## Medical Student Experiences of Applying Into EM During the COVID-19 Pandemic: A Multi-institutional Survey of EM Bound Medical Students

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| 9  | Medical Student Experiences of Applying Into EM During the COVID-19 Pandemic: A             |
| 10 | Multi-institutional Survey of EM Bound Medical Students                                     |
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38 39 40 41 42 43 44 45 Abstract Background: The COVID-19 pandemic added new and great uncertainty to the typical approach 46 47 to applying into emergency medicine (EM) for medical students. There is little data on students' 48 lived experience of applying during this time period. We performed a multi-institutional survey 49 of EM-bound students' experiences with preparing to apply into EM during the pandemic. 50

51 Methods: This was a cross sectional survey design study of fourth year students preparing to 52 apply into EM during the 2020-2021 academic year. All self-identified EM-bound students at 53 four participating institutions were recruited by email in June 2020 to participate in a 13-item, 5-54 point Likert scale survey. Univariate descriptive statistics, response rate and non-response bias 55 were calculated.

56

**Results:** Sixty-seven of 125 eligible students responded for an overall response rate of 53.6%. Nonresponse bias for specific survey items ranged from 0.01 to 0.12. Students rated the importance of securing an EM rotation at their home institution the highest of any item (M = 4.81, SD = 0.68). Students indicated higher satisfaction with advice from their department of EM (M = 4.28, SD = 0.75) than from their school of medicine (M = 3.52, SD = 0.89). Students indicated higher confidence in their home EM rotations' ability to assure adequate PPE (M = 3.91, SD = 0.83) than an away rotation (M = 2.82, 1.09). Students reported feeling between

- 64 moderately and quite stressed about applying into EM this year (M = 3.49, SD = 1.01), but
- reported the financial stress the lowest of any item (M = 1.46, SD = 0.84). Students rated it
- 66 highly important that away rotations prioritize students from institutions without an EM
- 67 residency (M = 4.51, SD = 0.93).
- **Conclusion:** Medical students applying into EM during the COVID-19 pandemic felt confident
- 69 in their EM advisors' recommendations and their home institution's PPE provision. Students
- 70 with EM residency programs at their schools recognized the importance of away rotations being
- prioritized for students from schools without EM residency programs. Strong EM advising is
  important to students.
- Background
- 92 The COVID-19 pandemic added new and great uncertainty to the seemingly ordered and typical
- 93 approach to applying into emergency medicine (EM) for medical students.<sup>1</sup> One of the most
- 94 significant disruptions from the pandemic was a sudden lack of access to away rotations for

95 medical students applying into EM. Traditionally, performance on an away EM rotation has been very highly valued by EM residency program directors when evaluating an EM applicant's 96 portfolio.<sup>2</sup> On May 11th, 2020, the Coalition for Physician Accountability, a group of national 97 medical education organizations, recommended that away rotations be discouraged for the 2020-98 2021 academic year except in specific circumstances.<sup>3</sup> In addition, the CORD Advising Students 99 100 Committee In Emergency Medicine published a consensus statement encouraging students to go 101 on fewer, if any, away rotations.<sup>4</sup> Because of the disruption to the clinical learning environment 102 and the ability to travel to away rotations, many institutions, including all four of our institutions, cancelled away rotations for their students.<sup>5</sup> Other than anecdotal reports, there is little data on 103 104 students' experiences with preparing to apply into EM given changes due to the COVID-19 105 pandemic or how our advising interventions in response to the pandemic were impacting them. 106 As such, we performed a multi-institutional survey of EM-bound students' experiences with 107 preparing to apply into EM during the pandemic.

108

## 109 Methods

110 Study design and population

This was a cross sectional survey design study. We considered all medical students self-reporting to their respective institutions as applying into EM from a purposeful sample of four institutions as eligible to participate in the survey. The University of Michigan (Michigan), OSU Wexner Medical Center (OSU), Oregon Health & Science University (OSHU) and The University of Washington (UW) all participated in the study. We surveyed students in June 2020, in the midst of the COVID-19 pandemic, social distancing measures, and at a time of national uncertainty about the future of medical students being permitted in the clinical environment.

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We recruited participants by email. The initial survey invitation was sent out on June 1, 2020 with 2 reminders sent at 1 week intervals each. Data collection was completed by the end of June 2020. All participation was voluntary and there was no compensation for taking the survey. All responses were anonymized. The Human Subjects Division at all four institutions deemed the study to be exempt from IRB.

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125 Survey content and protocol

We developed an original 13-item survey instrument guided by Messick's validity framework.<sup>6</sup> 126 127 The content validity for the survey instrument was based on the CORD student advising guide 128 and the timely Council of Residency Directors in EM (CORD) Advising Students Committee in EM (ASC-EM) consensus statement.<sup>2,4,7</sup> All authors are EM clerkship directors and iteratively 129 130 contributed to the development of the survey. We intentionally avoided including more 131 demographic questions in the survey to maintain strict anonymity of all participants. We 132 performed cognitive, "think aloud" interviews with two senior medical students who had 133 recently matched in EM and two rising fourth year medical students pursuing non-EM specialties 134 for response process validity evidence and for clarity. We incorporated all feedback into the final 135 instrument, which we determined via consensus of all authors (see appendix). We rated each 136 item on a 1 to 5 point Likert scale ranging from "Not at all" to "Extremely," with response 137 anchors intentionally worded to emphasize the construct being measured rather than simple agreement.8 138

139

140 Data Collection and Analysis

We collected and managed the study data using REDCap electronic data capture tools hosted at the University of Washington. REDCap (Research Electronic Data Capture) is a secure, webbased software platform designed to support data capture for research studies, providing 1) an intuitive interface for validated data capture; 2) audit trails for tracking data manipulation and export procedures; 3) automated export procedures for seamless data downloads to common statistical packages; and 4) procedures for data integration and interoperability with external sources.

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We conducted data analysis using Microsoft Excel 2018 (Redmond, Washington) with which we calculated univariate descriptive statistics including the mean (M) and standard deviation (SD) of each item, a response rate according to the AAPOR definition of response rate 5 (RR5) and the non-response bias for each item to estimate the difference between those who responded and those who did not, using wave analysis.<sup>9-12</sup>

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155 Results

We electronically delivered the survey via email to 125 medical students applying into EM at our
four institutions. Of those, 67 students responded to the survey for an overall response rate of
53.6%. Response rates for each participating institution ranged from 38.1%-70% (Table 1).

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The descriptive statistics and nonresponse bias for 11 of the 13 survey items are displayed in Table 2. The nonresponse bias was minimal, ranging from 0.01 to 0.12 on the 5-point scale. The other two items inquired about whether students perceived that they were still permitted to do away rotations. Of all respondents, only one student reported that their institution was allowing them to do away rotations despite their institution's policy against it. The same student also reported that they were "Not at all Confident" that they would secure an away rotation despite their perceptions they were allowed to do so.

167

168 EM-bound medical students rated the importance of securing an EM rotation at their home 169 institution prior to submitting residency applications this year the highest (M = 4.81, SD = 0.68). 170 Students also indicated that they were more satisfied with the advice from their department of 171 EM (M = 4.28, SD = 0.75) than from their respective schools of medicine (M = 3.52, SD = 172 0.89). Not surprisingly, students reported feeling between moderately and quite stressed about 173 applying into EM this year (M = 3.49, SD = 1.01) and at least moderately concerned that they 174 needed to do an away rotation at a particular institution to get an interview there (M = 3.27, SD =175 1.14). However, they also reported that the rationale for not permitting away rotations was quite 176 clear to them (M = 4.34, SD = 0.90) and that they were moderately to quite confident in their 177 advisors plan to support them through the process of applying this year (M = 3.68, SD = 0.98). 178 Students rated the financial stress they were experiencing the lowest of any item (M = 1.46, SD =179 0.84). In addition, they indicated that they were much more confident in their home EM 180 rotations' ability to assure them adequate PPE (M = 3.91, SD = 0.83) than an away EM rotations' 181 ability to do so (M = 2.82, 1.09). It was highly important to students that away rotations prioritize 182 spots for students at institutions without an EM residency program (M = 4.51, SD = 0.93). 183 Discussion 184 These results illustrate the stressors that medical students experienced while preparing to apply

in EM during the COVID-19 pandemic and illuminate areas where we can focus our support for

186 students in response. They underscore the importance of effective advising that has been

previously demonstrated in the literature and add to the paucity of data we have on students'
experience with advising.<sup>13</sup>

189

190 Students identified that their EM departmental advising inspired more confidence than the 191 general career advising from their medical schools. These results highlight the importance of 192 having engaged and involved specialty-specific advising, in addition to the more generalized 193 residency application advising from a school of medicine. Although students applying in all 194 specialties faced similar challenges with lack of away rotations and upended schedules, our EM-195 bound students placed a higher value on the career advising from EM faculty than the 196 generalized school of medicine advising. These findings may have implications for medical 197 students at institutions without an EM residency program to provide directed career advising, 198 where students may face even more challenges than usual during a time when specialty-specific 199 career advising and support is viewed as critical by EM-bound students. Furthermore, students 200 from an institution without an EM residency program are much more likely to be from historically excluded in medicine backgrounds.<sup>14</sup> The different advising and EM experiential 201 opportunities that students have access to at these institutions may further exacerbate existing 202 203 inequities in our field.

204

Our results also highlight that students feel between moderately and quite stressed, but not extremely so. We imagine that the clear EM national consensus guidelines and collaborative leadership from EM specialty societies also contributed to a sense of security and community in the EM applicant group.<sup>15</sup> It would be interesting to compare our results to students applying into other specialties, particularly those which did not release clear national guidelines to guide and support programs and applicants during this time.

211

Students expressed confidence in their advisors' plans and in the clarity from their advisors for
the rationale of not permitting away rotations this year. Supporting this, they strongly understood
the importance of rotating at their home institution in EM prior to applying to residency.
Students recognize that an away rotation is important to getting an interview and nonetheless still
agree with the rationale of the no away rotation policy. To us, this demonstrates that our EM

bound students understand the seriousness of the pandemic and importance of shared sacrifice. Italso reinforces the importance of strong and timely leadership through consensus guidelines.

219

220 Predictably, and positively, students expressed very low financial stress from aways this year--221 further supporting the fact that they understand the policies and rationale for no away rotations. 222 The low financial stress is of benefit during a time of great stress and it will likely also be an 223 unintended benefit of having remote interviewing for residency this year. Given the well 224 documented financial burden of applying to residency, it would be wise to consider ways that we 225 can maintain some of the decreased financial stress of applying that has resulted from this years' 226 upheaval.<sup>16</sup> In addition, further research evaluating the effectiveness of virtual interviewing in 227 light of the financial burden of traveling to traditional in-person interviews would also help us 228 better understand ways we may be able to address financial inequalities in applying into EM.

229

Additionally, students were more confident that their home EM rotation would be able to provide them adequate PPE than an away EM rotation (figures 3 and 4). Students seem to be more apprehensive about the safety of away rotations and more comfortable with the safety of their home institution. It is not surprising to be more comfortable with what is familiar. However, it also illustrates the challenges of variance among local and regional specific policies when students are expected to move between different hospital systems nationally.

236

237 Finally, students reported that it was highly important that away rotations prioritize spots for 238 students without home EM residency programs. This highlights a sense of shared community and 239 generosity among EM-bound students, who recognize that the limited available away rotations 240 should go to students most in need of a core EM rotation. It is clear that students have strong 241 confidence in their EM advisors, even in a time of great uncertainty, and it follows that our EM 242 educational community has an opportunity to evaluate all medical students' access to EM specific advising including the need to prioritize away rotations for those students at institutions 243 244 without EM residency programs. Given that there are over 80 medical schools without EM 245 residency programs, we would suggest implementing practical, nationally collaborative 246 processes such as creating more formal partnerships between schools without an EM residency 247 program and other geographically proximate institutions with EM residency programs. Other

ideas include increasing virtual advising, either from these formal partnerships, or through
 professional society sponsored national advising teams.<sup>17</sup>

## 250 Limitations

251 This study is limited by the nature of it being a convenience sample of medical students from 4 252 institutions rather than a sample of the entire population of students applying into EM in the 253 2020-2021 academic year. These 4 institutions also have departments of emergency medicine 254 with established EM residency programs, which may make it difficult to generalize the results to 255 all, especially to students at schools without EM residency programs. Future work in this area 256 should certainly expand to a wide range of institutions to include the important perspectives of a 257 broader range of medical students. Furthermore, while the nonresponse bias was minimal and the 258 response rate was adequate, our results may not be fully representative of all the students we 259 recruited. We also recruited students who self-identified as pursuing EM as a career in June 2020, which may have changed over time and a small percentage of responses may no longer be 260 261 from students still applying into EM.

262

## 263 Conclusions

264 This multi-institutional study of 4th year medical students applying into EM during the COVID-19 pandemic demonstrates that the communication and rationale for no away rotations this year 265 266 was clear, and that students felt confident in their EM advisors' recommendations and their home 267 institution's ability to provide them adequate PPE. Students with EM residency programs at their 268 schools recognized the importance of away rotations being prioritized for students from schools 269 without EM residency programs. During a time of uncertainty, clear and consensus-based 270 advising likely made this experience less stressful for students. Most importantly, it reinforces 271 the importance of strong EM advising to students.

272

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## Appendix

1. How satisfied are you with the advising communication from your department of EM?

| Not at all Satisfied   | Slightly Satisfied | Moderately<br>Satisfied | Quite Satisfied | Extremely<br>Satisfied |  |
|--|--------------------|-------------------------|-----------------|------------------------|--|
| 2. How satisfied are you with the advising communication from your school of medicine? |                    |                         |                 |                        |  |
| Not at all Satisfied   | Slightly Satisfied | Moderately<br>Satisfied | Quite Satisfied | Extremely<br>Satisfied |  |
|  |                    |                         |                 |                        |  |

3. How stressed do you feel about applying in EM this year?

| Not at all Stressed | Slightly Stressed | Moderately | Quite Stressed | Extremely |
|---------------------|-------------------|------------|----------------|-----------|
|                     |                   | Stressed   |                | Stressed  |
|                     |                   |            | I              |           |

4. How important is it to you to secure an emergency medicine rotation spot at your home institution prior to submitting your residency applications this year?

| Not at all | Slightly Important | Moderately | Quite Important | Extremely |
|------------|--------------------|------------|-----------------|-----------|
| Important  |                    | Important  |                 | Important |

- 5. Is your school approving you to do away rotations in emergency medicine that could be completed prior to submitting your residency applications this year? (Yes/No)
- 6. If yes: How confident are you that you will be able to secure an away rotation this year given the COVID-19 pandemic?

| Not at all | Slightly Confident | Moderately | Quite Confident | Extremely |
|------------|--------------------|------------|-----------------|-----------|
|------------|--------------------|------------|-----------------|-----------|

| Confident |  | Confident |  | Confident |
|-----------|--|-----------|--|-----------|
|-----------|--|-----------|--|-----------|

7. If no: How confident are you that your advisors' plan to support you in your application process will help mitigate the lack of an away rotation given the COVID-19 pandemic?

| Not at all | Slightly Confident | Moderately | Quite Confident | Extremely |
|------------|--------------------|------------|-----------------|-----------|
| Confident  |                    | Confident  |                 | Confident |

8. How clear is the rationale from your department of EM for their policy on away rotations this year?

| Not at all Clear | Slightly Clear | Moderately Clear | Quite Clear | Extremely Clear |
|------------------|----------------|------------------|-------------|-----------------|
|                  |                |                  |             |                 |

9. How much financial stress are you experiencing regarding away rotations this year?

| None at all Slight amount Moderate amount Quite a lot | Extreme amount |
|---|----------------|

10. How confident are you that your home EM rotation will be able to assure you adequate PPE?

| Not at all | Slightly Confident | Moderately | Quite Confident | Extremely |
|------------|--------------------|------------|-----------------|-----------|
| Confident  |                    | Confident  |                 | Confident |

11. How confident are you that any away EM rotation will be able to assure you adequate PPE?

| Not at all | Slightly Confident | Moderately | Quite Confident | Extremely |
|------------|--------------------|------------|-----------------|-----------|
| Confident  |                    | Confident  |                 | Confident |

12. How important do you think it is that programs that offer away rotations prioritize spots for students who attend institutions without an EM residency program?

| Not at all | Slightly Important | Moderately | Quite Important | Extremely |
|------------|--------------------|------------|-----------------|-----------|
| Important  |                    | Important  |                 | Important |

13. How important do you think it is to do an away rotation at an institution you are interested in in order to get an interview at that institution?

|            |            | _                  |            |                 |           |
|------------|------------|--------------------|------------|-----------------|-----------|
| Not at all |            | Slightly Important | Moderately | Quite Important | Extremely |
| Important  |            |                    | Important  |                 | Important |
|            |            |                    |            |                 |           |
|            |            |                    |            |                 |           |
|            |            |                    |            |                 |           |
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|            | σ          |                    |            |                 |           |
|            | $\geq$     |                    |            |                 |           |
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| _          |            |                    |            |                 |           |
|            | -          |                    |            |                 |           |
|            |            |                    |            |                 |           |
| 6          | <b>D</b> A |                    |            |                 |           |
|            |            |                    |            |                 |           |

# Ot

| Table 1: Participant Response Rate by Institution. Michigan = University of Michigan, OHSU =     |    |    |      |  |  |
|--|----|----|------|--|--|
| Oregon Health & Sciences University, OSU = Ohio State University, UW = University of Washington. |    |    |      |  |  |
| School Recruited Responded Response Rate (%)   |    |    |      |  |  |
| Michigan   | 28 | 11 | 39.3 |  |  |
| OHSU   | 20 | 14 | 70   |  |  |
| OSU C  | 21 | 8  | 38.1 |  |  |
| UW   | 56 | 33 | 58.9 |  |  |

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| Table 2: Descriptive Statistics of Students' | Survey Responses (1-5 scale from "Not at all Satisfied" to |
|--|--|
| "Extremely Satisfied").                      |  |

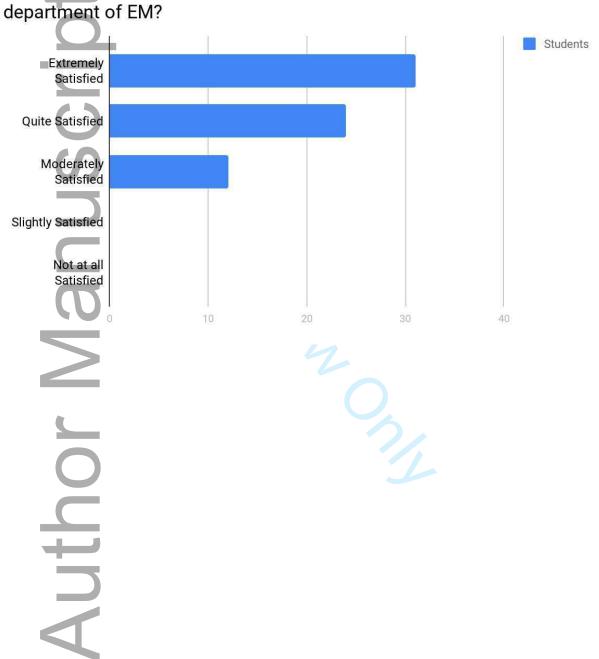
| Survey Item               | Mean | Standard Deviation | Nonresponse Bias |
|---------------------------|------|--------------------|------------------|
| How satisfied are you     | 4.28 | 0.75               | 0.12             |
| with the advising         |      |                    |                  |
| communication from        |      |                    |                  |
| your department of        |      |                    |                  |
| EM?                       |      |                    |                  |
| How satisfied are you     | 3.52 | 0.89               | 0.01             |
| with the advising         |      |                    |                  |
| communication from        |      |                    |                  |
| your school of            |      |                    |                  |
| medicine?                 |      |                    |                  |
| How stressed do you       | 3.49 | 1.01               | 0.01             |
| feel about applying in    |      |                    |                  |
| EM this year?             |      |                    |                  |
| How important is it to    | 4.81 | 0.68               | 0.08             |
| you to secure an          |      |                    |                  |
| emergency medicine        |      |                    |                  |
| rotation spot at your     |      |                    |                  |
| home institution prior    |      |                    |                  |
| to submitting your        |      |                    |                  |
| residency applications    |      |                    |                  |
| this year?                |      |                    |                  |
| How confident are you     | 3.68 | 0.90               | 0.02             |
| that your advisors' plan  |      |                    |                  |
| to support you in your    |      |                    |                  |
| application process will  |      |                    |                  |
| help mitigate the lack of |      |                    |                  |

|   |              |      | ]    |
|---|--------------|------|------|
| an away rotation given                                |              |      |      |
| the COVID-19  |              |      |      |
| pandemic?   |              |      |      |
| How clear is the                                      | 4.34         | 0.90 | 0.03 |
|   | 4.34         | 0.90 | 0.05 |
| rationale from your                                   |              |      |      |
| department of EM for                                  |              |      |      |
| their policy on away                                  |              |      |      |
| rotations this year?                                  |              |      |      |
| How much financial                                    | 1.46         | 0.84 | 0.06 |
| stress are you  |              |      |      |
| experiencing regarding                                |              |      |      |
| away rotations this                                   |              |      |      |
| year?   |              |      |      |
| ycar:   |              |      |      |
| How confident are you                                 | 3.91         | 0.83 | 0.05 |
| that your home EM                                     |              |      |      |
| rotation will be able to                              |              |      |      |
| assure you adequate                                   |              |      |      |
| PPE?  |              |      |      |
|   |              |      |      |
| How confident are you                                 | 2.82         | 1.09 | 0.06 |
| that any away EM                                      |              |      |      |
| rotation will be able to                              |              |      |      |
| assure you adequate                                   |              |      |      |
| PPE?  |              |      |      |
| How important do you                                  | 4.51         | 0.93 | 0.02 |
| How important do you                                  | <b>H.J</b> 1 | 0.73 | 0.02 |
| think it is that programs<br>that offer away          |              |      |      |
|   |              |      |      |
| rotations prioritize spots<br>for students who attend |              |      |      |
|   |              |      |      |
| institutions without an                               |              |      |      |
| EM residency program?                                 |              |      |      |

| -                          |      |      |      |
|----------------------------|------|------|------|
| How important do you       | 3.27 | 1.14 | 0.05 |
| think it is to do an away  |      |      |      |
| rotation at an institution |      |      |      |
| you are interested in in   |      |      |      |
| order to get an            |      |      |      |
| interview at that          |      |      |      |
| institution?               |      |      |      |
| r Manuscr                  |      |      |      |
| Q                          |      |      |      |
| 4                          |      |      |      |
| Juth                       |      |      |      |
|                            |      |      |      |

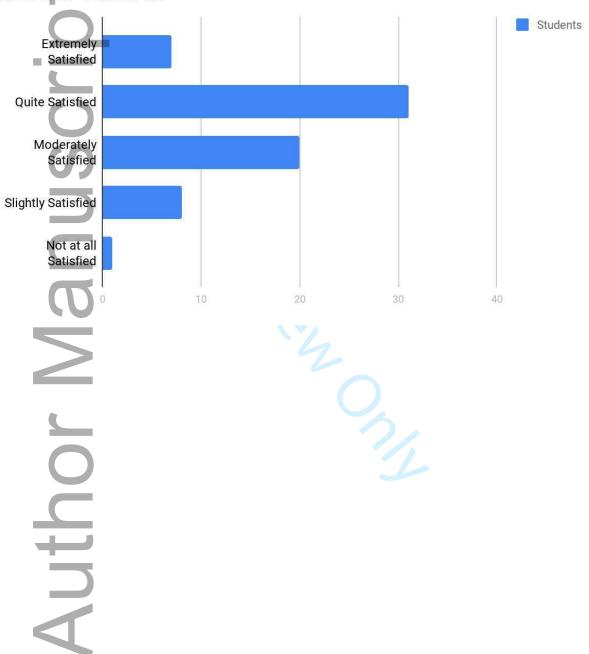
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Figure 1: Student Responses to the Survey Item, "How satisfied are you with the advising communication from your department of EM?" Extremely Satisfied (31, 46.3%), Quite Satisfied (24, 35.8%), Moderately Satisfied (12, 17.9%), Slightly Satisfied (0, 0.0%), Not at all Satisfied (0, 0.0%).



## How satisfied are you with the advising communication from your department of EM?

Figure 2: Student Responses to the Survey Item, "How satisfied are you with the advising communication from your school of medicine? Extremely Satisfied (7, 10.4%), Quite Satisfied (31, 46.3%), Moderately Satisfied (20, 29.9%), Slightly Satisfied (8, 11.9%), Not at all Satisfied (1, 1.5%)



# How satisfied are you with the advising communication from your school of medicine?

Figure 3: Student Responses to the Survey Item, "How confident are you that your home EM rotation will be able to assure you adequate PPE?" Extremely Confident (14, 20.9%), Quite Confident (38, 56.7%), Moderately Confident (11, 16.4%), Slightly Confident (3, 4.5%), Not at all Confident (1, 1.5%)

# How confident are you that your home EM rotation will be able to assure you adequate PPE?

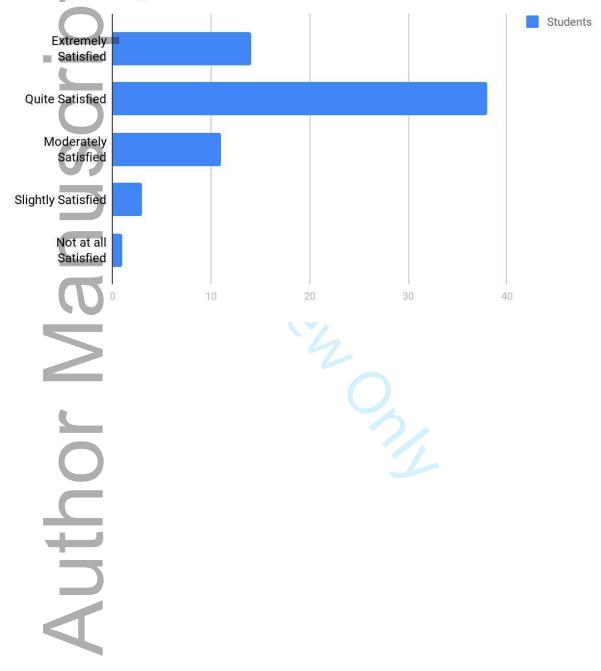
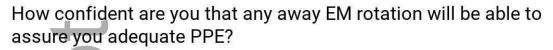
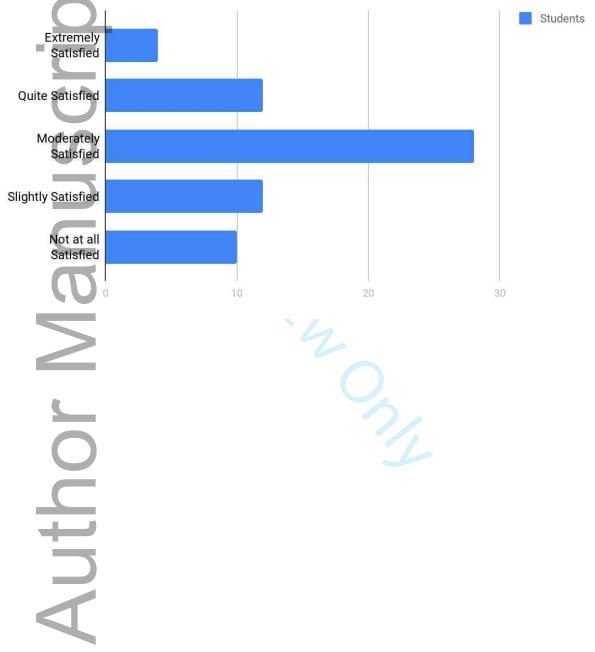
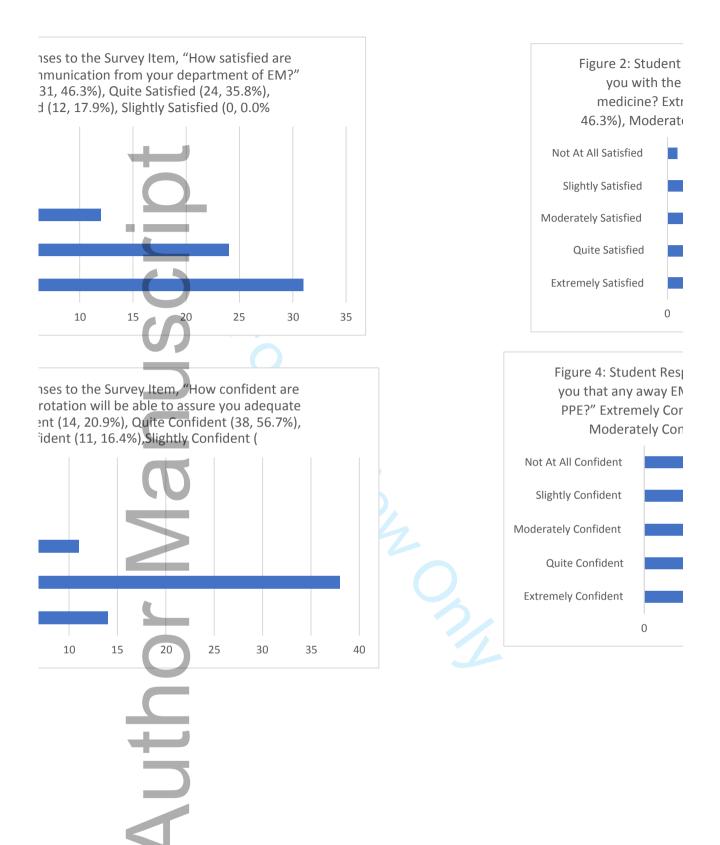


Figure 4: Student Responses to the Survey Item, "How confident are you that any away EM rotation will be able to assure you adequate PPE?" Extremely Confident (4, 6.1%), Quite Confident (12, 18.2%), Moderately Confident (28, 42.4%), Slightly Confident (12, 18.2%), Not at all Confident (10, 15.2%)

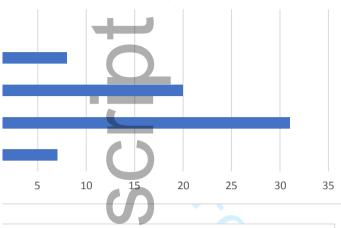




| Extremely Satisfied  | 31       |                            |                                 |
|----------------------|----------|----------------------------|---------------------------------|
| Quite Satisfied      | 24       | <b>Figure 1</b> , <b>C</b> | tudent Deere                    |
| Moderately Satisfied | 12       |                            | tudent Respon<br>e advising com |
| Slightly Satisfied   | 0        |                            | nely Satisfied (                |
| Not At All Satisfied | 0        |                            | rately Satisfiec                |
| Extremely Satisfied  | 7        | Not At All Satisfied       |                                 |
| Quite Satisfied      | 31       |                            |                                 |
| Moderately Satisfied | 20       | Slightly Satisfied         |                                 |
| Slightly Satisfied   | 8        |                            |                                 |
| Not At All Satisfied | 1        | Moderately Satisfied       |                                 |
| Extremely Confident  | 14       | Quite Satisfied            |                                 |
| Quite Confident      | 38       |                            |                                 |
| Moderately Confident | 58<br>11 | Extremely Satisfied        |                                 |
| Slightly Confident   | 3        |                            | 0 5                             |
| Not At All Confident | 1        |                            |                                 |
| Not At All Confident | Ó        |                            |                                 |
| Extremely Confident  | 4        | Figure 2: S                | tudant Dachan                   |
| Quite Confident      | 12       |                            | tudent Respon<br>our home EM I  |
| Moderately Confident | 28       |                            | emely Confide                   |
| Slightly Confident   | 12       |                            | oderately Conf                  |
| Not At All Confident | 10       |                            | 1                               |
|                      |          | Not At All Confident       |                                 |
|                      |          | Slightly Confident         |                                 |
| $\geq$               |          | Moderately Confident       |                                 |
| ~                    |          | Quite Confident            |                                 |
|                      |          | Extremely Confident        |                                 |
|                      |          |                            | 0 5                             |
|                      |          |                            |                                 |
|                      |          |                            |                                 |
| 1.1                  |          |                            |                                 |
|                      |          |                            |                                 |
|                      |          |                            |                                 |
|                      |          |                            |                                 |
|                      |          |                            |                                 |
|                      |          |                            |                                 |
|                      |          |                            |                                 |
|                      |          |                            |                                 |



Responses to the Survey Item, "How satisfied are advising communication from your school of remely Satisfied (7, 10.4%), Quite Satisfied (31, ely Satisfied (20, 29.9%), Slightly Satisfied (8, 11.9



ponses to the Survey Item, "How confident are V rotation will be able to assure you adequate nfident (4, 6.1%), Quite Confident (12, 18.2%), nfident (28, 42.4%), Slightly Confident (12

