indoor CO<sub>2</sub> concentrations in Hotel 1 averaged  $604 \pm 196$  ppm (Table 2) and levels depended on the number of occupants, ventilation conditions, and other factors. The break room, which usually had the most occupants, had the highest average CO<sub>2</sub> level ( $716 \pm 239$  ppm) compared to the laundry ( $550 \pm 125$  ppm) and guest rooms ( $491 \pm 46$  ppm). Outdoor CO<sub>2</sub> levels averaged  $414 \pm 27$  ppm. Based on the decay models, ACRs in guest rooms averaged  $1.5 \, h^{-1}$  and did not vary by season. The ACR in the break room was higher,  $2.8 \, h^{-1}$ , and the most variable (COV = 57% in summer). The ACR in the laundry room was similar,  $2.6 \, h^{-1}$ , and changed seasonally (lower in summer compared to winter or spring, p = 0.04). The ACRs are approximate for several reasons, e.g., measurements can be affected by changes in occupancy, HVAC system operation, opening or closing of doors, and the weather during the measurement period. To our

knowledge, HVAC systems in the rooms were continuously operating during the measurements. In addition, ACRs derived using  $CO_2$  may incompletely account for interzonal flows (from other interior spaces); this is unlikely to affect estimates for the guest and laundry rooms; however, since the break room door was usually opened to the lobby, break room ACR estimates may be affected. ACRs were negatively associated with TTVOC levels (Figure 2; p = 0.01; this excludes one summer observation in the break room that appears to be an outlier). This association confirms the presence of indoor VOC sources (outdoor sources would not display this relationship), and it suggests the importance of appropriate ventilation rates.

#### 3.4 VOCs in products

We detected 38 VOCs in the three laundry products tested. TTVOC concentrations in detergent, booster and fabric softener were 96, 0.1 and 35  $\mu$ g/mL, respectively. The dominant VOCs in these products were alkanes (detergent), terpenes (fabric softener) and aldehydes (booster; Table S5 and Figure S2). The most prevalent VOCs in detergent were alkanes (87  $\mu$ g/mL, primarily ntetradecane), which is consistent with the composition of personal samples of laundry workers (Figure 1). Several halohydrocarbons were detected in the fabric softener and booster (0.09 and 0.01  $\mu$ g/mL), but not in the detergent. Chloroform was not detected in the laundry products; however, this is a common byproduct of bleach, which is used liberally in hotels [10, 39]; chloroform is also a water disinfection byproduct that is volatilized from tap water, particularly from showers and dishwashers [40, 41].

A total of 31 VOCs was detected in the four cleaning products, and TTVOC levels were 0.3, 1.0, 0.2 and 69  $\mu$ g/mL in the dust, floor, glass and smoke cleaners, respectively. Terpenes (mainly limonene) were the dominant VOC in dust cleaners (0.1  $\mu$ g/mL), floor cleaners (0.7  $\mu$ g/mL) and smoke remover (64  $\mu$ g/mL). Alkanes were the dominant (79%) VOC in the glass cleaner (mainly n-hexadecane, Figure S2 and Table S5).

#### 3.5 Comfort

In Hotel 1, temperatures mostly remained within the comfort range (20–27 °C) [42]. Temperatures in the connected lobby and break rooms were similar and did not vary seasonally; temperatures in the laundry and guest rooms, which are separate and independent spaces, were correlated with outdoor temperatures (Table 2). In contrast, the RH was not consistently maintained in the comfort range (30–60%) [42], peaking to  $63 \pm 7\%$  in summer and falling to 21

This article is protected by copyright. All rights reserved

 $\pm$  3% in the winter heating season. Indoor temperatures and TTVOC concentrations were positively correlated (Figure S3, p = 0.02).

#### 3.6 Health risks

The estimated excess cancer risk (CR) due to VOC exposure averaged  $4.1 \times 10^{-5}$  among the workers; laundry workers had the highest CR ( $6.4 \pm 2.8 \times 10^{-5}$ , p = 0.05). Most (>68%) of the CR is due to formaldehyde, followed by chloroform and benzene (Table 3).

Hazard ratios (HRs), which reflect the possibility of non-cancer health effects due to VOC exposure, averaged  $0.3 \pm 0.06$  among workers in the study; laundry and maintenance workers had slightly higher HRs (0.4 and 0.5, respectively, Table 3). For maintenance workers, formaldehyde (46%) and n-nonane (54%) were the largest contributors to the HR. For other hotel workers, most (>84%) of the non-cancer risk was from formaldehyde. The relatively high HR and low CR for the maintenance worker resulted from n-nonane (24  $\mu$ g/m³), which is associated with eye, skin and respiratory tract irritation and central nervous system effects, but not cancer [43].

#### 4 DISCUSSION

#### 4.1 VOC levels in the literature

While VOC levels have been characterized in many buildings, levels in hotels and exposures among hotel housekeepers have received little attention. Available hotel studies are summarized in Table S6. Given the differences among studies, including the nature of sampling (e.g., indoor versus personal samples), testing methods, and the target VOCs measured [44], semi-quantitative comparisons are most informative. Several studies conducted in industrial areas in China have reported high indoor BTEX and TTVOC levels (even though relatively few target VOCs were included) as well as high outdoor levels (averaging 420  $\mu$ g/m³) [22-24]. In hostels in New Delhi, India, TTVOC levels (11 target compounds) averaged 120  $\mu$ g/m³ [45]. In the US, the only hotel study identified sampled exhaust air in a large atrium hotel and reported TTVOC levels of 1125  $\mu$ g/m³ (27 compounds, aldehydes excluded) and toluene levels of 6.2  $\mu$ g/m³ [46]. However, the exhaust air included bathroom exhaust, which may be atypical of indoor levels.

Study results may be compared to indoor measurements in other types of spaces, such as residences and office [47]. For example, in 126 homes in Detroit, Michigan, USA, TTVOC

concentrations averaged 150  $\mu$ g/m³ (range: 14–2274  $\mu$ g/m³) [31]. In offices in California, levels of individual VOCs ranged from non-detect to over 1000  $\mu$ g/m³ [48, 49]. Formaldehyde has been measured in many buildings with typical (e.g., mean) levels of ~20  $\mu$ g/m³ in US stores, restaurants and residences, and higher levels, ~60  $\mu$ g/m³, in mobile homes [50]. These measurements frequently exceed the US EPA reference value of 9.8  $\mu$ g/m³ (non-cancer RfC for chronic inhalation exposure) [35]. Much higher formaldehyde levels have been reported in Chinese hotel rooms, e.g., 60–290  $\mu$ g/m³ [51], 114  $\mu$ g/m³ in new hotels [22], 140  $\mu$ g/m³ in newly furnished rooms, and 10  $\mu$ g/m³ in older rooms [52]. In the US hotel (exhaust air sample), formaldehyde averaged 28  $\mu$ g/m³ [46]. In the present study, formaldehyde levels in the break and laundry rooms averaged 12  $\mu$ g/m³, at the lower range found in the US buildings.

Personal measurements in similar service industries (e.g., retail stores, restaurants) are rare, thus we compare indoor concentrations in these settings to our measurements. Measurements in 14 US retail stores [53] showed slightly higher levels of formaldehyde (averaging 18 ppb = 22  $\mu g/m^3$ ) and BTEX (9.5 ppb) than the present study (personal measurements of 12 and 4.0  $\mu g/m^3$  respectively); similar results were found in stores, restaurants, and transportation in Boston, USA in 2006 [54]. Restaurants had higher levels of BTEX and sometimes chloroform, especially near cooking stoves in dining areas, for example, at Korean barbeque restaurants [54, 55]. Samples collected at 10 retail shops in a large shopping center from 2002–2004 had high levels of toluene and xylene (144 and 3.5  $\mu g/m^3$ , respectively), but slightly lower levels of chloroform, methylene chloride, heptane and hexane (0.5, 0.8, 1.8 and 3.2  $\mu g/m^3$ ) than the present study [56]. Personal samples of housekeepers at hospitals showed relatively low VOC concentrations (geometric mean of 16 ppb for 11 target VOCs) [57].

Overall, we found low VOC levels in the two hotels, e.g., indoor and personal samples averaged 28 and 57 µg/m³ for TTVOC, respectively; BTEX averaged 3.0 and 3.8 µg/m³; and toluene averaged 1.7 and 2.3 µg/m³. Formaldehyde concentrations were also relatively low, although they exceeded the US EPA reference value. Many of the target VOCs were undetected, either due to a lack of sources or due to somewhat high method detection limits, largely caused by the relatively short sampling periods (6–9 hours) needed to match the housekeepers' schedules. In comparison to studies in US offices, we found similar levels of BTEX, styrene and terpenes, somewhat lower formaldehyde levels, and higher chloroform levels, especially in laundry rooms.

In comparison to retail and restaurant industries, hotel housekeepers had lower levels of formaldehyde and BTEX. The VOC measurements reflect both low outdoor concentrations, particularly in comparison to the hotel studies in China that were conducted in polluted industrial areas, as well as few strong indoor sources. VOC levels in the studied hotels reflect the buildings' age (26 years old), the lack of new furnishings and recent or ongoing renovation activities (last renovation was in 2012), and ACRs sufficient to dilute indoor emissions. VOC levels can increase considerably with new construction, certain building products and renovations [52].

#### 4.2 VOC sources

Although VOC levels were not high, indoor levels exceeded outdoor levels and the negative association with ACRs indicate that VOCs primarily arose from indoor sources. Here we discuss potential VOC sources in hotels.

As mentioned, alkanes were one of the dominant VOC groups in indoor and personal samples and a relatively large contributor (35%) in cleaning products. Most indoor and personal samples (91–95%) contained alkanes, which averaged 33–42% of TTVOC concentrations. All of the tested cleaning products contained alkanes with an average proportion of 35% (91 and 79% in the laundry detergent and glass cleaner, respectively). Break rooms and office workers had high levels of n-tetradecane, probably from the stacked clean towels and the laundry detergent. As shown in Table S5, the laundry detergent contained a high concentration of n-tetradecane. Alkanes are in numerous products used indoors, e.g., paints, solvents, pesticides, oils and lubricants; in addition, they are used in the production of detergents [58-60].

Formaldehyde emissions from building materials and furnishings are well recognized [61]. Formaldehyde also is used in numerous products including paper, fabrics and synthetic fibers [62]. In past decades, formaldehyde emissions have been reduced due to manufacturing changes and standards [63, 64]. Still, the large amount of bedding and towels used in hotels that contain even low levels of formaldehyde will contribute to housekeeper exposures, although several washings are expected to substantially decrease emissions [65]. Formaldehyde is also a possible reaction product between terpenes in cleaning and laundry products and ozone [13]; however, airborne terpene levels were low in the study and no seasonal differences were observed (ozone

increases in the summer). Additional studies are needed to verify formaldehyde sources in hotels.

BTEX compounds are often an indicator of combustion emissions and gasoline vapors, e.g., traffic, gas stations, industry [66, 67]. While the studied hotels were near busy roads and other VOC sources (e.g., gas station ~200 m distant), outdoor VOC levels were low (e.g., benzene levels did not exceed 0.8 µg/m³), and no combustion sources in the studied hotels were observed. As noted, the hotels had "smoke-free" policies although room cleaners reported tobacco odors in some rooms, and some workers smoked outside during break time. We found no significant difference in BTEX concentrations among smoking and non-smoking workers, or between workers that reported exposure to passive smoke (cleaning rooms with tobacco odors) and others. The higher levels of BTEX compounds found in laundry and guest rooms, the higher personal concentrations of laundry workers, and the presence of BTEX compounds in cleaning products suggest that cleaning products are an important source of BTEX (especially toluene) in hotels.

Chloroform and carbon tetrachloride are the dominant halogenated VOCs formed by chlorine bleach [10, 68]. A large amount of bleach were used for laundry and room cleaning, suggesting the importance of this source [10, 68] and possibly tap water, which frequently contains chloroform as a disinfection byproduct [69]. Chlorinated compounds include relatively nonpolar solvents that are also found in cleansing agents [70], as found in several cleaning products in this study (Table S5). While present in the laundry room at 4  $\mu$ g/m³, chloroform was not present in the laundry products, and chloroform levels in personal samples of the laundry workers were not significantly elevated, possibly because these workers did not remain in the laundry room as their work included collecting unwashed items in all rooms. Methylene chloride was not found in any cleaning products, but this compound was found in the lobby and in personal samples of office workers (often staying in the office and lobby). Methylene chloride sources include products such as paint stripper [71].

Fragrances are widely used to mask unpleasant odors (including smoke) and to impart a "pleasing" aroma. Fragrances can contain hundreds of chemicals, some of which may induce adverse health effects, even those labeled as "organic", "green" or "all natural" [72]. Terpenes, e.g., limonene,  $\alpha$ -pinene are abundant in laundry and cleaning products [21, 73-75]. All cleaning

products in this study contained terpenes, averaging 13 μg/mL (40% of TTVOCs); the smoke remover contained 64 μg/mL. Most (82–86%) of the indoor and personal samples contained terpenes, with an average level of 2.7 and 7.7 μg/m³, respectively. Terpenes were not detected in outdoor samples. Cleaning products were likely the major source of terpenes (Table S4).

#### 4.3 Factors influencing VOC level

Our results suggest several factors influencing VOC levels. The significant association between room temperature and indoor TTVOC level suggested the importance of seasonal factors and temperature, likely due to increased volatility. The importance of ACR was demonstrated by the strong negative association between ACRs and TTVOC concentrations (Figure 2). We estimated an average ACR of 2.5 hr<sup>-1</sup> (range: 0.6–3.7 hr<sup>-1</sup>), similar to previous studies [22, 76-78]. Lower ACRs in summer, as reported elsewhere [78], can result from the use of air conditioning, reduced HVAC fan speeds, smaller indoor-outdoor temperature gradients, and lower wind velocities. In hotels and many other buildings, ACRs depend on the design and operation of the mechanical systems, infiltration rates (which depend on indoor-outdoor temperature differences and wind speed [79]), building design, and other factors. In the guest and break rooms, ACRs did not vary by season and was likely governed by the HVAC system. However, in laundries, clothes dryers exhaust humid air and draw make-up air from the room, which can increase ACRs when the laundry is operating. In Hotel 1, the dryers operated only in the winter sampling period, when we determined a relatively high ACR of 3.7 hr<sup>-1</sup> (compared to 2.9 and 1.4 hr<sup>-1</sup> in spring and summer, respectively). VOC levels in hotels may be highest in summer due to increased volatility and lower ACRs. Still, the low VOC (and CO<sub>2</sub>) levels found in the study hotels demonstrate the effectiveness of appropriate ventilation rates in minimizing exposure.

Personal samples had almost twice the concentrations of VOCs than the indoor samples. Personal samples are generally considered to be more representative of occupational exposure than indoor samples [25]. For housekeepers, such samples reflect the potential of closer contact with VOCs in cleaning products and other products. VOC patterns observed among both indoor and personal samples are not unique or distinctive since work tasks and work sites are dynamic and overlap, e.g., laundry workers also collect items throughout the hotel, and office workers may assist with housekeeping (folding clean towels), provide supervision throughout the building, and perform light maintenance.

#### 4.4 Health risks

We present preliminary or screening level estimates of health risks that are attributable to VOC inhalation based on short-term measurements of a small number of hotel workers. While not necessarily representative of long-term exposures or a broader population, our data suggest several findings. Non-cancer risks were driven by n-nonane and formaldehyde, which are irritants to the eyes, mucous membranes and upper respiratory tract [60, 80, 81]. Calculated HRs fall below one (range: 0.3–0.5), which suggest a low likelihood of adverse effects, although a HR threshold of 0.1 is sometimes used to provide an extra margin of safety [82].

Cancer risks were driven by chloroform and formaldehyde. At high exposures (not found in this study), chloroform can cause central nervous system effects, respiratory depression, delayed hepatotoxicity [83], kidney and liver damage, and reproductive effects [84, 85]. Chloroform is classified as a likely human carcinogen by the US EPA [86] and as possibly carcinogenic to humans by the International Agency for Research on Cancer (IARC) [87]; it is associated with kidney, liver and bladder tumors [87, 88]. Formaldehyde is classified as a probable human carcinogen by the US EPA [89] and as a human carcinogen by the IARC [90, 91]; it is associated with nasopharynx, sinonasal and leukemia cancers [92]. Estimated lifetime risks for these chemicals, in the range of 3–44 × 10-6, indicate a need to reduce exposures. This particularly applies to formaldehyde, which is a widespread indoor air pollutant affecting homes, schools and many other environments [93-95].

Workers in the studied hotels were exposed to low levels of VOCs, which resulted in low health risks from VOC exposure. In our small sample of hotels, this suggests that VOC exposure is not a priority issue for hotel housekeepers. However, conditions in the study hotels cannot be assumed to apply more broadly, and studies at additional hotels are needed to characterize chemical exposure in the large population of hotel housekeepers. In addition, we did find that cancer risk exceeded recommended guidelines ( $1 \times 10^{-6}$  of excess lifetime cancer risk), largely due to formaldehyde, and that personal measurements were considerably higher than indoor measurements. Thus, we recommend estimating health risks based on personal sampling, and accounting for low concentration but high toxicity VOCs like formaldehyde.

#### 4.5 Study strengths and limitations

The present study has several strengths. To our knowledge, it is the first study to provide comprehensive measurements of VOCs levels in US hotels. We contrasted indoor and personal samples, the latter which helps address a gap in understanding occupational exposures of hotel housekeepers, a vulnerable population. We included a wide range of VOCs, assessed ventilation rates, and performed a screening level risk assessment. This information allows practical and constructive recommendations that can improve working conditions of hotel housekeepers. We also evaluated several factors and emission sources that provided supporting information.

We recognized limitations due to the study's small sample size, which incompletely accounts for temporal and geographical variability; analyses of specific work sites or work groups (e.g., maintenance workers) may be particularly hindered by this issue. A smaller set of formaldehyde measurements was obtained, which limited our ability to estimate distributions and analyze personal exposures; also, formaldehyde measurements may be underestimated due to the relatively high LOD (6 μg/m³). Due to constraints including the hotel manager's decisions, repeated and seasonal measurements were not obtained in one hotel. The ACR estimates derived from CO₂ measurements are approximate, although the decay method can provide robust results. We did not evaluate occupational risks and hazards other than from VOC exposures; ergonomic and other concerns are also important. Studies at other hotels, including both new and old buildings and a range of locations, would increase the representativeness of findings and improve the understanding of occupational VOC exposures and other stressors experienced by housekeepers.

### 5 CONCLUSIONS

Hotel housekeepers are a potentially susceptible and vulnerable population. In this study, we obtained indoor and personal measurements of VOCs at two hotels, and evaluated potential sources and factors affecting concentrations. Concentrations measured using personal sampling were about twice those of the indoor sampling. Formaldehyde, chloroform and several alkanes were the most significant VOCs from a health risk perspective. While indoor sources were identified, appropriate ventilation helped keep VOC concentrations and derived health risks low, and thus VOC exposure may not be a priority occupational risk for hotel housekeepers in this study. Inhalation exposures can be further reduced by reducing or removing toxic constituents in

cleaning products and other materials, and by increasing air change rates. Cleaning products (especially laundry products) contained a number of aromatic compounds, and the use of bleach was an important chloroform source. Formaldehyde, contributing over half of the health risk in this study, is a particular target for mitigation to protect hotel housekeepers' health.

#### 6 CONFLICT OF INTEREST

The authors declare no competing financial interest.

#### 7 ACKNOWLEDGEMENTS

Funding for this research was supported by Cooperative Agreement Number T42 OH008455, funded by the Centers for Disease Control and Prevention, and by grant P30ES017885 from the National Institute of Environmental Health Sciences, National Institutes of Health. Its contents are solely the responsibility of the authors and do not necessarily represent the official views of the Centers for Disease Control and Prevention or the National Institutes of Health.

#### 8 SUPPLEMENTARY DATA

Supplementary data related to this article can be found at the website.

#### 9 REFERENCE

- 1. Bureau of Labor Statistics. May 2018 Occupation Profiles. [Available rom: https://www.bls.gov/oes/current/oes\_stru.htm.
- 2. Sanon MAV. Agency-hired hotel housekeepers an at-risk group for adverse health outcomes. *Workplace Health Saf.* 2014; **62**(2): 81-85.
- 3. Lee PT, Krause N. The impact of a worker health study on working conditions. *J Public Health Policy*. 2002; **23**(3): 268-285.
- 4. U.S. Centers for Disease Control and Prevention (US CDC), National Institute for Occupational Safety and Health. Fundamentals of total worker health approaches: essential elements for advancing worker safety, health, and well-being. 2016.
- 5. U.S. Center for Disease Control and Prevention (US CDC), The National Institute for Occupational Safety and Health. NIOSH strategic plan: FYs 2019–2023. 2019. [Available rom: https://www.cdc.gov/niosh/about/strategicplan/default.html.

- 6. National Occupational Research Agenda (NORA) Respiratory Health Cross-Sector Council. National Occupational Research Agenda For Respiratory Health. 2019. [Available rom: https://www.cdc.gov/nora/councils/resp/agenda.html.
- 7. Hsieh YC, Apostolopoulos Y, Sonmez S. The world at work: hotel cleaners. *Occup Environ Med*. 2013; **70**(5): 360-364.
- 8. DaRos J. Preventing workplace injuries commonly sustained by hotel guestroom attendants [Professional Paper]. Las Vegas: University of Nevada; 2011.
- 9. Kwon KD, Jo WK, Lim HJ, Jeong WS. Volatile pollutants emitted from selected liquid household products. *Environ Sci Pollut Res.* 2008; **15**(6): 521-526.
- 10. Odabasi M, Elbir T, Dumanoglu Y, Sofuoglu SC. Halogenated volatile organic compounds in chlorine-bleach-containing household products and implications for their use. *Atmos Environ*. 2014; **92**: 376-383.
- 11. Anderson SE, Wells JR, Fedorowicz A, Butterworth LF, Meade BJ, Munson AE. Evaluation of the contact and respiratory sensitization potential of volatile organic compounds generated by simulated indoor air chemistry. *Toxicol Sci.* 2007; **97**(2): 355-363.
- 12. Wolkoff P, Wilkins CK, Clausen PA, Nielsen GD. Organic compounds in office environments sensory irritation, odor, measurements and the role of reactive chemistry. *Indoor Air*. 2006; **16**(1): 7-19.
- 13. Singer BC, Coleman BK, Destaillats H, Hodgson AT, Lunden MM, Weschler CJ, et al. Indoor secondary pollutants from cleaning product and air freshener use in the presence of ozone. *Atmos Environ*. 2006; **40**(35): 6696-6710.
- 14. Wolkoff P. Indoor air pollutants in office environments: Assessment of comfort, health, and performance. *Int J Hyg Environ Health*. 2013; **216**(4): 371-394.
- 15. Zock J-P, Kogevinas M, Sunyer J, Almar E, Muniozguren N, Payo F, et al. Asthma risk, cleaning activities and use of specific cleaning products among Spanish indoor cleaners. *Scand J Work Environ Health*. 2001; **27**(1): 76-81.
- 16. Karjalainen A, Martikainen R, Karjalainen J, Klaukka T, Kurppa K. Excess incidence of asthma among Finnish cleaners employed in different industries. *Eur Respir J.* 2002; **19**(1): 90-95.
- 17. Kopferschmitt-Kubler MC, Ameille J, Popin E, Calastreng-Crinquand A, Vervloet D, Bayeux-Dunglas MC, et al. Occupational asthma in France: a 1-yr report of the Observatoire National de Asthmes Professionnels project. *Eur Respir J.* 2002; **19**(1): 84-89.
- 18. Medina-Ramon M, Zock JP, Kogevinas M, Sunyer J, Basagana X, Schwartz J, et al. Short-term respiratory effects of cleaning exposures in female domestic cleaners. *Eur Respir J*. 2006; **27**(6): 1196-1203.

- 19. Steinemann AC. Fragranced consumer products and undisclosed ingredients. *Environ Impact Assess Rev.* 2009; **29**(1): 32-38.
- 20. Steinemann A. Volatile emissions from common consumer products. *Air Qual Atmos Health*. 2015; **8**(3): 273-281.
- 21. Uhde E, Schulz N. Impact of room fragrance products on indoor air quality. *Atmos Environ*. 2015; **106**: 492-502.
- 22. Chan CS, Lee SC, Chan WC, Ho KF, Tian LW, Lai SC, et al. Characterisation of volatile organic compounds at hotels in southern China. *Indoor Built Environ*. 2011; **20**(4): 420-429.
- 23. Chan WC, Lee SC, Chen YM, Mak B, Wong KV, Chan CS, et al. Indoor air quality in new hotels' guest rooms of the major world factory region. *Int J Hosp Manag.* 2009; **28**(1): 26-32.
- 24. He QS, Song Q, Yan YL, Wang ZC, Guo LL, Wang XM. Exposure to particle matters and hazardous volatile organic compounds in selected hot spring hotels in Guangdong, China. *Atmosphere*. 2016; 7(4): 54.
- 25. Zhong LX, Batterman S, Milando CW. VOC sources and exposures in nail salons: a pilot study in Michigan, USA. *Int Arch Occup Environ Health*. 2019; **92**(1): 141-153.
- 26. Rosemberg MAS, Li Y. Effort-reward imbalance and work productivity among hotel housekeeping employees: a pilot study. *Workplace Health Saf.* 2018; **66**(11): 516-521.
- 27. Rosemberg MAS, Li Y, McConnell DS, McCullagh MC, Seng JS. Stressors, allostatic load, and health outcomes among women hotel housekeepers: A pilot study. *J Occup Env Hyg*. 2019; **16**(3): 206-217.
- 28. Zhong LX, Su FC, Batterman S. Volatile organic compounds (VOCs) in conventional and high performance school buildings in the US. *Int J Env Res Public Health*. 2017; **14**(1): 100.
- 29. Jia CR, Batterman SA, Relyea GE. Variability of indoor and outdoor VOC measurements: An analysis using variance components. *Environ Pollut*. 2012; **169**: 152-159.
- 30. Batterman S, Chin JY, Jia C, Godwin C, Parker E, Robins T, et al. Sources, concentrations, and risks of naphthalene in indoor and outdoor air. *Indoor Air*. 2012; **22**(4): 266-278.
- 31. Chin JY, Godwin C, Parker E, Robins T, Lewis T, Harbin P, et al. Levels and sources of volatile organic compounds in homes of children with asthma. *Indoor Air*. 2014; **24**(4): 403-415.
- 32. Batterman S, Hatzvasilis G, Jia CR. Concentrations and emissions of gasoline and other vapors from residential vehicle garages. *Atmos Environ*. 2006; **40**(10): 1828-1844.
- 33. Du LL, Batterman S, Godwin C, Chin JY, Parker E, Breen M, et al. Air change rates and interzonal flows in residences, and the need for multi-zone models for exposure and health analyses. *Int J Env Res Public Health*. 2012; **9**(12): 4639-4661.

- 34. Environmental Monitoring Systems Laboratory (Cincinnati Ohio). Methods for the determination of metals and inorganic chemicals in environmental samples. Westwood, N.J.: Noyes Publications; 1996. xii, 535 p.
- 35. U.S. Environmental Protection Agency (US EPA). Regional Screening Levels. 2019. [Available rom: https://www.epa.gov/risk/regional-screening-levels-rsls-generic-tables.
- 36. Michigan Department of Environment, Great Lakes, and Energy. Michigan air toxics system initial threshold screening level/initial risk screening level (ITSL/IRSL) toxics screening level query. 2019. [Available rom: http://www.deq.state.mi.us/itslirsl/.
- 37. Batterman S. Review and extension of CO2-based methods to determine ventilation rates with application to school classrooms. *Int J Env Res Public Health*. 2017; **14**(2): 145.
- 38. Breen MS, Schultz BD, Sohn MD, Long T, Langstaff J, Williams R, et al. A review of air exchange rate models for air pollution exposure assessments. *J Expo Sci Env Epid*. 2014; **24**(6): 555-563.
- 39. Sifuentes LY, Koenig DW, Phillips RL, Reynolds KA, Gerba CP. Use of hygiene protocols to control the spread of viruses in a hotel. *Food Environ Virol*. 2014; **6**(3): 175-181.
- 40. Xu X, Weisel CP. Human respiratory uptake of chloroform and haloketones during showering. *J Expo Anal Environ Epidemiol*. 2005; **15**(1): 6-16.
- 41. Xu X, Weisel CP. Dermal uptake of chloroform and haloketones during bathing. *J Expo Anal Environ Epidemiol*. 2005; **15**(4): 289-296.
- 42. ASHRAE (Firm). Standard 55-2013 user's manual : ANSI/ASHRAE standard 55-2013, thermal environmental conditions for human occupancy. xi, 150 p.
- 43. ILO International Chemical Safety Cards (ICSC). Nonane. 2019. [Available rom: <a href="http://www.ilo.org/dyn/icsc/showcard.display?p">http://www.ilo.org/dyn/icsc/showcard.display?p</a> version=2&p card id=1245.
- 44. ASTM International. D1356 Standard Terminology Relating to Sampling and Analysis of Atmospheres. West Conshohocken, PA: ASTM International; 2020.
- 45. Kumar A, Singh BP, Punia M, Singh D, Kumar K, Jain VK. Determination of volatile organic compounds and associated health risk assessment in residential homes and hostels within an academic institute, New Delhi. *Indoor Air*. 2014; **24**(5): 474-483.
- 46. Stanley WBM, Ligman BK. Contaminants in hotel room exhaust air. *Ashrae Trans*. 2012; **118**: 316-321.
- 47. Gallego E, Roca FJ, Perales JF, Guardino X. Assessment of chemical hazards in sick building syndrome situations: determination of concentrations and origin of VOCs in indoor air environments by dynamic sampling and TD-GC/MS analysis. Sick Building Syndrome in Public Buildings and Workplaces. Berlin, Heidelberg: Springer; 2011. 289-333.

- 48. Wu XM, Apte MG, Maddalena R, Bennett DH. Volatile organic compounds in small- and medium-sized commercial buildings in California. *Environ Sci Technol.* 2011; **45**(20): 9075-9083.
- 49. Hodgson AT, Faulkner D, Sullivan DP, DiBartolomeo DL, Russell ML, Fisk WJ. Effect of outside air ventilation rate on volatile organic compound concentrations in a call center. *Atmos Environ*. 2003; **37**(39-40): 5517-5527.
- 50. Salthammer T, Mentese S, Marutzky R. Formaldehyde in the indoor environment. *Chem Rev*. 2010; **110**(4): 2536-2572.
- 51. Tang XJ, Bai Y, Duong A, Smith MT, Li LY, Zhang LP. Formaldehyde in China: production, consumption, exposure levels, and health effects. *Environ Int.* 2009; **35**(8): 1210-1224.
- 52. Tao XY, Yu SY, Kang L, Huang HX, Wei AY. Study on the genetic damage in mice induced by the volatile organic compounds of decoration materials (Article in Chinese). *Zhonghua Lao Dong Wei Sheng Zhi Ye Bing Za Zhi*. 2004; **22**(3): 194-196.
- 53. Nirlo EL, Crain N, Corsi RL, Siegel JA. Volatile organic compounds in fourteen U.S. retail stores. *Indoor Air*. 2014; **24**(5): 484-494.
- 54. Loh MM, Houseman EA, Gray GM, Levy JI, Spengler JD, Bennett DH. Measured concentrations of VOCs in several non-residential microenvironments in the United States. *Environ Sci Technol*. 2006; **40**(22): 6903-6911.
- 55. Lee SC, Li WM, Chan LY. Indoor air quality at restaurants with different styles of cooking in metropolitan Hong Kong. *Sci Total Environ*. 2001; **279**(1-3): 181-193.
- 56. Eklund BM, Burkes S, Morris P, Mosconi L. Spatial and temporal variability in VOC levels within a commercial retail building. *Indoor Air*. 2008; **18**(5): 365-374.
- 57. Su FC, Friesen MC, Stefaniak AB, Henneberger PK, LeBouf RF, Stanton ML, et al. Exposures to volatile organic compounds among healthcare workers: modeling the effects of cleaning tasks and product use. *Ann Work Expos Health*. 2018; **62**(7): 852-870.
- 58. Mirov NT. Composition of gum turpentine of coulter pine. *Ind Eng Chem.* 1946; **38**(4): 405-408.
- 59. U.S. Environmental Protection Agency (US EPA). EPA Chemical and Products Database (CPDat). 2019. [Available rom: https://comptox.epa.gov/dashboard.
- 60. Bingham E, Cohrssen B, Powell CH. Patty's toxicology. New York: Wiley; 2001.
- 61. Zhang YP, Luo XX, Wang XK, Qian K, Zhao RY. Influence of temperature on formaldehyde emission parameters of dry building materials. *Atmos Environ*. 2007; **41**(15): 3203-3216.
- de Groot AC, Le Coz CJ, Lensen GJ, Flyvholm MA, Maibach HI, Coenraads PJ. Formaldehydereleasers: relationship to formaldehyde contact allergy. Formaldehyde-releasers in clothes: durable press chemical finishes. Part 1. *Contact Derm.* 2010; **62**(5): 259-271.

- 63. United States. Government Accountability Office. Formaldehyde in textiles while levels in clothing generally appear to be low, allergic contact dermatitis is a health issue for some people: report to congressional committees. [Washington, D.C.]: U.S. Govt. Accountability Office; 2010. Available from: <a href="http://purl.fdlp.gov/GPO/gpo9319">http://purl.fdlp.gov/GPO/gpo9319</a>.
- de Groot AC, Maibach HI. Does allergic contact dermatitis from formaldehyde in clothes treated with durable-press chemical finishes exist in the USA? *Contact Derm.* 2010; **62**(3): 127-136.
- 65. Novick RM, Nelson ML, McKinley MA, Anderson GL, Keenan JJ. The effect of clothing care activities on textile formaldehyde content. *J Toxicol Environ Health, A: Curr Iss.* 2013; **76**(14): 883-893.
- 66. Lee JY, Kim K, Ryu SH, Kim CH, Bae GN. The relative importance of indoor and outdoor sources for determining indoor pollution concentrations in homes in Seoul, South Korea. *Asian J Atmos Environ*. 2018; **12**(2): 127-138.
- 67. Guo H, Lee SC, Li WM, Cao JJ. Source characterization of BTEX in indoor microenvironments in Hong Kong. *Atmos Environ*. 2003; **37**(1): 73-82.
- 68. Odabasi M. Halogenated volatile organic compounds from the use of chlorine-bleach-containing household products. *Environ Sci Technol.* 2008; **42**(5): 1445-1451.
- 69. Weisel CP, Jo WK. Ingestion, inhalation, and dermal exposures to chloroform and trichloroethene from tap water. *Environ Health Perspect*. 1996; **104**(1): 48-51.
- 70. Huang BB, Lei C, Wei CH, Zeng GM. Chlorinated volatile organic compounds (Cl-VOCs) in environment sources, potential human health impacts, and current remediation technologies. *Environ Int.* 2014; 71: 118-138.
- 71. U.S. Environmental Protection Agency (US EPA). Methylene Chloride (Dichloromethane). 2000. [Available rom: https://www.epa.gov/sites/production/files/2016-09/documents/methylene-chloride.pdf.
- 72. Steinemann A. Ten questions concerning air fresheners and indoor built environments. *Build Environ*. 2017; **111**: 279-284.
- 73. Singer BC, Destaillats H, Hodgson AT, Nazaroff WW. Cleaning products and air fresheners: Emissions and resulting concentrations of glycol ethers and terpenoids. *Indoor Air*. 2006; **16**(3): 179-191.
- 74. Trantallidi M, Dimitroulopoulou C, Wolkoff P, Kephalopoulos S, Carrer P. EPHECT III: Health risk assessment of exposure to household consumer products. *Sci Total Environ*. 2015; **536**: 903-913.
- 75. Nazaroff WW, Weschler CJ. Cleaning products and air fresheners: exposure to primary and secondary air pollutants. *Atmos Environ*. 2004; **38**(18): 2841-2865.
- 76. Zota A, Adarnkiewicz G, Levy JI, Spengler JD. Ventilation in public housing: implications for indoor nitrogen dioxide concentrations. *Indoor Air*. 2005; **15**(6): 393-401.

- 77. Fazli T, Stephens B. Development of a nationally representative set of combined building energy and indoor air quality models for US residences. *Build Environ*. 2018; **136**: 198-212.
- 78. Yamamoto N, Shendell DG, Winer AM, Zhang J. Residential air exchange rates in three major US metropolitan areas: results from the Relationship Among Indoor, Outdoor, and Personal Air Study 1999-2001. *Indoor Air*. 2010; **20**(1): 85-90.
- 79. Wallace LA, Emmerich SJ, Howard-Reed C. Continuous measurements of air change rates in an occupied house for 1 year: The effect of temperature, wind, fans, and windows. *J Expo Anal Environ Epidemiol*. 2002; **12**(4): 296-306.
- 80. Lang I, Bruckner T, Triebig G. Formaldehyde and chemosensory irritation in humans: A controlled human exposure study. *Regul Toxicol Pharm.* 2008; **50**(1): 23-36.
- 81. U.S. Centers for Disease Control and Prevention (US CDC). The National Institute for Occupational Safety and Health (NIOSH). Formaldehyde. 2020. [Available rom: https://www.cdc.gov/niosh-rtecs/LP882F48.html.
- 82. U.S. Environmental Protection Agency (US EPA). Regional Screening Levels (RSLs) User's Guide. 2019. [Available rom: https://www.epa.gov/risk/regional-screening-levels-rsls-users-guide.
- 83. Lionte C. Lethal complications after poisoning with chloroform case report and literature review. *Hum Exp Toxicol*. 2010; **29**(7): 615-622.
- 84. Yamamoto S, Kasai T, Matsumoto M, Nishizawa T, Arito H, Nagano K, et al. Carcinogenicity and chronic toxicity in rats and mice exposed to chloroform by inhalation. *J Occup Health*. 2002; **44**(5): 283-293.
- 85. Williams AL, Bates CA, Pace ND, Leonhard MJ, Chang ET, DeSesso JM. Impact of chloroform exposures on reproductive and developmental outcomes: A systematic review of the scientific literature. *Birth Defects Res.* 2018; **110**(17): 1267-1313.
- 86. U.S. Environmental Protection Agency (US EPA). Integrated Risk Information System (IRIS) Chloroform. 2020. [Available rom: https://cfpub.epa.gov/ncea/iris2/chemicalLanding.cfm?substance nmbr=25.
- 87. IARC Working Group on the Evaluation of Carcinogenic Risks to Humans., International Agency for Research on Cancer. Some chemicals that cause tumours of the kidney or urinary bladder in rodents and some other substances. [Lyon]: World Health Organization, International Agency for Research on Cancer; 1999. iv, 674 p.
- 88. Golden RJ, Holm SE, Robinson DE, Julkunen PH, Reese EA. Chloroform mode of action: Implications for cancer risk assessment. *Regul Toxicol Pharm*. 1997; **26**(2): 142-155.

- 89. U.S. Centers for Disease Control and Prevention (US CDC). Agency for Toxic Substances and Disease Registry (ATSDR) Toxic Substances Portal Formaldehyde. 2020. [Available rom: https://www.atsdr.cdc.gov/substances/toxsubstance.asp?toxid=39.
- 90. Muir K. IARC monographs on the evaluation of carcinogenic risks to humans, vol 62, Wood dust and formaldehyde, vol 63, Dry cleaning, some chlorinated solvents and other industrial chemicals WHO. *J Public Health Med.* 1996; **18**(4): 492-492.
- 91. Cogliano VJ, Grosse Y, Baan RA, Straif K, Secretan MB, El Ghissassi F, et al. Meeting report: summary of IARC monographs on formaldehyde, 2-butoxyethanol, and 1-tert-butoxy-2-propanol. *Environ Health Perspect.* 2005; **113**(9): 1205-1208.
- 92. Golden R. Identifying an indoor air exposure limit for formaldehyde considering both irritation and cancer hazards. *Crit Rev Toxicol*. 2011; **41**(8): 672-721.
- 93. Rovira J, Roig N, Nadal M, Schuhmacher M, Domingo JL. Human health risks of formaldehyde indoor levels: An issue of concern. *J Environ Sci Health, Pt A: Toxic/Hazard Subst Environ Eng.* 2016; **51**(4): 357-363.
- 94. Lucas IR, Kowalski P, Callahan DB, Noonan GP, Moffett DB, Olson DR, et al. Formaldehyde levels in traditional and portable classrooms: a pilot investigation. *J Environ Health*. 2016; **78**(7): 8-14.
- 95. Bradman A, Gaspar F, Castorina R, Williams J, Hoang T, Jenkins PL, et al. Formaldehyde and acetaldehyde exposure and risk characterization in California early childhood education environments. *Indoor Air.* 2017; **27**(1): 104-113.

Table 1. Means and standard deviations of TTVOCs ( $\mu g/m^3$ , formaldehyde excluded) of outdoor, indoor and personal samples in three seasons.

Site	Winter		Spring		Su	mmer	Total	
or population	N	TTVOCs	N	TTVOCs	N	TTVOCs	N	TTVOCs
Outdoor	0	_	1	2.4	1	< MDL	2	1.2
Indoor								
Lobby	1	29.4	1	19.4	0	_	2	24.4
Break Room	1	31.0	1	16.8	1	70.4	3	39.4
Laundry Room	1	17.7	1	20.6	1	25.2	3	21.2
Guest Room	1	23.3	1	18.8	1	33.0	3	25.0
All indoor areas	4	$25.3 \pm 6.1$	4	$18.9 \pm 1.6$	3	$42.9 \pm 24.2$	11	$27.8 \pm 15.2$
Personal								
Office Worker	1	117.8	1	56.6	1	43.3	3	72.6
Room Cleaner	5	$62.1 \pm 39.5$	5	$55.5 \pm 50.5$	6	$53.8 \pm 38.4$	16	$56.9 \pm 36.8$
Laundry Worker	1	71.0	0	_	1	12.3	2	41.6
Maintenance Worker	0	_	0	_	1	43.6	1	43.6
All workers	7	$71.3 \pm 32.8$	6	$55.7 \pm 45.1$	9	$46.9 \pm 30.7$	22	$57.1 \pm 35.5$

Table 2. Size, temperature (mean and range of 1-min measurement), relative humidity, and CO<sub>2</sub> (mean and range) in different locations of Hotel 1 in 3 seasons.

Lagation	Size	Temperature (C)			Relative Humidity (%)			CO <sub>2</sub> (ppm)			
<b>Location</b> (	(m <sup>3</sup> )	Winter	Spring	Summer	Winter	Spring	Summer	Winter	Spring	Summer	
Outdoor	_	-1 <sup>a</sup>	16	33	_	25	53	_	428	399	
Lobby	_	25	(12–19) 22	(27–36) 24	15	(19–32) 24	(43–75) 54	_	(377–474) –	(329–465)	
Break	35	(25–25) 23	(21–23) 20	(23–25) 22	(15–15) 23	(22–26) 27	(50–57) 64	1038	569	638	
Room		(22–23)	(18–23)	(21–25)	(19–26)	(24–29)	(52–70)	(651–1584)	(448–1064)	(513–1030)	

Laundry	95	19	18	27	24	24	59	689	454	552
Room Guest	55	(16–21) 20	(13–25) 19	(24–30) 27	(22–32) 19	(17–31) 45	(45–77) 68	(510–1304) 525	(372–632)	(394–660) 463
Room		(16-21)	(19–19)	(25–28)	(18-23)	(36–47)	(63–71)	(486–588)		(405–582)

<sup>&</sup>lt;sup>a</sup> From meteorological record.

Table 3. Mean hazard ratios and cancer risks of exposure to individual VOCs among hotel workers.

	Hazard F	Ratio			Cancer Risk (×10 <sup>-6</sup> )				
voc	Office	Room	Laundry	Maintenance	Office	Room	Laundry	Maintenance	
	Worker	Cleaner	Worker	Worker	Worker	Cleaner	Worker	Worker	
Aromatic					-				
Benzene	0.009	0.01	0.007		2.1	2.2	1.6		
Toluene	< 0.0001	0.0001	0.0003	0.0002					
Ethylbenzene		< 0.0001	0.0001			0.1	0.2		
p-, m-Xylene	$\cap$	0.0006	0.0006						
o-Xylene		0.0003	0.0004						
Styrene	7	< 0.0001	0.0001			0.02	0.04		
p-Isopropyltoluene		0.006	0.004						
Halohydrocarbon									
Methylene chloride	0.003	0.001	0.0009		0.02	0.006	0.005		
Chloroform	0.001	0.003	0.008		2.9	6.4	18		
Carbon tetrachloride		0.0003				0.2			
1,4-Dichlorobenzene	>	0.0001				0.7			
Ester									
Ethyl acetate		0.007							
n-Butyl acetate		< 0.0001							
Ketone									
2-Butanone	< 0.0001	< 0.0001							
Aldehyde									
Pentanal		0.0001	0.0003						
Formaldehyde	0.2	0.2	0.3	0.2	30	30	44	30	
Alkane	<b>5</b>								
n-Hexane	0.007	0.005	0.007						
n-Heptane		0.003							
n-Nonane	0.004	0.007	0.003	0.28					
Terpene									
Limonene (R)-(+)	0.0004	0.0002	0.0001						
Total	0.3	0.3	0.4	0.5	35	40	64	30	

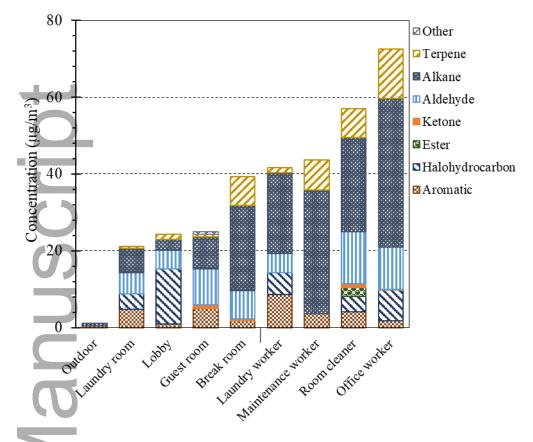


Figure 1. VOC compositions of outdoor samples, indoor samples at different sites, and personal samples among different hotel workers in the study. All seasons are combined. Sample sizes: 2 outdoor samples, 3 laundry room samples, 2 lobby samples, 3 guest room samples, and 3 break room samples; 2 laundry worker samples, 1 maintenance worker sample, 16 room cleaner samples, 3 office worker samples.

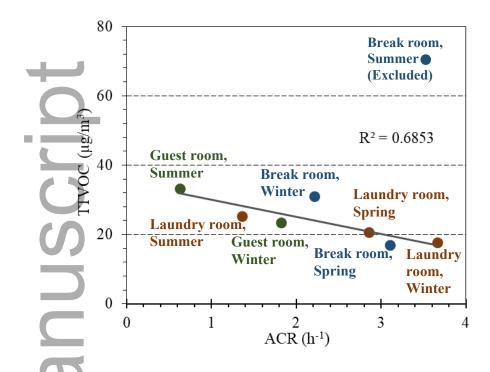


Figure 2. Association between air change rates (ACRs) and concentrations of TTVOCs in Hotel 1.