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Distributing Relevant Information to a Remotely-Located Clinical Department of a Medical Center

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**The Organizations**

**Taubman Health Sciences Library**
The library serves the Schools of Medicine, Nursing, Dentistry, Pharmacy, and Public Health. Our mission is to be a valued partner, fully integrated into the work of the university and providing leadership in knowledge management for education, research, patient care, and community outreach.

**Rachel Upjohn Building**
Home of the UM Depression Center and nearly all outpatient psychiatry services for children and adults at the UM Health System, as well as the Addiction Treatment Services’ outpatient programs for teens and adults. It serves as a hub for research in mental illness and addiction, including clinical trials. The building has more than 330 offices and houses over 50 providers.

**Location and Distance**
The library building is a total driving distance of 4.5 miles from the Rachel Upjohn Building, as shown on this map.

**Services**

**Regular office hours** on the second and fourth Friday of every month from 9:00AM to 11:00AM.

**Monthly electronic newsletters** that are emailed to the Department of Psychiatry faculty and staff.

**Evidence**


- **On-site weekly office hours increased reference transactions from users by 28% and doubled liaison contacts with users at the School of Public Health.**

- **Outreach and office hours (in-person and online) yielded more contact between users and librarians and fostered good will, partnerships, and peer relationships.**

**E-Newsletters**

Electronic newsletters began in July 2011 with an issue focused on PubMed. Since that point, e-newsletters have covered topics including mobile resources, document delivery services, PsychiatryOnline, MD Consult, Access Medicine, Stat!Ref, Micromedex, and SciVal Experts. Each issue explains the purpose and content coverage of the resource, how to locate the resource, and how to navigate the resource using screenshots. Additional examples can be found at [http://hdl.handle.net/2027.42/90507](http://hdl.handle.net/2027.42/90507)