LibGuides: Going from Ordinary to Extraordinary

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The Taubman Health Sciences Library creates online learning environments in LibGuides for our patrons to use 24 hours a day. Many of them have been enthusiastically embraced. However, we are finding this system of organization does not make sense to our users or always meet their needs, as the content of both can be similar.

For example, the library provides access to both databases and web-based resources. If we feature a particular resource on a guide and it exists in multiple formats, should it appear in multiple locations, organized by format? Or does it make more sense to highlight the resource’s different formats in one location? In other words, should we organize resources by format or by content? We think the latter is better and that it is more efficient. Organizing resources by format can lead to unnecessary overlap.

We have made changes not only in the organization of materials but in the subjects of our guides as well as resources have grown in type and number. We still maintain guides for departments, such as Dermatology or Environmental Health Sciences, but we have also created guides that cross over departmental boundaries, such as our guides on Health Statistics, Patient Safety, and Health Disparities in the U.S.

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## Boxes

Too many words and too much information in a box will overwhelm users (see below). We keep it simple with links and succinct descriptions.

## Collapsible Lists

Collapsible lists are utilized to organize large numbers of related resources. The guides are more easily navigable and are less likely to seem overwhelming. Collapsible lists allow information to be arranged and understood in smaller amounts.

In the example below, the Populations page on the Health Statistics guide includes resources organized within 7 topics. Clicking on a topic (Children & Adolescents in this case) expands that particular topic to reveal the resources and succinct descriptions.

## Interdisciplinary Guides

Our Health Statistics guide is an example of an interdisciplinary guide.

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