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SI 623. Outcome-Based Evaluation. Bibliography

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Chapters

1. Evaluation Use: Both Challenge and Mandate
 2. What Is Utilization-Focused Evaluation? How Do You Get Started?
 3. Fostering Intended Use by Intended Users: The Personal Factor
 4. Intended Uses of Findings
 5. Intended Process Uses: Impacts of Evaluative Thinking and Experiences
- PART II. FOCUSING EVALUATIONS: CHOICES, OPTIONS, AND DECISIONS
6. Situational Evaluation: Being Active-Reactive-Interactive-Adaptive
 7. Focusing on Outcomes: Beyond the Goals Clarification Game

8. Evaluation Focus Options: Developmental Evaluation and Other Alternatives
9. Implementation Evaluation: What Happened in the Program?
10. Conceptualizing the Intervention: Alternatives for Evaluating Theories of Change
- PART III. APPROPRIATE METHODS
11. Evaluations Worth Using: Utilization-Focused Methods Decisions
12. The Paradigms Debate and a Utilization-Focused Synthesis
13. The Meanings and Reporting of Evaluation Findings: Analysis, Interpretation, Judgment, and Recommendations
- PART IV. REALITIES AND PRACTICALITIES OF UTILIZATION-FOCUSED EVALUATION
14. Power, Politics, and Ethics
15. Utilization-Focused Evaluation: Processes and Premises

Rubin, Rhea Joyce. (2006) *Demonstrating Results: Using Outcome Measurement in Your Library*. Chicago, ALA Editions. <PLA Planning for Results Series.> ISBN 0-8389-3560

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http://www.rand.org/pubs/technical_reports/TR101/

Read Ch 7 & 8

Chapter 7: Q #7: How Will the Quality of Program and/or Initiative Implementation Be Assessed? (Process) [PDF](#)

Chapter 8: Q #8: How Well Did the Program Work? (Outcomes) [PDF](#)

APPENDIX G

United Way. Measuring Program Outcomes: A practical approach.

<http://national.unitedway.org/outcomes/resources/mpo/>

<This is the oldest of the outcomes guides—10 years old. Selections from its 1996 manual are included here.>

UWEX. Program Development and Evaluation. Evaluation Site.

<http://www.uwex.edu/ces/pdande/evaluation/index.html>

Best Practice & Other Examples

<http://www.aecf.org/initiatives/mc/mcid/index.php>

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Association of American Colleges & Universities. AACU. Liberal Education Outcomes. A Preliminary Report.
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Association of Research Libraries. Making Library Assessment Work. (ARL led focus on more user-focused approaches to assessment for academic libraries)
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http://www.imls.gov/grants/current/crnt_bib.htm

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<http://www.shapingoutcomes.org/> New website under development.

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http://www.ims.gov/grants/current/crnt_obe.htm

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