

To: Members of the Ardesta Family of Companies

First, we would like to thank the officers and technical leaders of our Member Companies for attending and participating in our annual retreat. Many good connections were made between companies, and we received excellent feedback on what we're doing well and not-so-well.

As I promised during my presentation Wednesday at lunch, our Member Company web site is up and running. It includes sections describing our Consulting Services, our Third Party Preferred Provider Network and a telephone directory for Ardesta and our Member Companies. To access the site, go to www.ardesta.com, and click on the "Inside Ardesta" heading. You will receive a password prompt. Please type in the following:

User Name: **ardesta**

Password: **smalltech**

We also hope that you will give further input to us on ways to improve the web site or added features you would like to see.

As many of you requested during the Retreat, we will be contacting you over the next few weeks to discuss in more detail with you how we can help, both through our consulting services and by connecting you with third party providers. As we mentioned during the Retreat, we've formed these networks to help you with both day-to-day and extraordinary issues that you have told us you are facing, and we hope that you will take advantage of the services and networks we have put together.

Thanks.

Chris Rizik