



Distributing Relevant Information to a Remotely-Located Clinical Department of a Medical Center



Merle Rosenzweig, AMLS¹; Anna Ercoli Schnitzer², MLS; Katy Mahraj³, MSI

- 1. Liaison Librarian, University of Michigan Taubman Health Sciences Library; 2. Disabilities Librarian, University of Michigan Taubman Health Sciences Library; 3. Library Assistant, University of Michigan Taubman Health Sciences Library

The Organizations

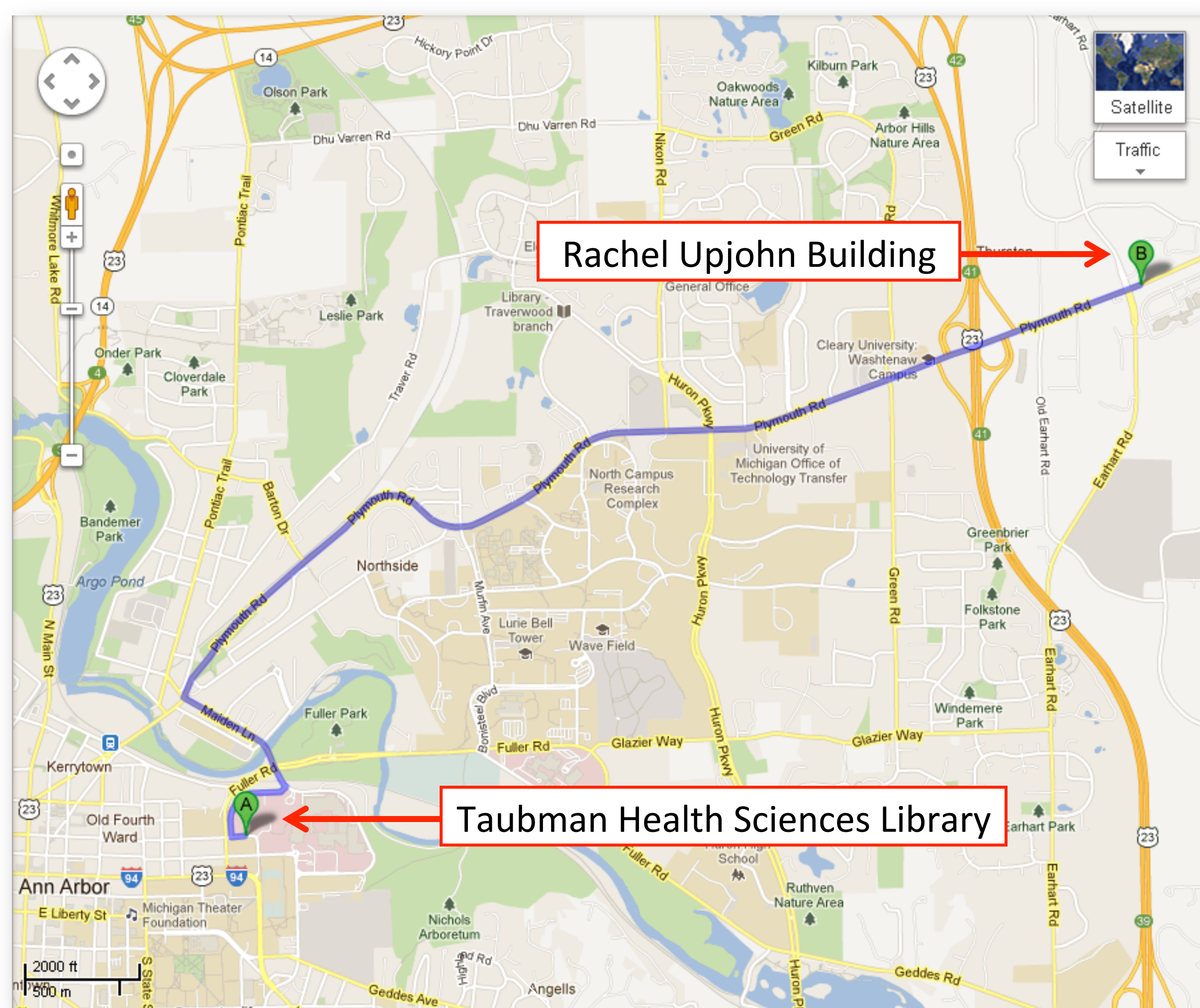


Taubman Health Sciences Library
The library serves the Schools of Medicine, Nursing, Dentistry, Pharmacy, and Public Health. Our mission is to be a valued partner, fully integrated into the work of the university and providing leadership in knowledge management for education, research, patient care, and community outreach.



Rachel Upjohn Building
Home of the UM Depression Center and nearly all outpatient psychiatry services for children and adults at the UM Health System, as well as the Addiction Treatment Services' outpatient programs for teens and adults. It serves as a hub for research in mental illness and addiction, including clinical trials. The building has more than 330 offices and houses over 50 providers.

Location and Distance



The library building is a total driving distance of 4.5 miles from the Rachel Upjohn Building, as shown on this map.

Services

Regular office hours on the second and fourth Friday of every month from 9:00AM to 11:00AM.

Monthly electronic newsletters that are emailed to the Department of Psychiatry faculty and staff.

Letter

The FRIENDS Depression Education Resource Center, located in the east end of the Rachel Upjohn Building atrium, is pleased to offer the library research services of **Merle Rosenzweig, who is the current Taubman Medical Center library liaison for the Department of Psychiatry. Merle will be available in the Resource Center on the second and fourth Friday of every month, beginning this Friday, July 15, 2011 from 9:00-11:00 a.m.** During these office hours, Merle can:

- Get you started on a literature review
- Teach you how to search library online resources -- MEDLINE (PubMed, UM-MEDSEARCH), PsycInfo, CINAHL (nursing literature), and many other products
- Provide information on RefWorks or EndNote
- Assist with locating online journal articles
- Demonstrate how to access articles from journals that we don't own
- Assist with compliance with the NIH Public Access Policy

Merle will also compile a monthly newsletter with helpful tips and resources - the first newsletter is attached here. Offering Merle's services through the Depression Education Resource Center is part of a larger effort to ensure that the Resource Center offers valuable resources for Depression Center faculty, staff, clinicians, and researchers, in addition to providing materials and services for patients, families, and community members.

Evidence

Tao, D., McCarthy, P., Krieger, M., & Webb, A. (2009). The mobile reference service: A case study of an online reference service program at the school of public health. *Journal of the Medical Library Association*, 97(1): 34-40.

✓ On-site weekly office hours increased reference transactions from users by 28% and doubled liaison contacts with users at the School of Public Health.

Handler, L., Lackey, M., & Vaughan, K. (2009). 'Hidden treasures': Librarian office hours for three health sciences schools. *Medical Reference Services Quarterly*, 28: 336-350.

✓ Outreach and office hours (in-person and online) yielded more contact between users and librarians and fostered good will, partnerships, and peer relationships.

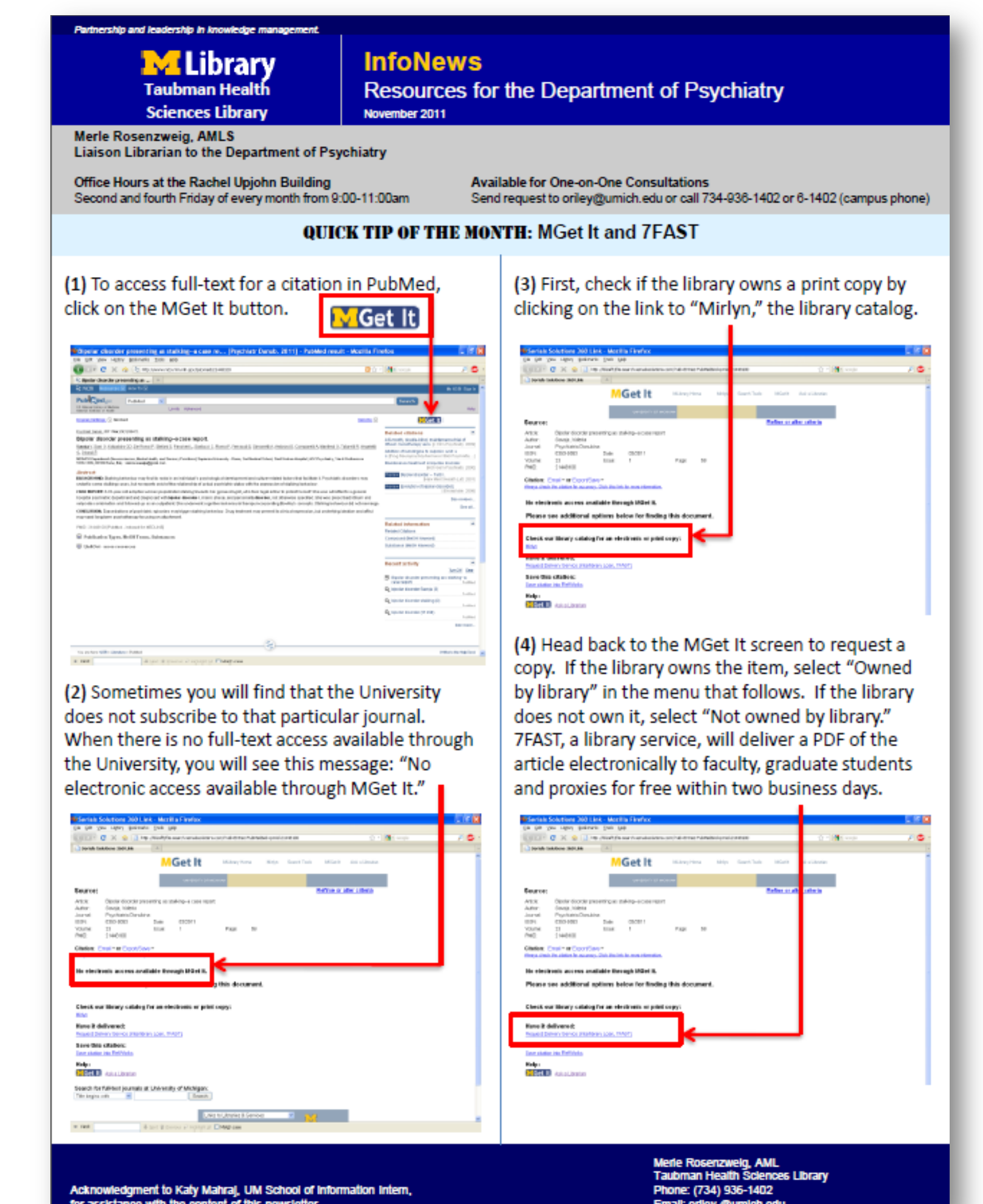
E-Newsletters

Electronic newsletters began in July 2011 with an issue focused on PubMed. Since that point, e-newsletters have covered topics including mobile resources, document delivery services, PsychiatryOnline, MD Consult, Access Medicine, Stat!Ref, Micromedex, and SciVal Experts. Each issue explains the purpose and content coverage of the resource, how to locate the resource, and how to navigate the resource using screenshots. Additional examples can be found at <http://hdl.handle.net/2027.42/90507>

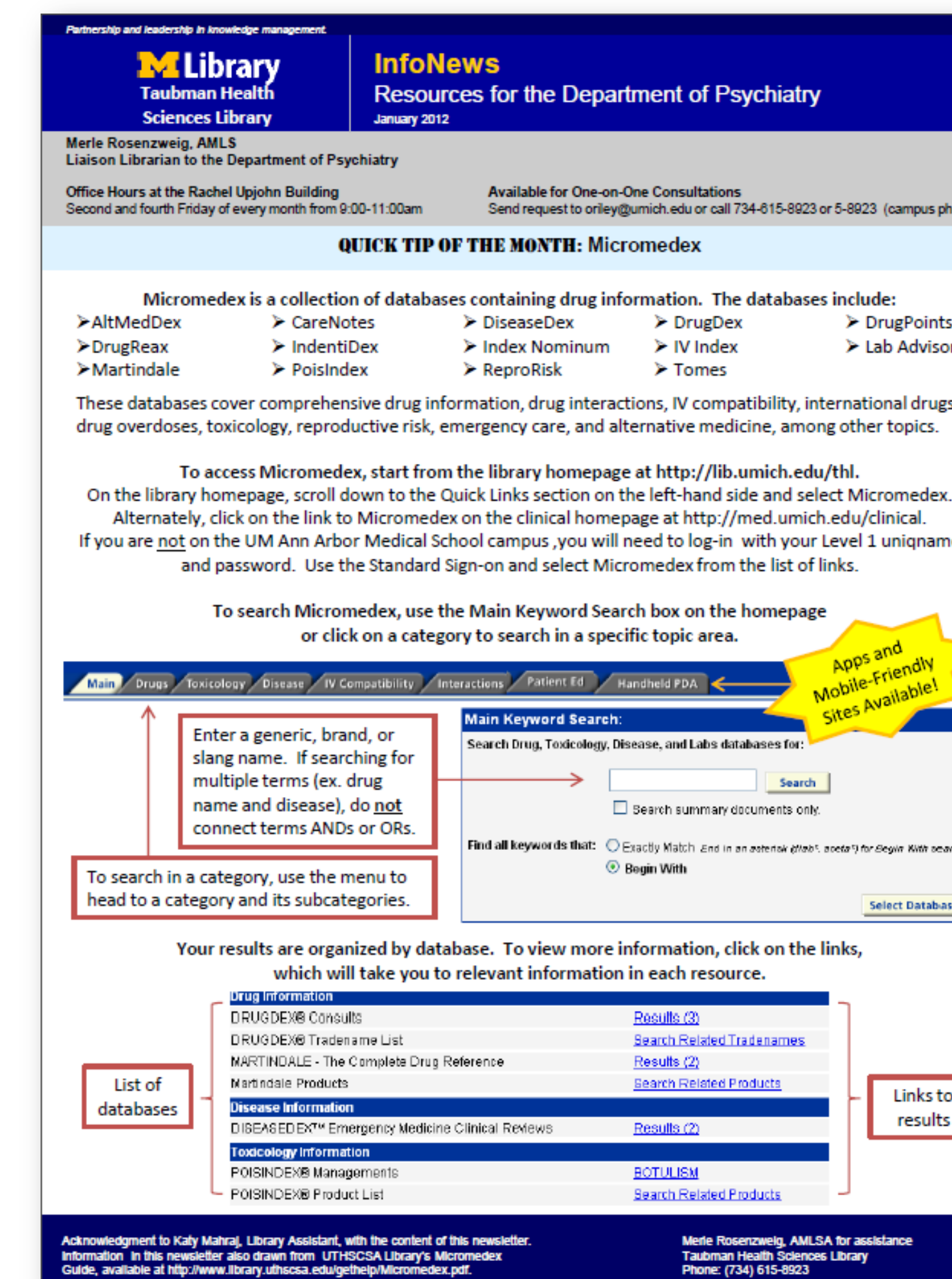
October 2011: Mobile Resources



November 2011: Document Delivery



January 2012: Micromedex



February 2012: SciVal Experts

