Interview Protocol on the Use of Information Spaces to Navigate Identity

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Mobile-Phone-Mediated Information Context

- 1. Do you have a mobile phone?
 - a. If yes...
 - i. What kind of mobile phone do you have?
 - ii. Are you able to access the Internet on your mobile? How?
 - b. If no...
 - i. Do you have access to a mobile phone?
 - ii. If no...
 - 1. Okay, no problem.

[Interviewee completes structured mobile phone application questionnaire here if they have or have access to mobile phone]

- 2. I can see you circled _____ [name of communication app]. Can you please tell me about a recent conversation you had with someone using that app?
- 3. I can see you circled _____ [name of information or entertainment app]. Can you please tell me about a time you recently used the app?
- 4. Is there anything you wish you could use your mobile for, but can't?
- 5. On average, how much time do you think you spend using your mobile phone per day?

Social Context

- 6. Can you please describe what a normal day might look like for you?
- 7. Where are some of your favorite places to go? Why?
 - a. Are there people that you like to spend time with at these places?
 - b. Is there a place you go to when you...
 - i. Need support?
 - ii. Want to be alone?
 - iii. Want to celebrate or have fun?
 - c. Are there places you wish you could go, but either can't or those places don't exist?

Identity in Receiving Society

- 8. If you feel comfortable, I'd love to ask you a few background questions for context. Would that be okay?
 - a. If yes...
 - i. Where did you spend most of your childhood?
 - ii. How many times have you moved throughout your life?
 - iii. Which different places have you lived?
- 9. What are some cultural challenges you've faced since moving here?
- 10. How have you navigated those challenges?
- 11. How did you first become aware of those challenges?
- 12. Are there ways that you've used any of these [see worksheet] apps to stay connected to your home culture, or to explore new cultures?

Structured Mobile Phone Application Questionnaire

Please circle any apps that you use in the boxes on the left. Please describe how you use these apps in the boxes on the right. If you use any apps that are not listed on this page, please write their names into the box at the bottom of the page that says "Other". When you are finished, please give this sheet to Angela.

Phone Apps

I use this app for these tasks...

WhatsApp	
Facebook Messenger	
iTunes	
You Tube YouTube	
Chrome / Safari	
Google Maps	
Others:	