



Patient Label Here

**GENERAL CONSENT FOR TREATMENT (PAGE 1 of 6)  
HIM #129s**

I understand that the University of North Carolina Health Care System (UNC Health Care) is an integrated health system made up of various entities, including (but not necessarily limited to) UNC Hospitals; Rex Hospital, Inc.; High Point Regional Health; Regional Physicians, LLC; Premier Surgery Center, LLC; High Point Surgery Center, LLC; Premier Imaging, LLC; Caldwell Memorial Hospital, Incorporated; Chatham Hospital, Inc.; Henderson County Hospital Corporation d/b/a Margaret R. Pardee Memorial Hospital; the University of North Carolina at Chapel Hill, School of Medicine; Johnston Health Services Corporation; Nash Hospitals, Inc.; Nash MSO, Inc.; NHCS Physicians, Inc.; UNC Physicians Network, LLC; and UNC Physicians Network Group Practices, LLC (each referred to in this form as a “UNC Health Care affiliate” or collectively as “UNC Health Care affiliates”). **This consent will be effective for 1 year after the date I sign it at any UNC Health Care affiliate of which I am a patient; however, this consent will not expire for services, claims processing or collection activities for admissions or visits occurring while this consent was in effect.**

**Consent for Treatment/Care**

I consent to treatment and care by UNC Health Care affiliates and by their physicians and health care providers, including those who are located at sites other than the one at which I am present and who provide treatment and care through electronic communications/telemedicine. I also consent to treatment and care by physicians and health care providers who are not employees or agents of UNC Health Care affiliates but are authorized by UNC Health Care affiliates to provide treatment and care to me as a patient of the UNC Health Care affiliate. I am aware that the providers listed on Exhibit A to this consent are independent contractors of UNC Health Care affiliates, as listed, and they provide services to the UNC Health Care affiliate’s patients in accordance with their professional judgment. The providers listed on Exhibit A are not employees or agents of the UNC Health Care affiliate. I understand that my treatment and care may include routine care, such as immunizations, and a variety of other medical services depending on my condition, such as laboratory testing. I can receive a list of services and care from my health care provider. I understand that my care team at UNC Health Care affiliates may include resident physicians and students or other trainees. I am aware that the practice of medicine (including surgery) is not an exact science, and no one has made any guarantees about the results of my treatments, examinations, or procedures.

**Consent for Use and Release of Information**

I give permission to UNC Health Care affiliates – including their treating and referring providers and other staff members – to release any information about me, my health, the health services provided to me, or payment for my health services, that may be necessary: (1) for my treatment (to health care providers or facilities that need the information for my continued care); (2) for any purposes related to payment by me or a third party for services (to determine eligibility, to process an insurance claim, for utilization and quality review, or for billing or collection purposes, as necessary to obtain payment); (3) for the health care operations of the UNC Health Care affiliate or another health care provider that has had a relationship with me (quality assessment, training programs, planning, and fundraising); or (4) as otherwise described in the Notice of Privacy Practices and as permitted by law.

For more detailed information about the way my information may be used or released, I can read UNC Health Care’s *Notice of Privacy Practices*.

I give permission to UNC Health Care affiliates and their employees, agents, and contractors to take photographs or make videos or drawings of me for permissible treatment, payment, or health care operations purposes (which may include quality assessment, education, and training), as long as consistent with policies and laws that protect my rights.

**Consent for Use Within UNC Health Care**

I further give permission to UNC Health Care affiliates and their treating providers and other staff members to disclose to each other any of my sensitive information necessary for my treatment, including information related to behavioral and/or mental health (including records of my treatment by a facility whose primary purpose is to provide services for the care, treatment, habilitation, or rehabilitation of the mentally ill, developmentally disabled, or substance abusers, as defined by N.C.G.S. Chapter 122C, Articles 1 and 3), drugs and alcohol (including records of a provider that provides alcohol or drug abuse diagnosis, treatment, or referral, as defined by federal law at 42 C.F.R. Part 2), HIV/AIDS and other communicable diseases, and genetic testing.

**Financial Responsibility**

I understand and agree that physician charges for medical and related professional services performed or supervised by a physician will be billed separately from hospital charges. I understand that my actual charges may be different from charge estimates given to me. I also understand that an insurance company may not pay the full amount of my charges, and I may be

responsible (as a patient, spouse, or the parent of a minor child) for the amount not paid. If I do not have health insurance or have not provided current or accurate insurance information, I am responsible for payment of all charges. If I have overpaid any of my accounts with a particular UNC Health Care affiliate, I agree that the overpayment may be applied to pay any outstanding charges on any of my accounts with other UNC Health Care affiliates.

I further authorize release of financial information and activity related to payment for services to:

Name of Individual: \_\_\_\_\_

Relationship to Patient: \_\_\_\_\_

**Medicare/Medicaid/Insurance Certification, Assignment & Payment Request**

I have been informed that Medicare will only pay for services that it determines to be reasonable and necessary under section 1862(a)(1) of the Medicare Law. I certify that the information given by me or by my authorized representative in applying for payment for my health care under the Medicare or Medicaid programs is correct. I request that payment of authorized benefits be made to the appropriate UNC Health Care affiliate on my behalf. I authorize UNC Health Care affiliates to bill directly and assign the right to all health and liability insurance benefits otherwise payable to me, and I authorize direct payment to the appropriate UNC Health Care affiliate.

**Social Security Number**

I have given my social security number voluntarily. UNC Health Care affiliates may use it for accurate identification, filing insurance claims, billing and collections, and compliance with federal and state laws.

**Wireless Telephone Number**

UNC Health Care affiliates, or their agents or representatives, may contact me by telephone at any number contained in my UNC Health Care affiliate’s records, including wireless telephone numbers, for the purposes of communicating with me about my health care, servicing my account and collecting amounts due. Methods of contact may include pre-recorded or artificial voice messages and text messages, and the use of automatic dialing services. I understand that I may revoke this consent at any time by calling or writing to UNC Health Care.

**Personal Property**

Unless I am a resident of a skilled nursing facility, I understand that UNC Health Care affiliates do not assume responsibility for my personal belongings that I keep in my possession, and I release UNC Health Care affiliates from all liability for the loss or theft of, or damage to, such belongings.

**Patient List**

As a convenience to patients and visitors, UNC Health Care affiliates may keep a list of patients currently receiving services at a facility so that they may provide the location of the patient in the facility and the patient’s general condition to people who ask for patients by name. Unless I have initialed below, I give permission for UNC Health Care affiliates to give my location and general condition to individuals who ask for me by name.

\_\_\_\_\_ (initial) I do not want to be included in UNC Health Care affiliates’ patient lists. Please remove my name.

**Religious Information**

UNC Health Care affiliates may provide a patient list for community clergy when they request it. This list includes the name and location of the patient, the patient’s general condition, and the patient’s religious affiliation. Unless I have initialed below, I give permission for UNC Health Care affiliates to give my name, location, general condition, and religious affiliation to community clergy who request it.

\_\_\_\_\_ (initial) I do not want to be included in UNC Health Care affiliates’ list provided for clergy. Please remove my name. I understand that those employed by a UNC Health Care affiliate as chaplains may still obtain this information.

**Sharing Information with Family and/or Friends**

As a courtesy, limited health information may be shared with family and friends under the following conditions: (1) the information is related to that individual’s involvement in the patient’s care or payment for care, or (2) the information is needed to notify individuals responsible for the patient’s care about the patient’s location, general condition or death. Unless I have initialed below, I give permission for limited health information to be shared with my family and friends under the conditions mentioned above.

\_\_\_\_\_ (initial) I do not want personal health information shared with family or friends.

**I UNDERSTAND THAT I MAY WITHDRAW THIS CONSENT IN WRITING. MY WITHDRAWAL WILL NOT BE EFFECTIVE FOR ACTIONS ALREADY TAKEN BY ANY UNC HEALTH CARE AFFILIATE, OR IN PROGRESS.**

**I AUTHORIZE UNC HEALTH CARE AFFILIATES TO RELEASE ALL RECORDS REQUIRED TO ACT ON THESE REQUESTS. I HAVE READ AND UNDERSTAND THIS FORM, RECEIVED A COPY, AND I AM THE PATIENT OR I AM AUTHORIZED TO ACT ON BEHALF OF THE PATIENT TO SIGN THIS FORM.**

\_\_\_\_\_  
PATIENT SIGNATURE (or Authorized Representative)      DATE: \_\_\_\_\_ TIME: \_\_\_\_\_

\_\_\_\_\_  
PRINTED NAME

RELATIONSHIP, if not patient: \_\_\_\_\_

**GUARANTOR:** If I sign below as guarantor (not as the patient, or spouse of the patient, or the parent of a minor child), I agree to pay all charges of any UNC Health Care affiliate not paid, **even if I am otherwise not legally obligated to pay.**

\_\_\_\_\_  
GUARANTOR OF PAYMENT SIGNATURE      DATE: \_\_\_\_\_ TIME: \_\_\_\_\_

\_\_\_\_\_  
PRINTED NAME

**EXHIBIT A**

## Independent Contractors at UNC Health Care Affiliates

**UNC Hospitals (“UNCH”)**

I am aware that physicians, nurse practitioners and physician assistants who provide services to UNCH patients may be independent contractors who provide services to UNC Hospitals’ patients in accordance with their professional judgment. These practitioners are not employees or agents of UNC Hospitals.

**Rex Hospital, Inc. (“Rex”)**

I am aware that the emergency room physicians, anesthesiologists, CRNAs, pathologists, psychiatrists, OB hospitalists; radiologists, and radiation oncologists, and their nurse practitioners and physician assistants, are independent contractors who provide services to Rex patients in accordance with their professional judgment. These practitioners are not employees or agents of Rex.

**High Point Regional Health (“High Point Regional”)**

I am aware that the emergency room physicians, anesthesiologists, CRNAs, pathologists, radiologists, and radiation oncologists, and their nurse practitioners and physician assistants, are independent contractors who provide services to High Point Regional patients in accordance with their professional judgment. These practitioners are not employees or agents of High Point Regional.

**Caldwell Memorial Hospital, Incorporated (“Caldwell”)**

I am aware that some providers, including but not limited to emergency room physicians, anesthesiologists, pathologists, radiologists, and medical and radiation oncologists, and their nurse practitioners and physician assistants, are independent contractors who provide services to Caldwell patients in accordance with their professional judgment. These practitioners are not employees or agents of Caldwell.

**Chatham Hospital, Inc. (“Chatham”)**

I am aware that the emergency room physicians, anesthesiologists, CRNAs, hospitalists, pathologists, and radiologists, and their nurse practitioners and physician assistants, are independent contractors who provide services to Chatham patients in accordance with their professional judgment. These practitioners are not employees or agents of Chatham.

**Henderson County Hospital Corporation d/b/a Margaret R. Pardee Memorial Hospital (“Pardee”)**

I am aware that the radiologists, anesthesiologist group, radiation oncologists, and pathologists, and their nurse practitioners and physician assistants, are independent contractors who provide services to Pardee patients in accordance with their professional judgment. These practitioners are not employees or agents of Pardee.

**Johnston Health Services Corporation (“Johnston”)**

I am aware that most physicians providing care at Johnston, and their nurse practitioners and physician assistants, are independent contractors who provide services to Johnston in accordance with their professional judgment. These practitioners are not employees or agents of Johnston.

**Nash Hospitals, Inc. (“Nash”)**

I am aware that all the physicians who practice at Nash and may treat me, including but not limited to emergency room physicians, anesthesiologists, pathologists, radiologists, medical and radiation oncologists, EKG readers, hospitalists (including primary care hospitalists, pediatric hospitalists, neonatologists and surgicalists), bariatric surgeons, cardiologists, psychiatrists, wound care physicians, and their respective nurse practitioners and physician assistants, are independent contractors who provide services to Nash patients in accordance with their professional judgment; and I understand that these practitioners are not employees or agents of Nash, and that Nash is not liable for their actions.

**Premier Surgery Center, LLC (“PSC”) and High Point Surgery Center, LLC (“HPSC”)**

I am aware that the anesthesiologists, CRNAs, pathologists and radiologists, and their nurse practitioners and physician assistants, are independent contractors who provide services to PSC and HPSC patients in accordance with their professional judgment; and I understand that these practitioners are not employees or agents of PSC or HPSC, and that PSC and HPSC are not liable for their actions.

**Premier Imaging, LLC (“Premier Imaging”)**

I am aware that the radiologists at Premier Imaging are independent contractors who provide services to Premier Imaging in accordance with their professional judgment. These practitioners are not employees or agents of Premier Imaging.

**EXHIBIT B**

**NOTICE OF NONDISCRIMINATION**

UNC Health Care and its affiliated Network Entities comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, or sex. UNC Health Care and its affiliated Network Entities do not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

**A. Free Aids and Services**

UNC Health Care and its affiliated Network Entities:

- Provide free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provide free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need to receive these services, contact the individual identified below (Section C), for the Network Entity location where you are receiving services.

**B. Grievances**

If you believe that UNC Health Care or an affiliated Network Entity has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the following individuals (Section C), depending on where you are receiving services. You can file a grievance in person or by mail, fax, or e-mail. If you need help filing a grievance, the individual identified below, for the Network Entity location where you are receiving services, is available to help you.

**C. Contacts**

<b>Network Entity</b>	<b>Person to Assist with Free Aids and Services</b>	<b>Person to Assist with Grievances</b>
<b>UNC Medical Center</b> (UNC Hospitals; UNC Faculty Physicians; UNC Health Care Shared Services Pharmacy; UNC Homecare; and UNC Home Health)	Director of Patient Relations 101 Manning Drive Chapel Hill, NC 27514 Phone: (984) 974-5006 E-mail: patrel1@unchealth.unc.edu	Director of Patient Relations 101 Manning Drive Chapel Hill, NC 27514 Phone: (984) 974-5006 E-mail: patrel1@unchealth.unc.edu
<b>Caldwell Memorial Hospital, Inc.</b>	Patient Care Coordinator 321 Mulberry Street SW P.O. Box 1890 Lenoir, NC 28645 Phone: (828) 757-5100	Risk & Regulatory Department 321 Mulberry Street SW P.O. Box 1890 Lenoir, NC 28645 Phone: (828) 757-5555 E-mail: RiskMgtUNCCaldwell@unchealth.unc.edu
<b>Chatham Hospital, Inc. and Chatham Imaging Services of Pittsboro, LLC</b>	Interpreting Services Director 475 Progress Boulevard Siler City, NC 27344 Phone: (919) 799-4770	Director of Quality and Risk Management 475 Progress Boulevard Siler City, NC 27344 Phone: (919) 799-4015
<b>High Point Regional Health</b> (including Regional Physicians, LLC; High Point Surgery Center, LLC; Premier Surgery Center, LLC; and Premier Imaging, LLC)	Language Services 601 N. Elm Street P.O. Box HP-5 High Point, NC 27262 Phone: (336) 878-6860	Patient Experience Department 601 N. Elm Street P.O. Box HP-5 High Point, NC 27262 Phone: (336) 781-2502 E-mail: PatRelUNCHighPoint@unchealth.unc.edu
Johnston Health Services Corp. (d/b/a <b>Johnston Health</b> )	Telephone Operator 509 N. Bright Leaf Boulevard P.O. Box 1376 Smithfield NC 27577 Phone: (919) 934-8171	Compliance Director 509 N. Bright Leaf Boulevard P.O. Box 1376 Smithfield NC 27577 Phone: 919-938-7121
Henderson County Hospital Corp. (d/b/a <b>Margaret R. Pardee Memorial Hospital</b> )	Interpreter Services 800 North Justice Street Hendersonville, NC 28791 Phone: (828) 696-4644	Civil Rights Coordinator 800 North Justice Street Hendersonville, NC 28791 Phone: (828) 698-7998

<b>Nash Health Care Systems</b> (Nash Hospitals, Inc.; Nash MSO, Inc.; and NHCS Physicians, Inc.)	Community Outreach/Emergency Management Coordinator 2460 Curtis Ellis Drive Rocky Mount, NC 27804 Phone: (252) 962-3461	Coordinator for Quality Support Services & Risk Management 2460 Curtis Ellis Drive Rocky Mount, NC 27804 Phone: (252) 962-8767
<b>UNC REX Healthcare</b> (Rex Hospital, Inc.; Rex Surgery Center of Wakefield, LLC; Rex Surgery Center of Cary, LLC; Rex Wakefield Wellness, LLC; and Rex Radiation Oncology, LLC)	Director of Patient Relations 101 Manning Drive Chapel Hill, NC 27514 Phone: (984) 974-5006 E-mail: patrel1@unchealth.unc.edu	Director of Quality Programs 4420 Lake Boone Trail Raleigh, NC 27607 Phone: (919) 784-3429
<b>UNC Physicians Network, LLC; and UNC Physicians Network Group Practices, LLC</b>	Director of Patient Relations 101 Manning Drive Chapel Hill, NC 27514 Phone: (984) 974-5006 E-mail: patrel1@unchealth.unc.edu	Human Resources Executive 2000 Perimeter Park Drive Suite 200 Morrisville, NC 27560 Phone: (984) 215-4032 E-mail: contactuncpn@unchealth.unc.edu

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201; 1-800-368-1019; 800-537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

**D. Attention**

- **ATENCIÓN:** si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al:
- **ATTENTION:** Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le:
- **CHÚ Ý:** Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số:
- **注意:** 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電:
- **ACHTUNG:** Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer:
- **주의:** 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 연락처:
- **ध्यान दें:** यदि आप हिंदी बोलते हैं तो आपके लिए भाषा सहायता सेवाएं नि:शुल्क उपलब्ध हैं। इस पर कॉल करें:
- **PAUNAWA:** Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa:
- **LUS CEEV:** Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau:
- **સુચના:** જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો:
- **ВНИМАНИЕ:** Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните:
- **Dè dè nà kè dyé d'è gbo:** Ɔ jũ ké m [Bàsɔ̀-wùdù-po-nyɔ̀] jũ ní, ní, à wuɖu kà kò d'è po-poɔ̀ b'èin m̀ gbo kpáa. Ɖá:
- **గమనిక:** మీరు తెలుగు భాషను మాట్లాడేవారు అయితే, భాష సహాయక సేవలు మీకు ఎటువంటి ఛార్జీలు లేకుండా ఉచితంగా అందుబాటులో ఉన్నాయి. ఈ నంబర్కు కాల్ చేయండి:
- **ATTENZIONE:** In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero:
- **ملحوظة:** إذا كنت تتحدث العربية، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم

**UNC Medical Center (UNC Hospitals, UNC Faculty Physicians, UNC Shared Services Center Pharmacy, UNC Homecare, and UNC Home Health):**  
1-984-974-5006

**Caldwell Memorial Hospital:**  
1-828-757-5100

**Chatham Hospital and Chatham Imaging Services of Pittsboro:**  
1-984-974-5006

**High Point Regional Health (including Regional Physicians; High Point Surgery Center; Premier Surgery Center, LLC; and Premier Imaging):**  
1-336-878-6860

**Johnston Health:**  
1-919-934-8171

**Margaret R. Pardee Memorial Hospital:**  
1-828-696-4644

**Nash Health Care Systems (Nash Hospitals, Nash MSO, and NHCS Physicians):**  
1-252-962-8000

**UNC REX Healthcare (Rex Hospital; Rex Surgery Center of Wakefield; Rex Surgery Center of Cary; Rex Wakefield Wellness; and Rex Radiation Oncology):**  
1-984-974-5006

**UNC Physicians Network (UNCPN) and UNC Physicians Network Group Practices (UNCPN GP):**  
1-984-974-5006