TRANSITIONING FROM FACE-TO-FACE TO SYNCHRONOUS & ASYNCHRONOUS ONLINE LIBRARY INSTRUCTION: THE CASE OF THE PLAGIARISM WORKSHOP

Elizabeth Svoboda, MLS | University of Michigan – Flint MIX Conference 2018 | Friday, August 17, 2018

Michigan Academic Library Association



OVERVIEW

- Background of workshop
- Reason for transition to online environment
- Options for online workshops
- Creation of online workshops

BACKGROUND & CONCEPTION

- Meeting w/ International Student Engagement Coordinator in late
 2014
- Influx of international students, large amount of plagiarism cases, seen as cultural issue
- Coordinator already holding other American & academic culture workshops
- Offer several one-hour plagiarism workshops during Fall & Winter semesters
- Advertise to instructors, share sign-in sheets for extra credit

TIMELINE OF ON CAMPUS WORKSHOPS

- Winter 2015: Planning & creating workshop materials
- Fall 2015: Held 9 workshop sessions, great variance in attendance
- Winter 2016: Held 3 workshops, avg. 23 attendees
- Fall 2016: Held 3 workshops, avg. 10 attendees
- Winter 2017: No workshops due to change in personnel and my role
- Fall 2017: Held 3 on campus workshops, avg. 1 attendee; first webinar
- Winter 2018: Only webinars

ON CAMPUS WORKSHOP

FORMAT

- Traditional, lecture based
- Some discussion, especially if questions asked
- Group assessment in form of online tutorial/quiz from Leeds University
- Often provided edible incentives (i.e. pizza)
- Emailed scanned copies of sign-in sheets to designated instructors

OBSERVATIONS

- Initially geared toward international students, but also attended by domestic students
- Students in upper-level and discipline specific writing classes
- Difficult to schedule session times around scheduled classes
- Edible incentives helped attendance somewhat

IMPETUS FOR ONLINE SESSIONS

- Low attendance at on campus workshops
- UM-Flint has large population of non-traditional students
 - Commuters
 - Returning to school from workplace
 - Enrolled part-time
 - First generation
- UM-Flint has large number of online classes and some fully online programs

ONLINE SESSION OPTIONS

SYNCHRONOUS

- Students participate at the same time
- Examples:
 - Instant messaging or chat
 - Video conferencing
 - Webinars

ASYNCHRONOUS

- Students participate at different times
- Examples:
 - Videos
 - Slide tutorials
 - Video games or simulations

ONLINE SESSION OPTIONS

SYNCHRONOUS

- Pros:
 - Familiar environment
 - Less preparation needed
 - Technology readily available
- Cons:
 - Scheduling issues
 - Unfamiliar role with technology
 - Learning curve for participants

ASYNCHRONOUS

- Pros:
 - No schedule issues
 - Can be taken at own pace
 - Less perceived learning curve for participants
- Cons:
 - More preparation
 - Multiple options for form of product
 - Unfamiliar with technology implementation

2017 – 2018 ONLINE WEBINAR

- Webinar through BlueJeans
 - Online meeting program available through Univ. MI
 - Video conferencing, able to share screen, chat function
 - Share link to meeting space
 - Able to simulcast on Facebook Live
 - Able to record meetings
- Students registered for sessions and were sent reminder emails

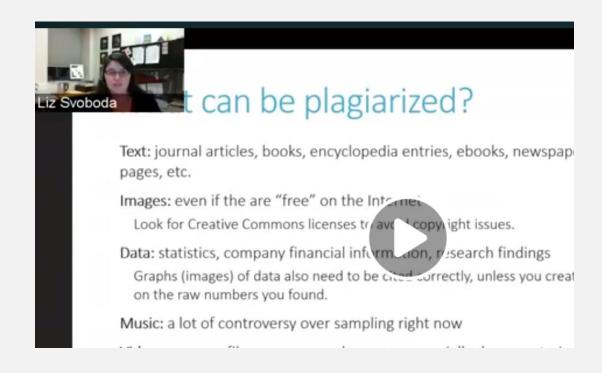
- Fall 2017: I session
 - 18 registered, 14 attended
 - Simulcast to Facebook Live
 - Held in early evening
- Winter 2018: 2 sessions
 - 7 registered, 3 attended
 - 34 registered, 20 attended
 - Held in early evening

FALL 2017 WEBINAR

https://www.facebook.com/thompsonlibrary/videos/10155712666795915/

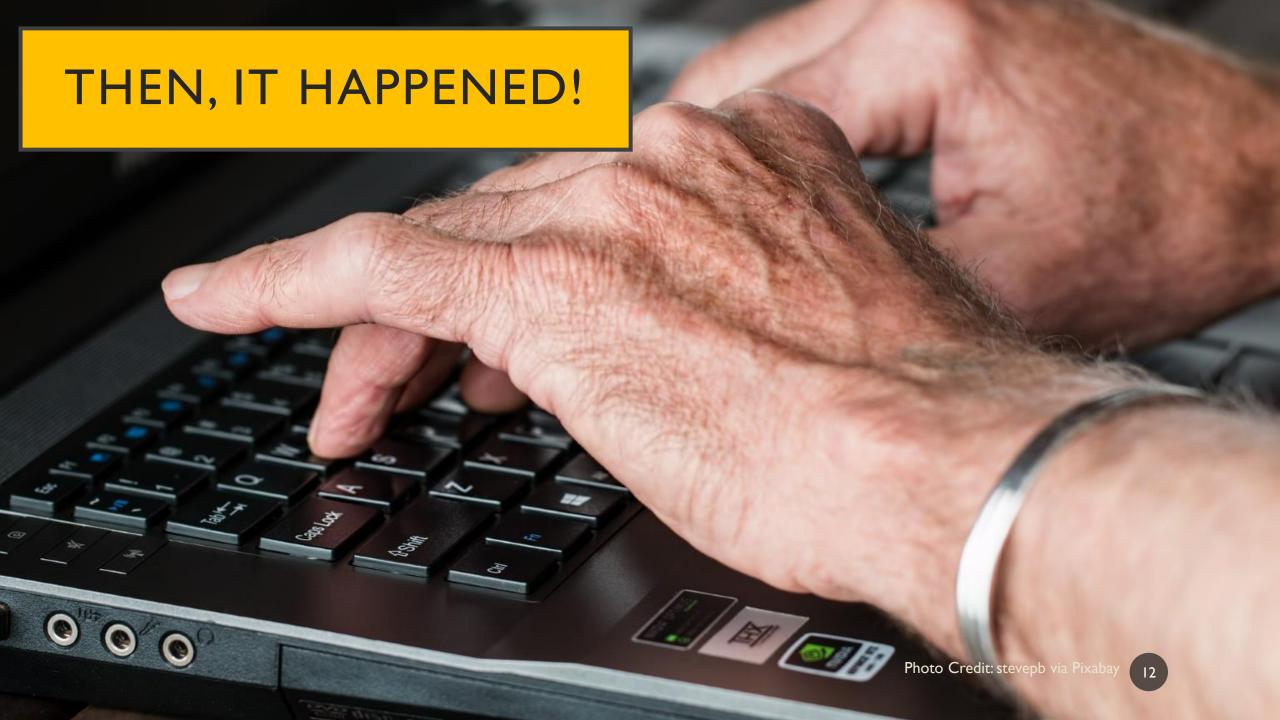
Issues:

- Distracted by multiple screens and chats
- Presenter face covering title of slides
- Difficult to wait for chat responses to posed question
- Vocal pauses, very noticeable on recorded video
- Connection interrupted about half-way through webinar
- Unable to record session with BlueJeans



WINTER 2018 WEBINARS

- Felt more comfortable with technology & camera
- Did not simulcast to Facebook Live
- First session:
 - > Fewer participants (3), kept mics unmuted
 - Able to discuss and ask questions more easily, felt more like on campus sessions
- Second session:
 - Too many participants (20) to keep mics unmuted
 - > Able to track chats more easily
 - > One student very unsure of technology, contacted me for help
- Still unable to record with BlueJeans



CAS ACADEMIC STANDARDS COMMITTEE

PROBLEM

- Some students accused of plagiarism who do not have a good understanding of concept
- Intermediate disciplinary action, instead of suspension or expulsion

NEEDS

- Advance schedule for on campus workshops & webinars
- Asynchronous option
- Assessment of learning

SOLUTION: CONTINUE WITH SYNCHRONOUS SESSIONS & CREATE ASYNCHRONOUS TUTORIAL

SPRING/SUMMER 2018

COLLEAGUES

- Laura Friesen, MLS; Instruction Librarian
- Nathaniel Miller, PhD; PsychologyDepartment
- Vicky Dawson, MA; Writing Center Coordinator
- Jeff Drake, PhD; Office of Extended Learning

INPUT

- Content: flesh out examples, decide where to chunk presentation, create assessments
- Presentation: write script for tutorial, decide on tutorial form
- Technology: learn about any new technology needed

TUTORIAL FORM

- PowerPoint presentation uploaded into Microsoft 365 cloud for ease of sharing in Blackboard
- Not recorded video, students need to click through
- Audio explanations recorded on each slide
- Tutorial will contain "check points" and quizzes embedded in slides for assessment purposes

Why Are There Different Styles?

Styles evolved to fit priorities of academic disciplines.

- APA puts a priority on when a source was published, so the date is included in the in text citation and comes directly after the author in the Reference List.
- MLA puts priority on what the source says exactly, so the page number is included in the in text citation.

How do you choose?

- Follow the assignment instructions.
- If given a choice, use the style you know the best.
- If you are trying to publish in a specific journal, look on their website for a style guide.



Check Point 1

Insert Web Page

This app allows you to insert secure web pages starting with https:// into the slide deck. Non-secure web pages are not supported for security reasons.

Please enter the URL below.

https:// umflint.libsurveys.com/AvoidPlag2_CP1

Note: Many popular websites allow secure access. Please click on the preview button to ensure the web page is accessible.

Web Viewer Terms | Privacy & Cookies

Preview



LIBWIZARD

- Part of Springshare's LibApps platform
- Create forms, surveys, self-grading quizzes, and tutorials
- Currently using to train student workers
- Embedded into PowerPoint using add-in called "Web Viewer"
 - Need a Microsoft account
 - Doesn't work for all webpages
- Sample Tutorial: http://umflint.libsurveys.com/GetThisTutor

FUTURE WEBINARS

BLUEJEANS

- Fairly easy to use, but unfamiliar to some students
- Discussion difficult with large groups
- No assessment function
- Recording function never worked properly



BLACKBOARD COLLABORATE

- Online classroom that allows for:
 - Polling = check points in asynchronous tutorial
 - Break out groups = group discussion
- Students familiar with Blackboard, so possibly less learning curve
- I am not very familiar, so major learning curve

GOING FORWARD

- Contact other College and Schools' Academic Standards Committees about tutorial
- See what kind of access to assessment CAS's ASC needs
- Hold both on campus workshops & webinars to allow discussion
- Track evaluation and feedback to continually improve
- COMMIT TO CONTINUATION!

LESSONS LEARNED

- Don't be afraid to try something new.
- Start small, then add-on.
- Ask for help when you need it.
- Be conscious of others' time and your workload.

REFERENCES & PHOTO CREDITS

- ArtsyBee. (Illustrator). (2009). Chalk background decoration [Image]. Retrieved from https://pixabay.com/en/chalkboard-background-decorative-517818/
- Cocoparisienne. (Photographer). (2016). Aircraft double decker propeller [Photograph]. Retrieved from https://pixabay.com/en/aircraft-double-decker-1813731/
- Kherrmann. (Photographer). (2013). Event dialogue lecture [Photograph]. Retreived from https://pixabay.com/en/event-dialogue-lecture-human-852833/
- Mtajmr. (Photographer). (2017). Honey bee flying into the hive [Photograph]. Retrieved from https://pixabay.com/en/honey-bee-a-bee-flying-into-the-hive-2860488/
- Schuetz-mediendesign. (Photographer). (2014). *Grass sunrise sun* [Photograph]. Retrieved from https://pixabay.com/en/grass-sunrise-sun-nature-546794/
- Stevepb. (Photographer). (2014). *Hands old typing* [Photograph]. Retrieved from https://pixabay.com/en/hands-old-typing-laptop-internet-545394/
- Svoboda, L. (2017, November 8). Avoiding plagiarism Nov. 8 2017 (Part 1) [Video file]. Retrieved from https://www.facebook.com/thompsonlibrary/videos/10155712666795915/

QUESTIONS? COMMENT? CONCERNS?