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<td>345</td>
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<td>1</td>
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<tr>
<td>T</td>
<td>318</td>
<td>346</td>
<td>0</td>
<td>1</td>
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</table>

**THE LOGICAL RECORD SIZE IS 0**  **THE BLOCK SIZE IS 3600**

**DICTIONARY OF 953**

**ALL_INPUT_DATA_HAVE_BEEN_PROCESSED**
### The Detroit Area Study
The University of Michigan

#### DECK 01

<table>
<thead>
<tr>
<th>COLUMN NUMBER</th>
<th>N</th>
<th>Study Number (953)</th>
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</tr>
<tr>
<td>09</td>
<td></td>
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</table>

**Final Status of Cover Sheets**

1. **Completed Interview**
2. **Refusals:** Punched on Card Deck 1-A only.
3. **Not at Home or Respondent Absent:** Punched on Card Deck 1-A only.
4. **Non-Interview Other (Eligible DU):** Punched on Card Deck 1-A only.
5. **House Vacant:** Punched on Card Deck 1-A only.
6. **No Such Address—Not Punched—Total for study 953 was 20 addresses.**
7. **Address not a dwelling unit:** Not Punched—Total for study 953 was 59 addresses.

**Weight of Case**

1. Address sampled from Detroit, Hamtramck or Highland Park.
2. Address sampled from other parts of sample area. (Originally sampled at 1/2 the Detroit rate, hence to be double-weighted when using the sample to estimate total population values.)

---

*This deck is used for coding cover sheets of Interviews, sample non-interviews (Refusals, NAH, NI-Other), and House Vacants. However, only the Interview cases are included in merged tape files with other deals from the study. The non-interview cases are treated as a separate deck, Deck 01-A, and are stored in card form only. The "A" is not indicated on the cards, but the set of cards can be separated by using Col. 09, Deck 01.*
<table>
<thead>
<tr>
<th>DAS Students, Male</th>
<th>DAS Students, Female</th>
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</thead>
<tbody>
<tr>
<td>01. Allahna, Arjun</td>
<td>20. Converse, Jean</td>
</tr>
<tr>
<td>02. Armstein, Fred</td>
<td>21. Fotinellis, Elisabeth</td>
</tr>
<tr>
<td>03. Betah, Ernie</td>
<td>22. Hoffman, Lily</td>
</tr>
<tr>
<td>04. Cramer, Jim</td>
<td>23. Lind, Joan</td>
</tr>
<tr>
<td>05. Gruenberg, Barry</td>
<td>24. Longenberger, Mary</td>
</tr>
<tr>
<td>06. Haiel, Zev</td>
<td>25. Oktay, Julie</td>
</tr>
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<td>07. Harrison, Mike</td>
<td>26. Pelletier, Paula</td>
</tr>
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<td>08. Heilwein, Marty</td>
<td>27. Pryor, Carolyn</td>
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<td>28. Roldan, Iris</td>
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<tr>
<td>10. Lang, James</td>
<td>29. Schneider, Beth</td>
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<td>30. Wachtel, Dawn</td>
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<td>31. Waletzky, Peggy</td>
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<td>13. Lowenstein, Ed</td>
<td>32. White, Marni</td>
</tr>
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<td>15. Moore, Vernon</td>
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<td>16. Rhodes, Gary</td>
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<td>17. Steinberger, Peter</td>
<td></td>
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<td>18. Struse, Rudolph</td>
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<tr>
<td>19. Wernette, Dee</td>
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</table>
11-12 (con't)  SRC Interviewers, Females Only

40. Belian, Mary
41. Bingham, Julia
42. Bremen, Elsie
43. Brous, Mary
44. Burke, Evelyn
45. Cleary, Jeanette
46. Dailey, Josie
47. Goldman, Sylvia
48. Harvey, Fredericka
49. Keyes, Ethel
50. King, Norma
51. Mott, Madeline
52. Powell, Elba
53. Richardson, Bernice
54. Schwartz, Barbara
55. Stark, Ann Mary
56. Janher, Joanne

13-16  SAMPLE CLUSTER NO.  (First four digits before dash)

City Directory Sample Numbers run from 0001-0473
Area Sample Numbers run from 5101-5392
New Apartment Supplement Sample Numbers 1001-1006
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<td>01. Allen Park</td>
</tr>
<tr>
<td></td>
<td>02. Beverly Hills</td>
</tr>
<tr>
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<td>03. Birmingham</td>
</tr>
<tr>
<td></td>
<td>04. Bloomfield Hills</td>
</tr>
<tr>
<td></td>
<td>05. Bloomfield Twp.</td>
</tr>
<tr>
<td></td>
<td>06. Clawson</td>
</tr>
<tr>
<td></td>
<td>07. Dearborn</td>
</tr>
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<td></td>
<td>08. Dearborn Heights</td>
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<tr>
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<td>09. Detroit</td>
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<tr>
<td></td>
<td>10. East Detroit</td>
</tr>
<tr>
<td></td>
<td>11. Ecorse</td>
</tr>
<tr>
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<td>12. Farmington</td>
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<td>13. Ferndale</td>
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<tr>
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<td>14. Garden City</td>
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<tr>
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<td>15. Grosse Ile</td>
</tr>
<tr>
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<td>17. Grosse Pte. Farms</td>
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<td></td>
<td>18. Grosse Pte. Park</td>
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<tr>
<td></td>
<td>19. Grosse Pte. Shores</td>
</tr>
<tr>
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<td>21. Hamtramack</td>
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<td>22. Harper Woods</td>
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<td>25. Inkster</td>
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<td>26. Lincoln Park</td>
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<td>27. Livonia</td>
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<td>28. Madison Heights</td>
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<td>29. Melvindale</td>
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<td>30. Nankin Twp.</td>
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<td>31. Oak Park</td>
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<td>32. Redford</td>
</tr>
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<td>33. River Rouge</td>
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<td>34. Riverview</td>
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<td>37. St. Clair Shores</td>
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<td>38. Southfield</td>
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<td>39. Taylor Twp.</td>
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<td>40. Trenton</td>
</tr>
<tr>
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<td>41. Warren/Macomb County</td>
</tr>
<tr>
<td></td>
<td>42. Wyandotte</td>
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<tr>
<td></td>
<td>43. Westland</td>
</tr>
<tr>
<td></td>
<td>77. Other</td>
</tr>
<tr>
<td></td>
<td>99. N.A.</td>
</tr>
<tr>
<td>Code</td>
<td>Sub-Community</td>
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<tr>
<td>------</td>
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</tr>
<tr>
<td>01</td>
<td>1A, Cadillac</td>
</tr>
<tr>
<td>02</td>
<td>1B, John R.</td>
</tr>
<tr>
<td>03</td>
<td>1C, Mt. Elliott</td>
</tr>
<tr>
<td>04</td>
<td>2A, Fort</td>
</tr>
<tr>
<td>05</td>
<td>2B, Michigan</td>
</tr>
<tr>
<td>06</td>
<td>2C, Cass</td>
</tr>
<tr>
<td>07</td>
<td>3A, Boulevard</td>
</tr>
<tr>
<td>08</td>
<td>3B, Livernois</td>
</tr>
<tr>
<td>09</td>
<td>3C, Lautton</td>
</tr>
<tr>
<td>10</td>
<td>4A, Center</td>
</tr>
<tr>
<td>11</td>
<td>4B, Oakland</td>
</tr>
<tr>
<td>12</td>
<td>5A, Harper</td>
</tr>
<tr>
<td>13</td>
<td>5B, Lodge</td>
</tr>
<tr>
<td>14</td>
<td>5C, Forest Lawn</td>
</tr>
<tr>
<td>15</td>
<td>6A, Indian Village</td>
</tr>
<tr>
<td>16</td>
<td>6B, Algonquin</td>
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<td>17</td>
<td>6C, Pingree</td>
</tr>
<tr>
<td>18</td>
<td>6D, Mack</td>
</tr>
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<td>19</td>
<td>7A, Riverside</td>
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<td>7B, Chandler</td>
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### Sub-Community for Detroit Only (cont')

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<td>43</td>
<td>15B, Ford</td>
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<td>44</td>
<td>15C, Warren</td>
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<td>45</td>
<td>15D, Springwells</td>
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<tr>
<td>46</td>
<td>16A, Delray</td>
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<td>47</td>
<td>16B, Vernor</td>
</tr>
<tr>
<td>48</td>
<td>16C, Baby Creek</td>
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<td>49</td>
<td>16D, Oakwood</td>
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<tr>
<td>98</td>
<td>Not in Detroit</td>
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<tr>
<td>99</td>
<td>N.A.</td>
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</table>
COLUMN
NUMBER N

25 V.10 A "Are there any other dwelling units at the sample address?"
0 = No additional dwelling units. If yes, code actual number of dwelling units at address.
8 = 8 or more
9 = NA

26 V.11 B "Are there any addresses between the sample address and the following address listed above?"
0 = No or Inapplicable. If yes, code actual number of dwelling units.
8 = 8 or more
9 = NA

27 V.12 E "Characterize this block by racial composition as well as you can."
1. Entirely Negro
2. Mainly Negro
3. About 50/50
4. Mainly White
5. Entirely White
8. DK
9. NA
COLUMN NUMBER  N

28  3  F  Hour of day of completed Interview (Round down; e.g., 2:45 = 2).

1. 8-10 AM
2. 11-12 Noon
3. 1-3 PM
4. 4-6 PM
5. 7-9 PM
6. 10-12 Midnight
9. NA
0. INAP: Not a completed interview

29  4  G  Date of Completed Interview

1. = April 21 to April 31
2. = May 1 to May 10
3. = May 11 to May 20
4. = May 21 to May 31
5. = June 1 to June 20
6. = June 21 to July 10
7. = July 11 to July 22
8. = July 23 and beyond (Post-Riot)
9. = NA
0. = INAP: Not a completed interview
<table>
<thead>
<tr>
<th>COLUMN</th>
<th>NUMBER</th>
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<tbody>
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<td>30</td>
<td>15</td>
<td>F</td>
<td>Day of week</td>
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<td>1.</td>
<td>Monday</td>
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<td>3.</td>
<td>Wednesday</td>
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</tr>
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<td>4.</td>
<td>Thursday</td>
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<tr>
<td>6.</td>
<td>Saturday</td>
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</tr>
<tr>
<td>7.</td>
<td>Sunday</td>
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<td></td>
</tr>
<tr>
<td>8.</td>
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</tr>
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<td>16</td>
<td>F</td>
<td>Number of &quot;Not at home&quot; by respondent, plus Respondent Absent. (Include broken appointments)</td>
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<td>Code actual number</td>
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<td>8=8 or more</td>
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<td>Number of definite Refusals by anyone at DU</td>
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<td>Code actual number</td>
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<td>33</td>
<td>18</td>
<td>F</td>
<td>Number of definite Refusals to DAS males</td>
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<td>Code actual number</td>
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<td>34</td>
<td>19</td>
<td>F</td>
<td>Number of definite Refusals to DAS females</td>
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<td></td>
<td>Code actual number</td>
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<tr>
<td>35</td>
<td>20</td>
<td>F</td>
<td>Number of definite Refusals to SRC interviewers</td>
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<td>Code actual number</td>
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<tr>
<td>COLUMN NUMBER</td>
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<td>36</td>
<td>V.21 P</td>
<td>Initial Interviewer Status of Cover Sheet</td>
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<tr>
<td></td>
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<td></td>
<td>1. Handled completely by DAS students.</td>
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<td>2. Initially given to DAS students than to SRC.</td>
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<td>3. Initially given to SRC, never handled by DAS students.</td>
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<tr>
<th>COLUMN NUMBER</th>
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<th>Respondent's Position in Household</th>
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<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>1. Male Head of House</td>
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<td></td>
<td>2. Female Head of House</td>
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<td></td>
<td></td>
<td>3. Wife of Head of House</td>
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</tbody>
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<th>COLUMN NUMBER</th>
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<th>Respondent's Race</th>
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<td></td>
<td></td>
<td></td>
<td>1. White</td>
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<td>2. Negro</td>
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<td>3. Other Non-white</td>
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<th>COLUMN NUMBER</th>
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<td></td>
<td>1. Single</td>
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<td>2. Married</td>
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<td>3. Divorced</td>
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<td>4. Separated or spouse absent for other reasons</td>
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<td></td>
<td>5. Widow(er)</td>
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<td>9. N.A.</td>
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First Listed Non-Respondent Male (Other than son) Relation to Respondent (R)

1. Husband of R.
2. Father of R.
3. Brother of R.
4. Brother-In-Law of R.
5. Other Relative of R.
6. Other Non-Relative of R.
7. None

Second Listed Non-Respondent Male (Other than son) Relation to Respondent (R)

1. Husband of R.
2. Father of R.
3. Brother of R.
4. Brother-In-Law of R.
5. Other Relative of R.
6. Other Non-Relative of R.
7. None

First Listed Non-Respondent Female (Other than daughter) Relation to R

1. Wife of R.
2. Mother of R.
3. Sister of R.
4. Sister-In-Law of R.
5. Other Relative of R.
6. Other Non-Relative of R.
7. None
<table>
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<th>COLUMN NUMBER</th>
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<th>Description</th>
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<td>43</td>
<td>V.28</td>
<td>Second Listed Non-Respondent Female (Other than daughter) Relation to R</td>
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<tr>
<td></td>
<td></td>
<td>1. Wife of R.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>2. Mother of R.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>3. Sister of R.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>4. Sister-In-Law of R.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>5. Other Relative of R.</td>
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<tr>
<td></td>
<td></td>
<td>6. Other Non-Relative of R</td>
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<td>Code actual number</td>
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<td>0= None</td>
</tr>
<tr>
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<td>8=8 or more</td>
</tr>
<tr>
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<td>9=N.A.</td>
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<th>Description</th>
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<td>Number of Daughter(s)</td>
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<tr>
<td></td>
<td></td>
<td>Code actual number</td>
</tr>
<tr>
<td></td>
<td></td>
<td>0= None</td>
</tr>
<tr>
<td></td>
<td></td>
<td>8=8 or more</td>
</tr>
<tr>
<td></td>
<td></td>
<td>9=N.A.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>COLUMN NUMBER</th>
<th>N</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>46</td>
<td>V.31</td>
<td>Total Number of Males (including R) Other than Sons</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Code actual number</td>
</tr>
<tr>
<td></td>
<td></td>
<td>0= None</td>
</tr>
<tr>
<td></td>
<td></td>
<td>8=8 or more</td>
</tr>
<tr>
<td></td>
<td></td>
<td>9=N.A.</td>
</tr>
</tbody>
</table>
COLUMN NUMBER  N

47  $32 G  Total Number of Females (including R) Other than Daughters

Code actual number
0= None
8=8 or more
9=N.A.

48  $33 H  Type of Address:

1. Trailer
2. Single Family DU, single story
3. Single Family DU, multiple story
4. Flat in 2 or 3 family house
5. Flat in 4 family house
6. Flat in Apartment House, (5-20 apts)
7. Flat in Apartment House, (21-50 apts)
8. Flat in Apartment House, (51 plus apts)
9. N.A.
What is your (your husband's) main job at the present time? Obtain own job for head (male or female) but husband's job for head's wife. Probe carefully for specific job, e.g., lathe operator, bank teller, etc. If retired or unemployed, indicate clearly, then ask about "last main job". If 2 jobs, ask about main one.

1. Male head of household employed in 1 job.
2. Male head employed in 2 or more jobs.
3. Employed female head
4. Unemployed male head
5. Retired male head
6. Female head not employed
7. N.A.

Class of worker for head of family, main job at present time.

If head employed in 2 or more jobs, code main job.
If unemployed or retired head, code last main job.
If female head not employed, code her last main job.

0. If inapplicable because no person identified as appropriate referent of query
1. Self-employed
2. Not self-employed
9. Class of worker not reported

Industry for head of household, main job at present time.

If head employed in 2 or more jobs, code main job.
If unemployed or retired head, code last main job.
If female head not employed, code her last main job.

998 - "Student" only occupation reported, or inap-
plicable because no person identified as appro-
priate referent of query.

The individual industry codes frequently are grouped
into the following 12 major industries:

016 to 018 Agriculture, forestry and fisheries.
126 to 156 Mining.
196 Construction.
206 to 459 Manufacturing.
506 to 579 Transportation, communications, and
other public utilities.
606 to 696 Wholesale and retail trade.
706 to 736 Finance, insurance, and real estate.
806 to 809 Business and repair services.
846 to 849 Entertainment and recreation services.
867 to 898 Professional and related services.
906 to 936 Public administration.

and

998 Student, or inappllicable.
999 Industry entry incomplete or missing.

54-56 Q.94 Occupation for head of household, main job at
present time.
If Head employed in 2 or more jobs, code main job.
If Unemployed or Retired Head, code last main job.
If Female Head Not Employed, code her last main job.

Each occupation code is identified in U.S. Bureau
of the Census, 1960 Census of Population, Alphabetti-
cal Index of Government Printing Office, 1960), with
the following supplements: 993- "Student" only
occupation reported; and 994 - Inapplicable, because
no person identified as appropriate referent of query.

The individual occupation codes frequently are
grouped into the following 11 major occupations:
<table>
<thead>
<tr>
<th>COLUMN NUMBER</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>54-56 (cont)</td>
<td></td>
</tr>
<tr>
<td>000 to 195</td>
<td>Professional, technical, and kindred workers.</td>
</tr>
<tr>
<td>200 to 222</td>
<td>Farmers and farm managers.</td>
</tr>
<tr>
<td>250 to 290</td>
<td>Managers, officials, and proprietors, except farm.</td>
</tr>
<tr>
<td>301 to 370</td>
<td>Clerical and kindred workers</td>
</tr>
<tr>
<td>380 to 395</td>
<td>Sales workers.</td>
</tr>
<tr>
<td>401 to 555</td>
<td>Craftsmen, foremen and kindred workers</td>
</tr>
<tr>
<td>601 to 775</td>
<td>Operatives and kindred workers.</td>
</tr>
<tr>
<td>801 to 804</td>
<td>Private household workers.</td>
</tr>
<tr>
<td>810 to 890</td>
<td>Service workers, except private household.</td>
</tr>
<tr>
<td>901 to 985</td>
<td>Laborers, except farm and mine.</td>
</tr>
<tr>
<td>993</td>
<td>Student.</td>
</tr>
<tr>
<td>994</td>
<td>Inapplicable.</td>
</tr>
<tr>
<td>995</td>
<td>Occupation entry incomplete or missing</td>
</tr>
</tbody>
</table>

Where alphabetic codes are given in the Alphabetical Index for occupation and industry, change these into the following numerical equivalents:

<table>
<thead>
<tr>
<th>INDUSTRY</th>
<th>A</th>
<th>016</th>
<th>OCCUPATION</th>
<th>N</th>
<th>200</th>
</tr>
</thead>
<tbody>
<tr>
<td>B</td>
<td>359</td>
<td></td>
<td>P</td>
<td>804</td>
<td></td>
</tr>
<tr>
<td>C</td>
<td>196</td>
<td></td>
<td>Q</td>
<td>411</td>
<td></td>
</tr>
<tr>
<td>D</td>
<td>659</td>
<td></td>
<td>R</td>
<td>290</td>
<td></td>
</tr>
<tr>
<td>E</td>
<td>876</td>
<td></td>
<td>S</td>
<td>394</td>
<td></td>
</tr>
<tr>
<td>F</td>
<td>636</td>
<td></td>
<td>T</td>
<td>715</td>
<td></td>
</tr>
<tr>
<td>G</td>
<td>638</td>
<td></td>
<td>U</td>
<td>902</td>
<td></td>
</tr>
<tr>
<td>H</td>
<td>868</td>
<td></td>
<td>V</td>
<td>903</td>
<td></td>
</tr>
<tr>
<td>J</td>
<td>916</td>
<td></td>
<td>W</td>
<td>775</td>
<td></td>
</tr>
<tr>
<td>K</td>
<td>816</td>
<td></td>
<td>X</td>
<td>985</td>
<td></td>
</tr>
<tr>
<td>L</td>
<td>506</td>
<td></td>
<td>Y</td>
<td>370</td>
<td></td>
</tr>
<tr>
<td>M</td>
<td>258</td>
<td></td>
<td>Z</td>
<td>342</td>
<td></td>
</tr>
</tbody>
</table>
What state was that in?

Code here respondents reporting foreign country as place of birth. (coded 03 in Deck 5, col. 11 and 12).
Code country of birth as in Deck 5, col. 31-32.
00 = Inapplicable - born in U.S.
## DETROIT AREA STUDY

University of Michigan

**DECK 02**

<table>
<thead>
<tr>
<th>COLUMN NUMBER</th>
<th>N</th>
<th>QUESTION AND CODE</th>
</tr>
</thead>
<tbody>
<tr>
<td>01-03</td>
<td></td>
<td>Study Number (953)</td>
</tr>
<tr>
<td>04-05</td>
<td></td>
<td>Deck Number (02)</td>
</tr>
<tr>
<td>06-08</td>
<td></td>
<td>Interview Number (001-900)</td>
</tr>
</tbody>
</table>

### Q.39

Q.39 In general, would you say the Detroit area is better than average, about average, or not as good as most other places?

1. BETTER THAN AVERAGE
2. AVERAGE
3. NOT AS GOOD AS MOST
4. DK
5. NA

### Q.40

Q.40 How about this particular neighborhood? From your point of view, would you say you are satisfied with living in this neighborhood, dissatisfied with it, or somewhere in between?

1. SATISFIED
2. IN BETWEEN
3. DISSATISFIED
4. DK
5. NA
<table>
<thead>
<tr>
<th>COLUMN NUMBER</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>11</td>
<td></td>
</tr>
</tbody>
</table>

**Q.3.** Would you say that your children (child) spend a great deal of time with others in the neighborhood, or an average amount or only a very little time, or none at all?

1. A GREAT DEAL OF TIME
2. AVERAGE
3. VERY LITTLE TIME
4. NONE AT ALL
5. DK
6. NA
7. INAPPLICABLE (NO CHILDREN)

**Q.4.** (How about yourself?) Would you say that you spend a great deal of time with your neighbors, and average amount of time, only a very little time, or none at all?

1. A GREAT DEAL OF TIME
2. AVERAGE
3. VERY LITTLE TIME
4. NONE AT ALL
5. DK
6. NA

**Q.5.** [IF MARRIED, ASK:] How about your husband(wife), would you say that he (she) spends a great deal of time with the neighbors, or an average amount of time, only a very little time, or none at all?

1. A GREAT DEAL OF TIME
2. AVERAGE
3. ONLY A VERY LITTLE TIME
4. NONE AT ALL
5. DK
6. NA
7. INAPPLICABLE (NOT MARRIED)
Q.6. Thinking about this neighborhood, is it the sort of place where most people feel they can just drop in on the neighbors anytime, or do people around here keep pretty much to themselves?

1. DROP IN ANYTIME
2. KEEP PRETTY MUCH TO THEMSELVES
8. DK
9. NA

Q.7. Is there a block club or improvement association in your neighborhood?

1. YES, BELONGS
2. YES, DOESN'T BELONG
5. NO, NONE IN NEIGHBORHOOD
8. DK
9. NA

Q.8. Are there any other groups or organizations in the neighborhood? [IF YES, SPECIFY AND ASK:] Do you belong?

NUMBER OF ORGANIZATIONS MENTIONED

Code 0 in columns 17-20

0. None
1. One
2. Two
3. Three
4. Four or more
8. DK
9. NA
17

**Q.47** Mention of church group(s)

1. YES, BELONGS
2. (EXISTS) NO, DOESN'T BELONG
3. No mention of church group
4. Mention of church group, but membership NA.
5. INAP (CODED 0 IN COL. 16)

18

**Q.48** Mention of social and/or recreational group(s)

1. YES, BELONGS
2. (EXISTS) NO, DOESN'T BELONG
3. No mention of social or recreational group
4. Mention of social/recreational group, but membership NA.
5. INAP (CODED 0 IN COL. 16)

19

**Q.49** Mention of school group(s) (such as P.T.A.) (Adult)

1. YES, BELONGS
2. (EXISTS) NO, DOESN'T BELONG
3. No mention of school group
4. Mention of school group, but membership NA.
5. INAP (CODED 0 IN COL. 16)

20

**Q.50** Mention of youth group(s) - (e.g., Boy Scouts)

1. YES, BELONGS
2. (EXISTS) NO, DOESN'T BELONG
3. No mention of youth group
4. Mention of youth group, but membership NA.
5. INAP (CODED 0 IN COL. 16)
Q.14 When an insurance company doesn't want to settle a claim, what makes it hard for a person to get what is coming to him? Would you say that it is mainly because it is too expensive to go to court, or that insurance companies are so big they can usually get around the law?

1. TOO EXPENSIVE TO GO TO COURT
2. INSURANCE COMPANIES CAN GET AROUND THE LAW
3. [R SPONTANEOUSLY DENIES THAT IT IS HARD TO SETTLE A CLAIM]

8. DK
9. NA

Q.17. In general, do you think it would be easy, fairly difficult, or very difficult to get what is coming to you from a United States government agency?

1. EASY
2. FAIRLY DIFFICULT
3. VERY DIFFICULT

8. DK
9. NA
Q.18. When people do have trouble getting what is coming to them from a United States government agency, what makes it hard for them? Is it mainly because there's too much red tape, or that officials can get around the law if they want to?

1. TOO MUCH RED TAPE
2. OFFICIALS CAN GET AROUND THE LAW
3. [R SPONTANEOUSLY DENIES THAT IT IS HARD]

8. DK
9. na

[Q.19, 19a, 19b, 19c, 19d; Q.20, 20a, 20b, 20c, 20d; Q.21, 21a, 21b, 21c, 21d; Q.22, 22a, 22b, 22c, 22d: SEE OPEN DECK]
MAIN INCIDENTS: NEIGHBORHOOD PROBLEMS

Q.23. We've talked so far about how you might handle possible problems. But here are some actual problems that may have come up for you at one time or another while living in the Detroit Area. First, many people run into problems with their neighbors at one time or another. In the past ten years, which of these have ever happened to you?

Q.23a. Problems with neighborhood children or teenagers?

1. YES
2. NO
3. DK
4. NA

Q.23b. Problems with noisy, disorderly or undesirable neighbors?

1. YES
2. NO
3. DK
4. NA

Q.23c. Neighbors that don't mind their own business?

1. YES
2. NO
3. DK
4. NA
Q.23d Someone who tried to sell or rent to undesirable people?

1. YES
2. NO
3. DK
4. NA

Q.23e A neighbor who failed to keep up his property?

1. YES
2. NO
3. DK
4. NA

Q.23f Any other problems or disagreements that you may have had with a neighbor?

1. YES
2. NO
3. DK
4. NA
Q.24 [IF MORE THAN ONE PROBLEM CHECKED, ASK:] Which of these problems you mentioned bothered you most within the last 10 years? [IF ONLY ONE PROBLEM TO Q.23, INDICATE ITS NUMBER:] 

1. Q.23a
2. Q.23b
3. Q.23c
4. Q.23d
5. Q.23e
6. Q.23f
7. DK
8. NA
9. NO PROBLEM MENTIONED TO Q.23

Q.25 Do you own your own home, or are you renting?

1. OWNS (OR BUYING)
2. RENTS
3. OTHER
4. DK
5. NA

Q.25a Have you rented in Detroit during the last ten years?

1. YES, RENTED
2. YES, RENT NOW
3. YES, RENT NOW
4. NO, DID NOT RENT
5. NO, DID NOT RENT
6. NO, DID NOT RENT
7. NO, DID NOT RENT
8. NO, DID NOT RENT
9. NA
10. NA
Q. 26 Many people who rent run into problems at one time or another with the landlord or his agent. Would you tell me which of these problems have happened to you when renting in the Detroit area?

<table>
<thead>
<tr>
<th>Code 5</th>
<th>Code 9, 0</th>
<th>Code ACTUAL NUMBER OF &quot;YES&quot; CHECKED IN Q.26a-e (0=No checks; 1=One check, etc. 9-NA)</th>
</tr>
</thead>
</table>

34

| 1. YES | 5. NO | 8. DK | 9. NA | 0. INAP. (non-renter) |

35

V.65 Q.26a The landlord did not make repairs or provide services

36

V.66 Q.26b The landlord does not keep undesirable tenants or people out of the building.

37

V.67 Q.26c The landlord claimed that you damaged the property.

| 1. YES | 5. NO | 8. DK | 9. NA | 0. INAP (non-renter) |
Q. 26d The landlord claimed that you owed him money.

1. YES
5. NO
8. DK
9. NA
0. INAP (non-renter)

Q. 26e Any other problems that you may have had with your landlord?

1. YES
5. NO
8. DK
9. NA
0. INAP (non-renter)

Q. 27 [IF MORE THAN ONE PROBLEM CHECKED, ASK:] Which of these problems you mentioned bothered you most during the last 10 years? [IF ONLY ONE PROBLEM TO Q. 26, INDICATE ITS NUMBER.]

1. Q. 26a
2. Q. 26b
3. Q. 26c
4. Q. 26d
5. Q. 26e
8. DK
9. NA
0. INAP (no problems mentioned)
**MAIN INCIDENTS: EXPENSIVE PURCHASE**

<table>
<thead>
<tr>
<th>Column</th>
<th>Code</th>
<th>Actual Number of &quot;Yes&quot; Checked in Q. 28a-e</th>
</tr>
</thead>
<tbody>
<tr>
<td>41</td>
<td>5, 42-46, 0, 47, 48</td>
<td>(0=No checks, 1=One check, etc. 9=NA)</td>
</tr>
</tbody>
</table>

**Q.28** Often when people pay a lot of money for a car, furniture, or appliances, or repairs to any of these, they run into a problem. Would you tell me which of these have happened to you while living in the Detroit area?

**Q.28a** Badly overcharged for a car, furniture or something else expensive.

1. **YES**
2. **NO**
3. **DK**
4. **NA**

**Q.28b** What I got was broken or didn't work as it should.

1. **YES**
2. **NO**
3. **DK**
4. **NA**

**Q.28c** Trouble with a guarantee, contract, service policy or repairs.

1. **YES**
2. **NO**
3. **DK**
4. **NA**
45. V.75 Q.28d. Trouble with credit, or with a collection agency.
   1. YES
   5. NO
   8. DK
   9. NA

46. V.76 Q.28e. Other problems.
   1. YES
   5. NO
   8. DK
   9. NA

47. V.77 Q.29. [IF MORE THAN ONE PROBLEM CHECKED, ASK:] Which of these problems you mentioned bothered you most within the last ten years? [IF ONLY ONE PROBLEM TO Q.28, INDICATE ITS NUMBER]
   1. Q.28a
   2. Q.28b
   3. Q.28c
   4. Q.28d
   5. Q.28e
   8. DK
   9. NA
   0. No problem mentioned
Q.30 Very briefly, what was the object or service involved?

1. Car
2. Furniture and furnishings (e.g., rugs, electric blanket, lamps)
3. Appliance
4. TV's, radios, record player
5. Additions and repairs (e.g., adding a garage)
6. Credit agencies, collection agencies, charge accounts
7. Other
9. NA
0. INAP

Q.31 Now I'd like to find out if you have had any problems dealing with federal, state, or local government agencies?

CODE ACTUAL NUMBER OF "YES" CHECKED IN Q.31a-g
(0=No checks, 1=One check, etc., 9=NA)

Q.31a The Social Security and Veterans Administration give people several kinds of benefits. Have you ever had a problem in getting benefits you deserved, like pensions, medical care, loans or anything else of that sort?

1. YES
5. NO
8. DK
9. NA
<table>
<thead>
<tr>
<th>COLUMN NUMBER</th>
<th>Q.31b Have you had troubles with social workers or welfare officials?</th>
</tr>
</thead>
<tbody>
<tr>
<td>51</td>
<td>YES</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>COLUMN NUMBER</th>
<th>Q.31c Have you had a problem with the government over your federal income tax return?</th>
</tr>
</thead>
<tbody>
<tr>
<td>52</td>
<td>YES</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>COLUMN NUMBER</th>
<th>Q.31d Have you ever had a problem with property taxes or with inspections of your property?</th>
</tr>
</thead>
<tbody>
<tr>
<td>53</td>
<td>YES</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>COLUMN NUMBER</th>
<th>Q.31e What about problems because the city ignored your complaints about such services as street cleaning or repair, garbage collection or water service?</th>
</tr>
</thead>
<tbody>
<tr>
<td>54</td>
<td>YES</td>
</tr>
</tbody>
</table>
Q.31f. Have you ever had problems with the police department or policemen?

1. YES
5. NO
8. DK
9. NA

Q.31g. Have you had any other problems with local, state or federal government officials?

1. YES
5. NO
8. DK
9. NA

Q.32. IF MORE THAN ONE PROBLEM CHECKED, ASK: Looking back on the problems you had with these government agencies, which of these gave you the most trouble in the last 10 years?

[IF ONLY ONE PROBLEM IN Q.31, INDICATE ITS NUMBER]

1. Q.31a
2. Q.31b
3. Q.31c
4. Q.31d
5. Q.31e
6. Q.31f
7. Q.31g
8. DK
9. NA
0. No problem mentioned
MAIN INCIDENTS: DISCRIMINATION

Some people feel that they have been treated unfairly because of their age, sex, race, religion, nationality or beliefs. Since living in the Detroit Area, have you been treated unfairly in any of the following ways? [HAND CARD 5 AND READ EACH ONE FOR R TO ANSWER] FOR EACH Q (33a,b,c,d, AND e), IF YES, SPECIFY IN ONE WORD THE TYPE OF DISCRIMINATION, i.e., WHETHER IT WAS BASED ON "AGE", "SEX", "RACE", "RELIGION", "NATIONALITY", OR "BELIEFS".

58

Q.33 CODE ACTUAL NUMBER OF "YES" CHECKED IN Q.33a-e
(0=No checks, 1=One check, etc.)

59

Q.33a In getting a job or being promoted on a job?

If Other MAKE CARD

0. YES-Type not specified or other type

1. YES-Age
2. YES-Sex
3. YES-Race
4. YES-Religion
5. YES-Nationality
6. YES-Beliefs

7. NO
8. DK
9. NA
60. **U90 Q.33b** In joining a club or organization?

- If Other
  - MAKE CARD
    - 0. YES - Type not specified or other type
    - 1. YES - Age
    - 2. YES - Sex
    - 3. YES - Race
    - 4. YES - Religion
    - 5. YES - Nationality
    - 6. YES - Beliefs
    - 7. NO
    - 8. DK
    - 9. NA

61. **U91 Q.33c** In buying or renting a house or apartment?

- If Other
  - MAKE CARD
    - 0. YES - Type not specified or other type
    - 1. YES - Age
    - 2. YES - Sex
    - 3. YES - Race
    - 4. YES - Religion
    - 5. YES - Nationality
    - 6. YES - Beliefs
    - 7. NO
    - 8. DK
    - 9. NA
**62 V.92 Q.33d** In getting some service you should?

If other, not specified or other type

- 0. YES-Type not specified or other type
- 1. YES-Age
- 2. YES-Sex
- 3. YES-Race
- 4. YES-Religion
- 5. YES-Nationality
- 6. YES-Beliefs

If more than 1 type cited

MAKE CARD

**63 V.93 Q.33e** Any other way you have been treated unfairly because of your age, sex, race, religion, nationality, or beliefs?

If other not specified or other type

- 0. YES-Type not specified or other type
- 1. YES-Age
- 2. YES-Sex
- 3. YES-Race
- 4. YES-Religion
- 5. YES-Nationality
- 6. YES-Beliefs

If more than 1 type cited

MAKE CARD

- 7. NO
- 8. DK
- 9. NA
**Q.34** [IF MORE THAN ONE PROBLEM CHECKED, ASK:] Which of these cases bothered you most within the last 10 years? [IF ONLY ONE PROBLEM MENTIONED, INDICATE ITS NUMBER]

1. Q.33a
2. Q.33b
3. Q.33c
4. Q.33d
5. Q.33e
6. INAP (no problem in Q.33a-e)

**Q.35** SUMMARY OF PROBLEMS

NUMBER OF AREAS IN WHICH RESPONDENT HAD PROBLEMS

0. No problems
1. One area
2. Two areas
3. Three areas
4. Four areas
5. Five areas
6. DK
7. NA

[BLANK COLUMNS]
DECK 03

COLUMN NUMBER N
01-03 Study Number (953)
04-05 Deck Number (03)
06-08 Interview Number (001-999)
09-10 Q.36 SELECTION OF SUPPLEMENTARY QUESTIONS FOR TWO PROBLEMS

Q.96 Q.36 MOST DIFFICULT PROBLEM

NEIGHBORHOOD
11. Q.23a-Children
12. Q.23b-Noise or undesirable neighbors
13. Q.23c-Neighbors not minding their business
14. Q.23d-Undesirable neighbors (Possibility of)
15. Q.23e-Messy property
16. Q.23f-Other neighborhood problem

LANDLORD - TENANT
21. Q.26a-Repairs
22. Q.26b-Undesirable tenants
23. Q.26c-Damaged property
24. Q.26d-Owed landlord money
25. Q.26e-Other landlord-tenant problem

EXPENSIVE PURCHASE
31. Q.28a-Overcharged
32. Q.28b-Broken
33. Q.28c-Trouble with guarantee
34. Q.28d-Credit, collection agency
35. Q.28e-Other expensive purchase problem

PUBLIC ORGANIZATIONS
41. Q.31a-Social Security or V.A.
42. Q.31b-Social workers
43. Q.31c-Income tax
44. Q.31d-Property taxes
45. Q.31e-City services (complaints about)
46. Q.31f-Police department
47. Q.31g-Other problem
COLUMN NUMBER

09-10 (cont)  DISCRIMINATION

51. Q.33a-Job
52. Q.33b-Club
53. Q.33c-Housing
54. Q.33d-Service
55. Q.33e-Other

INAP: No Most Difficult Problem
(Also implies no second most difficult problem)

11-64

11-12

Q.36b 2ND MOST DIFFICULT PROBLEM

NEIGHBORHOOD

11. Q.23a-Children
12. Q.23b-Noisey or undesirable neighbors
13. Q.23c-Neighbors not minding their business
14. Q.23d-Undesirable neighbors (Possibility of)
15. Q.23e-Messy property
16. Q.23f-Other neighborhood problems

LANDLORD - TENANT

21. Q.26a-Repairs
22. Q.26b-Undesirable tenants
23. Q.26c-Damaged property
24. Q.26d-Owed landlord money
25. Q.26e-Other landlord-tenant problems

EXPENSIVE PURCHASE

31. Q.28a-Overcharged
32. Q.28b-Broken
33. Q.28c-Trouble with guarantee
34. Q.28d-Credit, collection agency
35. Q.28e-Other expensive purchase problems

PUBLIC ORGANIZATIONS

41. Q.31a-Social Security or V.A.
42. Q.31b-Social workers
43. Q.31c-Income tax
44. Q.31d-Property taxes
45. Q.31e-City services (Complaints of)
46. Q.31f-Police Department
47. Q.31g-Other problem
11-12 (cont)

<table>
<thead>
<tr>
<th>COLUMN NUMBER</th>
<th>DISCRIMINATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>51.</td>
<td>Q.33a-Job</td>
</tr>
<tr>
<td>52.</td>
<td>Q.33b-Club</td>
</tr>
<tr>
<td>53.</td>
<td>Q.33c-House</td>
</tr>
<tr>
<td>54.</td>
<td>Q.33d-Service</td>
</tr>
<tr>
<td>55.</td>
<td>Q.33e-Other</td>
</tr>
</tbody>
</table>

Code 0 in columns 39-64

00: No second problem-INAP

13

**SUPPLEMENT I: FIRST MOST IMPORTANT PROBLEM**

Q.37 FIRST MOST IMPORTANT PROBLEM AREA

1. NEIGHBORHOOD AREA
2. LANDLORD TENANT AREA
3. EXPENSIVE PURCHASE AREA
4. PUBLIC ORGANIZATION AREA
5. DISCRIMINATION AREA
9. NA
0. INAP (no problem)

Q.37 (PROBE), 38, 38a, 38b, 39, 40, 40a, 41, 41a, 41b, 42; SEE OPEN DECK

14

Q.43 On the whole, were you satisfied with the way that it finally came out? [FOR CONTINUING PROBLEMS ASK:] On the whole, are you satisfied with the way the problem stands now?

| COLUMN 16 | 1. YES |
| COLUMN 15 | 5. NO |
| CODE 0 in | 8. DK  |
| col. 15-16| 9. NA  |
|          | 0. INAP (no problem) |
COLUMN 
NUMBER 
N

15

Q.43 [IF YES TO Q.43] Were (are) you satisfied mainly because you got your lawful rights, or because you got what you wanted, or because you got the best you could?

1. LAWFUL RIGHTS
2. GOT WHAT WANTED
3. GOT BEST I COULD
7. Other
8. DK
9. NA
0. INAP (No problem or "R" dissatisfied)

16

Q.43b [IF NO TO Q.43,] Were you dissatisfied mainly because you felt you didn't get your lawful rights, or mainly because nothing was done?

1. DIDN'T GET YOUR LAWFUL RIGHTS
2. NOTHING WAS DONE
3. DIDN'T GET MY RIGHTS (NOT LEGAL RIGHTS)
4. BOTH 1 AND 2
7. Other
8. DK
9. NA
0. INAP (No problem or "R" satisfied)

[Q.44, 44a, SEE OPEN DECK]

17

Q.45 Did you talk with a friend or neighbor?

1. YES
5. NO
9. NA
0. INAP (No problem)
**Q.45b** Someone who works where you do?

<table>
<thead>
<tr>
<th>COLUMN NUMBER</th>
<th>N</th>
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<tbody>
<tr>
<td>18</td>
<td></td>
</tr>
<tr>
<td><strong>V.163</strong></td>
<td></td>
</tr>
<tr>
<td>1. YES</td>
<td></td>
</tr>
<tr>
<td>Code 0 in columns 24, 30-32</td>
<td></td>
</tr>
<tr>
<td>5. NO, R DOESN'T WORK</td>
<td></td>
</tr>
<tr>
<td>9. NA</td>
<td></td>
</tr>
<tr>
<td>0. INAP (No problem)</td>
<td></td>
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</table>

**Q.45c** A public official?

<table>
<thead>
<tr>
<th>COLUMN NUMBER</th>
<th>N</th>
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<tbody>
<tr>
<td>19</td>
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<tr>
<td><strong>V.104</strong></td>
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<td>1. YES</td>
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</tr>
<tr>
<td>Code 0 in columns 20, 25, 33-35</td>
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<tr>
<td>5. NO</td>
<td></td>
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<tr>
<td>9. NA</td>
<td></td>
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<tr>
<td>0. INAP (No problem)</td>
<td></td>
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</tbody>
</table>

**Q.45c** SPECIFY OCCUPATION: A PUBLIC OFFICIAL?

1. Police
2. Welfare official; Social Security official; Internal Revenue Service official.
3. Elected representatives (Mayor, Congressmen)
4. City officials (e.g., health, sanitation, park, etc.)
5. Other
6. DK
7. NA
8. INAP (coded 5 or 9 in col. 19, or no problem)

**Q.45d** Some organization or group?

<table>
<thead>
<tr>
<th>COLUMN NUMBER</th>
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<tbody>
<tr>
<td>21</td>
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<tr>
<td><strong>V.106</strong></td>
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<tr>
<td>1. YES</td>
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<tr>
<td>Code 0 in columns 22, 26, 36-38</td>
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</tr>
<tr>
<td>5. NO</td>
<td></td>
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<td>9. NA</td>
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<td>0. INAP (No problem)</td>
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<td>COLUMN NUMBER</td>
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<tr>
<td>---------------</td>
<td>---</td>
</tr>
<tr>
<td>22</td>
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</tr>
</tbody>
</table>
| V.187         | Q.45d: SPECIFY ORGANIZATION

Some organization or group?

1. Better Business Bureau
2. Neighborhood block club or improvement association
3. Public Agency (e.g., V.A., Health Board, Civil Service)
4. Semi-public interest group (e.g., Am. Vets, Credit Union, Labor Union, church.

MAKE CARD

7. Other
8. DK
9. NA
0. INAP (Coded 5 or 9 in col. 21 or no problem)

<table>
<thead>
<tr>
<th>23</th>
</tr>
</thead>
<tbody>
<tr>
<td>V.188</td>
</tr>
</tbody>
</table>

Q.46a: Friend or neighbor

1. Involved in same problem
2. Just came up in general conversation; just to get it "off my chest."
3. They had special knowledge which could help; they were in a position which could help.
4. R was contacted by other party

MAKE CARD

7. Other
8. DK
9. NA
0. INAP (coded 5 in col. 17.)

<table>
<thead>
<tr>
<th>24</th>
</tr>
</thead>
<tbody>
<tr>
<td>V.109</td>
</tr>
</tbody>
</table>

1. Involved in same problem
2. Just came up in general conversation; just to get it "off my chest."
3. They had special knowledge which could help; they were in a position which could help.
4. R was contacted by other party

MAKE CARD

7. Other
8. DK
9. NA
0. INAP (coded 5 in col. 18.)
Q. 46c. A public official?

1. Involved in same problem
2. Just came up in general conversation; just to get it "off my chest."
3. They had special knowledge which could help; they were in a position which could help.
4. R was contacted by other party

Q. 46d. Some organization or group?

1. Involved in same problem
2. Just came up in general conversation; just to get it "off my chest"
3. They had special knowledge which could help; they were in a position which could help
4. R was contacted by other party

Q. 47. Did this person say or do anything that made any difference in what you did or in what happened?

Q. 47a. Friend or neighbor

1. YES
5. NO
9. NA
0. INAP (No problem)
V.113 Q.47a. What was that? (Code 2: MENTIONS)

1. YES, pushed "R" to less or no action
2. YES, pushed "R" to more action
3. YES, took action which helped "R"
4. YES, took action against "R" or refused to act in "R's" favor
5. YES, provided "R" with helpful information

7. Other
8. DK
9. NA
0. INAP, (No problem; coded 5 or 9 in control column; no second mention)

V.115 Q.47b Someone at work

Code 0 in next 2 columns

1. YES
5. NO
9. NA
0. INAP (no problem)

V.116 Q.47b What was that? (Code 2: mentions)

1. YES, pushed "R" to less or no action
2. YES, pushed "R" to more action
3. YES, took action which helped "R"
4. YES, took action against "R" or refused to act in "R's" favor
5. YES, provided "R" with helpful information

7. Other
8. DK
9. NA
0. INAP (no problem; coded 5 or 9 in control column; no second mention)
COLUMN NUMBER N

33

Q.47c Public official?

1. YES
2. NA
3. INAP (No problem)

34-35

Q.47c What was that: (Code two mentions)

1. YES, pushed "R" to less or no action
2. YES, pushed "R" to more action
3. YES, took action which helped "R"
4. YES, took action against "R" or refused to act in "R"'s favor
5. YES, provided R with helpful information
6. Other
7. DK
8. NA
9. INAP (No problem; coded 5 or 9 in control column; no second mention)

36

Q.47d Organization group

1. YES
2. NA
3. INAP (No problem)
<table>
<thead>
<tr>
<th>COLUMN NUMBER</th>
<th>N</th>
</tr>
</thead>
<tbody>
<tr>
<td>37-38</td>
<td></td>
</tr>
</tbody>
</table>

**Q.47d What was that? (Code 2 mentions)**

1. YES, pushed "R" to less or no action
2. YES, pushed "R" to more action
3. YES, took action which helped "R"
4. YES, took action against "R" or refused to act in "R's" favor
5. YES, provided "R" with helpful information
6. MAKE CARD
7. Other
8. DK
9. NA
10. INAP (No problem; coded 5 or 9 in control column; no second mention)

[Q.48, 48a, 48b, 48c, 48d, 48e; SEE OPEN DECK]
### SUPPLEMENT II: SECOND MOST IMPORTANT PROBLEM

<table>
<thead>
<tr>
<th>COLUMN NUMBER</th>
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<tbody>
<tr>
<td><strong>Q.49</strong> SECOND MOST IMPORTANT PROBLEM AREA</td>
<td></td>
</tr>
<tr>
<td>1. NEIGHBORHOOD AREA</td>
<td></td>
</tr>
<tr>
<td>2. LANDLORD-TENANT AREA</td>
<td></td>
</tr>
<tr>
<td>3. EXPENSIVE PURCHASE AREA</td>
<td></td>
</tr>
<tr>
<td>4. PUBLIC ORGANIZATION AREA</td>
<td></td>
</tr>
<tr>
<td>5. DISCRIMINATION AREA</td>
<td></td>
</tr>
<tr>
<td>9. NA</td>
<td></td>
</tr>
<tr>
<td>0. INAP (No problem)</td>
<td></td>
</tr>
</tbody>
</table>

(Q.49 (PROBE) Q.50, 50a, 50b, Q.51, Q.52, 52a, Q.53, 53a, 53b, Q.54)

| **Q.55** On the whole, were you satisfied with the way it finally came out? [FOR CONTINUING PROBLEMS, ASK:] On the whole, are you satisfied with the way the problem stands now? |
|------------------|---|
| Code .0 in column 42 |
| 1. YES |
| 5. NO |
| Code 0 in column 41 |
| 8. DK |
| 9. NA |
| 0. INAP (No problem) |

| **Q.55a** Were you satisfied mainly because you got your lawful rights, or because you got what you wanted, or because you got the best you could? |
|-----------------------------|---|
| 1. LAWFUL RIGHTS |
| 2. GOT WHAT WANTED |
| 3. GOT BEST I COULD |
| 7. Other |
| 8. DK |
| 9. NA |
| 0. INAP (No problem or "R" dissatisfied) |
Q.55b Were you dissatisfied mainly because you felt you didn't get your lawful rights, or mainly because nothing was done?

1. DIDN'T GET YOUR LAWFUL RIGHTS
2. NOTHING WAS DONE
3. DIDN'T GET MY RIGHTS (NOT LEGAL RIGHTS)
4. BOTH 1 AND 2
5. Other
6. DK
7. NA
8. INAP (No problem or "R" satisfied)

[Q.56, 56a, SEE OPEN DECK]

Q.57a Did you talk with a friend or neighbor?

1. YES
2. NO
3. NA
4. INAP (No problem)

Q.57b Someone who works where you do?

1. YES
2. NO; DOESN'T WORK
3. NA
4. INAP (No problem)

Q.57c A public official?

1. YES
2. NO
3. NA
4. INAP (No problem)
<table>
<thead>
<tr>
<th>COLUMN NUMBER</th>
<th>N</th>
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<tbody>
<tr>
<td><strong>46</strong></td>
<td></td>
</tr>
<tr>
<td><strong>V.131</strong></td>
<td>Q.57c</td>
</tr>
<tr>
<td>1. Police</td>
<td></td>
</tr>
<tr>
<td>2. Welfare official; Social Security official; Internal Revenue Service Official.</td>
<td></td>
</tr>
<tr>
<td>3. Elected representatives (Mayor, Congressmen)</td>
<td></td>
</tr>
<tr>
<td>4. City officials (e.g., health, sanitation, park, etc.)</td>
<td></td>
</tr>
<tr>
<td><strong>MAKE CARD</strong></td>
<td>7. Other</td>
</tr>
<tr>
<td>8. DK</td>
<td></td>
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<tr>
<td>9. NA</td>
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<td><strong>47</strong></td>
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<td><strong>V.132</strong></td>
<td>Q.57d</td>
</tr>
<tr>
<td>Code 0 in Columns 48, 52, 62-64</td>
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</tr>
<tr>
<td>1. YES</td>
<td></td>
</tr>
<tr>
<td>5. NO</td>
<td></td>
</tr>
<tr>
<td>9. NA</td>
<td></td>
</tr>
<tr>
<td>0. INAP (No problem)</td>
<td></td>
</tr>
<tr>
<td><strong>V.133</strong></td>
<td>Q.57d</td>
</tr>
<tr>
<td>1. Better Business Bureau</td>
<td></td>
</tr>
<tr>
<td>2. Neighborhood Block Club or Improvement Association.</td>
<td></td>
</tr>
<tr>
<td>3. Public Agency (e.g., V.A., Health Board, Civil Service)</td>
<td></td>
</tr>
<tr>
<td>4. Semi-public interest group (e.g., Am. Vets. Credit Union, Labor Union, Church)</td>
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</tr>
<tr>
<td><strong>MAKE CARD</strong></td>
<td>7. Other</td>
</tr>
<tr>
<td>8. DK</td>
<td></td>
</tr>
<tr>
<td>9. NA</td>
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<tr>
<td>0. INAP (No problem)</td>
<td></td>
</tr>
</tbody>
</table>
Q.58 Why did you think this would be a good person to turn to on this problem?

**Q.58a Friend or Neighbor**

1. Involved in same problem
2. Just came up in general conversation; just to get it "off my chest"
3. They had special knowledge which could help; they were in a position which could help
4. R was contacted by other party
5. Other
6. DK
7. NA

**Q.58b Someone at work**

1. Involved in same program
2. Just came up in general conversation; just to get it "off my chest"
3. They had special knowledge which could help; they were in a position which could help
4. R was contacted by other party
5. Other
6. DK
7. NA

**Q.58c A public official**

1. Involved in same program
2. Just came up in general conversation; just to get it "off my chest"
3. They had special knowledge which could help; they were in a position which could help
4. R was contacted by other party
5. Other
6. DK
7. NA
Q.58d Some organization or group?

1. Involved in same problem
2. Just came up in general conversation; just to get it "off my chest"
3. They had special knowledge which could help; they were in a position which could help
4. R was contacted by other party

5. Other
6. DK
7. NA

Q.59 Did this person say or do anything that made any difference in what you did or in what happened?

1. YES
5. NO
9. NA
0. INAP (No problem)

Q.59a Friend or Neighbor

1. YES
5. NO
9. NA
0. INAP (No problem)

Q.59a What was that? (code 2 mentions)

1. YES, pushed "R" to less or no action
2. YES, pushed "R" to more action
3. YES, took action which helped "R"
4. YES, took action against "R" or refused to act in "R's" favor
5. YES, provided "R" with helpful information

7. Other
8. DK
9. NA
0. INAP, (No problem; coded 5 or 9 in control column; no second mention)
### Q.59b  Someone at work

<table>
<thead>
<tr>
<th>COLUMN NUMBER</th>
<th>QUESTION</th>
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<th>NO</th>
<th>NA</th>
<th>INAP (No problem)</th>
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<tbody>
<tr>
<td>56</td>
<td>Q.59b Someone at work</td>
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<td>1. YES</td>
<td>5. NO</td>
<td>9. NA</td>
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### Q.59b  What was that?  (Code 2 mentions)

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<tbody>
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<td>1. YES, pushed &quot;R&quot; to less or no action</td>
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<td></td>
<td></td>
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<tr>
<td>2. YES, pushed &quot;R&quot; to more action</td>
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<td></td>
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<tr>
<td>3. YES, took action which helped &quot;R&quot;</td>
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<td></td>
<td></td>
<td></td>
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<tr>
<td>4. YES, took action against &quot;R&quot; or refused to act in &quot;R's&quot; favor</td>
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<td></td>
<td></td>
<td></td>
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<tr>
<td>5. YES, provided &quot;R&quot; with helpful information</td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>7. Other</td>
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<td>8. DK</td>
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<td>9. NA</td>
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<tr>
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### Q.59c  Public official?

<table>
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<th>QUESTION</th>
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<th>INAP (No problem)</th>
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<td>Q.59c Public official?</td>
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<td>1. YES</td>
<td>5. NO</td>
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### Q.59c  What was that?  Code two mentions)

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<th>NA</th>
<th>INAP (No problem; coded 5 or 9 in control column; no second mention)</th>
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</thead>
<tbody>
<tr>
<td>1. YES, pushed &quot;R&quot; to less or no action</td>
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<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2. YES, pushed &quot;R&quot; to more action</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>3. YES, took action which helped &quot;R&quot;</td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>4. YES, took action against &quot;R&quot; or refused to act in &quot;R's&quot; favor</td>
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<td></td>
<td></td>
</tr>
<tr>
<td>7. Other</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>8. DK</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>9. INAP</td>
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</tbody>
</table>
62  Q.59d Organization or group
1. YES
5. NO
9. NA
0. INAP, (No problem)

63-64 Q.59d What was that? (Code 2 mentions)
1. YES, pushed "R" to less or no action
2. YES, pushed "R" to more action
3. YES, took action which helped "R"
4. YES, took action against "R" or refused to act in "R's" favor
5. Yes, provided "R" with helpful information
7. Other
8. DK
9. NA
0. INAP (No problem; coded 5 or 9 in control column, no second mention)

[Q.60, 60a, 60b, 60d, 60e, SEE OPEN DECK]

65-80 [BLANK COLUMNS]
Detroit Area Study  
The University of Michigan

**COLUMN NUMBER N QUESTION AND CODE**

<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
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<tbody>
<tr>
<td>01-03</td>
<td>Study Number (953)</td>
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<tr>
<td>04-05</td>
<td>Deck Number (04)</td>
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</tr>
<tr>
<td>06-08</td>
<td>Interview Number (001-900)</td>
<td></td>
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</tbody>
</table>

**LAWYERS AND LEGAL HELP**

Q. 61-61x.

Now, here is a list of clubs or organizations that many people belong to... Did you ever get help on a legal problem from any of these organizations you belong to? (N.B. Q. 61 on membership as such is coded as part of 61x)

**CODE FOR Q. 61xa-k:**

<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
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</thead>
<tbody>
<tr>
<td>09</td>
<td>V.150 Q.61xa Church or other religious group</td>
<td></td>
</tr>
</tbody>
</table>

**MAKE CARD Indicating problem**

- 1. Belongs and got help on legal problem
- 5. Belongs but didn't get help
- 7. Belongs, but N.A. legal help
- 8. DK
- 9. NA
- 0. INAP (Does not belong to this organization)

<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
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</thead>
<tbody>
<tr>
<td>10</td>
<td>V.151 Q.61xb Labor Unions (Use code for col. 9)</td>
<td></td>
</tr>
<tr>
<td>11</td>
<td>V.152 Q.61xc Veteran's Organization (Use code for col. 9)</td>
<td></td>
</tr>
<tr>
<td>12</td>
<td>V.153 Q.61xd Fraternal Organizations or lodges (Use code for col. 9)</td>
<td></td>
</tr>
<tr>
<td>13</td>
<td>V.154 Q.61xe Business or Civic Groups (Use code for col. 9)</td>
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</tr>
<tr>
<td>14</td>
<td>V.155 Q.61xf Organization of people of same nationality (Use code for col. 9)</td>
<td></td>
</tr>
<tr>
<td>15</td>
<td>V.156 Q.61xg Professional groups (Use code for col. 9)</td>
<td></td>
</tr>
<tr>
<td>16</td>
<td>V.157 Q.61xh Political Clubs or Organizations (Use code for col. 9)</td>
<td></td>
</tr>
<tr>
<td>17</td>
<td>V.158 Q.61xi Neighborhood Improvement Associations (Use code for col. 9)</td>
<td></td>
</tr>
<tr>
<td>18</td>
<td>V.159 Q.61xj A Civil Rights Group like the American Civil Liberties Union, NAACP, CORE, or the Urban League (Use code for col. 9)</td>
<td></td>
</tr>
<tr>
<td>19</td>
<td>V.160 Q.61xk Any other organizations (SPECIFY) (Use code for col. 9)</td>
<td></td>
</tr>
</tbody>
</table>
Q.61y If got help: What legal problem was that?
(COMBINE ALL ORGANIZATIONS: CODE TWO MENTIONS:
[1st mention in col. 20, 2nd mention in col. 21])

1. Neighborhood area from 1 or more organization(s)
2. Landlord-Tenant area from 1 or more organization(s)
3. Expensive purchase area from 1 or more organization(s)
4. Public organization area from 1 or more organization(s)
5. Discrimination area from 1 or more organization(s)
6. Labor Unions; Work problems
7. Other area
8. NA
9. INAP (no legal help from organizations; no second area mentioned)

Q.62 Have you ever gone for help on a legal problem to a group or organization you don't belong to, such as any of the groups I've mentioned, or any other groups like a Legal Aid Society?

1. YES

Code 0 in column 23 and 24

5. NO

9. NA
Q.62a. Please tell me about what that was and what group you went to.

23

V.164 Q.62a Problem area (code only first problem mentioned)

1. Neighborhood
2. Landlord-Tenant
3. Expensive Object
4. Public Organization
5. Discrimination
6. Personal Problems (e.g., divorce, adoption)

7. Other
8. NA
9. INAP. (no legal help)

24

V.165 Q.62b Group consulted

1. Church or religious group
2. Occupational groups (business, professional groups or labor unions)
3. Legal Aid Society
4. Better Business Bureau
5. Political clubs or civic groups
6. Neighborhood Improvement Associations, Block Clubs
7. A civil rights group like the American Civil Liberties Union, NAACP, CORE, or the Urban League
8. Others
9. NA
Q.63 (IF R PREVIOUSLY MENTIONED CONSULTING A LAWYER, CHECK NO. 2 BELOW AND GO TO Q.64.) Now I would like to ask about your experience with lawyers and related matters. Have you ever gone to see a lawyer or talked to a lawyer in order to get advice or help on some problem?

1. YES

2. ALREADY MENTIONED A LAWYER

Code 0 in column 26-50

5. NO

9. NA

Q.64 Here is a list of some of the things people see lawyers about. Have you gone to a lawyer for advice or help on any of these matters?

NUMBER OF MATTERS "R" HAS SEEN LAWYER ABOUT. INDICATE ACTUAL NUMBER (0=none, 1=one matter... 8=eight or more matters, 9=NA)

CODE FOR Q.64a TO Q.64I (COL. 27-38)

Q.64a Buying, selling, or building a house

1. YES

5. NO

8. DK

9. NA

0. INAP (coded 5 or 9 in col. 25)

Q.64b Making a will (use code for col. 27)

Q.64c Settling an estate or will when someone dies (use code for col. 27)

Q.64d Business advice (use code for col. 27)

Q.64e Insurance claims (use code for col. 27)

Q.64f A tax problem or some other dispute with a government agency (use code for col. 27)

Q.64g Disagreements about a contract (or deal) you made (use code for col. 27)

Q.64h You were accused of a crime or disturbance (use code for col. 27)

Q.64i Traffic tickets (use code for col. 27)

Q.64j Dispute with your employer (use code for col. 27)

Q.64k Divorce, alimony, or child support (use code for col. 27)

Q.64l Any other disputes or problems (use code for col. 27)
39

Q. 65 Which of these was your first visit to a lawyer?

[If only one visit, code as "first", "last", and "most important" in columns 39-40, 41-42, 43, 44-45, and 46]

1. Q. 64a-House
2. Q. 64b-Making will
3. Q. 64c-Settle estate
4. Q. 64d-Business advice
5. Q. 64e-Insurance claims
6. Q. 64f-Tax problem
7. [All remaining cases punched here are coded in detail below in col. 40]

40

Q. 65 Continuation of codes

1. Q. 64g-Contract
2. Q. 64h-Crime
3. Q. 64i-Traffic ticket
4. Q. 64j-Employer
5. Q. 64k-Divorce
6. Q. 64l-Other
7. [All remaining cases punched here are coded in detail above in col. 39.]
8. DK
9. NA
0. INAP (coded 5 or 9 in col. 25)

* N.B. Responses to Q. 65 have been broken into two halves so that they can be coded into two single columns (39 and 40) rather than one double column. Category 7 is the linking code.
Which was the last time you used a lawyer?

1. Q.66a-House
2. Q.66b-Making will
3. Q.66c-Settle estate
4. Q.66d-Business advice
5. Q.66e-Insurance claims
6. Q.66f-Tax problem
7. [All remaining cases punched here are coded in detail below in col. 42]

**CONTINUATION OF CODES**

1. Q.66g-Contract
2. Q.66h-Crime
3. Q.66i-Traffic ticket
4. Q.66j-Employer
5. Q.66k-Divorce
6. Q.66l-Other
7. [All remaining cases punched here are coded in detail above in col. 41]
8. DK
9. NA
0. Inap (coded 5 or 9 in col. 25)

*W.B. Responses to Q.66 have been broken into two halves so that they can be coded into two single columns (41 and 42) rather than one double column. Category 7 is the linking code.*
Q.67 How long ago was that: (Q.69-if R lists only 1 legal problem)

1. Within past year or 1 year ago
2. 2-5 years ago
3. 6-10 years ago
4. 11-15 years ago
5. 16 or more years ago
8. DK
9. NA
0. INAP (never went to a lawyer)

Q.68 And of the legal matters you mentioned, which one gave you the most difficulty? [IF R CAN NOT PICK ONE, ASK: Which one of these was the most serious from your point of view?]

1. Q.64a-House
2. Q.64b-Making will
3. Q.64c-Settle estate
4. Q.64d-Business advice
5. Q.64e-Insurance claims
6. Q.64f-Tax problem
7. [All remaining cases punched here are coded in detail below in col. 45]
1. Q.64g-Contract
2. Q.64h-Crime
3. Q.64i-Traffic ticket
4. Q.64j-Employer
5. Q.64k-Divorce
6. Q.64l-Other
7. [All remaining cases punched here are coded in detail in col. 44]
8. DK
9. NA
0. INAP (coded 5 or 9 in col. 25)

Q.69 Now, taking the problem you mentioned, how long ago did that happen? How long ago was that?

1. Within past year or 1 year ago
2. 2-5 years ago
3. 6-10 years ago
4. 11-15 years ago
5. 16 or more years ago
8. DK
9. NA
0. INAP (never went to a lawyer) (coded 5 or 9 in col. 25)

* N.B. Responses to Q. 68 have been broken into two halves so that they can be coded into two single columns (44 and 45) rather than one double column. Category 7 is the linking code.
47  V. 188  Q.73 Would you say that the lawyer gave you a great deal of help, some help, or didn't help you very much?

1. GREAT DEAL OF HELP
2. SOME HELP
3. DIDN'T HELP MUCH
4. Two lawyers on same problem—R had different reactions to both.
8. DK
9. NA

48  V. 189  Q.74 And, would you say that your lawyer had your best interests in mind in this matter?

1. YES
4. Two lawyers on same problem—R had different reactions to both
5. NO
8. DK
9. NA

49  V. 190  Q.75 Looking back on it, would you say that what the lawyer did was clearly worth the money or that it cost more than it was worth?

1. Clearly worth the money
2. Cost more than it was worth
3. No cost involved
4. Two lawyers on same problem—R had different reactions to both
8. DK
9. NA
Q.76. ASK NEGROES ONLY: Was the lawyer you saw on this matter Negro or white?

1. NEGRO
2. WHITE
8. DK
9. NA
0. INAP (never went to a lawyer or "R" white)

[Q.77, 77a, Q.78 78a, 78b, Q.79a, 79b, Q.80, Q.81; SEE OPEN DECK]

Q.82. Do you think that most lawyers will work for whatever the client wants or that the lawyer decides what should be done?

1. What client wants
2. Lawyer decides
3. Both decide together; about half and half

Q.83. Some people would say that even if you can't pay for a lawyer, you will still be protected by the law. Would you agree or disagree?

1. AGREE
2. DISAGREE

V.194  Q.84 If a client wants to do something that is against the law or immoral, do you think the lawyer will try to talk him out of it, or go along with what he wants, or refuse to take his case?

1. TALK HIM OUT OF IT
2. GO ALONG WITH WHAT HE WANTS
3. REFUSE TO TAKE HIS CASE
4. COMBINATIONS OF 1, 2, 3; depends

Q.85 Next, I would like to ask you about the courts and what they are like. Have you ever taken part in a courtroom trial in any way? That is: (READ EACH ONE BELOW [85z-d] AND IF "YES" FOLLOW EACH IMMEDIATELY WITH Q.86 AND 87)

V.195  Q.85a Have you ever been a witness?

1. YES
5. NO
8. DK
9. NA

Q.86 Did the courtroom rules, or the way the judge, lawyers, or court officials acted bother you in any way?

V.196  Q.86a Witness

1. YES
5. NO
8. DK
9. NA
0. INAP (coded 5 in col. 54)
<table>
<thead>
<tr>
<th>COLUMN NUMBER</th>
<th>N</th>
</tr>
</thead>
</table>

Q. 87. What bothered you?

56  

Q. 87a. Witness

1. Didn't understand procedures and or proceedings

2. Officials acted "uppity," snobby, condescending, etc.

3. Disliked courtroom conduct (e.g., interrogation)

4. Thought the outcome (or procedure, proceedings) were unfair.

5. Disliked physical behavior of officials (spoke too low, fell asleep)

6. R was frightened

7. Other

8. DK

9. NA

0. INAP (coded 0 or 5 in col. 55)

Q. 85b. Have you ever served on a jury hearing a case?

57  

Code 0 in next 2 columns

1. YES

5. NO

8. DK

9. NA

Q. 86. Did the court room rules, or the way the judge, lawyers, or court officials acted bother you in any way?

58  

Code 0 in next column

1. YES

5. NO

8. DK

9. NA

0. INAP (coded 5 in col. 57
Q.87 What bothered you?

V.200 Q.87b Jury

1. Didn't understand procedures and or proceedings
2. Officials acted "uppity," snobby, condescending, etc.
3. Disliked courtroom conduct (e.g., interrogation)
4. Thought the outcome (or procedure; proceedings) were unfair.
5. Disliked physical behavior of officials (spoke too low, fell asleep)
6. R. was frightened
7. Other
8. DK
9. NA
0. INAP

Q.86c Have you ever been on either side of a case that was on trial?

Code 0 in next 2 columns
1. YES
5. NO
8. DK
9. NA

Q.86c Did the court room rules or the way the judges, lawyers, or court officials acted bother you in any way?

Code 0 in next column
1. YES
5. NO
8. DK
9. NA
0. INAP (coded 5 in col. 60.)
Q. 87 What bothered you?

V. 203 Q. 87c Been in a case

1. Didn't understand procedures and or proceedings
2. Officials acted "uppity, snobby, condescending, etc."
3. Disliked courtroom conduct (e.g., interrogation)
4. Thought the outcome (or procedure; proceedings) were unfair.
5. Disliked physical behavior of officials (spoke too low, fell asleep)
6. R was frightened
7. Other
8. DK
9. NA
0. INAP (coded 0 or 5 in col. 61.)

Q. 85d Have you ever watched a trial that involved a relative or friend?

V. 204 Q. 85d Watched a trial

1. YES
5. NO
8. DK
9. NA

Q. 86 Did the courtroom rules or the way the judges, lawyers, or court officials acted bother you in any way?

V. 205 Q. 86d Watched a trial

1. YES
5. NO
8. DK
9. NA
0. INAP (Code 5 in col. 63)
Q. 87 What bothered you?

U. 206 Q. 87d. Watched a trial

1. Didn't understand procedures and or proceedings
2. Officials acted "uppity," snobby, condescending, etc.
3. Disliked courtroom conduct, explicit interrogation
4. Thought the outcome (or procedures; proceedings) were unfair
5. Disliked physical behavior of officials (spoke too low, fell asleep.)
6. R was frightened
7. Other
8. DK
9. NA
0. INAP (coded 0 or 5 in col. 64)

U. 207 Q. 88 One other thing about the law. Do you think there is a law in Michigan against discrimination by race in hiring people for jobs?

1. YES
5. NO
8. DK
9. NA

U. 208 Q. 88a Is there a government agency to enforce this law?

1. YES
5. NO
8. DK
9. NA
0. INAP (coded 5, 8, or 9 in col. 66)
Q.88b What agency is that?

1. Fair Employment Practice Committee
2. Police
3. Civil Rights Commission/Agency
4. Equal Opportunities Board
5. Civil Liberties Union
6. Employment Security Commission
7. Other
8. DK
9. NA
0. INAP (coded 5, 8, or 0 in col. 67.)
Here are a few questions on how people feel about things going on around them. Could you tell me whether you agree or disagree with each of them:

<table>
<thead>
<tr>
<th>COLUMN NUMBER</th>
<th>Q.89a The world is run by people in power, and there is not much the little guy can do about it.</th>
</tr>
</thead>
<tbody>
<tr>
<td>69</td>
<td></td>
</tr>
<tr>
<td>1. AGREE</td>
<td></td>
</tr>
<tr>
<td>5. DISAGREE</td>
<td></td>
</tr>
<tr>
<td>7. Other</td>
<td></td>
</tr>
<tr>
<td>8. DK</td>
<td></td>
</tr>
<tr>
<td>9. NA</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>COLUMN NUMBER</th>
<th>Q.89b The average person can get what he wants if he tries hard enough.</th>
</tr>
</thead>
<tbody>
<tr>
<td>70</td>
<td></td>
</tr>
<tr>
<td>1. AGREE</td>
<td></td>
</tr>
<tr>
<td>5. DISAGREE</td>
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</tr>
<tr>
<td>7. Other</td>
<td></td>
</tr>
<tr>
<td>8. DK</td>
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<tr>
<td>9. NA</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>COLUMN NUMBER</th>
<th>Q.89c Persons like myself have little chance of protecting their personal interests when they conflict with those of strong pressure groups.</th>
</tr>
</thead>
<tbody>
<tr>
<td>71</td>
<td></td>
</tr>
<tr>
<td>1. AGREE</td>
<td></td>
</tr>
<tr>
<td>5. DISAGREE</td>
<td></td>
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<tr>
<td>7. Other</td>
<td></td>
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<tr>
<td>8. DK</td>
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<tr>
<td>9. NA</td>
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<tr>
<td>72-80</td>
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</table>
BACKGROUND DATA

Fine, now this final section has questions about the background of people in Michigan. Although they ask about you, keep in mind that they are to be used in a statistical form only, much like the U.S. Census.

V213 How long have you lived in the Detroit area? (IF ASKED, DEFINE DETROIT AREA AS WAYNE, OAKLAND AND MACOMB COUNTIES.)

1. Less than 1 year
2. 1-5 years
3. 6-10 years
4. 11-20 years
5. 21-30 years
6. 31-40 years
7. 41-50 years
8. 51 plus years
9. NA

V.214 Q.91 Was the place in which you (mainly) grew up a large city of over 50,000 population, the suburb of such a large city, a small city or town, or a farm?

1. CITY OVER 50,000
2. SUBURBS OF 50,000 CITY
3. SMALL TOWN
4. FARM
9. NA
<table>
<thead>
<tr>
<th>COLUMN NUMBER</th>
<th>N</th>
<th>11-12</th>
<th>V.215 Q.92 What state was that in?</th>
</tr>
</thead>
<tbody>
<tr>
<td>63. ALABAMA</td>
<td>46. NEBRASKA</td>
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<tr>
<td>94. ALASKA</td>
<td>88. NEVADA</td>
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<tr>
<td>86. ARIZONA</td>
<td>12. NEW HAMPSHIRE</td>
<td></td>
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<td>71. ARKANSAS</td>
<td>22. NEW JERSEY</td>
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<tr>
<td>93. CALIFORNIA</td>
<td>85. NEW MEXICO</td>
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<tr>
<td>84. COLORADO</td>
<td>21. NEW YORK</td>
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<tr>
<td>16. CONNECTICUT</td>
<td>56. NORTH CAROLINA</td>
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<tr>
<td>51. DELAWARE</td>
<td>44. NORTH DAKOTA</td>
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<td>53. DISTRICT OF COLUMBIA</td>
<td>31. OHIO</td>
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<tr>
<td>59. FLORIDA</td>
<td>73. OKLAHOMA</td>
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<td>58. GEORGIA</td>
<td>92. OREGON</td>
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<tr>
<td>95. HAWAII</td>
<td>23. PENNSYLVANIA</td>
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<tr>
<td>82. IDAHO</td>
<td>15. RHODE ISLAND</td>
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<td>33. ILLINOIS</td>
<td>57. SOUTH CAROLINA</td>
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<tr>
<td>32. INDIANA</td>
<td>45. SOUTH DAKOTA</td>
<td></td>
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<tr>
<td>42. IOWA</td>
<td>62. TENNESSEE</td>
<td></td>
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<tr>
<td>47. KANSAS</td>
<td>74. TEXAS</td>
<td></td>
<td></td>
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<tr>
<td>61. KENTUCKY</td>
<td>87. UTAH</td>
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<tr>
<td>72. LOUISIANA</td>
<td>13. VERMONT</td>
<td></td>
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<tr>
<td>11. MAINE</td>
<td>54. VIRGINIA</td>
<td></td>
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<tr>
<td>52. MARYLAND</td>
<td>91. WASHINGTON</td>
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<td></td>
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<tr>
<td>14. MASSACHUSETTS</td>
<td>55. WEST VIRGINIA</td>
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<td>34. MICHIGAN</td>
<td>33. WISCONSIN</td>
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<td>41. MINNESOTA</td>
<td>83. WYOMING</td>
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<td>84. MISSISSIPPI</td>
<td>01. PUERTO RICO</td>
<td></td>
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</tr>
<tr>
<td>43. MISSOURI</td>
<td>02. OTHER U.S.POSSESSION</td>
<td></td>
<td></td>
</tr>
<tr>
<td>81. MONTANA</td>
<td>03. FOREIGN COUNTRY</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

[N.B. CONDENS CODE FOR REGIONS IN COL. 11:]

1. NEW ENGLAND
2. MIDDLE ATLANTIC
3. EAST NORTH CENTRAL
4. WEST NORTH CENTRAL
5. SOUTH ATLANTIC
6. EAST SOUTH CENTRAL
7. WEST SOUTH CENTRAL
8. MOUNTAIN
9. PACIFIC
About how long have you lived in this neighborhood—that is, within 5 minutes of here?

1. LESS THAN 1 YEAR
2. 1-5 years
3. 6-10 years
4. 11-15 years
5. 16-20 years
6. 21-30 years
7. 31-40 years
8. 41 plus
9. NA

Do (did) you (he) work for yourself or for someone else? (This question also coded in Card 1 Col 50

<table>
<thead>
<tr>
<th>Code 0 in column 22</th>
<th>1. SELF</th>
</tr>
</thead>
<tbody>
<tr>
<td>Code 0 in column 21</td>
<td>2. SOMEONE ELSE</td>
</tr>
<tr>
<td></td>
<td>9. NA</td>
</tr>
</tbody>
</table>

About how many people do you employ?

| 1. None |
| 2. 1-9 |
| 3. 10-24 |
| 4. 25-49 |
| 5. 50-99 |
| 6. 100-499 |
| 7. 500 or more |
| 8. DK |
| 9. NA |
| 0. INAP (coded 2 in col. 20) |
Q. 219  About how many people are employed by the company you work for?
1. 1-9
2. 10-24
3. 25-49
4. 50-99
5. 100-499
6. 500 or more
8. DK
9. NA
0. INAP (coded 1 in col. 20)

Q. 220 How many years of school did you complete?
0. Less than 8 years
1. 8 Years
2. 9-11 years
3. 12 years (high school graduate)
4. Highschool graduate + technical (non-college training)
5. 13-15 years (some college)
6. 16 years (college degree)
7. 17+ years (some graduate school)
8. DK
9. NA
<table>
<thead>
<tr>
<th>COLUMN NUMBER</th>
<th>N.</th>
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<tbody>
<tr>
<td>24</td>
<td>V.221</td>
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</table>

Q.98 (IF MARRIED) How many years of school did your wife/husband complete?

<p>| | |</p>
<table>
<thead>
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<tbody>
<tr>
<td>0.</td>
<td>Less than 8 years</td>
</tr>
<tr>
<td>1.</td>
<td>8 years</td>
</tr>
<tr>
<td>2.</td>
<td>9-11 years</td>
</tr>
<tr>
<td>3.</td>
<td>12 years (high school graduate)</td>
</tr>
<tr>
<td>4.</td>
<td>High school graduate + technical (non-college training)</td>
</tr>
<tr>
<td>5.</td>
<td>13-15 years (some college)</td>
</tr>
<tr>
<td>6.</td>
<td>16 years (college degree)</td>
</tr>
<tr>
<td>7.</td>
<td>17+ years (some graduate school)</td>
</tr>
<tr>
<td>8.</td>
<td>MA</td>
</tr>
<tr>
<td>9.</td>
<td>NA and INAP (not married)</td>
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<tr>
<th>COLUMN NUMBER</th>
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<tr>
<td>25</td>
<td>V.222</td>
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</table>

Q.99 How many years of school did your father complete?

<p>| | |</p>
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<thead>
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<tbody>
<tr>
<td>0.</td>
<td>Less than 8 years</td>
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<tr>
<td>1.</td>
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<td>4.</td>
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<td>5.</td>
<td>13-15 years (some college)</td>
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<td>6.</td>
<td>16 years (college degree)</td>
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<td>7.</td>
<td>17+ years (some graduate school)</td>
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<tr>
<td>8.</td>
<td>MA</td>
</tr>
<tr>
<td>9.</td>
<td>NA</td>
</tr>
</tbody>
</table>
Q.100 What was your age on your last birthday?

Code exact age
Code 99 for NA

Q.101 Do you have a religious preference? That is, are you either Protestant, Roman Catholic, Jewish, or something else?

1. PROTESTANT
2. ROMAN CATHOLIC
3. JEWISH
4. OTHER
5. None/No preference
9. NA
ASK OF WHITES ONLY: [FOR NEGROES, CODE 0200]

What nationality background do you think of yourself as having—that is, besides being American?

(Accept CLEAR assertion of "ONLY AMERICAN NATIONALITY" WITHOUT PROBE. ALWAYS RECORD EXACT ANSWER.)

FIRST AND SECOND NATIONALITY MENTIONED

(1st mentioned= Col.29-30; 2nd mentioned=Col.31-32)

01. U.S. Only American, Hill-billy
02. American Negro (QUESTION NOT ASKED)
03. American Indian
04. Canadian general; Canadian English
05. Canadian French

NORTHERN EUROPE

10. Great Britain, England, Wales Northern Ireland, Anglo-Saxon
11. Scot
12. Scotch-Irish
13. Iceland; Erie, Irish
20. Germany and all other German speaking (e.g., Austria, Swiss-German)
21. Holland; Dutch, Netherlands
22. French, and other French speaking
30. "Scandinavia," Denmark, Iceland
31. Norwegian
32. Swedish
33. Finnish
34. Belgian

EASTERN EUROPE

41. Czech
42. Hungarian
43. Polish
44. Latvian, Lithuanian, Estonian
45. Slavic: Czech and Austrian Slovak speakers
46. Russian
47. Armenian

BALKANS AND SOUTHERN EUROPE

50. Yugoslav, Serbo-Croat, Albania, Roumania
51. Greece, Macedonia, Cyprus (Greek speaking only)
52. Italian, Swiss-Italian
53. Spanish, Portuguese
<table>
<thead>
<tr>
<th>COLUMN NUMBER</th>
<th>N</th>
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<tbody>
<tr>
<td>AFRICA, ASIA MINOR, EGYPTIAN</td>
<td></td>
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<tr>
<td>29-30</td>
<td></td>
</tr>
<tr>
<td>31-32 (cont)</td>
<td>AFRICA, ASIA MINOR, EGYPTIAN</td>
</tr>
<tr>
<td>60. Arabic, Syrians, Turks, and Cyprist Turks</td>
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<tr>
<td>61. Israel, Jewish</td>
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<tr>
<td>LATIN AMERICA</td>
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<tr>
<td>70. Latin America</td>
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<tr>
<td>71. Puerto Rican</td>
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<tr>
<td>72. Mexican</td>
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<td>ASIA</td>
<td></td>
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<tr>
<td>80. Japanese</td>
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<tr>
<td>81. Chinese</td>
<td></td>
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<tr>
<td>82. Other Asia</td>
<td></td>
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<tr>
<td>OTHERS</td>
<td></td>
</tr>
<tr>
<td>97. Other</td>
<td></td>
</tr>
<tr>
<td>98. DK</td>
<td></td>
</tr>
<tr>
<td>99. NA.: Mixture of all sorts of things</td>
<td></td>
</tr>
<tr>
<td>00. INAP, no second mention</td>
<td></td>
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</tbody>
</table>
(Q.103 and 103b) Would you call yourself a strong Republican/Democrat or not a very strong Republican/Democrat? Do you think of yourself as closer to the Republican or Democrat party?

1. STRONG REPUBLICAN
2. NOT STRONG REPUBLICAN
3. REPUBLICAN
4. NEITHER
5. DEMOCRAT
6. NOT STRONG DEMOCRAT
7. STRONG DEMOCRAT
8. DK
9. NA

Would you mind telling me who you were for during the 1964 Presidential election? Were you for Goldwater or Johnson?

1. GOLDWATER
2. JOHNSON
3. Someone else
4. Neither
8. DK
9. NA
Q.105 About what was your total income last year--1966--for you and your family, including all sources such as wages, profits, interest, and so on? (HAND CARD 10). Just give me the letter on the card that fits.

<table>
<thead>
<tr>
<th>COLUMN NUMBER</th>
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<tr>
<td>35</td>
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</table>

V.229

1. UNDER $3,000  
2. $3,000-$4,999  
3. $5,000-$6,999  
4. $7,000-$9,999  
5. $10,000-$14,999  
6. $15,000-$19,999  
7. $20,000-$24,999  
8. $25,000 AND OVER  
9. NA, DK  
0. INAP (No Income)

36

(DO NOT ASK IN ONE ADULT HOUSEHOLD. IF INTERVIEWSING WIFE, ASK 105a ABOUT HER HUSBAND.)

V.230

Q.105a How much of your total family income was earned by you (your husband)?

(IN PERCENTAGES)

<table>
<thead>
<tr>
<th>COLUMN NUMBER</th>
<th>N</th>
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<tbody>
<tr>
<td>36</td>
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</tbody>
</table>

V.230

1. 0-20%  
2. 21-40%  
3. 41-60%  
4. 61-80%  
5. 81-90%  
6. 91-99%  
7. 100% (If one adult household)  
8. DK  
9. NA  
0. INAP (No percentage given; No Income)
Q.105a. Part of income earned in dollars. (If one household, code total income from col. 35)

1. UNDER $3,000
2. $3,000-$4,999
3. $5,000-$6,999
4. $7,000-$9,999
5. $10,000-$14,999
6. $15,000-$19,999
7. $20,000-$24,999
8. $25,000 AND OVER
9. DK and NA
0. INAP (No Income)

TOTAL TIME OF INTERVIEW

(TIME STARTED AT TOP OF PAGE 1 MINUS TIME COMPLETED AT BOTTOM OF PAGE 41) Code exact number (e.g., 045=45 minutes, 999=NA)
Q.106 Well, that's the end of the interview taken as a whole, how do you feel about it?

| 10. It's interesting                  | 11. I learned something; made me think |
| 12. It's important/worthwhile         | 13. I enjoyed it-(like questionnaires) |
| 14. Good to get things off my chest; good to express yourself | |
| 15. It's wonderful; nice, pleasant    | 16. Hope it's helpful                  |
| 17. Hope it changes things            | 18. Other positive responses           |
|                                          |                                          |
| 20. It's okay/alright/I didn't mind it | 21. Other neutral responses            |
| 22. It's dull, boring                  |                                          |
| 23. Too long                          | 24. Too personal                      |
| 25. Glad it's over                     | 26. Waste of time                      |
| 27. Kind of silly/stupid              | 28. Too confusing                     |
| 29. Too hard/ didn't understand it     | 30. Didn't like it                     |
| 31. Other negative responses           |                                          |
|                                          | 40. What's to be done with it?         |
|                                          | 41. How did you pick me? (Questions on sampling, etc.) |
|                                          | 42. Other                              |
|                                          | 98. DK                                 |
|                                          | 99. NA                                 |
The Interview Situation

How cooperative was R?

1. VERY COOPERATIVE THROUGHOUT
2. AVERAGE
3. POOR THROUGHOUT
4. STARTED POOR, BECAME GOOD
5. STARTED GOOD, BECAME POOR
9. NA

Is this interview of questionable value, generally adequate, or high quality?

1. QUESTIONABLE
2. GENERALLY ADEQUATE
3. HIGH QUALITY
9. NA

Why? (Code two mentions: 1st in col. 45; 2nd in col. 46)

1. Spoke English poorly
2. Evasive, suspicious
3. Drunk, mentally disturbed
4. Had poor hearing or vision
5. Confused by frequent interruptions
6. Low intelligence
7. Poor reading of cards
8. Other
9. NA
0. INAP (coded 2,3,9, to col. 44)
T3. Who else was present during the interview and what effect did this have?

1. ONLY R PRESENT

3. OTHER(S) PRESENT, No effect or little

6. OTHER(S) PRESENT, Considerable effect, collaboration in response

7. OTHER(S) PRESENT, Considerable effect

<table>
<thead>
<tr>
<th>MAKE CARD if drastic</th>
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<tbody>
<tr>
<td>Check T4 for pertinent information</td>
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</table>

48-80 [BLANK COLUMNS]
9. There are laws against making too much noise. Suppose, some people in your neighborhood keep making too much noise, would you be likely to call the police to enforce these laws?

1. YES
5. NO
8. DK
9. NA

9a. Is calling the police the best way of getting noise stopped?

1. YES
5. NO
8. DK
9. NA
0. Inap., NO to Q9.
Q: Why not call police?

9b. What is the best way?

9c. Why wouldn't you want to call the police?

9d. IF NOT CLEAR FROM 9c, ASK: Is there any better way of really getting the noise stopped than calling the police? What?

INSTRUCTION: READ 9b, c, AND d BEFORE CODING COLS: 11 AND 12; CODE "best way."

1: Call the police only: YES TO 9 AND 9a.

2: Do nothing about it: e.g.: "I make enough of it myself, besides that's their business"; "I don't pay no attention; it ain't my business"; "I don't think that's neighborly; I just wouldn't do anything".

3: Talk to neighbors only (no mention of police): e.g.: "I'd take care of it myself; I talked to neighbors and they complied with my request for less noise"; "I'd go there and tell them myself".

4: Talk to neighbor first, then call police: e.g.: "I'd probably go to them first, to stop. Then I'd go to the police if they didn't cooperate".

7: Other

8: DK

9: NA
### Q9b, c, and d STRAT REASON (612): Why not call police.

<table>
<thead>
<tr>
<th>COLUMN NUMBER</th>
<th>N</th>
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<tbody>
<tr>
<td>12</td>
<td>242</td>
</tr>
</tbody>
</table>

1. Denies noise is a problem to R: e.g., "People should be free to make noise!"; "Noise doesn't bother me".

2. Reciprocity: e.g., "I'd make noise myself; I wouldn't want them to call the police on us"; "Everyone should be allowed a few mistakes".

3. Desire for good relations with neighbors: e.g., "I don't like to get in trouble with my neighbors"; "People hesitate stepping on people's toes".

4. Talk to neighbors first: e.g., "First I'd talk to neighbors"; "Talk it over with neighbor". (USE WHENEVER ONLY MENTION IS TALKING TO NEIGHBOR LOW PRIORITY).

5. Negative attitude toward police: e.g., "Police won't do anything"; "Police can't stop noise".

### Other
7. Other
8. DK
9. NA
0. Inap., YES TO Q9 and 9a
Q10. EXPERIENCE? (613)

10. [DID R REFER SPECIFICALLY TO AN EXPERIENCE OF HIS OWN IN GIVING HIS ANSWER? "YES" REFERS TO MENTION OF EXPERIENCE, EITHER ITS OCCURRENCE OR NON-OCCURRENCE. "NO" REFERS TO NO MENTION OF EXPERIENCE; NEITHER OCCURRENCE NOR NON-OCCURRENCE.]

1. YES, mentions having experience with noise or police in Q9b, c, and d. (Also recode any "NO" to "YES" if clear. "R" refers to own experience in answer to Q9b, c, and d.): e.g., "That's happened around here."

2. YES, specifically mentions NOT having had such experience in 9b, c, and d.: e.g., "I couldn't say, it's never happened here."

5. NO; no reference to experience.

9. NA
11. If the average person in your neighborhood calls the police, do you think they will almost always come and try to quiet things down?

Code 0 in Col. 15

1. YES
5. NO
8. DK
9. NA

11a. Why wouldn't the police always come?

PrioriTy Code

1. Derrogates or deprecates police; police incompetent or don't do the job right: e.g., "Police would just call up"; "they're not very good around here."

2. Police lack legal authority or power: e.g., "It's private property; they can't do much."

3. Police want to avoid trouble: e.g., "They're scared too, they don't want no trouble."

4. Problem is too unimportant to police or R: e.g., "They're too busy"; "police don't have enough time"; "police don't want to be bothered."

7. Other
8. DK
9. NA
0. Inap., YES to Q11.
Q12. CAN POLICE STOP (G16)

12. Do you think that getting the police to come generally keeps people from making too much noise again?

Code 0 in Column 17

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
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<tbody>
<tr>
<td>1.</td>
<td>YES</td>
</tr>
<tr>
<td>5.</td>
<td>NO</td>
</tr>
<tr>
<td>8.</td>
<td>DK</td>
</tr>
<tr>
<td>9.</td>
<td>NA</td>
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</table>

Q12a. WHY POLICE CAN'T (G17)

12a Why do you think the police can't do very much about it?

1. Lack respect for law, police, order or public standards: e.g., "With no respect for law and order and not influenced by what people say"; "in some areas people aren't afraid of the police". (Include statements that show that noise-making is not the sort of thing the law can control, e.g., "It's human nature to make noise.")

2. Police lack authority or means to handle noise problem: e.g., "There's a limit to what they can do—what their authority is"; "penalties are insufficient"; "not enough police."

3. Police action exacerbates problem: e.g., "People are aggravated when police come and make noise when they leave".

4. CODE: ONLY IF NOT CODE 1, 2, OR 3 (LOW PRIORITY) Police action is effective only so long as they are around: e.g., "They start up as soon as police leave"; "They wait until police leave and come out". (Include mentions of chronic problem, even if police not mentioned specifically.)

7. Other

8. DK

9. NA

0. Inap., YES to Q12.
13. Many people at some time or other have to make a claim against someone else's insurance company. Suppose someone else's insurance company only wanted to pay you $200 of the $400 that you rightfully deserve; what would you most likely do? Would you probably settle for the $200, or ask your own insurance company to settle for you, or hire a lawyer to push your claim?

Q13. SETTLE. INSURANCE. (618)

Code 0 in Col. 19-21
1. SETTLE FOR $200
2. ASK OWN INSURANCE COMPANY TO SETTLE
3. HIRE A LAWYER

MAKE
7. OTHER. (Includes multiple responses, e.g., "both 1 and 2")
8. DK
9. NA

Q13a. GO TO COURT (619)

13a If they (he) said they couldn't get you more than $200 unless you went to court, would you then go to court?

Code 0 in Column 20
1. YES
3. Both or "It depends"! (Use only where impossible to choose 1 or 5. If 3 coded, code both Cols. 20 and 21 for content if possible). (LOW PRIORITY)

Code 0 in Column 20
5. NO
8. DK
9. NA
0. Inap., answered 1 to Q. 13
Q13b. WHY GO TO COURT? (620)

Q13b. Why?

1. Justice-seeking—procedural (emphasis on system): e.g., "That's the way to settle things. That's the reason the courts are set up. The legitimate way"; "you set a precedent". (Include references to establishing precedents.)

2. Justice-seeking—substantive (emphasis mainly on principle): e.g., "It's the principle of the thing."

3. Utilitarian-seeking, with bare reference to justice: e.g., "I'd rightfully think they should pay me $400"; "if it was rightfully mine, I'd try to get it". [NOTE—this is an "ego-centric" response.]

4. Utilitarian (emphasis on personal gain or loss): e.g., "To get all I could get"; "I might get $200 more—that's a lot of money",

5. Constrained by others, lawyers, or insurance co., etc.: e.g., "I'd do what my lawyer would tell me to."

7. Other

8. DK

9. NA

0. Inap., NO to Q13a, or coded 1 to Q.13.
Q13c. Why not?

**PRIORITY CODE**

1. **System has power or can't be beaten:** e.g., "there is nothing you can do"; "you can't fight the government".

2. **System is too complex or costly:** e.g., "It is not worth the bother"; "I'd lose more than I'd gain".

3. **System is always right:** e.g., "They would be right"; "if they owe you, they pay you".

4. **R says only he doesn't want to get involved:** e.g., "I don't want to get involved"; (Include statements of personal passivity, e.g., "I wouldn't do anything.")

**OTHER**

8. DK

9. NA

0. Inap., YES to Q13a or coded 1 to Q13.
Q15. GO FOR TAX (622)

15. Here is another problem to imagine: Suppose that a United States government official wouldn't give you a $250 benefit or tax refund that you were convinced was your lawful right, what would you most likely do?

1. Wouldn't do anything; wouldn't turn to anyone.
2. Turn to superior within IRS: e.g., "Go to his superior". (Include statements that involve turning to the organization, but without specific mention of personal contact or superior, e.g., "I'd call the IRS". If R mentions turning to head of IRS, MAKE CARD. e.g., "Go to the top".)
3. Turn to elected official: e.g., "My congressman"; "my representative"; "governor."
4. Go to other offices or persons: e.g., "To a CPA"; "to a notary public"; "Tax consultant."
5. Turn to public bureaucratic organization or official; (include other government agency): e.g., "call city hall."
6. Turn to a formal organization or other organized association (include newspapers, but not public bureaucratic organizations): e.g., "go to the NAACP; "to the union president."
7. Turn to lawyers or judges: e.g., "I'd take it to court."
8. Take some action, but kind unspecified; other action specified: e.g., "I'd claim it"; "I would try my best to get it"; "Get a gun"; "Would get my husband to do something."
9. Personal negotiation with IRS contact.
0. DK or NA.
Q15. POWERLESSNESS B (623)

PRIORITY CODE

1. System has power or can't be beaten: e.g., "There is nothing you can do"; "you can't fight the government".

2. System is too complex or costly: e.g., "It is not worth the bother"; "I'd lose more than I'd gain".

3. System is always right: e.g., "They would be right"; "if they owe you, they pay you".

4. R says only he doesn't want to get involved: e.g., "I don't want to get involved"; "I'd forget it". (Include statements of personal passivity: e.g., "I wouldn't do anything").

5. R shows "power", i.e., takes definite action and no sign of powerlessness. (Include statements of definite action, but content unspecified, e.g., "I would get it.")

6. Powerlessness dimension not relevant to response: e.g., "I wouldn't know what to do."

7. Other

8. DK

9. NA
Q16. DO NEXT ON TAX (624)

16. What would you do if that didn't work?

1. Wouldn't do anything; wouldn't turn to anyone.

2. Turn to superior within IRS: e.g., "Go to his superior". (Include statements that involve turning to the organization, but without specific mention of personal contact or superior, e.g., "I'd call the IRS." If R mentions turning to head of IRS, MAKE CARD, e.g., "Go to the top.")

3. Turn to elected official: e.g., "My congressman"; "my representative"; governor.

4. Go to other offices or persons: e.g., "To a CPA"; "to a notary public"; "tax consultant."

5. Turn to public bureaucratic organization or official, (include other government agency): e.g., "Call city hall."

6. Turn to a formal organization or other organized association: (include newspapers, but not public bureaucratic organizations): e.g., "go to the NAACP"; "to my church"; "to the union president."

7. Turn to lawyers or judges: e.g., "I'd take it to court."

8. Take some action, but kind unspecified; other action specified: e.g., "I'd claim it"; "I would try my best to get it"; "get a gun"; "Would get my husband to do something."

9. Personal negotiation with IRS contact.

0. DK, NA, or Inap, "Wouldn't do anything" to Q.15.
Q16 POWERLESSNESS C (625)

PRIORITY CODE

1. System has power or can't be beaten: e.g., "There is nothing you can do"; "you can't fight the government"; "If that doesn't work, there's nothing else."

2. System is too complex or costly: e.g., "It is not worth the bother"; "I'd lose more than I'd gain."

3. System is always right: e.g., "They would be right"; "If they owe you, they pay you."

4. R says only he doesn't want to get involved: e.g., "I don't want to get involved"; "I'd forget it." (include statements of personal passivity, e.g.: "I wouldn't do anything.")

5. R shows "power", i.e., takes definite action, and no sign of powerlessness. (Include statements of definite action, but content unspecified, e.g.; "I would get it.")

6. Powerlessness dimension not relevant to response: e.g., "I wouldn't know what to do."

7. Other

8. DK

9. NA

0. Inap., "Wouldn't do anything" to Q15.
Q19 DISCRIM. HYPO. (626)

19. ASK NEGROES ONLY. Suppose you were not given a job because of your race, is there anything you could do about it?

1. YES
5. NO
8. DK
9. NA
0. Inap., R is white

Q19a DISCRIM. ACT (627)

19a What could you do?


2. Turn to a voluntary Civil Rights Organization: e.g., NAACP, Urban League, CORE, SNCC, West Side Community Organization, West Central.

3. Turn to elected officials: e.g., mayor, congressman.

4. Don't know what to do.

5. Turn to any public bureaucratic organization or official other than a Civil Rights Commission: e.g., Office of Economic Opportunity.

6. Turn to a formal organization or other organized association other than a Civil Rights Organization (include newspapers, but not public bureaucratic organizations): e.g., "I'd see my priest"; "you could get the union to do something."

7. Turn to lawyers or judges: e.g., "I'd take it to court."

8. Take some action but kind unspecified; other action specified: e.g., "I'd do something"; "I'd get a gun"; "Ask my uncle."

9. Personal negotiation with offending party.

0. Inap., NO to Q19; R is white and wasn't asked Q. or NA.
28 \textbf{V.258} Q19b. NEGRO: NOT: ACT (628)

19b Are there any reasons why a person might not want to do this?

1. YES
5. NO

\begin{center}
\textbf{Code 0 in Col. 29}
\end{center}

6. NO: to: Q19; hence: 19b. not asked
8. DK
9. NA to 19b
0. Inap.; NO: to: Q19. or: R is white

29 \textbf{V.259} Q19c. NEGRO: WHY: NOT: ACT (629)

19c What are they?

19d Why not?

1. Attributes: problem to self or individual characteristics: e.g., "Lots of times you don't know where to go"; "lot's of people just don't want to get involved". (Include statements implying positive attributes as well as negative, e.g., "As long as I've got a choice I'll work where I'm wanted. If I couldn't get a job elsewhere, I'd fight to get that one.")

2. Bureaucratic obstacles: e.g., "Too many forms to fill out"; "they heard officials have gone corrupt."

3. System of discrimination is too powerful: e.g., "They tell you the job is filled and just hire the next white person behind you"; "not a damn thing, Negroes will be at the bottom for a long time"; "you just couldn't do nothing about it."

4. Fear of repercussions and conflict: e.g., "The bosses might put pressure on them"; "don't want to cause any trouble."

7. Other
8. DK
9. NA
0. Inap.; NO: or: DK: to: Q19b: or: R is white.
Q20. LOCAL POLICE (630)

20. Sometimes people have problems with the police. Suppose a police officer in this city/town did not do the right thing when he dealt with you, would you do anything about that?

1. YES; and answers 20a.
2. YES; and answers DK to 20a.
3. YES, and NO to Q20; emphasis indeterminate: e.g., "It depends." (LOW PRIORITY)
4. YES, but NA to 20a.
5. NO; and answers 20d.
6. NO, but answers DK to 20d.
7. NO, but NA to 20d.
8. DK.
9. NA.

In such cases, code R for each of following contingent questions (a,b,c,d) which he answered.
Q20ad TURN: LOCAL A (631)

20a. Who would you turn to to get something done? Anyone else?

20d. Who would you turn to if you wanted to do something about it? Anyone else?

CODE FIRST MENTION: (consider both 20a and 20d together)

1. Turn to superior within organization (police department): e.g., "to police Lt." (Where ambiguous between categories 1 and 2, code 1; include statements that involve turning to the organization, but without specific mention of personal negotiation with offending party or superior, e.g., "I'd call the police department." Include statements that refer to "higher ups" without clear specification that these are within the organization.)

2. Turn to chief or head or top man within organization (chief of police).

3. Turn to elected city official: e.g., mayor, councilman. (Where ambiguous between categories 3 and 4, code 3; e.g., "politician").

4. Turn to elected state or federal representative: e.g., assemblyman, congressman, just representative, governor.

5. Turn to public bureaucratic organization or official other than organization: e.g., state attorney general; "call city hall."

6. Turn to a formal organization or other organized association (include newspapers, but not public bureaucratic organizations): e.g., "go to the NAACP"; "to my church"; "to the union president."

7. Turn to lawyers or judges: e.g., "I'd take it to court."

8. Take some action, but kind unspecified, other action specified: e.g., "I'd do something"; "I'd get a gun"; "my husband."

9. Personal negotiation with offending party, (involves negotiation with some particular person who is at fault): e.g., "I'd try to reason with him."

0. No, wouldn't do anything; wouldn't turn to anyone, DK or NA
Q20ad  TURN LOCAL B (632)

20a. Who would you turn to to get something done? Anyone else?

20d. Who would you turn to if you wanted to do something about it? Anyone else?

V.262 CODE SECOND MENTION: (consider both 20a and 20d)

1. Turn to superior within organization (police department): e.g., "to police Lt." (Where ambiguous between categories 1 and 2, code 1; include statements that involve turning to the organization, but without specific mention of personal negotiation with offending party or superior, e.g., "I'd call the police department." Include statements that refer to "higher ups" without clear specification that these are within the organization.)

2. Turn to chief or head or top man within organization (chief of police).

3. Turn to elected city official: e.g., mayor, councilman. (Where ambiguous between categories 3 and 4, code 3; e.g., "politician").

4. Turn to elected state or federal representative: e.g., assemblyman, congressman, just representative, governor.

5. Turn to public bureaucratic organization or official other than organization: e.g., state attorney general, "call city hall."

6. Turn to a formal organization or other organized association (include newspapers, but not public bureaucratic organizations): e.g., "go to the NAACP"; "to my church"; "to the union president."

7. Turn to lawyers or judges: e.g., "I'd take it to court."

8. Take some action, but kind unspecified, other action specified: e.g., "I'd do something", "I'd get a gun", "my husband."

9. Personal negotiation with offending party, (involves negotiation with some particular person who is at fault): e.g., "I'd try to reason with him."

10. No, wouldn't do anything; wouldn't turn to anyone, DK or NA; no second mention.
20b What effect do you think that would have?

1. Specific action against offending party: e.g., "properly discipline the police officer"; "would reprimand him"; "boss would call him on the carpet"; "in future, he won't do it".

2. Nonspecific corrective action: e.g., "it would correct whatever was done"; "I'd be treated fairly."

3. Indeterminate action on R's stimulus: e.g., "sit down and talk it over"; "make an investigation"; "police would be investigated, the outcome I can't say"; "I imagine they'd take some action." (Include DK's, e.g., "I don't have any idea.")

4. Worthwhile to try: e.g., "at least it brings to their attention one citizen's feeling"; "I don't know if it would do any good, but I'd try it."

5. No effect, nothing: e.g., "nothing would happen". (NOTE: This is a negative evaluation.)

6. Boomerang effect: e.g., "Next time I called a cop I would be on a black list."

7. Other

8. R would get advice on what to do: e.g., "The lawyer would tell me where to go."

9. NA

0. Inap.; NO to Q20; or YES to Q20, but DK to Q20a.
Q20c. Why wouldn't you do anything about that?

PRIORITY CODE

1. System has power or can't be beaten: e.g., "There is nothing you can do"; "you can't fight the government."

2. System is too complex or costly: e.g., "It is not worth the bother"; "I'd loose more than I'd gain."

3. System is always right: e.g., "they would be right"; "if they owe you, they pay you."

4. R says only he doesn't want to get involved: e.g., "I don't want to get involved"; "I'd forget it." (Include statements of personal passivity, e.g., "I wouldn't do anything.")

MAKE CARD

7. Other
8. DK
9. NA

0. Inap., YES to Q20.

21. Suppose instead it was a Michigan state police officer who did not do the right thing, would you do anything about that?

Code 0 in Column 39

1. YES, and answers 21a
2. YES, and answers DK to 21a
3. YES and NO to Q20; emphasis indeterminate: e.g., "It depends." (LOW PRIORITY)

Code 0 in Column 38

4. YES, but NA to 21a
5. NO, and answers 21d
6. NO, but answers DK to 21d
7. NO, but NA to 21d.
8. DK
9. NA

*In such cases, code R for each of following contingent question (a,b,c,d) which he answered.
Q2lad. TURN: STATE: A (636)

21a. Who would you turn to to get something done?

21d. Who would you turn to if you wanted to do something about it? Anyone else?

CODE FIRST MENTION: (consider 21a. and 21d.)

1. Turn to superior within organization (state police): "Post commander." (Where ambiguous between categories 1 and 2, code 1; include statements that involve turning to the organization, but without offending party or superior, e.g., "I'd call the state police." Include statements that refer to "higher ups" without clear specification that these are within the organization.)

2. Turn to chief or head or top man within organization (state: director of police).

3. Turn to elected city official: e.g., mayor, councilman. (Where ambiguous between categories 3 and 4, code 3, e.g., "politician").

4. Turn to elected state or federal representative: e.g., assemblyman, congressman, just: representative, governor.

5. Turn to public bureaucratic organization or official other than organization: e.g., state attorney general, "call city hall."

6. Turn to a formal organization or other organized association (include newspapers, but not public bureaucratic organizations): e.g., "go to the NAACP"; "to my church"; "to the union president."

7. Turn to lawyers or judges: e.g., "I'd take it to court."

8. Take some action, but kind unspecified, other action specified: e.g., "I'd do something"; "I'd get a gun"; "my husband."

9. Personal negotiation with offending party, (involves negotiation with some particular person who is at fault): e.g., "I'd try to reason with him."

0. No, wouldn't do anything; wouldn't turn to anyone, DK or NA.
21a. Who would you turn to to get something done?

21d. Who would you turn to if you wanted to do something about it? Anyone else?

CODE SECOND MENTION: (consider 21a and 21d.)

1. Turn to superior within organization (state police): "post commander." (Where ambiguous between categories 1 and 2, code 1; include statements that involve turning to the organization, but without offending party or superior, e.g., "I'd call the state police." Include statements that refer to "higher ups" without clear specification that these are within the organization.)

2. Turn to chief or head or top man within organization (state director of police).

3. Turn to elected city official: e.g., mayor, councilman. (Where ambiguous between categories 3 and 4, code 3, e.g., "politician").

4. Turn to elected state or federal representative: e.g., assemblyman, congressman, just representative, governor.

5. Turn to public bureaucratic organization or official other than organization: e.g., state attorney general "call city hall." 

6. Turn to a formal organization or other organized association (include newspapers, but not public bureaucratic organizations): e.g., "go to the NAACP"; "to my church"; "to the union president."

7. Turn to lawyers or judges: e.g., "I'd take it to court."

8. Take some action, but kind unspecified, other action specified: e.g., "I'd do something"; "I'd get a gun"; "my husband."

9. Personal negotiation with offending party, (involves negotiation with some particular person who is at fault): e.g., "I'd try to reason with him."

0. No, wouldn't do anything; wouldn't turn to anyone, DK or NA; no second mention.
2lb. What effect do you think that would have?

1. Specific action against offending party: e.g., "properly discipline the police officer"; "would reprimand him"; "boss would call him on the carpet"; "in future, he won't do it".

2. Nonspecific corrective action: e.g., "It would correct whatever was done"; "I'd be treated fairly".

3. Indeterminate action on R's stimulus: e.g., "sit down and talk it over"; "make an investigation"; "police would be investigated, the outcome I can't say"; "I imagine they'd take some action". (Include DK's, e.g., "I don't have any idea."

4. Worthwhile to try: e.g., "at least it brings to their attention one citizen's feeling"; "I don't know if it would do any good, but I'd try it".

5. No effect, nothing: e.g., "nothing would happen." (NOTE: This is a negative evaluation.)

6. Boomerang effect: e.g., "next time I called a cop I would be on a black list."

7. Other

8. R would get advice on what to do: e.g., "The lawyer would me where to go."

9. NA

0. Inap., No to Q21, or YES to Q21, but DK to Q21a.
Q2lc POWERLESSNESS D. (639)

2lc. Why wouldn't you do anything about this?

PRIORITY CODE

1. System has power or can't be beaten: e.g., "There is nothing you can do"; "you can't fight the government."

2. System is too complex or costly: e.g., "It is not worth the bother"; "I'd loose more than I'd gain."

3. System is always right: e.g., "they would be right"; "if they owe you, they pay you."

4. R says only he doesn't want to get involved: e.g., "I don't want to get involved"; "I'd forget it." (Include statements of personal passivity, e.g., "I wouldn't do anything.")

MAKE CARD

7. Other
8. DK
9. NA
0. Inap., YES to Q21.

Q22 FBI (640)

22 Now, finally, suppose it was an FBI agent who did not do the right thing when he dealt with you, would you do anything about that?

1. YES, and answers 22a

2. YES, but answers DK to 22a

3. YES and NO to Q22; emphasis indeterminate: e.g., "It depends." (LOW PRIORITY)

4. YES, but NA to 22a

5. NO, and answers 22d

6. NO, but answers DK to 22d

7. NO, but NA 22d
8. DK
9. NA

*In such cases, code R for each of following contingent questions (a,b,c,d) which he answered.*
Q22ad TURN: FBI A (641)

22a. Who would you turn to to get something done? Anyone else?

22d. Who would you turn to if you wanted to do something about it? Anyone else?

CODE FIRST MENTION: (consider both 22a and 22d.)

1. Turn to superior within organization (FBI): e.g., "local FBI director." (Where ambiguous between categories 1 and 2, code 1; include statements that involve turning to the organizations, but without specific mention of personal negotiation with offending party or superior, e.g., "I'd call the FBI office." Include statements that refer to "higher ups" without clear specification that these are within the organization.)

2. Turn to chief or head or top man within organization (FBI director).

3. Turn to elected city official: e.g., mayor, councilman. (Where ambiguous between categories 3 and 4, code 3, e.g., "politician.")

4. Turn to elected state or federal representative: e.g., assemblyman, congressman, just representative, governor.

5. Turn to public bureaucratic organization or official other than organization: e.g., state attorney general, "call city hall."

6. Turn to a formal organization or other organized association (include newspapers, but not public bureaucratic organizations): e.g., "go to the NAACP"; "to my church"; "to the union president."

7. Turn to lawyers or judges: e.g., "I'd take it to court."

8. Take some action, but kind unspecified, other action specified: e.g., "I'd do something"; "I'd get a gun"; "my husband."

9. Personal negotiation with offending party, (involves negotiation with some particular person who is at fault): e.g., "I'd try to reason with him."

10. No, wouldn't do anything; wouldn't turn to anyone, DK or NA.
Q22as TURN FBI B (642)

22a. Who would you turn to to get something done? Anyone else?

22d. Who would you turn to if you wanted to do something about it? Anyone else?

V.272 CODE SECOND MENTION: (consider both 22a and 22d.)

1. Turn to superior within organization (FBI): e.g., "local FBI director." (Where ambiguous between categories 1 and 2, code 1; include statements that involve turning to the organization, but without specific mention of personal negotiation with offending party or superior, e.g., "I'd call the FBI office." Include statements that refer to "higher ups" without clear specification that these are within the organization.)

2. Turn to chief or head or top man within organization (FBI director).

3. Turn to elected city official: e.g., mayor, councilman. (Where ambiguous between categories 3 and 4, code 3, e.g., "politician.")

4. Turn to elected state or federal representative: e.g., assemblyman, congressman, just representative, governor.

5. Turn to public bureaucratic organization or official other than organization: e.g., state attorney general, "call city hall."

6. Turn to a formal organization or other organized association (include newspapers, but not public bureaucratic organizations): e.g., "go to the NAACP"; "to my church"; "to the union president."

7. Turn to lawyers or judges: e.g., "I'd take it to court."

8. Take some action, but kind unspecified, other action specified: e.g., "I'd do something"; "I'd get a gun"; "my husband."

9. Personal negotiation with offending party, (involves negotiation with some particular person who is at fault): e.g., "I'd try to reason with him."

0. No, wouldn't do anything; wouldn't turn to anyone, DK or NA; no second mention.
Q22b TURN EFFECT C (643)

22b What effect do you think that would have?

1. Specific action against offending party:
   e.g., "properly discipline the police officer";
   "would reprimand him"; "boss would call him on
   the carpet"; "in future, he won't do it".

2. Nonspecific corrective action: e.g., "It would
   correct whatever was done"; "I'd be treated fairly."

3. Indeterminate action on R's stimulus: e.g., "sit
   down and talk it over"; "make an investigation";
   "police would be investigated, the outcome I can't
   say"; "I imagine they'd take some action." (Include
   DK's, e.g., "I don't have any idea.")

4. Worthwhile to try: e.g., "at least it brings to
   their attention one citizen's feeling"; "I don't
   know if it would do any good, but I'd try it."

5. No effect, nothing: e.g., "nothing would happen."
   (NOTE: This is a negative evaluation.)

6. Boomerang effect: e.g., "Next time I called a cop,
   I would be on a black list."

7. Other

8. R would get advice on what to do: e.g., "The lawyer
   would tell me where to go."

0. Inap., NO to Q22; or YES to Q22, but DK to Q22a.
Q22c. Why wouldn't you do anything about that?

**U.274 PRIORITY CODE**

1. *System has power or can't be beaten:* e.g., "There is nothing you can do"; "you can't fight the government."

2. *System is too complex or costly:* e.g., "It is not worth the bother"; "I'd loose more than I'd gain."

3. *System is always right:* e.g., "They would be right": "If they owe you, they pay you."

4. *R says only he doesn't want to get involved:* e.g., "I don't want to get involved"; "I'd forget it." (Include statements of personal passivity, e.g., I wouldn't do anything.)

**MAKE CARD**

7. Other

8. DK

9. NA

0. Inap., YES to Q22.
Q70. LAWYER TO DO? (645)

70. What did you want the lawyer to do for you (on that problem)?

NOTE: CODES 2 AND 3 ARE CONFLICT OR ADVERSARIAL SITUATIONS. CHECK Q64, Q68 TO SEE WHETHER ANSWER TO Q70 REFERS TO AN ADVERSARIAL OR CONFLICT SITUATION. IF NOT, ANSWER REFERS TO CODE 1, ROUTINE, IF NO OTHER EVIDENCE

1. Performance of routine legal service: e.g., "settle estate"; "pay my traffic tickets"; "writing wills, checking deeds, making contracts, selling houses," "settle papers."

2. Advice on an adversarial or conflict situation: e.g., "advise me on what to do about a repairman who was not fixing my furnace."

3. Take the adversarial role: e.g., "I wanted him to break that contract"; "get the divorce." (Refers to action by lawyer; advice about action for R belongs to 2.)

7. Other
8. DK
9. NA

Code 0 in Cols. 46-48. Inap., never saw a lawyer (coded 5 on Q63.)
Q71, LAWYER DID (646)

71. What did he do for you?

NOTE: BE SURE TO CHECK Q64 AND Q68 TO GET KIND OF SITUATION AND Q70 TO GET SETTLEMENT INFORMATION. AT TIMES Q71 WAS NOT ASKED BECAUSE R ALREADY ANSWERED IN Q70.

1. Lawyer did nothing or refused case or request: e.g., "nothing."

2. Lawyer took action but did not fully resolve case or request: e.g., "he didn't inform me very well"; "we lost the case, but he was a good lawyer."

3. Lawyer took action or is taking action to fully resolve case or request: e.g., "he did that"; "won the case"; "he is taking it to court and trying to settle it; we're willing to pay."

4. Claim in process (code only if unable to use 1, 2, or 3 above).

5. R doesn't take action after seeing lawyer: e.g., "he told me what to do, and I didn't do it."

6. Other

7. DK

8. NA

9. Inap., never saw a lawyer (coded 5 on Q63)
Q72 and 72a... DISSATISFIED L (647)

72. Were you dissatisfied in any way with this lawyer?

72a. What were you dissatisfied with (about)?

NOTE: BE SURE TO CHECK ANSWER TO Q71 TO GET ADDITIONAL INFORMATION ON DISSATISFACTION.

CODES 1 TO 4 ASSUME YES TO Q72.

1. Dishonesty: e.g., "induced me to go for more than a just claim": "made false statements": "didn't live up to his agreement."

2. Overcharged or fee oriented: e.g., "fee was too high for work done": "cost too much": "anxious."

3. Lack of action or interest by lawyer: e.g., "not completely interested in my case."

4. Questions competence of lawyer: e.g., "gave poor advice": "wrong kind of lawyer": "lawyer should have thought of all possibilities; I suggested them": "another lawyer would give better result."

5. NO to Q72

6. YES to Q72, but 72a is DK or NA

7. Other

8. DK to Q72

9. NA to Q72

0. Inap., never saw a lawyer (coded 5 on Q63).
Q77 and 77a. COOL LAWYER (648)

77. Have you ever gone to a lawyer wanting to do one thing and the lawyer convinced you that you should do something quite different?

77a. What was that?

CODES 1 TO 3 ASSUME YES TO Q77

1. Lawyer discouraged legal action in favor of settlement, dropping case, or waiting: e.g., "I wanted to sue the woman but the lawyer convinced me it wouldn't have done any good."

2. Lawyer encouraged legal action I hadn't planned: e.g., "I wanted to get my divorce and the lawyer persuaded me to sign for my husband to pay alimony. I just wanted the divorce and wasn't concerned about the alimony."

3. Other types of change (non-legal) or nature of change not clear (including NA to Q77a.): e.g., "I wanted to buy one house; my lawyer convinced me that a different one was better."

5. NO to Q77.

8. DK to Q77.

9. NA to Q77.

0. Inap.; never saw a lawyer (coded: 5 on Q63).

Q78. EVER NOT GO L (649)

78. Have you ever wanted to go to a lawyer, but didn't for some reason.

1. YES

5. NO

8. DK

9. NA
Q78a. Why want L? (650-1)

78a. What, briefly, did you want to talk to a lawyer about?

TWO COLUMN CODE

SEEKING LEGAL INFORMATION, TRANSACTIONS, OR STATUS (Nonconflict mentioned or implied):

01. Making a will

02. Financial advice: advice or transaction concerning business, property, house sale, patents; "tax problems"; "real estate problems" unless further information specified dispute.

SEEKING LEGAL SOLUTIONS TO PROBLEMS (implied or actual conflict):

FAMILY, PERSONAL

11. Divorce, custody, alimony, adoption.

12. Unspecified: "personal" or "family business" (to be interpreted as "family" rather than "business"): vague references to sexual involvements.

13. Wills and estates and property about which there is disagreement among family members or beneficiaries (conflict is not with insurance company).

NEIGHBORHOOD AND OTHER INTERPERSONAL CONFLICTS

21. Neighborhood behavior (people, their family, pets, property care and rights) and other conflicts with individuals: e.g., "I got hit in the mouth."

INCOME AND SERVICES


32. Public organization benefits; services, and assessments (welfare; social security; tax complaints, etc.): Include semi-public agencies such as hospitals.

CONTINUED
NEIGHBORHOOD AND OTHER INTERPERSONAL CONFLICTS (Cont)

33. Insurance: accidents and claims, premium payments death benefits. (Conflict about death benefits is with company rather than with family or beneficiaries, as in 13.)

HOUSING, LANDLORD-TENANT

41. Contract disputes about house sale/purchase.

42. Renting conditions (leases, rental money, deposits eviction, landlord services, tenant behavior).

EXPENSIVE PURCHASE


MISDEMEANORS AND CRIMES

61. Traffic tickets.

71. Other

99. NA

00. Inapp., NO or DK to Q78.
78b. Why didn't you go to a lawyer about that problem?

1. Lacks. money. to hire lawyer: e.g., "Too expensive"; "can't afford it"; "cost." Include indirect references to cost of lawyer: "I could have gone to the legal aid society but I didn't know about it then." Vague references to cost are assumed to refer to cost of hiring or consulting lawyer unless R refers to the whole process of legal action (as in Col. 21).

2. Lacks apparent sense of urgency or interest: e.g., "I just haven't gotten around to it yet"; "I haven't gotten around to it yet"; "I haven't had the time"; "I just lost interest"; "I decided to stay here."

3. Lack of confidence, information, power or trust: e.g., "I was a little fearful"; "he'd ask me too many questions that I didn't know the answer to"; "I didn't know how to go about it"; "I always feel I'll lose." R must refer to himself. "I figured they'd never catch him anyway"; "too late now."

4. Winning not worth the cost: e.g., (All references to small money gain, larger time and trouble, red tape, involvement, delay.) "Not worth it"; "I would have to take my mother to court and I'm not sure that would be right"; "I'm not an American Citizen and you'd have to watch that."

5. Problem resolved in some other way: e.g., "my parents passed away."

7. Other

8. DK

9. NA

10. Inap., NO or DK to Q78.
Q79ab. PICK LAWYER (653)

79a. Thinking back to the first time you went to see a lawyer, how did you happen to find this particular lawyer?

79b. If you were to need a lawyer, how would you go about getting one?

1. Relative is a lawyer.

2. Neighbor is a lawyer: e.g., "lives near here."

3. Friend is a lawyer: e.g., "friend of my family." (Code "I know him" responses here only when no other codable reason for knowing this lawyer given.)

4. Formal organization membership causes contact with lawyer: e.g., "husband knew him through work"; "belongs to same church."

5. Impersonal chance contact: e.g., "saw his office"; "just happened to find him."

6. Relative source of referral: e.g., "the family lawyer"; "through my brother."

7. Friend or neighbor source: e.g., "heard about him through a friend"; "asked an acquaintance"; "I work with a fellow whose father is a lawyer."

8. Formal organization or professional refers: e.g., "go to the NAACP"; "ask my doctor"; "ask my priest"; "go to the union."

9. Mass-society information: e.g., "the yellow pages"; "general reputation"; "read in the paper"; "go to the Cadillac Building."

MAKE CARD FOR OTHER 0. NA, DK, or Other.
80. Now I'd like to ask you a few questions about what you think most lawyers are like. Do you think that many lawyers will try to get what their own client wants even at the expense of other people's rights?

1. YES
2. NO
3. DK
4. NA
Q81. WHY THAT? (655)

81. Why do you say that?

**CODE FIRST MENTION**

1. Favorable reference to character of lawyers; e.g., "lawyers are 'fair', 'good', 'honest'."

2. Unfavorable reference to character of lawyer; e.g., "attorney's are pigs at the trough"; "lawyers are peculiar"; "lawyers are clannish." (Include references to lawyer's interest in money, e.g., "they're after money.")

3. Lawyer's job is to do what clients want, to win for clients, or to defend them; e.g., "lawyer's job is to win the case"; "their business is to protect their client."

4. Lawyer's job is to seek justice and to do right; e.g., "they have to remember that sometimes the law can be against them too." Include cases where system constrains him to do right, e.g., "they would jeopardize their career."

5. R cites only personal experience with no reason given; e.g., "because that's what I've heard"; "the lawyer's I've known are that way." (LOW PRIORITY)

6. Other; mixed response; e.g., "some good, some bad."

7. DK

8. NA
Q81. WHY THAT B (656)

81. Why do you say that?

CODE SECOND MENTION

1. Favorable reference to character of lawyers: e.g., "lawyers are 'fair', 'good', 'honest'."

2. Unfavorable reference to character of lawyer: e.g., "attorney's are pigs at the trough"; "lawyers are peculiar"; "lawyers are clannish". (Include references to lawyer's interest in money, e.g., "they're after money.")

3. Lawyer's job is to do what clients want, to win for clients or to defend them: e.g., "lawyer's job is to win the case"; "their business is to protect their client."

5. Lawyer's job is to seek justice and to do right: e.g., "they have to remember that sometimes the law can be against them too." Include cases where system constrains him to do right, e.g., "they would jeopardize their career."

7. Other, mixed response: e.g., "some good; some bad."

8. DK

9. NA

0. Inap., no second mention.
Detroit Area Study
The University of Michigan

DECK 07 (SUPPLEMENTS)

COLUMN
NUMBER  N

QUESTION AND CODE

01-03 Study Number (953)
04-05 Deck Number (07)
06-08 Interview Number (001-780)

SUPPLEMENTARY INCIDENTS I

Q.37 WHO INVOLVED A (709)

NOTE: READ Q37 AND Q38.

NOTE: CODE WHO R SEES AS MAIN ADVERSARY OR PERSONS CAUSING PROBLEM. CODE ACTION IN COLUMN 40.

1. Primary relations: e.g., family members; kinship; close friends.


3. Seller; contractor; creditor; repairman.

4. Government agent or government agency (include all levels of government): e.g., "the garbage collector."

5. Employers; superiors at place of work.

6. Landlords (include all references to this general category; adversary does not have to be R's landlord): e.g., "He wouldn't rent to me because his wife wouldn't like it, he said."

7. Other

8. DK

9. NA (includes incidents having occurred, but no supplements taken).

Code 0 in Cols. 10-38 and 40-41

0. Inap., no incidents, hence no supplement in Q37, and, similarly, no supplements in Q49.
Q38. Did anyone who caused you this problem act against some law?

Q38b. Was anyone who caused you the problem in the wrong in any way?

1. YES to Q38 (Q38b not asked)
2. NO to Q38 and YES to Q38b
3. NO to Q38 and NO to Q38b
4. NO to Q38b and DK or NA to Q38b
5. DK
6. NA
7. Inap., no supplement in Q37.

Q39. How did you (do you) want to see this problem settled?

1. R wants problem settled and doesn't mention any principles: e.g., "I wanted him to come back and do it over again"; "I wanted a new set."
2. R wants problem settled but also refers to principle or some value: e.g., "I just wish they'd be decent people"; "justice so those boys won't keep on doing it."
3. R wants "justice" or "principle": e.g., "an equitable income tax"; "it's the principle of the thing"; "for others benefit"; "to set an example."
4. You can't do much (passive response); denies settlement is possible.
5. Other
6. DK
7. NA, no "want" or "need" stated.
8. Inap., no supplement in Q37.
Q40. Did you do (have you done) anything (more) to get it settled this way?

1. Yes

Code 0 in Cols. 13-14

5. NO

8. DK

9. NA

0. Inap., no supplement in Q37.

Q40a. What did you do?

CODE FIRST MENTION

1. Turn to authority within organization: e.g., "I'd try to reach someone in charge." (Include statements that involve turning to the organization, but without specific mention of particular person who is at fault or a superior, e.g., "I took the car to the dealer.")

2. No, wouldn't do anything.

3. Turns to elected official: e.g., councilman; mayor; senator. (Include representatives as well as top executive positions)

4. Turns to police.

5. Turns to public bureaucratic organization or official (other than police): e.g., state attorney general; "call city hall."

6. Turns to formal organization or other organized association (include newspapers, but not public bureaucratic organizations): e.g., "go to the 'NAACP'"; "the Better Business Bureau"; "to my church"; "to the union president."

7. Turns to lawyers or judges: e.g., "I took it to court"

8. Takes some action, but kind unspecified; other action specified: e.g., "I took care of it"; "I asked my husband what to do."
9. Personal negotiation with offending party (include references to negotiation with parents of offending children or owners of offending pets; involves negotiation with particular person who is at fault); e.g., "I talked to the salesman who sold me the car." (As opposed to going to the 'dealer').

0. Inap., No to Q40, no supplement in Q37; NA or DK.
Q40a DID DO_AB_(714)

40a What did you do?

CODE SECOND MENTION

1. Turn to authority within organization: e.g., "I'd try to reach someone in charge". Include statements that involve turning to the organization, but without specific mention of particular person who is at fault or a superior, e.g., "I took the car to the dealer."

2. No, wouldn't do anything.

3. Turn to elected official: e.g., councilman; mayor; senator. (Include representatives as well as top executive position.)

4. Turn to police.

5. Turn to public bureaucratic organization or official (other than police): e.g., state attorney general; "call city hall."

6. Turn to formal organization or other organized association (include newspapers, but not public bureaucratic organizations): e.g., "go to the "NAACP"; "the Better Business Bureau"; "to my church"; "to the union president."

7. Turn to lawyers or judges: e.g., "I took it to court."

8. Takes some action, but kind unspecified; other action specified: e.g., "I took care of it"; "I asked my husband what to do."

9. Personal negotiation with offending party (include references to negotiation with parents of offending children or owners of offending pets; involves negotiation with particular person who is at fault): e.g., "I talked to the salesman who sold me the car." (As opposed to going to the 'dealer').

0. Inap., NO to Q40, no supplement in Q37; or no second mention.
Q41. Was (is) there any action you wanted to take on this problem, but felt you couldn't for some reason?

1. YES  
5. NO  
8. DK  
9. NA

0. Inap.; no supplement in Q.37.

Q41a. What was (is) it that you wanted (want) to do?

1. Express hostile feelings toward adversary: e.g., "wanted to slap them"; "tell her to mind her own business"; "turn him across my knee."

2. Legal action of any kind (include going to a lawyer): e.g., "go to court."

3. Police or juvenile authorities: e.g., "put him in jail"; "call juvenile authorities."

4. Make a complaint: e.g., "make a complaint to the manufacturer"; "write the newspaper or a letter."

5. Talk it over or reach understanding.

6. Apply non-violent direct action: e.g., "get together and make noise to get them to do something" (Include individual direct action: e.g., "leave the car out in front"; "have them give me a new car.")

7. Other

8. DK

9. NA

0. Inap.; NO to Q41; or no supplement in Q37.
41b Why did (do) you feel you couldn't (can't) do that?

1. Doesn't want to get involved with particular people for positive reasons; i.e., consideration of others: e.g., "didn't want to hurt others feeling"; "didn't want to meddle"; "they are wonderful neighbors."

2. It's against some law: e.g., "you can't hit someone else's child"; "there's a law against it."

3. Can't afford lawyers or courts or get evidence.

4. Doesn't want to get involved with particular people for negative reasons; i.e., consideration of self: e.g., "I don't want trouble"; "I don't want my house to go"; "didn't want to argue."

5. Powerlessness: e.g., "what can you do with city hall"; "they just won't listen to you." (This category is defined by the categories in the powerlessness code, e.g.; see column 634.)

7. Other

8. DK

9. NA

0. Inap., NO to Q41; or no supplement in Q37.
**Q42** CAME OUT A (718)

How did the problem finally come out? FOR CONTINUING PROBLEMS, ASK: How does the problem stand now?

**NOTE:** IF 42 NOT ASKED, CODE IF POSSIBLE FROM ANSWERS TO Q37-41.

**NOTE:** REFER TO PREVIOUS QUESTIONS (PARTICULARLY Q39) ON WHAT R WANTS.

1. R got most or all of what he wanted: e.g., R "wanted to be a librarian" and R "is now a school librarian"; "I wanted the kids to be stopped from bothering us" and "the kids did not bother us since then."

2. R got part but clearly not all of what he wanted: e.g., R wanted children to stop causing trouble, and problem is solved as "satisfactorily as can be expected"; "the company settled for partial payment."

3. R got little or nothing of what he wanted, (or got it only by escaping the problem at some cost): e.g., "I wanted the apartment" but R was unable to rent it; "I applied for the job" but "I never got that job."

4. Indeterminate (clear what R wanted, not clear whether R got it or not). (LOW PRIORITY)

5. Not clear what R wanted, therefore can't determine whether he got what he wanted or not. (LOW PRIORITY)

6. MAKE CARD

7. Other

8. DK

9. NA

10. Inap., no supplement in Q37.
Q44a. LEGAL ADVICE A (719)

Q44. Now I'd like to know something about which people you may have talked to on this problem or who may have given you some help or advice on it. First, did you ever get advice from a lawyer on the problem?

44a What did he tell you to do, or what did he do?

1. YES, just talked or did nothing, (include statements of negative connotation against lawyer).
2. YES, gave useful advice but no action.
3. YES, took non-court action.
4. YES, took it to court.
5. NO to Q44.

MAKE CARD
7. Other
8. DK
9. NA
0. Inap., no supplement in Q37.

Q48 CALL POLICE A (720)

Q48 ASK ONLY OF NEIGHBOR AND LANDLORD-TENANT AREAS: Finally, did you ever call the police on this problem?

1. YES
5. NO
8. DK
9. NA

Code 0 in Cols. 21-23
0. Inap., no supplement in Q37; no neighbor or landlord-tenant supplement in Q37.
Q48a POLICE DO A (721)

Q48a What did they do?

1. Nothing: e.g., "they didn't come."
2. Settled matter at time of call.
3. Asked to contact police if happens again.
4. Police took legal action: e.g., made an arrest or booked.
5. Referred to legal system: e.g., "take to court."
6. Came and did something, but problem not settled because police were unwilling or unable to settle it; does not include statements in which specifically asked to contact police if it happens again: e.g., "by the time the police came, the boys were gone."

MAKE
CARI

7. Other
8. DK
9. NA

0. Inap.; no supplement in Q37; no neighbor or landlord-tenant supplement in Q37; or NO to Q48.

Q48bc POLICE AD A (722)

48b Did they give you any advice as to what you should do?

48c What advice did they give you?

1. YES
5. NO
8. DK
9. NA

0. Inap.; no supplement in Q37; no neighbor or landlord-tenant supplement in Q37; or NO to Q48.
Q48d Were you completely satisfied with the way the police handled the matter?

Q48e Why weren't you satisfied?

1. YES

5. NO, didn't get my lawful rights.

7. NO, other reason why dissatisfied.

8. DK

9. NA

0. Inap., no supplement in Q37; no neighbor or landlord-tenant supplement in Q37; or NO to Q48.
COLUMN NUMBER N

SUPPLEMENTARY INCIDENTS II

24 U.301 Q49 WHO INVOLVED B (724)

NOTE: READ Q49 and Q50

NOTE: CODE WHO R SEES AS MAIN ADVERSARY OR PERSONS CAUSING PROBLEM. CODE ACTION IN COLUMN 41.

1. Primary relations: e.g., family, members, kinship, close friends.


4. Government agent or government agency (include all levels of government: e.g., "the garbage collector.

5. Employers, superiors at place of work.

6. Landlords (include all references to this general category; adversary does not have to be R's landlord): e.g., "he wouldn't rent to me because his wife wouldn't like it, he said."

7. Other

8. DK

9. NA (includes incidents having occurred, but no supplements taken.)

Code 0 in Cols. 25-38 and 41

0. Inap., no second most important incident, hence no supplement in Q49.
Q50 Did anyone who caused you this problem act against some law?

Q50b Was anyone who caused you the problem in the wrong in any way.

1. YES to Q50 (Q50b not asked).
2. NO to Q50 and YES to Q50b.
3. NO to Q50 and NO to Q50b.
4. NO to Q50 and DK or NA to Q50b.
5. DK
6. NA
7. Inap., no supplement in Q49.

Q51 How did you (do you) want to see this problem settled?

1. R wants problem settled and doesn't mention any principles: e.g., "I wanted him to come back and do it over again"; "I wanted a new set."

2. R wants problem settled but also refers to principle or some value: e.g., "I just wish they'd be decent people"; "justice so those boys won't keep on doing it."

3. R wants "justice" or "principle": e.g., "an equitable income tax"; "it's the principle of the thing"; "for others' benefit"; "to set an example."

4. You can't do much (passive response); denies settlement is possible.

5. Other
6. DK
7. NA; no "want" or "need" stated.
8. Inap., no supplement in Q49.
Q52 Did you do (have you done) anything (more) to get it settled this way?

1. YES

5. NO

8. DK

9. NA

0. Inap., no supplement in Q49.

Q52a What did you do?

CODE FIRST MENTION

1. Turn to authority within organization: e.g., "I'd try to reach someone in charge." (Include statements that involve turning to the organization, but without specific mention of particular person who is at fault or a superior, e.g., "I took the car to the dealer.")

2. No, wouldn't do anything.

3. Turns to elected official: e.g., councilman, mayor, senator. (Includes representatives as well as top executive positions.)

4. Turns to police.

5. Turns to public bureaucratic organization or official (other than police): e.g., state attorney general; "call city hall."

6. Turns to formal organization or other organized association (include newspapers, but not public bureaucratic organizations): e.g., "go to the NAACP; "The Better Business Bureau"; "to my church"; "to the union, president."

7. Turns to lawyers or judges: e.g., "I took it to court"

8. Takes some action, but kind unspecified; other action specified: e.g., "I took care of it"; "I asked my husband what to do."
9. **Personal negotiation with offending party** (include references to negotiation with parents of offending children or owners of offending pets, involves negotiation with particular person who is at fault): e.g., "I talked to the salesman who sold me the car." (As opposed to going to the 'dealer'.)

0. Inap., NO to Q52, no supplement in Q49; NA or DK.
Q52a.  DID DO. BB (729)

52a. What did you do?

CODE: SECOND MENTION

1. Turn to authority within organization: e.g., "I'd try to reach someone in charge"; (include statements that involve turning to the organization, but without specific mention of particular person who is at fault or a superior, e.g., "I took the car to the dealer.")

2. No, wouldn't do anything.

3. Turns to elected official: e.g., councilman; mayor; senator: (Include representatives as well as top executive position.)

4. Turns to police.

5. Turns to public bureaucratic organization or officials (other than police): e.g., state attorney general; "call city hall."

6. Turns to formal organization or other organized association (include newspapers, but not public bureaucratic organizations): e.g., "go to the NAACP"; "The Better Business Bureau"; "to my church"; "to the union president."

7. Turns to lawyers or judges: e.g., "I took it to court"

8. Takes some action, but kind unspecified; other action specified: e.g., "I took care of it"; "I asked my husband what to do."

9. Personal negotiation with offending party (include references to negotiation with parents of offending children or owners of offending pets; involves negotiation with particular person who is at fault): e.g., "I talked to the salesman who sold me the car." (As opposed to going to the 'dealer'.)

0. Inap., NO to Q52, no supplement in Q49; or no second mention.
Q53. Was (is) there any action you wanted to take on this problem but felt you couldn't for some reason?

1. YES
2. NO
3. DK
4. NA
5. Inapp., no supplement in Q49.

Q53a. What was (is) it that you wanted (want) to do?

1. Express hostile feelings toward adversary: e.g., "wanted to slap them"; "tell her to mind her own business"; "turn him across my knee."
2. Legal action of any kind (include going to a lawyer): e.g., "go to court."
3. Police or juvenile authorities: e.g., "Put him in jail"; "call juvenile authorities."
4. Make a complaint: e.g., "make a complaint to the manufacturer"; "write the newspaper or a letter."
5. Talk it over or reach understanding.
6. Apply non-violent direct action: e.g., "get together and make noise to get them to do something." (Include individual direct action; e.g., "leave the car out in front"; "have them give me a new car.")

7. Other
8. DK
9. NA
10. Inapp., NO to Q53; or no supplement in Q49.
Q53b. Why did (do) you feel you couldn't (can't) do that?

1. Doesn't want to get involved with particular people for positive reasons; i.e., consideration of others; e.g., "didn't want to hurt others' feelings"; "didn't want to meddle"; "they are some wonderful neighbors."

2. It's against some law; e.g., "you can't hit someone else's child"; "there's a law against it."

3. Can't afford lawyers or courts or get evidence.

4. Doesn't want to get involved with particular people for negative reasons; i.e., consideration of self; e.g., "I don't want trouble"; "I don't want my house to go"; "didn't want to argue."

5. Powerlessness; e.g., "what can you do with city hall"; "they just won't listen to you." (This category is defined by the categories in the powerlessness code, e.g., see column 634.)

7. Other

8. DK

9. NA

0. Inap., NO to Q53; or no supplement in Q49.
Q54. CAME. OUT. B (733)

How did the problem finally come out? FOR CONTINUING PROBLEMS, ASK: How does the problem stand now?

NOTE: IF 54 NOT ASKED, CODE IF POSSIBLE FROM ANSWERS TO Q49-53

NOTE: REFER TO PREVIOUS QUESTIONS (PARTICULARLY Q50) ON WHAT R WANTS

1. R got most or all of what he wanted; e.g., R wanted to be a librarian and R "is now a school librarian"; "I wanted the kids to be stopped from bothering us" and "the kids did not bother us since then."

2. R got part but clearly not all of what he wanted; e.g., R wanted children to stop causing trouble, and problem is solved as "satisfactorily as can be expected"; "the company settled for partial payment."

3. R got little or nothing of what he wanted, (or got it only by escaping the problem at some cost; e.g., "I wanted the apartment" but R was unable to rent it; "I applied for the job" but "I never got that job."

4. Indeterminate (clear what R wanted, not clear whether he got what he wanted or not. (LOW PRIORITY)

5. Not clear what R wanted, therefore can't determine whether he got what he wanted or not. (LOW PRIORITY)

7. Other

8. DK

9. NA

0. Inap., no supplement in Q49.

MAKE CARD
Q56 Now I'd like to know something about which people you may have talked to on this problem or who may have given you some help or advice on it. First, did you ever get advice from a lawyer on the problem?

56a. What did he tell you to do, or what did he do?

1. YES, just talked or did nothing (include statements of negative connotation against lawyers).
2. YES, gave useful advice but no action.
3. YES, took non-court action.
4. YES, took it to court.
5. NO to Q56.
7. Other
8. DK
9. NA
0. Inap., no supplement in Q49.

Q60. ASK ONLY OF NEIGHBOR AND LANDLORD-TENANT AREAS: Finally, did you ever call the police on this problem?

1. YES
5. NO
8. DK
9. NA
0. Inap., no supplement in Q49; no neighbor or landlord-tenant supplement in Q49.
Q60a POLICE DO-B (736)

Q60a What did they do?

1. Nothing: e.g., "they didn't come."

2. Settled matter at time of call.

3. Asked to contact police if it happens again.

4. Police took legal action: e.g., made an arrest or booked.

5. Referred to legal system: e.g., "take to court"

6. Came and did something, but problem not settled because police were unwilling or unable to settle it, (does not include statements in which specifically asked to contact police if it happens again): e.g., "by the time the police came, the boys were gone."

Q60b POLICE AD B (737)

Q60b Did they give you any advice as to what you should do?

Q60c What advice did they give you?

1. YES
5. NO
8. DK
9. NA
0. Inap., no supplement in Q49; no neighbor or landlord-tenant supplement in Q49; or NO to Q60.
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<tr>
<th>COLUMN NUMBER</th>
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<td>38</td>
<td>Q60de POLICE SAT A (738)</td>
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Q60d Were you completely satisfied with the way the police handled the matter?

Q60e Why weren't you satisfied?

1. YES
5. NO, didn't get my lawful rights.
7. NO, other reason why dissatisfied.
8. DK
9. NA
0. Inap., no supplement in Q49; no neighbor or landlord-tenant supplement in Q49; or NO to Q60.

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39

RACE_RELEV.COMMS (739)

If R is white: This represents the number of open questions (i.e., those coded in Deck 6 and 7) to which R made a hostile, fearful, or other negative reference to Negroes. Code exact number, with 9=9 or more such questions.

If R is Negro: This represents the number of open questions (i.e., those coded in Decks 6 and 7) to which R made a hostile, fearful, or other negative reference to whites (including perceptions or beliefs about white hostility to Negroes). However do not include here responses to Questions 19, 19a, 19b, 19c. (Deck 06, Cols. 26-29).

Note that to handle this code you must keep a tally of such remarks throughout your coding of Decks 06 and 07, and enter the final number in 7/39. Code exact number (0,1,2,...9) with 9=9 or more such questions. Circle in red pencil in the interview scheduled each such remark that is added into the total in Col.39.
CODE MATERIAL IN Q37 THAT COULD HAVE BEEN GIVEN IN Q40a. (THIS IS A RESPONSE TO THE "DO ANYTHING" SENSE OF Q40, WHEN THE INTERVIEWER MAY HAVE ASKED "DO ANYTHING MORE" IN Q40.)

1. Turn to authority within organization: e.g., "I'd try to reach someone in charge," (Include statements that involve turning to the organization but without specific mention of particular person who is at fault or a superior, e.g., "I took the car to the dealer.")

2. No, wouldn't do anything.

3. Turns to elected official: e.g., councilman; mayor; senator. (Include "representatives", as well as top executive positions)

4. Turns to police.

5. Turns to public bureaucratic organization or official (other than police): e.g., state attorney general; "call city hall."

6. Turns to formal organization or other organized association (include newspapers; but not public bureaucratic organizations): e.g., "go to the NAACP"; "the Better Business Bureau"; "to my church"; "to the union president."

7. Turns to lawyers or judges: e.g., "I took it to court."

8. Takes some action, but kind unspecified; other action specified: e.g., "I took care of it." "I asked my husband what to do."

9. Personal negotiation with offending party (include references to negotiation with parents of offending children or owners of offending pets; involves negotiation with particular person who is at fault; e.g., "I talked with the salesman who sold me the car." (As opposed to going to the dealer).

0. Inap.; no incidents, hence no supplement in Q37; NA or DK.
1. Turn to authority within organization; e.g., "I'd try to reach someone in charge". (Include statements that involve turning to the organization but without specific mention of particular person who is at fault or a superior, e.g., "I took the car to the dealer.")

2. No; wouldn't do anything.

3. Turns to elected official; e.g., councilman; mayor senator. (Include "representatives", as well as top executive positions).

4. Turns to police.

5. Turns to public bureaucratic organization or official (other than police); e.g., state attorney general; "call city hall".

6. Turns to formal organization or other organized association. (Include newspapers, but not public bureaucratic organizations; e.g., "go to the NAACP"; "the Better Business Bureau"; "to my church"; "to the union president."

7. Turns to lawyers or judges; e.g., "I took it to court."

8. Takes some action, but kind unspecified; other action specified; e.g., "I took care of it."

9. Personal negotiation with offending party (include references to negotiation with parents of offending children or owners of offending pets; involves negotiation with particular person who is at fault; e.g., "I talked with the salesman who sold me the car." (As opposed to going to the dealer).

0. Inap.; no second most important incident, hence no supplement in Q49; NA or DK.